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FORGENT NETWORKS INC
Form 10-K/A
May 30, 2003

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-K/A-2

(Mark One)

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE
SECURITIES EXCHANGE ACT OF 1934

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE
SECURITIES EXCHANGE ACT OF 1934
FOR THE FISCAL YEAR ENDED JULY 31, 2002

COMMISSION FILE NUMBER 0-20008

FORGENT NETWORKS, INC.
(f.k.a. VTEL Corporation)

A DELAWARE CORPORATION

IRS EMPLOYER ID NO. 74-2415696

108 WILD BASIN ROAD
AUSTIN, TEXAS 78746
(512) 437-2700

SECURITIES REGISTERED PURSUANT TO SECTION 12(b) OF THE ACT:
NONE

SECURITIES REGISTERED PURSUANT TO SECTION 12(g) OF THE ACT:
Common Stock

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes No

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Act).

Yes No

Indicate by check mark if disclosure of delinquent filings pursuant to Item 405 of Regulation S-K is not contained herein and will not be contained, to the best of the registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K, or any amendment to this Form 10-K.

The aggregate market value of 19,008,407 shares of the registrant's Common Stock held by nonaffiliates on February 28, 2003 was approximately \$26,041,518. For purposes of this computation all officers, directors and 5% beneficial owners of the registrant are deemed to be affiliates. Such determination should not be deemed an admission that such officers, directors and beneficial owners are, in fact, affiliates of the registrant.

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At February 28, 2003 there were 24,690,544 shares of the registrant's Common Stock, \$.01 par value, issued and outstanding.

DOCUMENTS INCORPORATED BY REFERENCE

None.

PART I

ITEM 1. BUSINESS

GENERAL

Forgent Networks, Inc. ("Forgent" or "Company") is an enterprise software and services provider that enables organizations to collaborate effectively and efficiently. The Company has three business lines - enterprise software and services, intellectual property licensing, and legacy services. Forgent's Video Network Platform ("VNP") is a leading network management software that improves quality of service and cost of ownership in multi-vendor and multi-protocol environments. Combining VNP with the newly acquired Global Scheduling System ("GSS"), a state-of-the-art web-based scheduling application, VideoWorks is a powerful self-contained package for managing videoconferencing. Forgent's intellectual property licensing business is derived from the Company's Patent Licensing Program. As a vendor-neutral service provider, the Company's legacy services continue to offer customers maintenance and technical support on thousands of devices and endpoints, hardware units through which a video call is placed, as well as installation and other related services.

The Company was founded in 1985 as an early pioneer of the videoconferencing equipment industry with the innovation of utilizing an open PC architecture for videoconferencing endpoints with a platform that allowed using a broad range of PC applications, as well as simultaneous access to the Internet. The Company manufactured and installed videoconferencing endpoints worldwide and continues to provide service for thousands of these endpoints, as well as other endpoints, under maintenance agreements through its legacy services business. The Company consummated the sale of its manufacturing products business on January 23, 2002, shifting its focus from hardware manufacturing to enterprise software and services. The Company also changed its name from VTEL Corporation to Forgent Networks, Inc. in January 2002.

During fiscal 2002, the Company has transitioned itself from a videoconferencing hardware manufacturer and hardware-related services provider to an enterprise software and services provider. As the Company has evolved, it has focused its efforts on managing the collaboration environment, particularly video. Forgent started with a focus on videoconferencing and addressed the many problems that have plagued the industry in terms of usability and manageability. Based on its heritage and expertise, the Company is exploring the viability of managing other types of collaboration media. Examples include web and audio conferencing, which are challenged by the same technical issues and lack of standards prevalent in the videoconferencing industry. With its refocused efforts and resources, Forgent believes it is poised to provide the greatest opportunity for long-term success for the Company and its stockholders.

INDUSTRY BACKGROUND

Videoconferencing was born out of the need to communicate and collaborate, and while that is still an essential driver of this technology, the use of all types of real-time media to ease and enhance collaboration is becoming increasingly widespread. The increased use of a variety of electronic

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and web-based technologies is also being driven by the current economic climate, which is forcing companies to dramatically reduce travel and other expenses. Over the past several years an array of products and services have entered the market that allow for collaboration among workers regardless of geographical location. Forgent's experience in delivering video network management software, services and solutions positions the Company to address the requirements of this evolving market.

Videoconferencing, which became commercially viable in the early 1980's, has a wide range of uses including business and professional meetings, education and training classes, and technical and medical consultations. The technology is used to reduce operating costs, improve customer service, reduce cycle times, and improve intra- or inter-company communications.

Videoconferencing endpoints are available as room or group videoconferencing products, or set-top products. As broadband-based networks became more widely available, the demand for set-top or appliance type

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products increased and price points decreased, thereby encouraging the proliferation of video throughout the enterprise and down to the desktop. In addition, the composition of video networks evolved from single vendor endpoints to multi-vendor, multi-protocol endpoints and devices, and from pure Integrated Services Digital Network, or ISDN, to mixed ISDN and Internet Protocol ("IP") environments.

Key drivers of the videoconferencing industry and, more broadly, collaboration in general, have been social, economic, and technological in nature. As video networks have grown in complexity, customers needed an efficient and effective way to manage, monitor and control video networks from a single console. Leveraging its expertise in video communications, Forgent recognized the need for new management tools to address the problems that plagued videoconferencing to date such as manageability, reliability and ease of use.

After months of research, end user surveys and market assessment, in the second fiscal quarter of 2002, Forgent launched Video Network Platform, a video network management software product that delivers a robust set of features and capabilities for managing multi-protocol, multi-vendor video networks, commonly referred to as heterogeneous environments. Unlike other solutions from traditional device manufacturers that are based on proprietary protocols and therefore focused on managing only the device, VNP focuses on managing complex heterogeneous environments from the network out and overcomes the ease-of-use, reliability and manageability problems of heterogeneous video networks. Understanding that the video network world was moving from unmanaged isolated devices in an unconnected world to a world of connected, monitored, scheduled and managed network of devices, Forgent emulated the PC market, and developed a standards-based solution that enables administrators to monitor and manage all video devices on the network. VNP's ability to centralize management of the video network greatly reduces administrative costs of running the video network. In addition, VNP's ability to report on all videoconferencing activity provides users the ability to demonstrate return on investment of the videoconferencing network.

According to a June 2002 Frost and Sullivan industry analyst report on the video network management market, this industry is expected to show healthy growth rates due to the untapped demand for solutions that enhance the ease of use and manageability of videoconferencing. According to the report, the compound annual growth rate from 2001 to 2008 for the video network management

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market is forecasted to be 48.6 percent.

As videoconferencing becomes increasingly widespread and users begin to rely more heavily on the technology, enterprise resources may become more constrained and the need for higher reliability and more cost effective solutions will become even greater. As is happening today in the industry, enterprises are looking to consolidate rich media traffic, such as video, onto their IP networks to save costs and increase efficiency. This drive to consolidate data and other traffic onto one network will, in turn, drive the need for tools to manage the non-data traffic on these networks.

In addition to the network management platform, scheduling is a critical component of an enterprise software solution that facilitates collaboration. Businesses, government and educational institutions have begun to recognize the need to schedule capital resources such as videoconferencing events and meeting rooms. To address those requirements, organizations have begun to create their own homegrown systems, adapt existing software applications to schedule rooms and equipment, or purchase stand-alone scheduling software applications. Appreciating the industry's need for scheduling software that provides increased levels of flexibility, robustness, and functionality for increasingly complex meeting environments due to the exponential growth of collaboration media, Forgent's Global Scheduling System, a web-based scheduling application, schedules rooms and all associated services such as equipment, technician support and catering. This robust capability augments existing scheduling applications such as Microsoft Outlook and Lotus Notes that are designed primarily to schedule people, as opposed to room and services schedulers. GSS streamlines conference scheduling, reduces conflicts associated with complex meetings and empowers users to schedule meetings without involving support queries.

CORPORATE STRATEGY

Forgent's focus is on providing software and services that enable enterprises to collaborate effectively and efficiently. The Company's enterprise software products manage collaboration such that people can work together

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and drive to decisions faster with increased efficiency. Forgent's award-winning software and services help organizations manage the essential elements of collaboration - people, resources and technology - to maximize productivity. Forgent has emerged as a leading provider of a scheduling application and a network management platform, and plans to continue to enhance these products to extend its offerings beyond videoconferencing to include the management of other key collaboration media. As the Company evolves and enhances its product offerings, it will continue to adhere to the following strategies:

- develop standards-based management tools that will allow effective and efficient collaboration to occur, regardless of the hardware or software brands that comprise the environment
- support ISDN and IP-based networks, as well as the transition from ISDN to IP-based networks
- develop industry-leading technology that makes collaboration work
- design software solutions that promote the ease of use, manageability and reliability of collaboration
- support heterogeneous environments and alleviate the complexity

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associated with them

- design increasing levels of automation into Forgent's software solutions
- partner with leading software providers to offer best-of-breed solutions

Forgent's initial foray into the enterprise software space has focused on the collaboration media of videoconferencing. This starting point was driven by the needs of the industry to have videoconferencing be more manageable, reliable and easier to use. Forgent intends to expand this strategy beyond videoconferencing into other collaboration media with the same goals in mind -- to make the user's experience seamless in terms of organizing and scheduling the meeting, regardless of media involved, and to make the manageability of the meeting as simple and efficient as possible for those responsible for maintaining the technologies.

Forgent also intends to continue efforts to grow its network consulting and software integration services. The Network Consulting Services include a wide range of planning activities, deployment services and post installation support from the Company's H.320 and H.323 videoconferencing experts who provide customers with operational, tactical and strategic options with their video networks. Forgent has developed its Software Deployment and Integration Services offering to assist customers who have licensed Forgent's software products, and need assistance installing and fully deploying the software.

In addition, Forgent intends to continue efforts to drive revenue from its new intellectual property licensing business and its legacy services business as a means to funding the software core business. Today, the Company's legacy service group supports thousands of customers worldwide and will continue to offer services such as total call management, 24x7 hotline support, emergency on-site support, and resident engineering services. While Forgent plans to continue actively pursuing new support and maintenance contracts for hardware products, primarily non-VTEL endpoints, the Company does expect to see continued decline in revenue from this line of business but anticipates replacing it over time with increased revenue from its other activities.

The Company intends to also continue its efforts to generate revenue from its world class interoperability testing lab, which allows for real-world testing of video networking technology, regardless of brand. Forgent is the independent verification testing center for the Cisco Architecture for Voice and Video Integrated Data ("AVVID") Partner Program. The Company is authorized to perform compliance testing for IP videoconferencing clients and provide the testing services to verify that videoconferencing products meet the criteria of the program. Companies that want to be AVVID certified must come through Forgent's interoperability testing lab to gain that certification. Forgent plans to continue expanding testing for Cisco and other customers, and extend the type of testing that is performed.

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Forgent believes its in-depth and broad-scoped experience in providing enterprise software and services for specific customer needs makes the Company positioned to addressing the past limitations with videoconferencing in order to generate new sources of revenue and provide increased growth in stockholder value. However, there can be no assurances that Forgent's strategy will be successful. Furthermore, if this strategy is successful, it is likely that other companies will attempt to duplicate this business model.

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ENTERPRISE SOFTWARE & SERVICES

With more than 20 years of expertise in the videoconferencing industry, Forgent was able to leverage its rich history to develop the industry's first multi-vendor, multi-protocol video network management platform - Video Network Platform - which was successfully launched in December 2001. Ensuring interoperability, the VNP software monitors and manages video and network devices from multiple vendors through a Common Operating Environment, and overcomes the ease-of-use, reliability and manageability problems that have plagued videoconferencing. Its intuitive graphical user interface enables call administrators to easily configure scheduled or ad-hoc point-to-point or multi-point calls, as well as constantly manage companies' video devices, including LAN/WAN connected video endpoints, multiple control units, gatekeepers, gateways, and other network devices through customized views to provide real-time quality of service measurements. VNP further enhances the quality of service via real-time notifications and diagnostics of faults, events and network alarms to alert network administrators before critical problems impact users and via Call Detail Reports that accurately report on all call activity, thus reducing downtime and improving response time. By centralizing and automating the management of thousands of devices across disparate technologies, vendors, and locations, VNP allows companies to cost-effectively scale their video network to any size environment.

Also in the fall of 2001, the Company formed a technology partnership with Global Scheduling Solutions, Inc., a provider of enterprise conference room scheduling and resource management solutions. The purpose of the technology partnership was to integrate VNP with Global Scheduling Solutions, Inc.'s flagship product, Global Scheduling System, a leading scheduling software product, to provide customers with a robust tool to schedule and manage video communications. Global Scheduling Solutions, Inc. and Forgent continued to build on that relationship and solution. After several months of successful co-marketing and joint sales activities, market acceptance of the integrated solution, and joint product development, Forgent acquired certain assets and liabilities of Global Scheduling Solutions, Inc., including GSS, in June 2002. GSS is a web-based scheduling application designed for organizations needing to manage large-scale meeting environments effectively and efficiently. The acquisition enabled Forgent to expand its market presence beyond video network management and into the realm of broader conference management.

