CHORDIANT SOFTWARE INC Form SC 13D/A January 07, 2004

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

SCHEDULE 13D

UNDER THE SECURITIES EXCHANGE ACT OF 1934 (AMENDMENT NO. 4)

CHORDIANT SOFTWARE, INC.

(Name of Issuer)

COMMON STOCK, PAR VALUE \$0.001 PER SHARE (Title of Class of Securities)

170404107 (CUSIP Number)

THOMAS J. MURPHY
C/O GENERAL ATLANTIC SERVICE CORPORATION
3 PICKWICK PLAZA
GREENWICH, CONNECTICUT 06830
TEL. NO.: (203) 629-8600
(Name, Address and Telephone
Number of
Person Authorized to Receive Notices
AND COMMUNICATIONS)

January 6, 2004
(Date of Event which Requires Filing of this Statement)

If the filing person has previously filed a statement on Schedule 13G to report the acquisition which is the subject of this Schedule 13D, and is filing this schedule because of Rule 13d-1(e), 1(f) or 1(g), check the following box [\_].

Note: Schedules filed in paper format shall include a signed original and five copies of the schedule, including all exhibits. See Rule 13d-1(a) for other parties to whom copies are to be sent.

\*The remainder of this cover page shall be filled out for a reporting person's initial filing on this form with respect to the subject class of securities, and for any subsequent amendment containing information which would alter disclosures provided in a prior cover page.

The information required on the remainder of this cover page shall not be deemed to be "filed" for the purpose of Section 18 of the Securities Exchange Act of 1934 ("Act") or otherwise subject to the liabilities of that section of the Act but shall be subject to all other provisions of the Act (however, see the Notes).

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1	NAME OF REPORTING PER S.S. OR I.R.S. IDENTI		N NO. OF ABOVE PERSON		
	General Atla	ntic Par	rtners, LLC		
2	CHECK THE APPROPRIATE	BOX IF	A MEMBER OF A GROUP	(a) (b)	
3	SEC USE ONLY				
 l	SOURCE OF FUNDS				
	00				
5	CHECK BOX IF DISCLOSU ITEMS 2(d) or 2(e)	RE OF LE	EGAL PROCEEDINGS IS REQU	JIRED PURS	GUANT TO
5	CITIZENSHIP OR PLACE	OF ORGAN	NIZATION		
	Delaware				
		7	SOLE VOTING POWER		
	NUMBER OF		-0-		
BENEFIC:	SHARES IALLY OWNED BY EACH	8	SHARED VOTING POWER		
REPORTING PERSON		187,500			
	WITH	9	SOLE DISPOSITIVE POWE	 IR	
			-0-		
		10	SHARED DISPOSITIVE PC	WER	
			187,500		
			Y OWNED BY EACH REPORTIN		
	187,500				
.2	CHECK BOX IF THE AGGR	EGATE AN	MOUNT IN ROW (11) EXCLUD	ES CERTAI	N SHARES
.3	PERCENT OF CLASS REPR		BY AMOUNT IN ROW (11)		
	0.3%				
. 4	TYPE OF REPORTING PER				
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1	NAME OF REPORTING PERS		NO. OF ABOVE PERSON		
	General Atlan	ntic Par	tners 42, L.P.		
2	CHECK THE APPROPRIATE	BOX IF	A MEMBER OF A GROUP		
				(a) (b)	
3	SEC USE ONLY				
4	SOURCE OF FUNDS				
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5	CHECK BOX IF DISCLOSUR ITEMS 2(d) or 2(e)	RE OF LE	GAL PROCEEDINGS IS REQUIF	RED PURSU	JANT TO
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6	CITIZENSHIP OR PLACE C	F ORGAN	IZATION		
	Delaware				
		7	SOLE VOTING POWER		
	NUMBER OF SHARES		-0-		
BENEFIC	IALLY OWNED BY EACH REPORTING	8	SHARED VOTING POWER		
	PERSON WITH		187,500		
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			187,500		
11	AGGREGATE AMOUNT BENEF	CIALLY	OWNED BY EACH REPORTING	PERSON	
	187,500				
12			OUNT IN ROW (11) EXCLUDES	CERTAIN	N SHARES
					[_]
13	PERCENT OF CLASS REPRE		BY AMOUNT IN ROW (11)		
	0.3%				
14	TYPE OF REPORTING PERS				
	PN				