The Company continued to enhance the integration between the products and built on VNP's management strengths and GSS's scheduling capabilities to deliver an additional, powerful product - VideoWorks, a complete turnkey videoconference scheduling, automation and management solution, to the market in June 2002. VideoWorks allows a user to schedule a highly complex multi-participant, multi-timezone videoconference that is automatically resource validated, autoconfigured and automatically launched on time and with quality, thus eliminating the need for administrative oversight of the videoconference. By combining the power of GSS, which allows corporations to schedule conflict-free meetings, along with VNP, which configures and launches conferences automatically, VideoWorks saves a corporation valuable time and money by maximizing uptime and avoiding the costs of manually conducting and managing meetings and videoconferences. In recognition of this technological leadership, Forgent was awarded the Frost & Sullivan Market Engineering Award for Technology Innovation in June 2002 for its successful development and introduction of new technology through well-designed products that provide significant performance contributions to the industry.

Forgent also provides network consulting, software installation, training and comprehensive related services to support its software products throughout the planning, preparation, configuration and deployment processes. Helping companies meet the challenges of deploying new technologies across the enterprise, the Company's Network Consulting and Integration Services offer

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expert assistance in evaluating current and evolving video network requirements including baseline audits, preparation of capacity plans, development of time-saving migration and implementation plans, and customized integration of Forgent's software with existing third-party

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applications or with customers' proprietary in-house applications. In terms of assisting customers with deployment of new technologies, Forgent's experienced engineers work side-by-side with customers in the Company's interoperability labs to conduct hands-on extensive testing of their networks to reproduce and resolve problems and to assure all devices work flawlessly together once deployment occurs. For customers who have selected VNP, GSS, or VideoWorks, Forgent's Software Deployment Services provide dedicated engineers to oversee and manage the installation, configuration, and roll-out to assure the application is up and running optimally to maximize the customer's return on their investment.

With the introduction of its enterprise software and related services, Forgent is providing enterprise software products designed with the goal of transforming the videoconferencing industry from one proliferated with limiting proprietary architectures to one that offers functionality across multiple vendors and protocols for the end users. As the creator of a complete turnkey videoconferencing network management and scheduling solution, and an authorized provider of multiple brand-name hardware equipment, Forgent is able to deliver one-stop videoconferencing solutions.

Forgent began its video network software and services business in fiscal 2002, and revenues as of the fiscal year ended July 31, 2002 were \$2.2 million. While management believes it has made substantial progress to date in introducing its software products and services, the Company's results to date have been limited, and there can be no assurance that Forgent will be successful in building a business around its video network software and services. The Company has devoted significant resources and infrastructure to support the development of this line of business. These costs will be incurred, regardless of whether the software products and services are accepted in the market place. If these software products and services are not accepted as anticipated, the Company's results from operations will be adversely affected.

INTELLECTUAL PROPERTY LICENSING

The Company's Patent Licensing Program is currently focused on generating license revenues relating to the Company's data compression technology embodied in U.S. Patent No. 4,698,672 and its foreign counterparts. Manufacturers in various industries use still-compression technology in their products, including digital cameras, printers, scanners, and wireless devices, as well as new emerging products such as new cell phones and wireless sharing networks. Since the end of fiscal 2002, Forgent has entered into additional licenses and the Company is continuing to actively seek licenses with other users of its technology. Forgent's licensing program involves risks inherent in technology licensing, including risks of protracted delays, possible legal challenges that would lead to disruption or curtailment of the licensing program, increasing expenditures associated with pursuit of the program, and other risks that could adversely affect the Company's licensing program. Additionally, the U.S. patent which has generated the licensing revenues expires in October 2006 and its foreign counterparts expire in September 2007. Thus, there can be no assurance that the Company will be able to continue to effectively license its technology to others.

LEGACY SERVICES

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With years of planning, deployment, and problem-resolution experience across a vast array of video equipment, topologies, and applications, Forgent offers service programs to companies that deploy video networks. Forgent helps companies maximize their video communications investment through maintenance, installation, technical support, and resident engineer services.

Traditionally, service has been viewed as a break-fix situation in which companies only fix that which is broken. However, Forgent takes a much more proactive and comprehensive approach to the service equation. Its comprehensive after-market support programs provide varying levels of support to meet companies' specific needs to keep their video networks up and running. The Company currently provides consistent and seamless delivery of services that support thousands of endpoints around the world under maintenance agreements. These endpoints include current VTEL products, legacy products, network products for which the Company acted as a reseller and a growing base of third-party products. Through service and maintenance offerings, Forgent augments its experience

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and knowledge of the multiple endpoints available within the industry, thus reinforcing the Company as the industry expert in visual communication solutions.

In addition to installation and maintenance services, Forgent's commitment to supporting its customers with all of such customers' technical support regardless of the customers' locations is evidenced by several other services. The Company's Technical Assistance Center ("TAC") operates on a 24x7 basis and can quickly and efficiently tackle a wide range of technical support situations. Or customers can take advantage of Forgent's Total Call Management, which gives customers a single point of contact for all of their video needs. For more substantive technical support, customers may outsource their technical video support to Forgent through its Resident Engineer Services which provides a Forgent engineer on-site who can provide emergency on-site support for repairs, preventative maintenance, ongoing equipment evaluations and upgrades, and other required technical assistance. Additionally, Forgent has two exclusive interoperability labs that allow for real-world testing of video networking technology, regardless of brand, from personal and group communications products to peripheral components and network technology. In these labs, Forgent provides its customers the means to ensure that the products and components work, and more importantly, that they work together - before they buy - in order to receive the full value of their video network investments.

In the past, the service group has successfully integrated systems into boardrooms and auditoriums for Forgent's corporate customers as well as classrooms in primary schools, colleges and universities. Due to the economic slow down during the recent past, capital budgets were drastically reduced, causing sales of fully integrated videoconferencing systems to decline. Additionally, the sale of integrated videoconferencing systems is no longer consistent with the Company's strategy of becoming a leading provider of enterprise software and services. Therefore, in April 2002 Forgent sold the inventory and certain other assets related to its integration business to SPL Integrated Solutions ("SPL"), the largest independent integrator of large videoconferencing systems and fully-integrated multimedia systems.

RESEARCH AND DEVELOPMENT

During fiscal 2002, the Forgent development team continued to display technical leadership in the delivery of innovative video network management

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solutions. The technical staff demonstrated proficiency in many cutting-edge development disciplines, including Java, device management, client-server architectures, automation, database design, user interface design and web-based application development. Leveraging decades of enterprise software development experience obtained at IBM, EDS, Hewlett-Packard and the like, the team was able to deliver two major product releases during fiscal 2002. A robust software development process was used that relied on traditional and proven development methods, while being flexible enough to quickly respond to evolving market requirements and urgent customer needs.

During fiscal 2002, the Forgent development team released its new Video Network Platform which manages heterogeneous vendor hardware equipment from a single management console. In addition, the Company deployed a new lights out automation software package known as VideoWorks. The software contained the Company's management software, a scheduling software, called Global Scheduling System or GSS, from a private company called International Video Conferencing Incorporated ("IVCI"), and integration software that creates a seamless interface to the user. Later in the year, the software scheduling product, GSS, was purchased by Forgent from IVCI and enhanced with two major point releases. Much of Forgent's research and development effort was to facilitate its collaboration software vision for the convergence of audio, video, and web into the conferencing experience.

Quality remained a major focus for the development team during fiscal 2002 and a goal of zero defects inspired an attention to detail in all phases of the development process. Many quality-related tools and techniques became standard practice: source control, daily builds, defect tracking, code reviews and automated regression testing.

The test organization experienced significant growth in both personnel and its use of technology and ended the 2002 fiscal year with almost 7,000 test cases. In addition, a third-level customer support group was created

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within the test organization to handle critical customer problems. The group's in-depth knowledge of the products, and access to the core development staff, help speed problem resolution and ensure customer satisfaction.

DISTRIBUTION STRATEGY

Forgent sells its network software and services principally through a direct sales force. During fiscal 2002, the Company expanded its software sales organization to include telemarketing, inside sales, pre-sales engineers and territory managers. This structure enables Forgent to have all critical functions aligned by territory to support the end-to-end selling process -- from prospecting, pre-sale, close, and post-sale customer account management. The Company supplements the efforts of its direct sales force with its Partner Program. By working with these partners, Forgent expands the reach of its direct sales force and gains access to key opportunities in major market segments.

The Company has two distinct levels of partners in its Partner Program. The first level is the Premium Reseller Partner. Partners in this level are typically large firms specializing in total video integration projects. They contract to completely install the hardware, infrastructure and management software required for a complete videoconferencing system in a large company or government agency. The Company's contract with them allows the Premium Reseller Partner to resell the Company's products to the partner's end user customer as a part of a larger integration project. The Premium Reseller Partner commits to a minimum level of business per year with the Company, and for that commitment

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they receive a channel discount. The Company trains the Premium Reseller Partners to deal with all aspects of the sale and installation of the Company's software, which results in minimal costs of sales associated with these transactions. Currently, we have four active partners in the Premium Reseller Program - SPL, Inc., International Video Conferencing Incorporated (IVCI), York Telecommunications, Inc., and AVS, Inc., all of which have experience in selling and supporting videoconferencing and communications solutions in commercial, educational and/or government accounts. Several others are under evaluation for inclusion into the program, such as AT&T Networks, Verizon Telecommunications and IBM Global Services.

The second level in the Company's Partner Program is the Preferred Referral Partner. The partners in this level are typically smaller regional firms that provide distribution for videoconferencing hardware vendors. From time to time, as a byproduct of the Preferred Referral Partners' normal business activities, they become aware of customer needs where the Company's products may provide value. A Preferred Referral Partner provides the Company with the name and particular information about this type of customer and their needs as a sales lead. If the Company accepts the sales lead, registers it for a particular Preferred Referral Partner, and subsequently closes a deal as a direct result of such a lead, the Company will pay the Preferred Referral Partner a sales lead referral fee. The Preferred Referral Partners make minimal best-efforts commitments to business volumes. These partners receive minimal sales training to familiarize them with the Company's products, which results in only a negligible reduction in the Company's cost of sales. Currently we have three active partners in the Preferred Referral Partner Program - TKO, Inc. (Southern California), ISI (Mid-South), and Signet (Northeast), all of which have experience in selling and supporting videoconferencing and communications solutions in commercial, educational and/or government accounts. There are others under evaluation for inclusion in this program, including GBH (Los Angeles) and Vertella (Colorado).

In addition to the software sales force, a separate sales force sells Forgent's legacy videoconferencing services. Additionally, Forgent's legacy services are also sold through channel partners.

COMPETITION

The competitive landscape in which Forgent finds itself has changed significantly in the last year, as the Company has transitioned its business to focus on enterprise software and services. Forgent now evaluates itself against companies providing enterprise software and services to schedule and manage collaboration environments, particularly video. Part of Forgent's strengths are the breadth, depth and scalability of its products. They have been designed from the ground up to scale to meet the needs of large, global enterprises with thousands of multi-vendor and multi-protocol endpoints and devices across multiple enterprise environments.

Although big network providers sell videoconferencing equipment along with the network they are installing, they do not usually provide software to manage the network or post-installation services, such as product

services and training. In terms of the software landscape as it relates to video network management, many of today's management tools do not provide in-depth information about video devices (endpoints, gateways, gatekeepers, multipoint control units, bridges, etc.). The traditional network management systems vendors like Hewlett Packard, Sun Microsystems, and others have traditionally focused on managing devices and are moving to managing system level

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applications. Similarly, videoconferencing manufacturers may offer a small amount of proprietary device level software to be used on their products but do not usually provide a complete view of the entire network infrastructure showing all the network touch points. Other competition comes from a few start-up companies that are attempting to develop software that manage video networks but they are limited in scope in terms of brands that they can manage and depth of functionality that they can offer. These companies' products are often based on proprietary software and do not have the level of industry experience that Forgent brings to the market. With the emergence of the video network services market, it is possible that other companies, including large and substantial competitors such as Hewlett Packard and Sun Microsystems, among others, could develop and introduce competing products and services. These companies have significantly more marketing and financial resources, and there can be no assurance that the Company could compete effectively with these types of competitors.

In the scheduling arena, which is a recent addition to Forgent's enterprise software portfolio, the competitors are many but Forgent's Global Scheduling System can be differentiated in a number of ways. In particular, GSS maintains a centralized status of critical physical resources such as rooms, services and technology while it interfaces with corporate calendaring systems such as Microsoft Outlook to present the most up-to-date status of people resources to the user. Many of the competitive scheduling products in the market today specialize in room scheduling, time and attendance scheduling, facility management (including catering and maintenance) and specialized scheduling for videoconferencing. A few of these products incorporate limited interfaces to Microsoft Outlook and IBM Lotus Notes calendar interfaces but none of them present the universal view of schedulable resources that GSS does in a unified status view. GSS was created with key customer input, which required a global view of all resources that must be inventoried, categorized, and made available to the corporate user population while tracking cost and utilization for every resource. However, there can be no assurance that this differentiation will result in increased purchases of GSS as compared to other products.

Forgent believes that the key criteria considered by potential purchasers of its products are as follows:

- operational advantages and cost savings provided by a product,
- product quality and functional depth,
- product price and terms under which the product is licensed,
- ease of use,
- ease of integration with the customer's existing applications,
- ability to easily adapt the product to their unique requirements,
- quality of support and product documentation, and
- experience and financial stability of the vendor.

In addition to its software products, Forgent brings software-related services and traditional lines of services to bear as part of its offerings. In offering its legacy services, the Company competes with hardware manufacturers who often bundle services and maintenance contracts with hardware systems sales, and since the sale of its VTEL products business, Forgent has experienced a decline in its legacy services business. The Company's ability to provide a turnkey videoconference solution including hardware, software and services from a single vendor sets it apart from others in the industry.

MARKETING

Forgent has developed a comprehensive integrated marketing plan for promoting its products and services throughout the United States and Europe. The integrated elements include a mix of public relations, industry analyst relations, investor relations, demand generation and other corporate communications activities to ensure a consistent and accurate flow of information to and from the Company's key stakeholders and target audiences.

Efforts have been focused on developing clear and concise messages regarding the launch of Forgent's enterprise software and services business and relaying that message to shareholders, customers, prospects, trade and technical media, and the business media. In addition, the messages reinforce the core aspect of the Company's strategy, which is to build a software business while driving revenue from its intellectual property business and its legacy services business to support the growth of the core business. The Company revamped its corporate web site to reflect the focus on its software and services business and streamline information for visitors. The web site plays an important role in providing audiences with the most up-to-date and accurate information available on the Company's business, its products and services, successes, and trends and issues the Company faces.

PATENTS AND TRADEMARKS

The United States Patent and Trademark Office has issued Forgent approximately 40 patents related to videoconferencing, data compression, video mail, and other technology developed by the Company. These patents comprise the Company's intellectual property portfolio. Forgent currently has in excess of 34 patent applications related to its VNP software that are filed but not yet issued by the U.S. Patent and Trademark Office. Forgent anticipates filing an additional four patent applications during the first fiscal quarter of 2003 to protect its intellectual property. There can be no assurance that the pending patents will be issued or that issued patents can be defended successfully. However, other than with respect to U.S. Patent No. 4,698,672 and its foreign counterparts, we do not consider patent protection crucial to our success. We believe that, due to the rapid pace of technological change in our industry, legal protection for our products are less significant than factors such as our use of an open architecture, the success of our distribution strategy, the ongoing product innovation and the knowledge, ability and experience of our employees. Forgent retained all patents related to the products division sold during fiscal 2002.

During fiscal 2002 the Company signed two significant license agreements with two international consumer and commercial electronics firm, including Sony Corporation. The license agreements relate to the Company's data compression technology embodied in U.S. Patent No. 4,698,672 that will expire in October 2006 and its foreign counterparts that will expire in September 2007. Manufacturers in various industries use still-compression technology in their products, including digital cameras, printers, scanners, wireless devices, as well as new emerging products such as new cell phones, and wireless sharing networks. All of the Company's intellectual property licensing revenues in the fiscal year ended July 31, 2002, which were \$31.2 million and represented 53.2% of the Company's total revenues, were generated by the licensing of these patents. Since the end of fiscal 2002, Forgent has entered into additional licenses and the Company is continuing to actively seek to license other users of its technology. Although management anticipates signing more patent license agreements with other companies from multiple industries, there can be no assurance the additional licenses can be obtained or, if obtained, that any new

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license agreements will be on similar favorable terms.

Applications for the "Forgent" mark are currently pending both in the United States and abroad. The Company was issued trademarks and service marks by the U.S. Patent and Trademark Office and by certain foreign countries and entities covering the "VTEL" mark and the "VTEL" logo. These trademarks and service marks were sold to VTEL Corporation as part of the sale of the products business division.

EMPLOYEES

Certain business elements that did not contribute to Forgent's core competencies were eliminated as part of the Company's restructuring activities in August 2001. Consequently, 65 employees (17% of Forgent's workforce) were terminated and were provided outplacement support and severance. As a result of the sales of the products business and the integration business, the Company's workforce was further reduced by 117 employees in January

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2002 and by 15 employees in May 2002. Forgent's personnel grew by 19 employees in June 2002 when the Company acquired certain assets and liabilities of Global Scheduling Solutions, Inc.

As the Company continues to evolve its business strategy, Forgent's workforce is continually evaluated and adjusted accordingly - both in number and composition. Forgent believes it retains the appropriate management team and employees to fully implement its business strategy and that its current employee relations are good. None of the Company's employees are represented by a labor union.

Currently, Forgent employs 166 employees as follows:

FUNCTION -----	NUMBER OF EMPLOYEES -----
Sales and marketing	35
Research and development	38
Service, support and systems integration	66
Finance, human resources and administration	28

Total	167
	=====

Forgent's development, management of its growth and other activities depend on the efforts of key management and technical employees. Competition for such personnel is intense. The Company uses incentives, including competitive compensation and stock option plans, to attract and retain well-qualified employees and generally do not have employment agreements with key management personnel or technical employees. Forgent's future success is dependent upon its ability to effectively attract, retain, train, motivate and manage its employees. However, there can be no assurance that the Company will continue to attract and retain personnel with the requisite capabilities and experience. The loss of one or more of Forgent's key management or technical personnel could have a material and adverse effect on its business and operating results.

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EXECUTIVE OFFICERS

Forgent's executive officers are as follows:

Richard N. Snyder, age 58, joined the Company's Board of Directors in December of 1997 and became Chairman of the Board in March 2000. In June 2001 Mr. Snyder was named the Forgent's President and Chief Executive Officer. Mr. Snyder has over twenty-five years of senior management experience including Founder and Chief Executive Officer at Corum Cove Consulting, LLC, Senior Vice President of Worldwide Sales, Marketing, Service and Support at Compaq Computer Corporation, and Group General Manager at Hewlett-Packard. Mr. Snyder received a Masters in Business Administration from Saint Mary's College and a Bachelor of Science from Southern Illinois University.

Jay C. Peterson, age 46, joined the Company in September 1995 as Manager of Corporate Planning and has served as Chief Financial Officer and Vice President of Finance since May 2000. Prior to joining the Company, Mr. Peterson performed as Assistant Controller with the Dell Direct Channel that generated \$1 billion in annual sales at Dell Computer Corporation and held various financial positions during eleven years with IBM Corporation. Mr. Peterson holds a Masters in Business Administration and a Bachelor of Arts in Economics from the University of Wisconsin.

Dennis M. Egan, age 51, joined the Company in November 1995 as Vice President - Service Operations when Forgent acquired the Integrated Communications Systems Group of Peirce-Phelps, Inc. From January 1993 to November 1995, Mr. Egan served as Senior Vice President of Peirce-Phelps, Inc. From June 1985 to January 1993, Mr. Egan was Vice President and General Manager of the Integrated Communications Systems Group of Peirce-Phelps. Mr. Egan's pre-1985 experience includes thirteen years serving in various sales and management positions

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with Peirce-Phelps. Mr. Egan holds a Master in Business Administration from Widener University and a Bachelor of Science from Villanova University.

Kenneth A. Kalinoski, age 42, joined the Company in February 2001 as Vice-President - Development, currently serves as Chief Technology Officer, and is responsible for all aspects of technology for the company. Mr. Kalinoski's previous 19 year career focused on client/server and communications technology. He was the founder, company officer, and Vice-President of Development at Netpliance from February 1999 to January 2001 and was responsible for delivering the first information appliance to the consumer marketplace. Prior to that, Mr. Kalinoski spent 17 years at IBM and held multiple management positions, including director of IBM PC Systems and Licensing (1998), program director of AIX Development from January 1993 to 1995, and program director of IBM Multimedia Systems 1995-1997. Mr. Kalinoski received a Masters in Computer Engineering from State University of New York, and a Bachelor of Science from Wilkes University and currently holds five patents.

H. Russell Caccamisi, age 53, joined the Company in September 2002 as Senior Vice President of Sales, responsible for worldwide sales of all software and software-related services. Mr. Caccamisi has over thirty years of experience in sales, marketing, and management, including Executive Vice President at productmarketing.com from June 1999 to February 2001, President and Chief Executive Officer at Reliant Data Systems from June 1996 to February 1999, Vice President of Marketing at Tivoli Systems, Vice President of Worldwide Marketing at BMC Software, Vice President of Sales and Marketing at System One Corporation, and numerous sales and management positions at IBM Corporation. Mr. Caccamisi received a Bachelor of Arts from Mississippi State University.

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ITEM 2. PROPERTIES

Forgent's headquarters, product development, and sales and marketing facility leases approximately 139,000 square feet in Austin, Texas under a lease which expires in March 2013. As a result of the sale of the products business unit, 52,000 square feet of this space was vacated by the VTEL group. Additionally, Forgent had existing unoccupied leased space inventory due to the downsizing of the Company on account of the recent restructurings. Therefore, during fiscal 2002, Forgent actively engaged in subleasing its available area and incurred a one-time charge of \$2.0 million related to these lease impairments. Currently, the Company subleases approximately 48,000 square feet and anticipates continuing to sublease the under-utilized space. The Company also occupied approximately 60,000 square feet of a facility that is situated in a light industrial area in Austin, Texas. This site housed the manufacturing of VTEL equipment and consequently, during the sale of the products division, the lease was assigned to VTEL Corporation, who assumed all obligations under the existing lease.

Forgent's legacy services group occupies a facility of approximately 41,000 square feet in the Philadelphia, Pennsylvania vicinity which is leased through June 2006. After the Company sold its integration business division to SPL in May 2002, Forgent subleased approximately 6,000 square feet to SPL to facilitate on-site operations.

The Company continues to consolidate its office space in remote locations and currently holds office space in Atlanta, Georgia, Houston, Texas, and Chicago, Illinois. Management believes that the facilities in Texas and Pennsylvania are adequate to meet Forgent's current requirements and can accommodate further physical expansion of corporate and development operations, as well as additional sales and marketing offices.

ITEM 3. LEGAL PROCEEDINGS

The Company is the defendant or plaintiff in various actions that arose in the normal course of business. In the opinion of management, the ultimate disposition of these matters will not have a material adverse affect on the Company's financial condition or results of operations. None of the pending legal proceedings to which the Company is a party involve claims for damages in excess of 10% of the Company's current assets for the period covered by this report.

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ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS

None

PART II

ITEM 5. MARKET FOR THE REGISTRANT'S COMMON EQUITY AND RELATED STOCKHOLDER MATTERS

MARKET INFORMATION

Starting June 1, 2001, Forgent's common stock has been traded in the NASDAQ-National Market System under the symbol "FORG." Previously, the Company's common stock was traded under the symbol "VTEL." The following table sets forth the range of high and low intra-day prices for each fiscal quarter of 2002 and 2001:

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	FISCAL YEAR 2002		FISCAL YEAR 2001	
	HIGH	LOW	HIGH	LOW
1st Quarter.....	\$ 4.19	\$ 0.80	\$ 3.63	\$ 1.59
2nd Quarter.....	\$ 4.70	\$ 2.25	\$ 2.25	\$ 0.72
3rd Quarter.....	\$ 3.93	\$ 1.76	\$ 1.69	\$ 0.72
4th Quarter.....	\$ 5.67	\$ 2.65	\$ 1.51	\$ 0.89

The Company has not paid cash dividends on its common stock and presently intends to continue a policy of retaining earnings for reinvestment in its business.

On February 28, 2003, Forgent's common stock closed at \$1.37 on the NASDAQ. At that date there were approximately 14,000 stockholders of record of the common stock.

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ITEM 6. SELECTED FINANCIAL DATA

The following table sets forth consolidated financial data for Forgent as of the dates and for the periods indicated. The selected consolidated balance sheet data as of July 31, 2001 and 2002 and the selected consolidated operations data for the years ended July 31, 2000, 2001, and 2002 have been derived from the audited consolidated financial statements of Forgent included elsewhere in this Report. The selected consolidated balance sheet data as of July 31, 1998, 1999 and 2000 and the selected consolidated operations data for the year ended July 31, 1998 and 1999 have been derived from the audited consolidated financial statements of Forgent not included in this Report.

The selected financial data should be read in conjunction with "Management's Discussion and Analysis of Financial Condition and Results of Operations," the consolidated financial statements of Forgent, and the notes to those statements included elsewhere in this Report. The information set forth below is not necessarily indicative of the results of future operations.

	FOR THE YEARS ENDED JULY 31			
	1998 (a)	1999 (b)	2000 (c)	2001 (d)
	(In thousands, except per share amounts)			
STATEMENT OF OPERATIONS DATA:				
Network software & service revenues	\$ --	\$ --	\$ --	\$ --
Technology licensing revenues	--	--	--	--
Service and other revenues	28,692	29,698	27,217	
Gross margin	10,823	11,261	3,400	
Income (loss) from continuing operations	2,185	(2,277)	22,198	
Income (loss) from discontinued operations ..	594	(13,288)	(19,901)	
Net income (loss)	2,779	(15,565)	2,297	
INCOME (LOSS) PER COMMON SHARE:				

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Basic income (loss) from continuing			
Operations	0.09	(0.10)	0.90
Diluted income (loss) from continuing			
Operations	0.09	(0.10)	0.89
Basic income (loss) from discontinued			
Operations	0.03	(0.57)	(0.81)
Diluted income (loss) from discontinued			
Operations	0.03	(0.57)	(0.80)
Basic net income (loss)	0.12	(0.66)	0.09
Diluted net income (loss)	0.12	(0.66)	0.09

BALANCE SHEET DATA:

Working capital	\$ 28,946	\$ 12,977	\$ 35,967	\$
Total assets	128,895	123,697	123,139	
Long-term liabilities	3,848	15,930	4,665	
Stockholders' equity	81,258	68,019	82,661	

- (a) Net income for the year ended July 31, 1998 includes the reversal of \$1.5 million of merger and other expenses and a gain from a non-recurring real estate transaction of \$1.3 million.
- (b) Net loss for the year ended July 31, 1999 includes expense for restructuring totaling \$3.1 million.
- (c) Net income for the year ended July 31, 2000 includes a non-recurring gain of \$44.5 million and an expense for the write-down of impaired assets of \$14.1 million.