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	NAME OF REPORTING PERS		NO. OF ABOVE PERSON			
	General Atla	ntic Par	tners 48, L.P.			
2 (	CHECK THE APPROPRIATE	BOX IF	A MEMBER OF A GROUP	(a) (b)	[X]	
3 \$	SEC USE ONLY					
4	SOURCE OF FUNDS					
	00					
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6 (	CITIZENSHIP OR PLACE (	OF ORGAN	IIZATION			
	Delaware					
		7	SOLE VOTING POWER			
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	SHARES ALLY OWNED BY EACH	8	SHARED VOTING POWER			
I	REPORTING PERSON		187,500			
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 13 I	PERCENT OF CLASS REPRI	ESENTED	BY AMOUNT IN ROW (11)			
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 14	 TYPE OF REPORTING PER	 SON				

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1	NAME OF REPORTING S.S. OR I.R.S. IDE		TION NO. OF ABOVE	E PERSON			
	General A	tlantic	Partners 52, L.1	Ρ.			
2	CHECK THE APPROPRI	ATE BOX	IF A MEMBER OF A		(a) (b)	[X]	
3	SEC USE ONLY						
4	SOURCE OF FUNDS						
5	CHECK BOX IF DISCL		LEGAL PROCEEDII	NGS IS REQUIREI	D PURSUA	 ANT T	·
6	CITIZENSHIP OR PLA	CE OF OF	RGANIZATION				
	Delaware						
		7	SOLE VOTING	G POWER			
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BENEFIC	SHARES	8	SHARED VOT	ING POWER			
	REPORTING PERSON		187,500				
	WITH	9	SOLE DISPO	SITIVE POWER			
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		10	SHARED DIS	POSITIVE POWER			
			187,500				
11	AGGREGATE AMOUNT E		LLY OWNED BY EAG	CH REPORTING PI	ERSON		
12	CHECK BOX IF THE A	GGREGATE	AMOUNT IN ROW	(11) EXCLUDES (	CERTAIN	SHAR	ES
						[_]	
13	PERCENT OF CLASS F	EPRESENT		ROW (11)			

0.3%

14	TYPE OF REPORTING PE	RSON			
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1	NAME OF REPORTING PE S.S. OR I.R.S. IDENT		N NO. OF ABOVE PERSON		
	General Atl	antic Pa	rtners 57, L.P.		
2	CHECK THE APPROPRIAT			(a) (b)	
3	SEC USE ONLY				
4	SOURCE OF FUNDS				
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5	CHECK BOX IF DISCLOSTITEMS 2(d) or 2(e)	URE OF L	EGAL PROCEEDINGS IS REQUI	RED PURSU	ANT TO
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		 7	SOLE VOTING POWER		
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BENEFIC	SHARES IALLY OWNED BY EACH	8	SHARED VOTING POWER		
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	WITH	9	SOLE DISPOSITIVE POWER		
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			SHARED DISPOSITIVE POW		
			187,500		
11	AGGREGATE AMOUNT BEN	EFICIALL	Y OWNED BY EACH REPORTING		
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12	CHECK BOX IF THE AGG	REGATE A	MOUNT IN ROW (11) EXCLUDES	S CERTAIN	SHARES
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13	PERCENT OF CLASS REPI	RESENTED	BY AMOUNT IN ROW (11)		
	0.3%				
14	TYPE OF REPORTING PER	RSON			
	PN				
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1	NAME OF REPORTING PER		N NO. OF ABOVE PERSON		
			rtners, L.P.		
 2	CHECK THE APPROPRIATI				
				(a) (b)	[X] [_]
3	SEC USE ONLY				
4	SOURCE OF FUNDS				
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5		JRE OF L	EGAL PROCEEDINGS IS REQU	RED PUR	GUANT TO
	ITEMS 2(d) or 2(e)				[_]
6	CITIZENSHIP OR PLACE	OF ORGA	NIZATION		
	New York				
		7	SOLE VOTING POWER		
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BENEF	SHARES ICIALLY OWNED BY EACH	8	SHARED VOTING POWER		
	REPORTING PERSON		187,500		
	WITH	9	SOLE DISPOSITIVE POWER	₹	
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		10	SHARED DISPOSITIVE POW	VER	
			187,500		
11	AGGREGATE AMOUNT BENI	EFICIALL	Y OWNED BY EACH REPORTING	G PERSON	