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- (d) Net loss for the year ended July 31, 2001 includes an expense of \$4.0 million for the impairment of certain assets and transaction expenses in anticipation of a segment sale and expenses for restructuring totaling \$1.7 million.
- (e) Net income for the year ended July 21, 2002 includes an expense of \$6.0 million for the reserve of the notes receivable from VTEL Products Corporation and an expense of \$4.4 million for the impairment of certain assets.

ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS OF THE COMPANY

RESULT OF OPERATIONS

The following table sets forth for the fiscal periods indicated the percentage of total revenues represented by certain items in Forgent's consolidated statement of operations:

	FOR THE YEARS ENDED JULY 31,		
	2000	2001	2002
	----	----	----
Network software and services revenues . .	--%	--%	3.8%
Technology licensing revenues	--	--	53.2(1)
Services and other revenues	100.0	100.0	43.0

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Gross margin	12.5	26.0	41.7
Selling, general and administrative	45.3	61.4	20.6
Research and development	31.1	27.6	5.5
Impairment of assets	8.2	4.3	13.7
Amortization of intangibles	6.7	4.1	--
Restructuring expense	--	--	1.4
Total operating expenses	110.1	97.4	41.2
Other income, net	162.6	24.2	3.8
Income (loss) from continuing operations..	81.6	(46.1)	4.6
(Loss) from discontinued operations	(73.1)	(74.8)	(15.0)
Net income (loss)	8.4%	(120.9)%	(10.4)%

(1) 53% of the Company's revenue was generated by one-time intellectual property license agreements with two companies. While the Company does not anticipate any additional intellectual property revenue from these two companies, it continues to actively seek licenses with other users of its technology.

FOR THE YEARS ENDED JULY 31, 2000, 2001, AND 2002

REVENUES

Consolidated revenue was \$27.2 million in fiscal 2000, \$26.9 million in fiscal 2001, and \$58.6 million in fiscal 2002. The decline was \$0.3 million from 2000 to 2001 and the increase was \$31.7 million from 2001 to 2002. This is a decrease of 1.1% for 2001 and an increase of 117.7% for 2002. Consolidated revenue represents the combined revenues including sale of Forgent's software, network consulting, installation, training, maintenance services, and multi-vendor products as well as royalties received from licensing the Company's intellectual property. Consolidated revenues do not include any revenues from Forgent's discontinued products business, which manufactured and sold endpoint systems, or the Company's discontinued integration business, which provided customized videoconferencing solutions (see Note 5, in the accompanying financial statements).

Network software and services revenues were \$2.2 million and represent 3.8% of total revenues for the year ended July 31, 2002. Revenues from this new line of business include sales of Forgent's Video Network Platform and other software, network consulting services, and royalties. VNP, an enterprise-class network management software that manages video, voice and other types of rich media on multi-protocol, multi-vendor networks, is designed to schedule, monitor and manage enterprise video networks from a central location, thus

improving ease-of-use, reliability, and manageability of video communications, as well as cost of ownership. Forgent's network consulting services provide technical market research, evaluation and analysis to customers in addition to the means to test multiple network systems for manageability, interoperability, and optimum network connectivity prior to installation. As a result of acquiring certain assets from Global Scheduling Solutions, Inc., Forgent's sales force increased by ten members, thus positioning Forgent to grow its customer base into extended geographical locations. VNP, combined with the Global Scheduling System and related hardware, creates VideoWorks, which is currently being assessed by numerous educational, governmental and commercial providers. With Forgent's continued capitalization of the synergies with Global Scheduling Solutions, Inc., the growing potential customer base, and the success of VNP's most recent release 2.0, management expects further increases in network software and services revenues during the next several quarters.

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Intellectual property licensing revenues were \$31.2 million and represent 53.2% of total revenues for the year ended July 31, 2002. The Company began its licensing program during fiscal 2002. During the year ended July 31, 2002, the Company signed two patent license agreements with two international consumer and commercial electronics firms, including Sony Corporation. The licenses relate to the Company's data compression technology embodied in U.S. Patent No. 4,698,672 and its foreign counterparts, and were fully paid during the fourth fiscal quarter of 2002. Manufacturers in various industries use still-compression technology in their products, including digital cameras, printers, scanners, wireless devices, as well as new emerging products such as new cell phones, and wireless sharing networks. Since the end of fiscal 2002, Forgent has entered into additional licenses and the Company is continuing to actively seek to license other users of its technology. Forgent's licensing program involves risks inherent in technology licensing, including risks of protracted delays, possible legal challenges that would lead to disruption or curtailment of the licensing program, increasing expenditures associated with pursuit of the program, and other risks that could adversely affect the Company's licensing program. Additionally, the U.S. patent which has generated the licensing revenues expires in October 2006 and its foreign counterparts expire in September 2007. Thus, there can be no assurance that the Company will be able to continue to effectively license its technology to others.

Service and other revenues were \$27.2 million in fiscal 2000, \$26.9 million in fiscal 2001, and \$25.2 million in fiscal 2002. The decline was \$0.3 million from 2000 to 2001 and \$1.7 million from 2001 to 2002. This is a decrease of 1.1% for 2001 and 6.3% for 2002. The decline in revenue during fiscal 2002 was due approximately 75% to the decrease in systems under contract and approximately 25% to lower average selling prices. Service and other revenues represent 100.0%, 100.0%, and 43.0% of total revenues for the years ended July 31, 2000, 2001 and 2002, respectively. Service and other revenues include the maintenance and support of thousands of endpoints and bridges under maintenance agreements, as well as sales of a variety of third-party manufactured equipment through its Multi-Vendor Partners Program ("MVP"). The decline in revenues over the past three fiscal years is largely due to the decrease in the renewal rate of service contracts for VTEL products. As a vendor-neutral service provider, offering installation, technical support, and maintenance to a wider array of videoconferencing devices, including endpoints, multipoint control units, gateways, gatekeepers, and traditional network switches and routers, Forgent has replaced 14.1% of the decrease in renewal of VTEL contracts with service contracts for other third party products. The Company anticipates further declines in service revenues, although the rate of the decline is uncertain. For the last two fiscal years, the Company's service contracts, under which the Company generates revenue, supported platforms consisting of mainly VTEL and VTEL related legacy equipment. The decreases in service revenue during this time are closely aligned with the decrease in the total number of systems under contract. Therefore, the volume of systems under service contracts has been the driver of the decrease in revenue, as opposed to, falling average selling prices of the underlying systems. Forgent will continue to sell equipment through its MVP program and management intends to continue efforts to drive revenue from its new intellectual property licensing business and its legacy services business, which is under contract to be sold, as a means to funding the software core business.

GROSS MARGIN

Consolidated gross margins were \$3.4 million in fiscal 2000, \$7.0 million in fiscal 2001, and \$24.4 million in fiscal 2002. The increase was \$3.6 million from 2000 to 2001 and the increase was \$17.4 million from 2001 to 2002. This is an increase of 51.4% for 2001 and an increase of 248.9% for 2002. Consolidated gross margin percentages were 12.5% for fiscal 2000, 41.7% for fiscal 2001, and 45.7% for fiscal 2002.

The \$17.4 million increase in gross margins, as well as the increase in gross margins as a percentage of total revenues, for the year ended July 31, 2002, is due primarily to the \$16.5 million gross margins resulting from the patent license agreements obtained during fiscal 2002. The cost of sales on the intellectual property licensing business relates to the legal fees incurred on successfully achieving signed agreements. The contingent legal fees are based on a percentage of the revenues received on the signed agreements and are paid to a national law firm. The percentage payment to this law firm was set based on a sliding scale that began at 35% and increased to 50% based on the aggregate recoveries achieved. Future percentage payments will be 50% of license receipts per the agreement with this firm. Because of the inherent risks in technology licensing, including the October 2006 expiration of the U.S. patent which has generated the licensing revenues and the September 2007 expiration of the patent's foreign counterparts, gross margins could be adversely affected in the future if licensing revenues decline.

Initially, management intended to further develop its video streaming technology, which is a server application with the abilities to create video e-mail programs and to store streamed video for later non-real time playback, as an added feature to its current VNP software. Based upon customer feedback regarding the VNP software during the second quarter of fiscal 2002, customers did not need these advanced features but desired fundamental network management applications with more robust device level support and valued added network level instrumentation for ISDN and IP networks to enable them to understand and monitor how well their networks are performing. Therefore, management reviewed its capitalized software development costs and determined the video streaming technology would not be used in the development of VNP. As a result, the \$2.4 million capitalized software development costs associated with the video streaming technology was impaired during the year ended July 31, 2002. This impairment represented 58.7% of the network software and professional services' cost of sales during fiscal 2002. Of the remaining \$1.7 million cost of sales in fiscal 2002, 64.3% of the costs associated with the network software and services business resulted from the amortization of the Company's capitalized software development costs on a straight-line basis, and labor. With the exception of the capitalized software impairment, the cost of sales from this line of business is relatively fixed. During the year ended July 31, 2002, Forgent sold twelve VNP licenses. As more licenses are sold, management expects to achieve higher gross margins from the network software and services business, in absolute terms and in terms of percentage of revenue. During fiscal year 2000, management reviewed the recoverability of certain long-lived assets, including capitalized software, in accordance with Statement of Financial Accounting Standard, No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed Of." As a result of this analysis, the Company impaired \$5.1 million of its capitalized software related to terminated projects from its OnScreen24(TM) subsidiary. Thus, the network software and professional services cost of sales during the year ended July 31, 2000 is due solely to this impairment.

The costs associated with the service and maintenance business are labor intensive and relatively fixed, which causes gross margins to be directly affected by the level of revenue generated from new and renewed service contracts. Gross margins from other revenues are subject to product mix shifts based on the types of MVP products sold. With decreasing VTEL maintenance contract renewals, Forgent's gross margins from its services and other benefits deteriorated by \$1.5 million or 17.9% from 2000 to 2001. Therefore, in August 2001, the Company resized its infrastructure to incur costs that more closely matched the projected revenue levels. As a result, gross margins from the

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service and other business significantly increased by 39.6% from \$7.0 million to \$9.8 million for the year ended July 31, 2002.

SELLING, GENERAL AND ADMINISTRATIVE

Selling, general and administrative ("SG&A") expenses were \$12.3 million in fiscal 2000, \$16.5 million in fiscal 2001, and \$12.1 million in fiscal 2002. The increase was \$4.2 million from 2000 to 2001 and the decrease was \$4.5 million from 2001 to 2002. This is an increase of 34.1% for 2001 and a decrease of 27.1% for 2002. SG&A expenses were 45.3%, 61.4% and 20.6% of total revenues for the years ended July 31, 2000, 2001, and 2002, respectively.

The SG&A expenses incurred by the Internet subsidiaries, which were folded back into the core operations during fiscal 2001, were \$2.0 million and \$2.8 million for the fiscal years ended July 31, 2000 and 2001, respectively. Without the effect of the Internet ventures, total SG&A expenses increased \$3.4 million, or 32.5%, from 2000 to 2001 and decreased \$1.7 million, or 12.1%, from 2001 to 2002.

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During first fiscal quarter of 2001, the Company announced a new business charter and the reorganizing of its operations, which contributed to reducing a large amount of the Company's global administrative infrastructure. The related workforce reductions and consolidations of office space reduced costs and focused resources on efforts to support the new business strategy. These efforts to find efficiencies and to significantly reduce administrative costs as a percent of expected revenues, including the closing of the Sunnyvale, California facility and the replacement of Forgent's Enterprise Reporting Platform, continue to be realized in fiscal 2002. Additionally, the Company reexamined its overall staffing needs, restructured its operations and recorded a one-time charge of \$0.8 million during the year ended July 31, 2002. This one-time charge consisted entirely of severance payments paid to 65 employees who were terminated in August 2001. SG&A expenses were reduced by approximately \$1.5 million for the fiscal year, as a result of the workforce reduction. Severance payments equal to \$0.8 million were made during the year; and as a result, cash flows were reduced by approximately \$2.9 million.

In acquiring certain assets and liabilities of Global Scheduling Solutions Inc. during the latter half of fiscal 2002, Forgent's sales force has more than doubled and thus, SG&A expenses are projected to increase. However, management is committed to maintaining SG&A expenses at reasonable levels in terms of percentage of revenue and to further decreasing any unnecessary SG&A expenses that do not directly support the generation of revenues for Forgent.

RESEARCH AND DEVELOPMENT

Research and development ("R&D") expenses were \$8.5 million in fiscal 2000, \$7.4 million in fiscal 2001, and \$3.2 million in fiscal 2002. The decrease was \$1.1 million from 2000 to 2001 and \$4.2 million from 2001 to 2002. This is a decrease of 12.0% for 2001 and 56.8% for 2002. R&D expenses were 31.1%, 27.6%, and 5.5% of revenues for the years ended July 31, 2000, 2001, and 2002, respectively.

During the year ended July 31, 2000, the Company created two subsidiaries focused on the development and delivery of visual communication products and services over the Internet. OnScreen24 was comprised primarily of Forgent research and development engineers who developed visual communication delivery products for use over the Internet, including products such as video mail as well as the further development of the Company's web streaming product

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line, Turbocast (TM). ArticulateLearn created and managed custom e-learning portals that enabled organizations to create, deliver and manage their learning content directly online as well as offered various professional services to assist organizations in the production of their web-based learning content. During the years ended July 31, 2000 and July 31, 2001, the Company's two Internet subsidiaries incurred \$8.5 million and \$5.1 million in R&D expenses, respectively. In fiscal year 2001, management determined the products and services provided by its Internet ventures were not critical to the Company's current corporate strategy. Due to the weakening environment for start-up businesses and related tightening of the venture capital marketplace, the Company absorbed its OnScreen24 operations back into the operations of its core business and terminated ArticulateLearn during fiscal 2001. Therefore, the decreases in the Company's total research and development expenses between 2000 and 2002 largely resulted from the termination of its Internet ventures. The Company believes that the reductions in research and development have had no material effect on its competitive stature and new product and technology development in its core lines of business.

Without the effects of the Internet ventures, the Company incurred \$0.0 million, \$2.3 million, and \$3.2 million in R&D expenses during fiscal 2000, 2001 and 2002, respectively. These increasing expenses, which represent 8.6% and 5.5% of revenue in fiscal 2001 and 2002, respectively, are related to the development of Forgent's network management software, Video Network Platform. Unlike proprietary device management software from manufacturers that only support their brand and consequently lock customers into a single vendor purchase decision, VNP is the industry's only enterprise video network management software that improves quality of service and reduces cost of ownership for multi-protocol and multi-vendor environments. Forgent developed a Common Operating Environment, which uses standards-based interfaces and methods to recognize a host of video devices, as well as traditional network devices, thus allowing companies to grow their video networks and make future purchase decisions that are independent of hardware configurations.

The R&D expenses are net of \$0.6 million and \$3.5 million capitalized during the years ended July 31, 2001 and July 31, 2002, respectively. Software development costs are capitalized after a product is determined to be technologically feasible and is in the process of being developed for market. At the time the product is released for

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sale, the capitalized software is amortized over the estimated economic life of the related projects, generally three years. As of July 31, 2002, \$1.6 million of the Company's net capitalized software expenses relates to the efforts on Forgent's VNP Release 1.0, which finds, controls and manages multi-vendor video devices with network management tools and offers extensive device diagnostics. An additional \$1.7 million of the Company's net capitalized software expenses relates to efforts on Forgent's VNP Release 2.0, which offers an intuitive, user-friendly interface that provides an at-a-glance summary and statistics of the entire video network including calls, video devices, and bandwidth utilization and enables users to manage their networks and to quickly resolve problems, even from remote locations. Additionally, VNP Release 2.0 features a new easy-to-use reporting wizard with a rich set of reports that can be customized to meet specific customer requirements. The remaining \$0.2 million of the Company's net capitalized software expenses relates to efforts on Forgent's VNP Release 2.5, which delivers group operations support, hot-pluggable devices and failover support for increased scalability and availability. Forgent's development team has fully integrated the acquired Global Scheduling Solutions Inc. development team. The combined team now functions with a shared vision for collaboration management and is developing GSS Version 3.9, which will include

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additional quality and performance improvements, a new outsourcing in security module, and an extension that will allow users to schedule rooms and attendees directly from Outlook. Both VNP 2.5 and GSS 3.9 are scheduled for general availability in the first quarter of fiscal year 2003.

The Company's ability to successfully develop software solutions to enable enterprise video networks is a significant factor in Forgent's success. As Forgent develops its research and development strategy, management anticipates additional costs associated with the recruiting and retention of engineering professionals adept at these technologies. Management will attempt to maintain research and development expenses at reasonable levels in terms of percentage of revenue. However, management believes Forgent's ultimate future success is based significantly on the development and success of its solution offerings related to its software roadmap.

IMPAIRMENT OF ASSETS

During the fiscal year ended July 31, 2002, Forgent recorded impairment losses on the consolidated statement of operations as follows:

	FOR THE YEAR ENDED JULY 31,	
	CONTINUING OPERATIONS	(IN THOUSANDS) DISCONTINUED OPERATIONS
Property lease.....	\$ 2,063	\$ -
Notes receivables.....	5,967	-
	-----	-----
Impairment in operating expenses.....	8,030	-
	=====	=====
Capitalized software.....	2,381	-
	-----	-----
Total impairment.....	\$ 10,411	\$ -
	=====	=====

Due to the disposition of the Products business in fiscal 2002, the VTEL personnel relocated from Forgent's headquarters at 108 Wild Basin Road in Austin, Texas to VTEL's headquarters at 9208 Waterford Centre Blvd. in Austin, Texas. This relocation left a vacancy of approximately 52,000 rentable square feet, or 38% of the total lease space. Additionally, Forgent had existing unoccupied space inventory due to the downsizing of the Company on account of the recent restructurings. In fiscal 2002, Forgent was able to sublease some of the vacated space, but was unable to fully sublease the space due to the economic downturn during the year. Therefore, management analyzed the future undiscounted cash flows related to the lease on the Wild Basin property and determined the economic value of the lost sublease rental income. As a result, Forgent recorded a one-time \$2.0 million impairment charge for the unleased space as of July 31, 2002. However, Forgent remains obligated to make lease payments in accordance with the original term of the lease. Additionally, Forgent received two subordinated promissory notes from VTEL as a result of the disposition of the Products business. However, VTEL did not remit payment on its first subordinated promissory note due in April 2002, as stipulated in the sales agreement. As a result of this default and due to the uncertainty in collecting both of the outstanding notes from VTEL, the Company recorded a \$5.9 million charge for the reserve of both notes from VTEL for the year ended July 31, 2002. These impairments were reported as part of continuing operations on the consolidated statement of operations,

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Initially, management intended to further develop its video streaming technology, which is a server application with the abilities to create video e-mail programs and to store streamed video for later non-real time playback, as an added feature to its current VNP software. Based upon customer feedback regarding the VNP software during the second quarter of fiscal 2002, customers did not need these advanced features but desired fundamental network management applications with more robust device level support and value added network level instrumentation for ISDN and IP networks to enable them to understand and monitor how well their networks are performing. Therefore, management reviewed its capitalized software development costs and determined the video streaming technology would not be used in the development of VNP. As a result, the \$2.4 million capitalized software development costs associated with this technology was impaired during the year ended July 31, 2002 and was reported as part of cost of sales.

During fiscal year 2001 management implemented a strategy to divest all non-core operations to focus on returning to profitability. Therefore, the Company folded its OnScreen24 subsidiary's operations back into the core business. OnScreen24 primarily operated from Forgent's property in Sunnyvale, California. During the third fiscal quarter of fiscal 2001, the Company sold its equity interest in the real estate lease for \$500,000 and recorded a related \$1.1 million impairment for the leasehold improvements at the Sunnyvale facility. The \$1.1 million impairment in fiscal 2001 was all related to continuing operations.

As a result of the new charter announced in August 2000, management reviewed certain long-lived assets including property, plant and equipment, goodwill and other intangibles and capitalized software, to evaluate the recoverability of these assets pursuant to Statement of Financial Accounting Standard ("SFAS") No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed Of." The evaluation indicated that the future undiscounted cash flows related to certain long-lived assets were below the carrying value of the assets associated with their future operations. Further, the closure of certain foreign offices and the termination of the software capitalization projects resulted in the identification of only minimal future cash flows. During the fourth quarter of fiscal 2000, the Company adjusted the long-lived assets associated with its manufacturing operations and the long-lived assets related to the foreign operations and capitalized software. Management calculated the fair value for the long-lived assets based on anticipated future cash flows discounted at a rate commensurate with the risk involved, which resulted in a non-cash impairment charge of \$14.1 million. Of the total impairment in fiscal year 2000, \$5.1 million of the capitalized software development cost impairment was reported as part of cost of sales. This impairment loss was recorded on the consolidated statement of operations as follows:

	FOR THE YEAR ENDED JULY 31,	
	CONTINUING OPERATIONS	(IN THOUSANDS) DISCONTINUED OPERATIONS
	-----	-----
Property, plant and equipment.....	\$ 1,909	\$ 3,983
Intangible assets.....	332	1,908

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Other.....	--	156
	-----	-----
Impairment in operating expenses	2,241	6,047
	=====	=====
Capitalized software.....	5,120	664
	-----	-----
Total impairment.....	\$ 7,361	\$ 6,711
	=====	=====

The remaining useful lives of certain assets were shortened and thus, depreciation and amortization for these assets were slightly higher in subsequent fiscal years.

AMORTIZATION OF INTANGIBLES

Amortization expenses were \$1.4 million in fiscal 2000, and \$1.4 million in fiscal 2001. The expenses relate to the amortization of goodwill resulting from certain acquisitions. In March 1999, the Company acquired substantially all of the assets of Vosaic LLP, an Internet video software and technology company. In November 1995, the Company acquired certain assets and a specified work force of the Integrated Communications Systems Group ("ICS") of Pierce-Phelps, Inc., which developed into Forgent's legacy services business. The Company

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acquired certain assets of the videoconferencing division of one of its German resellers in July 1998. The goodwill related to the German acquisition was fully amortized during fiscal 2001.

Effective August 1, 2001, the Company chose early adoption of SFAS No. 142, "Goodwill and Other Intangibles Assets," which recognizes that since goodwill and certain intangible assets may have indefinite useful lives, these assets are no longer required to be amortized but are to be evaluated at least annually for impairment. In accordance with SFAS No. 142, the Company is required to complete its transitional impairment test, with any resulting impairment loss recorded as a cumulative effect of a change in accounting principle. Subsequent impairment losses are reflected in operating income from continuing operations on the Consolidated Statement of Operations. Upon adoption of SFAS No. 142, the Company did not record any goodwill amortization expenses during the year ended July 31, 2002. Additionally, as a result of the transitional impairment test, the Company did not record any impairment of its goodwill for the year ended July 31, 2002.

RESTRUCTURING ACTIVITIES

In August 2001, the Company restructured its organization, which involved the termination of 65 employees, or 17% of the workforce, who were assisted with outplacement support and severance. The reduction affected 16 employees in Austin, Texas, 30 employees in King of Prussia, Pennsylvania, and 19 employees in remote and international locations. The restructuring was the result of eliminating certain business elements that did not contribute to Forgent's core competencies as well as efforts to increase efficiencies and to significantly reduce administrative costs. All of the employees were terminated and the Company recorded a one-time charge of \$0.8 million in the first quarter of fiscal 2002 for the restructuring. As of July 31, 2002, all of the involuntary termination benefits had been paid.

NON-RECURRING EVENTS

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On March 3, 2000 Forgent settled a lawsuit pending in the 126th Judicial District Court in Travis County, Texas in which the Company had previously initiated suit against five former employees who left the Company in September 1996 to form Via Video Communications, Inc. ("Via Video"). Via Video was subsequently acquired by Polycom, Inc. Pursuant to the settlement agreement, the former employees paid \$2.5 million in cash and delivered to the Company 300,800 shares of common stock of Polycom, Inc. in settlement of the claims asserted by Forgent. These shares were sold during fiscal 2000 for \$33.7 million, net of settlement costs. The parties agreed to dismiss all claims, counterclaims and third party claims in the lawsuit, ending the litigation. Separately, Forgent voluntarily dismissed Polycom, Inc. and Via Video from the case without consideration.

On March 3, 2000, the Company granted non-exclusive licenses to Polycom, Inc. ("Polycom") to use three of its patented technologies, and Polycom paid a one time fee of \$8.3 million to Forgent as a fully paid up royalty in exchange for such license. In turn and without any payments by the Company, Polycom also granted Forgent a non-exclusive sublicense to its rights under its license agreement with Brown University pertaining to its single camera tracking technology. Through this technology exchange, the parties have access to specified distinctive technologies of the other for use in their product offerings.

INTEREST INCOME AND EXPENSE

Interest income was \$1.2 million in fiscal 2000, \$1.2 million in fiscal 2001, and \$0.3 million in fiscal 2002. The increase was minimal from 2000 to 2001 and the decrease was \$0.9 million from 2001 to 2002. This is an increase of 3.0% for 2001 and a decrease of 72.3% for 2002. Interest income was 4.4%, 4.5%, and 0.6% of revenues for the years ended July 31, 2000, 2001, and 2002.

Changes in interest income are based on interest rates earned on invested cash and cash equivalent balances available for investment. The decrease in interest income during fiscal 2002 as compared to fiscal 2001, is largely due to a 35.2% lower average cash balance held for investment and a 61.8% decline in the average interest rates. The slight increase in interest income during fiscal 2001, as compared to fiscal 2000, is due primarily to a 1.6% higher average cash balance held for investment and a 5.4% increase in the average interest rates.

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INCOME TAXES

As of July 31, 2002, Forgent had federal net operating loss carryforwards of \$147.6 million, research and development credit carryforwards of \$6.1 million, and alternative minimum tax credit carryforwards of \$0.1 million. The net operating loss and credit carryforwards will expire in varying amounts from 2003 through 2021, if not utilized. Minimum tax credit carryforwards do not expire and carry forward indefinitely. Net operating losses related to the Company's foreign subsidiaries of \$6.4 million are available to offset future foreign taxable income. However, significant permanent limitations may apply to the use of these losses based upon laws of the foreign tax jurisdictions.

As a result of various acquisitions completed in prior years, utilization of Forgent's net operating losses and credit carryforwards may be subject to a substantial annual limitation due to the "change in ownership" provisions of the Internal Revenue Code of 1986. The annual limitation may

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result in the expiration of net operating losses before utilization. Also, due to the uncertainty surrounding the timing of realizing the benefits of its favorable tax attributes in future tax returns, Forgent has placed a valuation allowance against its net deferred tax asset. Accordingly, no deferred tax benefits have been recorded for the tax years ended July 31, 2000, 2001, and 2002. The valuation allowance increased by \$2.1 million during the year ended July 31, 2002.