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13	PERCENT OF CLASS RE	PRESENTED	BY AMOUNT IN ROW (11)		
	0.3%				
14	TYPE OF REPORTING P	ERSON			
	PN				
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	, 	_			
 1	NAME OF REPORTING P		N NO. OF ABOVE PERSON		
	GAP Coinve	stment Pa	rtners II, L.P.		
2	CHECK THE APPROPRIA	TE BOX IF	A MEMBER OF A GROUP		
				(a) (b)	[X] [_]
3	SEC USE ONLY				
4	SOURCE OF FUNDS				
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5	CHECK BOX IF DISCLO ITEMS 2(d) or 2(e)	SURE OF L	EGAL PROCEEDINGS IS REQU	JIRED PURS	UANT TO
	11EMS 2(0) 01 2(e)				[_]
6	CITIZENSHIP OR PLAC	E OF ORGA	NIZATION		
	Delaware				
		7	SOLE VOTING POWER		
	NUMBER OF SHARES		-0-		
BENEFIC	IALLY OWNED BY EACH REPORTING	8	SHARED VOTING POWER		
	PERSON WITH		187 <b>,</b> 500		
		9	SOLE DISPOSITIVE POWE	lR.	
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		10	SHARED DISPOSITIVE PO	)WER	
			187 <b>,</b> 500		
11	AGGREGATE AMOUNT BE	NEFTCTALL.	Y OWNED BY EACH REPORTIN	JG PERSON	

			87,	500										
				THE						EXCLUDES				
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13	PERCEN	IT OF	, CT	ASS	REPRESENT	ED BY	AMOUI	II TN	N ROW	(11)				
		C	1.3%											
14	TYPE (	OF RE	POR	TING										
		P	N											
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#### ITEM 1. SECURITY AND ISSUER.

This Amendment No. 4 to Schedule 13D is filed by the undersigned to amend and supplement the Schedule 13D, dated as of April 4, 2001, as amended by Amendment No. 1 thereto, dated as of August 29, 2001, as amended by Amendment No. 2 thereto, dated as of August 31, 2001, and as amended by Amendment No. 3 thereto, dated as of November 3, 2003, with respect to the shares of common stock, par value \$0.001 per share (the "Common Stock"), of Chordiant Software, Inc., a Delaware corporation (the "Company"). The address of the principal executive office of the Company is 20400 Stevens Creek Boulevard, Suite 400, Cupertino, CA 95014.

#### ITEM 2. IDENTITY AND BACKGROUND.

#### ITEM 2 IS HEREBY AMENDED AND RESTATED IN ITS ENTIRETY AS FOLLOWS:

This statement is being filed by a group, as defined in Rule 13d-5 of the General Rules and Regulations under the Securities Exchange Act of 1934, as amended. The members of the group are General Atlantic Partners, LLC, a Delaware limited liability company ("GAP"), General Atlantic Partners 42, L.P., a Delaware limited partnership ("GAP 42"), General Atlantic Partners 48, L.P., a Delaware limited partnership ("GAP 48"), General Atlantic Partners 52, L.P., a Delaware limited partnership ("GAP 52"), General Atlantic Partners 57, L.P., a Delaware limited partnership ("GAP 57"), GAP Coinvestment Partners, L.P., a New York limited partnership ("GAPCO"), and GAP Coinvestment Partners II, L.P., a Delaware limited partnership ("GAPCO") and GAP Coinvestment Partners II, L.P., a Delaware limited partnership ("GAPCO II" and, collectively with GAP, GAP 42, GAP 48, GAP 52, GAP 57 and GAPCO, the "Reporting Persons"), all of which are located at 3 Pickwick Plaza, Greenwich, Connecticut 06830. Each of the Reporting Persons is engaged in acquiring, holding and disposing of interests in various companies for investment purposes.