LOSS FROM DISCONTINUED OPERATIONS, NET OF INCOME TAXES

During the year ended July 31, 2002, the Company sold the operations and substantially all of the assets of its VTEL products business, including the VTEL name, to VTEL Products Corporation ("VTEL") and the operations and assets of its integration business to SPL Integrated Solutions (see Note 18, in the accompanying financial statements). Accordingly, the products and integration businesses have been accounted for and presented as discontinued operations in the consolidated financial statements. Loss from discontinued operations was \$19.9 million in fiscal 2000, \$19.0 million in fiscal 2001, and \$8.5 million in fiscal 2002. Loss from discontinued operations was 73.1%, 70.6%, and 14.6% of revenues for the years ended July 31, 2000, 2001, and 2002.

During the fiscal year 2002, the Company wrote-off \$1.6 million of its account receivables. This increase in write-offs, as compared to prior years, is attributable to several one-time factors. As a result of five of the Company's customers declaring bankruptcy, the Company wrote-off the related accounts receivable in fiscal 2002. These bankruptcies accounted for 42.9% of the Company's write-offs, only 6.2% of which were related to continuing operations. Due to the Company's current strategy of becoming an enterprise software and services provider, the operations of which are based in the United States, Forgent continued its efforts on closing down its international operations. Consequently, personnel were terminated, and difficulties were experienced in collecting many outstanding international accounts receivable, which were written-off and accounted for 24.2% of Forgent's write-offs. Additionally, the Company sold its Products business division, and subsequently experienced difficulties collecting certain outstanding related accounts receivable. These VTEL accounts receivable were written-off and accounted for 15.4% of Forgent's total write-offs. The remaining 17.5% of the write-offs were incurred as part of the Company's normal operations. Accordingly, the Company's bad debt expense significantly increased, as compared to prior years. Approximately 84% of the bad debt expense was recorded as part of discontinued operations on the Consolidated Statement of Operations. Management does not anticipate write-offs or bad debt expense of similar magnitude in future periods.

Since the sale of the products business occurred several months after it was originally anticipated to close, and since the operations performed significantly worse than expected, an additional loss of \$8.8 million was recorded to discontinued operations in fiscal 2002. The remaining \$0.3 million loss is related to the Company's discontinued integration business.

LOSS ON DISPOSAL, NET OF INCOME TAXES

As of July 31, 2001, the Company estimated the loss from the disposal of the VTEL products business unit to be \$1.1 million. The loss was related to legal and consulting fees associated with the sale. During the second fiscal quarter of 2002, Forgent recorded an additional \$0.2 million in expenses associated with the completion of the sale. The assets related to the integration business were sold for approximately their net book value and thus an immaterial amount of gain was recorded during the third fiscal quarter of 2002.

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NET INCOME (LOSS)

Net income was \$2.3 million in fiscal 2000; net loss was \$32.5 million in fiscal 2001; and net loss was \$6.1 million in fiscal 2002. The decrease was \$34.8 million from 2000 to 2001 and the increase was \$26.4 million from 2001 to 2002. This is a decrease of 1,516.6% for 2001 and an increase of 81.2% for 2002. Net income (loss) was 8.4%, (120.9%), and (10.4%) of revenues for the years ended July 31, 2000, 2001, and 2002, respectively.

The \$26.4 million increase in net income during the year ended July 31, 2002 is largely due to the \$16.5 million gross margins generated from the licensing of intellectual property and the \$11.3 million decrease in losses from discontinued operations. The one-time \$44.5 million gain achieved in fiscal 2000 contributed significantly to the net income for the year ended July 31, 2000 and is the primary cause for the decrease in net income during fiscal 2001. The Company's continuing operations currently include net income from its technology licensing business, which started to generate revenue and income in the third fiscal quarter of 2002. Although the Company's historical results show losses because the historical results do not include any proceeds from technology licensing agreements, the Company continued to maintain profitability after the last two fiscal quarters of 2002 and into the first and second fiscal quarters of 2003.

During fiscal 2002, Forgent has taken significant steps (1) to grow its revenues through software sales, patent licensing agreements, and increased video network consulting, integration and deployment services, (2) to improve gross margins, (3) to reduce costs by resizing its infrastructure, (4) to maintain a strong cash and investments balance, and (5) to finalize the sales of its less profitable businesses. Despite the current difficult economic business environment in which companies are minimizing capital expenditures, these significant milestones are evidence that Forgent continues to make progress on its business plan. Based upon a solid financial foundation with new and expanding revenue sources, additional joint VNP and GSS software offerings, and a cash generating legacy business, management's vision and direction are advancing the Company's financial results towards growth and profitability. However, uncertainties and challenges remain, and there can be no assurance that the Company can successfully grow its revenues or maintain profitability.

OTHER FACTORS AFFECTING RESULTS OF OPERATIONS

Forgent's future results of operations and financial condition could be impacted by many factors, including other competitors entering the same market, technical problems in delivering video solutions over enterprise networks, and slow adoption to videoconferencing over enterprise networks. Due to these factors and others noted elsewhere in Management's Discussion and Analysis of Financial Condition and Results of Operations, Forgent's past earnings and stock prices have been, and future earnings and stock prices potentially may be, subject to significant volatility, particularly on a quarterly basis. Past financial performance should not be considered a reliable indicator of future performance and investors are cautioned in using historical trends to anticipate results or trends in future periods. Any shortfall in revenue or earnings from the levels anticipated by securities analysts could have an immediate and significant effect on the trading price of Forgent's Common Stock in any given period. Also, the Company participates in a highly dynamic industry that often contributes to the volatility of Forgent's Common Stock price.

LIQUIDITY AND CAPITAL RESOURCES

Cash provided by operating activities was \$53.5 million in fiscal 2000; cash used in operating activities was \$3.5 million in fiscal 2001; and cash

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provided by operating activities was \$14.7 million in fiscal 2002. At July 31, 2002, Forgent had working capital of \$9.8 million, including \$20.0 million in cash, cash equivalents and short-term investments. The \$14.7 million cash provided in fiscal 2002 is due primarily to \$2.7 million in net income, \$15.0 million of non-cash depreciation, amortization and impairment expense, and a \$7.7 million decrease in accounts receivable, which were offset by an \$11.1 million decrease in accounts payable, accrued expenses and other long term obligations, and deferred revenue. During fiscal year 2002, the Company had sold \$9.3 million of its outstanding accounts receivable, without any recourse, in efforts to recapture approximately \$7.0 million in cash lost due to an unanticipated significant drop in sales from discontinued operations and approximately \$2.1 million in payments of the remaining outstanding payables related to the discontinued operations. Silicon Valley Bank purchased the assets for a fee of approximately 1.8% of the value of the accounts receivable sold and a one-time set-

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up fee of \$13,000. The Company received proceeds from Silicon Valley Bank of \$9.1 million. As a result of the sale of accounts receivable, the Company excluded the related receivables from the Consolidated Balance Sheet and recorded related expenses of \$178,000 for the year ended July 31, 2002. Additionally, the Company received \$16.5 million from its technology licensing business during the year ended July 31, 2002. The liquidation of the Internet ventures, which historically required significant funding for operations, as well as the completion of the restructuring efforts and the sale of its less profitable businesses, improved the Company's cash flows from operations during the year ended July 31, 2002, as compared to the year ended July 31, 2001. The cash used in operating activities during fiscal year 2001 was \$3.5 million. The cash provided from operating activities in fiscal year 2000 was \$53.5 million. Included in net income for fiscal 2000 was the favorable settlement of litigation in which the Company received \$44.5 million in cash and securities (see "Non-recurring events").

Cash used in investing activities was \$32.3 million in fiscal 2000; cash provided by investing activities was \$21.9 million in fiscal 2001; and cash used in investing activities was \$7.7 million in fiscal 2002. The \$7.7 million cash used in investing activities during fiscal 2002 was largely the result of the goodwill acquired among other assets from Global Scheduling Solutions, Inc. and the \$3.5 million capitalization of software development costs. Forgent's ability to successfully develop software solutions to enable enterprise video networks is a significant factor in the Company's success and management will continue to strategically invest in developing its software products. During the year ended July 31, 2001, the Company owned common stock shares of Accord Networks ("Accord"), a networking equipment manufacturer, which were converted to Polycom common stock shares as a result of Polycom's acquisition of Accord. The \$21.9 million cash provided by investing activities in fiscal 2001 was primarily due to the \$25.2 million net proceeds received from the sale of the Polycom and Accord shares and other short-term investments. During fiscal 2000, the \$32.2 million cash used in investing activities was primarily from the \$24.7 million net investment of cash received from the settlement of litigation (see "Non-recurring events") and other available cash balances. Investments were also made in additional property and equipment and capitalized research and development. Approximately \$0.5 million of the capital expenditures incurred during the year ended July 31, 2002 related to the purchase of the Company's new accounting system. As of July 31, 2002, the Company leased computers, furniture, equipment, and office space under non-cancelable operating leases that expire at various dates through 2013. Certain leases obligate the Company to pay property taxes, maintenance and insurance. Additionally, the Company also had several capital leases for computer and office equipment. Amounts payable under these

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leases are as follows:

FISCAL YEAR ENDING	AMOUNTS PAYABLE (IN THOUSANDS)		TOTAL
	OPERATING LEASES	CAPITAL LEASES	
2003	\$ 5,008	\$ 485	\$ 5,493
2004	4,418	39	4,457
2005	4,237	4	4,241
2006	4,076	-	4,076
2007	3,469	-	3,469
Thereafter	19,219	-	19,219

TOTAL	\$ 40,427	\$ 528	\$ 40,955
	=====		

For fiscal 2003, Forgent's capital budget is approximately \$0.8 million and will be used principally to invest in demonstration equipment, spare parts to support the Company's warranties and services, and various other operational equipment as needed.

Cash used in financing activities was \$11.0 million, \$0.6 million, and \$0.9 million in fiscal years 2000, 2001 and 2002, respectively. The \$0.9 million of cash used in financing activities during fiscal 2002 is due primarily to the \$2.7 million purchase of treasury stock, which was offset by the \$1.3 million net proceeds received from the issuance of stock. The \$0.6 million of cash used in financing activities during fiscal 2001 primarily relates to the Company paying \$1.5 million to settle its notes payable. Cash used in financing activities for the year ended July 31, 2000 relates to the repayment of cash borrowed under the line of credit and payment on notes payable. In April 2001 Forgent announced a stock repurchase program to purchase up to two million shares of the Company's stock. During fiscal 2001 the Company repurchased 87,400 shares for \$0.1 million, including fees. Forgent purchased an additional 787,700 shares for \$2.7 million, including fees, during the year ended July 31, 2002. In September 2002, Forgent's board of directors approved the repurchase of an additional million shares of the Company's stock under

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the current Share Repurchase Program. Management fully anticipates repurchasing more shares during fiscal 2003, depending on the Company's cash position, market conditions and other factors.

In March 2000, the Company repaid the outstanding balance on its line of credit with a banking syndicate. At July 31, 2002, Forgent did not have a line of credit in place. Based on the Company's strong cash position and ability to generate positive cash flow from its continuing operations, management does not anticipate acquiring any additional lines of credit in the near future.

Forgent's principal sources of liquidity at July 31, 2002 consist of \$20.0 million of cash, cash equivalents and short-term investments, and the ability to generate cash from its technology licensing business. This ability to generate cash is subject to certain risks as discussed under the "Risk Factors - License Program" section of the "Management's Discussion and Analysis of Financial Condition and Results of Operations of the Company." Over the past several quarters, the Company's cash and short-term investment balances have remained relatively stable. With the success of the Company's Patent Licensing

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Program, management expects the Company's cash position to strengthen as more license agreements are signed and related payments are received. As previously stated above, however, there remain risks and uncertainties as to the timing of the receipts of license fees due, in part, to the inherent nature of a patent licensing program. Management plans to strategically utilize this positive cashflow to invest further in developing Forgent's VNP, GSS, and VideoWorks software and to explore more opportunities for growing the business. However, there is no assurance that the Company will be able to continue to limit its cash consumption and preserve its cash balances, and it is possible that the Company's business demands may lead to cash utilization at levels greater than recently experienced due to investments in research and development, increased expense levels and other factors.

LEGAL MATTERS

Forgent is the defendant or plaintiff in various actions that arose in the normal course of business. In the opinion of management, the ultimate disposition of these matters will not have a material adverse affect on our financial condition or results of operations.

CRITICAL ACCOUNTING POLICIES

The consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States and include the accounts of Forgent's wholly owned subsidiaries. All significant intercompany transactions and balances have been eliminated in the consolidation. Preparation of the consolidated financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Management periodically evaluates estimates used in the preparation of the financial statements for continued reasonableness. Appropriate adjustments, if any, to the estimates used are made prospectively based upon such periodic evaluation.

We believe the following represent our critical accounting policies:

REVENUE RECOGNITION

The Company recognizes revenue when persuasive evidence of an arrangement exists, delivery has occurred, the fee is fixed or determinable, and collectibility is probable. The Company recognizes revenue in accordance with Statement of Position ("SOP") 97-2, Software Revenue Recognition, as amended by SOP 98-4 and SOP 98-9, and Securities and Exchange Commission Staff Accounting Bulletin 101, Revenue Recognition in Financial Statements.

The Company does not recognize revenue for agreements with rights of return, refundable fees, cancellation rights or acceptance clauses until such rights of return, refund or cancellation have expired or acceptance has occurred. The Company's arrangements with resellers do not allow for any rights of return.

Network software and service revenue consists of license and service fees. License fee revenue is earned through the licensing or right to use the Company's software and from the sale of specific software products. Service fee income is earned through the sale of maintenance and technical support, training, and installation services related to the sale of our network software.

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The Company allocates the total fee to the various elements based on the relative fair values of the elements specific to the Company. The Company determines the fair value of each element in the arrangement based on vendor-specific objective evidence ("VSOE") of fair value. When VSOE of fair value for the license element is not available, license revenue is recognized using the residual method. Under the residual method, the contract value is first allocated to the undelivered elements (maintenance and service elements) based upon their VSOE of fair value; the remaining contract value, including any discount, is allocated to the delivered element. For maintenance, VSOE of fair value is based upon the renewal rate specified in each contract, which is in accordance with the Company's standard price list. For training and installation services, VSOE of fair value is based upon the rates charged for these services when sold separately. Revenue allocated to maintenance and technical support is recognized ratably over the maintenance term (typically one year). Revenue allocated to training is recognized as the services are performed. Revenue allocated to installation is recognized upon completion of these services due to their short-term nature. The Company's training and installation services are not essential to the functionality of its products as (1) such services are available from other vendors and (2) the Company has sufficient experience in providing such services. For instances in which VSOE cannot be determined for undelivered elements, and these undelivered elements do not provide significant customization or modification of our software product, we recognize the entire contract amount ratably over the period during which the services are expected to be performed.

Service and other revenue consist of legacy service programs as well as integration services. Legacy service programs provide maintenance, technical support, installation and resident engineering services to companies that deploy video networks. Integration revenues consist of network consulting to assist customers with their video networking requirements, including baseline audits, preparation of capacity plans, development of time-saving migration and implementation plans, and customized integration of the Company's software with existing third-party applications or with customers' proprietary in-house applications. Legacy service and other revenues are recognized ratably over the term of the service agreement, as there is no discernible pattern of service delivery. Integration revenues are recognized after the customized systems have been tested, installed, and the Company has no significant further obligations as evidenced by acceptance from the customer.

Technology licensing revenue is derived from the Company's Patent Licensing program, which is currently focused on generating license revenues relating to the Company's data compression technology embodied in U.S. Patent No. 4,698,672, and its foreign counterparts. Gross technology licensing revenue is recognized at the time a license agreement has been executed and related costs are recorded as cost of sales. The cost of sales on the intellectual property licensing business relates to the legal fees incurred on successfully achieving signed agreements. The contingent legal fees are based on a percentage of the revenues received on the signed agreements and are paid to a national law firm. The percentage payment to this law firm was set based on a sliding scale that began at 35% and increased to 50% based on the aggregate recoveries achieved. Future percentage payments will be 50% of license receipts per the agreement with this firm.

Deferred revenue includes amounts received from customers in excess of revenue recognized, and is comprised of deferred maintenance, service and other revenue. Deferred revenues are recognized in the statement of operations over the terms of the arrangements, primarily ranging from one to three years.

CREDIT POLICY

The Company reviews potential customers' credit ratings to evaluate customers' ability to pay an obligation within the payment term, which is net

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thirty days. When payment is reasonably assured, and no known barriers exist to legally enforcing the payment, the Company extends credit to customers, not to exceed 10% of their net worth. An account is placed on "Credit Hold" if it is thirty days past due or a placed order exceeds the credit limit, and may be placed on "Credit Hold" sooner if circumstances warrant. The Company follows its credit policy consistently and constantly monitors all of its delinquent accounts for indications of uncollectibility.

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SOFTWARE DEVELOPMENT COSTS

Costs incurred in connection with the development of software products are accounted for in accordance with Statement of Financial Accounting Standards ("SFAS") No. 86, "Accounting for the Costs of Computer Software to Be Sold, Leased or Otherwise Marketed." Costs incurred prior to the establishment of technological feasibility are charged to research and development expense. Amortization of capitalized software begins upon initial product shipment. Software development costs are amortized over the estimated life of the related product (generally thirty-six months), using the straight-line method.

ALLOWANCE FOR DOUBTFUL ACCOUNTS

The Company maintains an allowance for doubtful accounts to estimate losses from uncollectable customer receivables. This estimate is based in the aggregate, on historical collection experience, age of receivables and general economic conditions. It also considers individual customers payment experience, credit-worthiness and age of receivable balances.

IMPAIRMENT OF GOODWILL AND INTANGIBLE ASSETS

The Company adopted Statement of Financial Accounting Standards ("SFAS") No. 142, Goodwill and Other Intangible Assets on August 1, 2001 and thus is required to review the carrying value of goodwill and other intangible assets annually. Forgent also reviews goodwill and other intangibles for possible impairment whenever specific events warrant. Events that may create an impairment review include, but are not limited to: significant and sustained decline in the Company's stock price or market capitalization; significant underperformance of operating units; significant changes in market conditions and trends. If a review event has occurred, the value of the goodwill or intangible is compared to the estimate of future cash flows, and if required, an impairment is recorded.

RECENT ACCOUNTING PRONOUNCEMENTS

On August 31, 2000 the Company adopted Statement of Financial Accounting Standards ("SFAS") No. 133, "Accounting for Derivative Instruments and Hedging Activities." SFAS No. 133 establishes accounting and reporting standards for derivative instruments, including certain derivative instruments embedded in other contracts (collectively referred to as derivatives) and for hedging activities. SFAS No. 133 requires the recognition of all derivatives as either assets or liabilities on the Consolidated Balance Sheet with changes in fair value recorded in the Consolidated Statement of Operations.

The accounting for changes in fair value of a derivative depends upon whether it has been designated in a hedging relationship and, further, on the type of hedging relationship pursuant to SFAS No. 133. Changes in the fair value of derivatives not designated in a hedging relationship are recognized each period in earnings. Hedging relationships are established pursuant to the Company's risk management policies, and are initially and regularly evaluated to

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determine whether they are expected to be, and have been, highly effective hedges. If a derivative ceases to be a highly effective hedge, hedge accounting is discontinued prospectively, and future changes in the fair value of the derivative is recognized in earnings each period. For derivatives designated as hedges of the variability of cash flows related to a recognized asset or liability (cash flow hedges), the effective portion of the change in fair value of the derivatives is reported in other comprehensive income and reclassified into earnings in the period in which the hedged items affect earnings. Gains or losses deferred in accumulated other comprehensive income associated with terminated derivatives remain in accumulated other comprehensive income until the hedged items affect earnings. Forecasted transactions designated as the hedged items in cash flow hedges are regularly evaluated to assess that they continue to be probable of occurring, and if the forecasted transactions are no longer probable of occurring, any gain or loss deferred in accumulated other comprehensive income is recognized in earnings currently.

During fiscal 2001 the Company utilized forward currency exchange contracts to reduce the exposure to fluctuations in foreign currency exchange rates related to the European Euro and the Australian Dollar. The changes in these contracts are reflected in the Consolidated Statement of Operations. The Company also utilized derivatives designated as cash flow hedges to ensure a minimum level of cashflows as related to its investment in the Polycom stock. The amount of ineffectiveness with respect to these cash flow hedges was not material. These hedges were recorded at fair value on the Consolidated Balance Sheet, under the caption short-term investments as of July 31,

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2001. During the first quarter of fiscal year 2002, the remaining 77 shares of Polycom were sold under a cash flow hedge and \$1.7 million was reclassified from other comprehensive income to earnings.

In June 2001, the Financial Accounting Standards Board ("FASB") issued SFAS No. 142, "Goodwill and Other Intangible Assets." SFAS No. 142 addresses financial accounting and reporting for acquired goodwill and other intangible assets. Since the standard recognizes goodwill and certain intangible assets may have indefinite useful lives, these assets are no longer required to be amortized but are evaluated at least annually for impairment. Intangible assets with finite useful lives will continue to be amortized over their useful lives, but without constraint of an arbitrary ceiling. In accordance with SFAS No. 142, the Company is required to complete its transitional impairment test, with any resulting impairment loss recorded as a cumulative effect of a change in accounting principle. Subsequent impairment losses are reflected in operating income from continuing operations on the Consolidated Statement of Operations. Effective August 1, 2001, the Company chose early adoption of SFAS No. 142, and therefore did not record any goodwill amortization expenses during the year ended July 31, 2002. As a result of the transitional impairment test, the Company did not record any impairment of its goodwill for the year ended July 31, 2002. The Company's goodwill, net of accumulated amortization, was \$10.6 million and \$15.8 million at July 31, 2001 and July 31, 2002, respectively.

As required by SFAS No. 142, the results for the prior years have not been restated. A reconciliation of the previously reported net loss and earnings per share for the years ended July 31, 2000, 2001, and 2002 as if SFAS No. 142 had been adopted is presented as follows:

2000	2001	2002
-----	-----	-----

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Reported net income (loss)	\$ 2,297	\$ (32,540)	\$ (6,103)
Add back goodwill amortization	1,824	1,101	--
	-----	-----	-----
Adjusted net income (loss)	\$ 4,121	\$ (31,439)	\$ (6,103)
	=====	=====	=====
 Basic earnings per share:			
As reported	\$ 0.09	\$ (1.31)	\$ (0.25)
Goodwill amortization	0.07	0.04	--
	-----	-----	-----
Adjusted earnings per share	\$ 0.16	\$ (1.27)	\$ (0.25)
	=====	=====	=====
 Diluted earnings per share:			
As reported.....	\$ 0.09	\$ (1.31)	\$ (0.24)
Goodwill amortization.....	0.07	0.04	--
	-----	-----	-----
Adjusted earnings per share.....	\$ 0.16	\$ (1.27)	\$ (0.24)
	=====	=====	=====

In August 2001, the FASB issued Statement No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets." SFAS No. 144 supercedes SFAS No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed Of," as well as the accounting and reporting provisions relating to the disposal of a segment of a business as required by Accounting Principles Board No. 30. The provisions of SFAS No. 144 will be effective for the Company's fiscal year beginning August 1, 2002. The Company does not expect that the adoption of SFAS No. 144 will have a significant impact on its financial statements.

In June 2002, the FASB issued SFAS No. 146, "Accounting for Costs Associated with Exit or Disposal Activities." SFAS 146 addresses accounting for restructuring costs and supersedes previous accounting guidance, principally Emerging Issues Task Force ("EITF") No. 94-3, "Liability Recognition for Certain Employee Termination Benefits and Other Costs to Exit an Activity (including Certain Costs Incurred in a Restructuring)." SFAS No. 146 requires that the liability associated with exit or disposal activities be recognized when the liability is incurred. As a contrast under EITF 94-3, a liability for an exit cost is recognized when a Company commits to an exit plan. SFAS No. 146 also establishes that a liability should initially be measured and recorded at fair value. Accordingly, SFAS No. 146 may affect the timing and amount of recognizing restructuring costs. The Company will adopt the provisions of this statement for any restructuring activities initiated after December 31, 2002.

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RISK FACTORS

There are many factors that affect the Company's business, prospects and the results of its operations, some of which are beyond the control of the Company. The following is a discussion of some of these and other important risk factors that may cause the actual results of the Company's operations in future periods to differ materially from those currently expected or desired.

GENERAL ECONOMIC AND INDUSTRY CONDITIONS

Any adverse change in general economic, business or industry conditions could have a material adverse effect on the Company's business, prospects and

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financial performance if those conditions caused customers or potential customers to reduce or delay their investments in network software and services or legacy services. Due to the current economic circumstances affecting U.S. businesses, there has been a slow down in capital spending, which adversely affects the willingness of companies to purchase enterprise software products and services and legacy services. If this slow down is prolonged, current economic conditions could have a continued adverse effect on the demand for the Company's products and services and could result in declining revenue and earnings growth rates for the Company.

TECHNOLOGICAL CHANGES AND PRODUCT TRANSITIONS

The technology industry is characterized by continuing improvements in technology, which results in the frequent introduction of new products, short product life cycles and continual improvement in product price/performance characteristics. These improvements could render the Company's products noncompetitive, if the Company fails to anticipate and respond effectively to these improvements and new product introductions. While the Company believes that its experience in the videoconferencing industry affords it a competitive advantage over some of its competitors, rapid changes in technology present some of the greatest challenges and risks for any software and technology-based company.

SALES CYCLE

Forgent has a long sales cycle because it generally takes time to educate potential customers regarding the use and benefits of network software applications. The long sales cycle makes it difficult to predict the quarter in which sales may fall. Because the Company's expense levels are relatively fixed, the shift of sales from one quarter to a later quarter will adversely affect results in operations in an affected quarter, as the Company would not be able to adjust its expense levels to match fluctuations in revenues. If the Company failed to meet expectations by shareholders, analysts or others as to products sales anticipated in any particular quarter, the market price of the Company's stock may significantly decrease.

PRODUCT IMPLEMENTATION

The Company recognizes a portion of its revenue from product sales upon implementation of its software, and the timing of product implementation could cause significant variability in product license revenues and operating results for any particular period.

NEW BUSINESS MODEL

In accordance with its restructuring efforts previously described, the Company is currently transitioning its business and realigning its strategic focus towards a new core market, network software and services. Internal changes resulting from the business restructuring announced during 2001 and 2002 are substantially complete, but many factors may negatively impact the Company's ability to implement its strategic focus, including the ability or possible inability to manage the implementation and development of its new network product and service business, sustain the productivity of Forgent's workforce and retain key employees, manage operating expenses and quickly respond to and recover from unforeseen events associated with the restructuring. The Company may be required by market conditions and other factors to undertake additional restructuring efforts in the future. Forgent's business, results of operations or financial condition could be materially adversely affected if it is unable to manage the implementation and development of its new business strategy, sustain the productivity of its workforce and retain

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key employees, manage its operating expenses or quickly respond to and recover from unforeseen events associated with any future restructuring efforts.