The general partner of each of GAP 42, GAP 48, GAP 52 and GAP 57 is GAP. The managing members of GAP are Steven A. Denning, Peter L. Bloom, Peter L.S. Currie, Mark F. Dzialga, Erik Engstrom, Klaus Esser, William E. Ford, William O. Grabe, David C. Hodgson, Braden R. Kelly, Rene M. Kern, Marc F. McMorris, Matthew Nimetz, Clifton S. Robbins, Franchon M. Smithson, Tom C. Tinsley, Philip P. Trahanas, Florian Wendelstadt and John Wong (collectively, the "GAP Managing Members"). The GAP Managing Members (other than Messrs. Esser, McMorris and Trahanas) are also the general partners of GAPCO and GAPCO II. The business address of each of the GAP Managing Members (other than Messrs. Esser, Currie, Kelly, Lansing, Tinsley, Wendelstadt and Wong) is 3 Pickwick Plaza, Greenwich,

Connecticut 06830. The business address of Mr. Esser is Koenigsallee 62, 40212 Duesseldorf, Germany. The business address of Mr. Wendelstadt is 83 Pall Mall, Sixth Floor, London SW1Y 5ES, United Kingdom. The business address of Messrs. Currie, Kelly and Lansing is 228 Hamilton Avenue, Palo Alto, California 94301. The business address of Mr. Tinsley is 11600 Sunrise Valley Drive, Reston, Virginia 20191. The business address of Mr. Wong is 24 Raffles Place, 29-04 Clifford Center, Singapore 04862. Messrs. Esser, Kern and Wendelstadt are citizens of Germany; Mr. Engstrom is a citizen of Sweden; and Mr. Wong is a citizen of Singapore. The present principal occupation or employment of each of the GAP Managing Members is as a managing member of GAP. Each of the GAP Managing Members, other than Messrs. Engstrom, Esser, Kern, Wendelstadt and Wong, is a citizen of the United States.

None of the Reporting Persons and none of the above individuals has, during the last five years, been (i) convicted in a criminal proceeding (excluding traffic violations or similar misdemeanors) or (ii) a party to a civil proceeding of a judicial or administrative body of competent jurisdiction which resulted in such Reporting Person or individual being subject to a judgment, decree or final order finding any violation of federal or state securities laws or enjoining future violations of, or prohibiting or mandating activities subject to, such laws.

ITEM 3. SOURCE AND AMOUNT OF FUNDS OR OTHER CONSIDERATION.

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ITEM 4. PURPOSE OF TRANSACTION.

UNCHANGED

ITEM 5. INTEREST IN SECURITIES OF THE ISSUER.

ITEM 5 IS HEREBY AMENDED AND RESTATED IN ITS ENTIRETY AS FOLLOWS:

(a) As of the date hereof, GAP, GAP 42, GAP 48, GAP 52, GAP 57, GAPCO and GAPCO II each own of record no shares of Common Stock, respectively, or 0%, respectively, of the Company's issued and outstanding shares of Common Stock. In addition, as of the date hereof, each of GAP 52 and GAPCO II owns warrants to purchase 153,045 shares of Common Stock and 34,455 shares of Common Stock, respectively or 0.2% and 0.1%, respectively, of the Company's issued and outstanding shares of Common Stock.

By virtue of the fact that the GAP Managing Members (other than Messrs. Esser, McMorris and Trahanas) are also the general partners authorized and empowered to vote and dispose of the securities held by GAPCO and GAPCO II, and that GAP is the general partner of GAP 42, GAP 48, GAP 52 and GAP 57, the Reporting Persons may be deemed to share voting power and the power to direct the disposition of the shares of Common Stock which each owns of record. Accordingly, as of the date hereof, each of the Reporting Persons may be deemed to own beneficially an aggregate of 187,500 shares of Common Stock or 0.3% of the Company's issued and outstanding shares of Common Stock.

(b) Each of the Reporting Persons has the shared power to direct the vote and the shared power to direct the disposition of the 187,500 shares of Common Stock that may be deemed to be owned beneficially by each of them.

(c) On January 6, 2004, GAP 42, GAP 48, GAP 52, GAP 57, GAPCO and GAPCO II sold on the open market the following number of shares of Common Stock for the aggregate proceeds listed below, which, in the aggregate, amount to over 1% of the shares of Common Stock outstanding as of October 29, 2003:

SELLER	SHARES SOLD	PRICE PER SHARE	PROCEEDS
GAP 42	2,084,826	\$5.20	\$10,841,095.20
GAP 48	211,757	\$5.20	\$1,101,136.40
GAP 52	689,556	\$5.20	\$3,585,691.20
GAP 57	2,146,054	\$5.20	\$11,159,480.80
GAPCO	500,819	\$5.20	\$2,604,258.80
GAPCO II	619,412	\$5.20	\$3,220,942.40

- (d) No person other than the persons listed is known to have the right to receive or the power to direct the receipt of dividends from, or the proceeds from the sale of, any securities owned by any member of the group.
- (e) On January 6, 2004, the Reporting Persons ceased to beneficially own more than five percent of the shares of Common Stock.

ITEM 6. CONTRACTS, ARRANGEMENTS, UNDERSTANDINGS OR RELATIONSHIP WITH RESPECT TO THE ISSUER.

UNCHANGED

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#### ITEM 7. MATERIALS TO BE FILED AS EXHIBITS.

Exhibit 1:	Agreement relating to the filing of joint acquisition statements as required by Rule 13d-1(k)(1) under the Securities Exchange Act of 1934, as amended.
Exhibit 2:	Power of Attorney dated January 4, 2004, appointing Thomas J. Murphy Attorney-In-Fact for GAP.
Exhibit 3:	Power of Attorney dated January 4, 2004, appointing Thomas J. Murphy Attorney-In-Fact for GAPCO.
Exhibit 4:	Power of Attorney dated January 4, 2004, appointing Thomas J. Murphy Attorney-In-Fact for GAPCO II.

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	SIGN	ATURES	
After reasonable inquiry and to the that the information set forth in			
DATED AS OF JANUARY 7, 2004			
	GENERAL ATLANTIC PARTNERS, LLC		
	By:	/s/ Thomas J. Murphy	
		Name: Thomas J. Murphy Title: Attorney-In-Fact	
	GENERAL ATLANTIC PARTNERS 42, L.P.		
	Ву:	General Atlantic Partners, Its general partner	LLC,
	By:	/s/ Thomas J. Murphy	
		Name: Thomas J. Murphy Title: Attorney-In-Fact	
	GENERAL ATLANTIC PARTNERS 48, L.P.		
	By: General Atlantic Partners, LLC, Its general partner		
	By:	/s/ Thomas J. Murphy	
		Name: Thomas J. Murphy Title: Attorney-In-Fact	
	GENERAL ATLANTIC PARTNERS 52, L.P.		
	Ву:	General Atlantic Partners, Its general partner	LLC,
	By:	/s/ Thomas J. Murphy	
		Name: Thomas J. Murphy Title: Attorney-In-Fact	
	GENERAL ATLANTIC PARTNERS 57, L.P.		
	Ву:	General Atlantic Partners, Its general partner	LLC,
	By:	/s/ Thomas J. Murphy	

Name: Thomas J. Murphy Title: Attorney-In-Fact

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GAP COINVESTMENT PARTNERS, L.P.

By: /s/ Thomas J. Murphy

Name: Thomas J. Murphy
Title: Attorney-In-Fact

GAP COINVESTMENT PARTNERS II, L.P.

By: /s/ Thomas J. Murphy

Name: Thomas J. Murphy
Title: Attorney-In-Fact