LIMITED OPERATING HISTORY

Despite being founded in 1985, Forgent has a limited operating history because of the Company's recent transition to a network software and services company. As a result of its limited operating history, Forgent cannot forecast revenue and operating expenses based on historical results. The Company's ability to forecast accurately quarterly revenue is limited because Forgent's software products have a long sales cycle that makes it difficult to predict the quarter in which sales will occur. The Company's business, operating results and financial condition will be materially adversely affected if revenues do not meet projections and if results in a given quarter do not meet expectations.

COMPETITION AND NEW ENTRANTS

The Company may encounter new entrants or competition from competitors in some or all aspects of its business. The Company competes on the basis of price, technology availability, performance, quality, reliability, service and support. The Company believes that its experience and business model creates a competitive advantage over its competitors. However, there can be no assurance that the Company will be able to maintain this advantage. Many of the Company's current and possibly future competitors have greater resources than the Company and therefore, may be able to compete more effectively on price and other terms.

SOFTWARE MARKETING AND SALES

Forgent's network software product was introduced in the fall of 2001, and as such, it has limited market awareness and, to date, limited sales. The Company's future success will be dependent in significant part on its ability to generate demand for its network software products and services. To this end, Forgent's direct and indirect sales operations must increase market awareness of its products to generate increased revenue. The Company's products and services require a sophisticated sales effort targeted at the senior management of our prospective customers. All new hires will require training and will take time to achieve full productivity. Forgent cannot be certain that its new hires will become as productive as necessary or that it will be able to hire enough qualified individuals or retain existing employees in the future. The Company cannot be certain that it will be successful in its efforts to market and sell its products, and if it is not successful in building greater market awareness and generating increased sales, future results of operations will be adversely affected.

NETWORK SOFTWARE AND SERVICES DEVELOPMENT

Forgent expects that its future financial performance will depend significantly on revenue from existing and future enterprise software products and the related tools that the Company plans to develop, which is subject to significant risks. There are significant risks inherent in a new product introduction, such as its existing VNP and GSS software products. Market acceptance of these and future products will depend on continued market development for collaboration management. Forgent cannot be certain that its existing or future products offerings will meet customer performance needs or expectations when shipped or that it will be free of significant software defects or bugs. If the Company's products do not meet customer needs or expectations, for whatever reason, the Company's sales would be adversely affected and further, upgrading or enhancing the product could be costly and time consuming.

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LICENSE PROGRAM

The Company's intellectual property licensing revenues are difficult to predict. The Company's licensing program involves risks inherent in technology licensing, including risks of protracted delays, possible legal challenges that would lead to disruption or curtailment of the program, increasing expenditures associated with the pursuit of the program, and other risks that could adversely affect the Company's licensing program. Thus, there can be no assurance that the Company will be able to continue to license its technology to others. If the Company fails to meet the expectations of public market analysts or investors, the market price of Forgent's common stock may decrease significantly. Quarterly operating results may fail to meet these expectations for a number of reasons,

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including the inability of licensees to pay our license and other fees, a decline in the demand for the Company's patented technology, higher than expected operating expenses, and license delays due to legal and other factors.

PATENTS AND TRADEMARKS

The Company's success and ability to compete are substantially dependent on its proprietary technology and trademarks. The Company seeks to protect these assets through a combination of patent, copyright, trade secret, and trademark laws, as well as confidentiality procedures and contractual provisions. These legal protections afford only limited protection and enforcement of these rights may be time consuming and expensive. Furthermore, despite best efforts, the Company may be unable to prevent third parties from infringing upon or misappropriating its intellectual property. Also, competitors may independently develop similar, but not infringing, technology, duplicate products, or design around the Company's patents or other intellectual property.

The Company's patent applications or trademark registrations may not be approved. Moreover, even if approved, the resulting patents or trademarks may not provide Forgent with any competitive advantage or may be challenged by third parties. If challenged, patents might not be upheld or claims could be narrowed. Any litigation surrounding the Company's rights could force Forgent to divert important financial and other resources away from business operations

ACQUISITION INTEGRATION

The Company has made, and may continue to evaluate and make, strategic acquisitions in public and privately held technology companies. Because some of these companies may be early-stage ventures with either unproven business models, products that are not yet fully developed or products that have not yet achieved market acceptance, these transactions are inherently risky. Many factors outside of the Company's control determine whether or not the Company's investments will be successful. Such factors include the ability of a company to obtain additional private equity financing, to access the public capital markets, to effect a sale or merger, or to achieve commercial success with its products or services. Accordingly, there can be no assurances that any of the Company's investments will be successful or that the Company will be able to recover the amount invested.

DIVESTITURE TRANSACTIONS

As a result Forgent's transition to a network software and services company, it has substantially completed a program to divest certain non-core assets, including a videoconferencing endpoint manufacturing business as well as

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other related businesses. There can be no assurance that, having divested such non-core operations, Forgent will be able to achieve greater or any profitability, strengthen its core operations or compete more effectively in existing markets. In addition, the Company continues to evaluate the profitability realized or likely to be realized by our existing businesses and operations, and Forgent reviews from a strategic standpoint, which, if any, of its businesses or operations should be divested. Entering into, evaluating or consummating divestiture transactions may entail risks and uncertainties in addition to those which may result from the divestiture-related change in the Company's business operations, including but not limited to extraordinary transaction costs, unknown indemnification liabilities and unforeseen administrative complications, any of which could result in reduced revenues, increased charges, or post-transaction administrative costs or could otherwise have a material adverse effect on Forgent's business, financial condition or results of operations.

CAUTIONARY STATEMENT REGARDING RISKS AND UNCERTAINTIES THAT MAY AFFECT FUTURE RESULTS

Certain portions of this report contain forward-looking statements that reflect the Company's current expectations regarding future results of operations, economic performance, financial condition and achievements. Whenever possible, Forgent attempted to identify these forward-looking statements with the words "believes," "estimates," "plans," "expects," "anticipates" and other similar expressions. These statements reflect management's current plans and expectations that rely on a number of assumptions and estimates that are subject to risks and uncertainties including, but not limited to rapid changes in technology, unexpected changes in customer order patterns, the intensity of competition, economic conditions, pricing pressures, interest rates fluctuations, changes in the capital markets, litigation involving intellectual property, changes in tax and other laws and governmental rules

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applicable to Forgent's business and other risks indicated in Forgent's filings with the Securities and Exchange Commission. These risks and uncertainties are beyond the Company's control, and in many cases, management cannot predict all of the risks and uncertainties that could cause actual results to differ materially from those indicated by the forward-looking statements.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURE ABOUT MARKET RISK

INTEREST RATE RISK

Forgent's interest income is sensitive to changes in U.S. interest rates. However, due to the short-term nature of the Company's investments, Forgent does not consider these risks to be significant. The Company previously invested in Accord Networks ("Accord") an Israeli-based manufacturer of networking equipment. In June of 2000, Accord filed an initial public offering on the NASDAQ stock exchange in which the Company was apportioned 1.3 million shares. In February 2001, Accord was acquired by Polycom and Forgent's investment in Accord converted to 399,000 shares of Polycom. The Company sold 246,000 shares and then entered into a cash flow hedge to ensure a minimum level of cash flow from the 153,000 remaining shares. The settlement of these hedges and related shares of Polycom occurred in July and October 2001, resulting in net cash flows of \$1.8 and \$1.8 million, respectively.

FOREIGN EXCHANGE RISK

Forgent's objective in managing its exposure to foreign currency

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exchange rate fluctuations is to reduce the impact of adverse fluctuations in earnings and cash flows associated with foreign currency exchange rate changes. Accordingly, the Company historically utilized forward contracts to hedge its foreign currency exposure on firm commitments. The principal currencies hedged during fiscal years 2000 and 2001 were the Euro and Australian dollar. The amount of unrealized gain or (loss) related to these contracts was \$38,000 in fiscal 2000 and \$0 for fiscal years 2001 and 2002. As of July 31, 2001 and 2002 the Company held no foreign currency contracts. Due to the Company's reduction in international offices and related reduction in foreign exchange risks, Forgent does not anticipate any additional foreign currency hedges.

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PART III

ITEM 10. DIRECTORS AND EXECUTIVE OFFICERS OF THE REGISTRANT.

As of the fiscal year ended July 31, 2002, the Company's Board of Directors consists currently of four directors. Directors are elected for one-year terms and serve until their successors are elected and qualified. All of the executive officers of the Company are full-time employees of the Company. Executive officers of the Company are appointed for a one-year term and serve until their respective successors have been selected and qualified; provided, however, such officers are subject to removal at any time by the affirmative vote of a majority of the Board of Directors.

Reference is made to Part I hereof for a description of the executive officers of the Company.

The following is a description of the principal occupations and other employment during the past five years and their directorships in certain companies of the directors of the Company.

NAME ----	AGE ---	PRESENT OFFICE(S) HELD IN THE COMPANY -----
Richard N. Snyder.....	58	Chairman of the Board, President and Chief Executive Officer
Kathleen A. Cote.....	54	None
James H. Wells.....	56	None
Lou Mazzucchelli.....	47	None

The following information regarding the principal occupations and other employment of the directors during the past five years and their directorships in certain companies is as reported by the respective directors:

RICHARD N. SNYDER, age 58, has served as a director of the Company since December 1997 and was elected chairman of the board in March 2000. In June 2001, Mr. Snyder was elected as president and chief executive officer of the Company. From September 1997 until assuming the positions of president and chief executive officer of the Company, Mr. Snyder served as founder and chief executive officer of Corum Cove Consulting, LLC, a consulting firm specializing

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in providing strategic guidance to high technology businesses. From 1996 until 1997, Mr. Snyder was the senior vice president of World Wide Sales, Marketing, Service and Support of Compaq Computer Corp., a worldwide computer company. From 1995 until 1996, Mr. Snyder was the senior vice president and general manager of Dell Americas, a computer manufacturer and marketer. Prior to 1995, Mr. Snyder served as group general manager of the Deskjet Products Group of Hewlett Packard. He also serves as a director of Symmetricom, Inc., based in San Jose, California.

KATHLEEN A. COTE, age 54 has served as a director of the Company since December 1999. She is currently the chief executive officer of WorldPort Communications, Inc., a provider of internet managed services to the European market. In January 1998, Ms. Cote founded Seagrass Partners, a provider of expertise in business planning and strategic development, and served as its president until May 24, 2001, when she began her role as chief executive officer of Worldport. From November 1996 to January 1998, Ms. Cote served as chief executive officer of ComputerVision Corporation, a hardware, software and consulting business. From November 1986 to November 1996, she held various senior management positions with ComputerVision Corporation. In January 1998, ComputerVision Corporation was acquired by Parametric Technology Corporation. Ms. Cote is also a director of WorldPort Communications, Inc., based in Lincolnshire, Illinois, Radview Corporation and Western Digital Corporation.

JAMES H. WELLS, age 56, has served as a director of the Company since December 1999. He currently consults with early stage internet start-up companies. Mr. Wells was the senior vice president of marketing and business development of Dazel, a Hewlett Packard enterprise software company, from January 1999 through

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February 2000. From April 1995 to March 1998, Mr. Wells served as vice president of sales and was a founding officer in the internet streaming company, RealNetworks, Inc.

LOU MAZZUCHELLI, age 47, has served as a director of the Company since February 2002. He is currently a venture partner at Ridgewood Capital, a venture capital firm focusing its investments in the information technology industry. Prior to joining Ridgewood Capital in 2001, Mr. Mazzucchelli was an investment banker at Gerard Klauer Mattison in New York, which he joined in 1996 as their PC and digital media technology analyst. Previously, Mazzucchelli spent 13 years leading Cadre Technologies, a pioneering computer-aided software engineering tools company that he founded in 1982 and grew to become one of the top 50 U.S. independent software vendors before its sale in 1986.

None of the directors is related to any other director or to any executive officer of the Company by blood, marriage or adoption (except relationships, if any, more remote than first cousin).

SECTION 16(a) BENEFICIAL REPORTING COMPLIANCE

Section 16(a) of the Securities Exchange Act requires the Company's officers and directors, and persons who beneficially own more than 10% of the Company's common stock (the "Common Stock"), par value \$.01 per share (the "10% Stockholders"), to file reports of ownership and changes in ownership with the Securities and Exchange Commission. Based solely upon information provided to the Company by individual officers, directors and 10% Stockholders, the Company believes that all of these filing requirements were satisfied by the Company's officers, directors and 10% Stockholders.

ITEM 11. EXECUTIVE COMPENSATION.

The following table summarizes certain information regarding compensation paid or accrued to (i) the Company's Chief Executive Officer, (ii) each of the Company's three other most highly compensated executive officers, and (iii) one additional former executive officer for whom disclosure would have been required by the rules of the Securities and Exchange Commission but for the fact that this individual was not serving as an executive officer as of July 31, 2002 (the "Named Executive Officers"):

SUMMARY COMPENSATION TABLE

NAME AND PRINCIPAL POSITION	PERIOD ENDED JULY 31	ANNUAL COMPENSATION			LONG-TERM
		SALARY (\$)	BONUS AND COMMISSIONS (\$)	OTHER ANNUAL COMPENSATION (\$) (1)	RESTRICTED STOCK AWARDS (\$)
Richard N. Snyder..... Chief Executive Officer and President	2002	300,833	176,552 (3)	-0-	-0-
	2001	98,333	32,100	-0-	-0-
	2002	N/A	N/A	-0-	N/A
Jay Peterson..... Chief Financial Officer, and Vice President, Finance	2002	179,860	51,956 (3)	-0-	19,500 (3)
	2001	165,259	59,040	-0-	-0-
	2000	126,667	9,751	-0-	-0-
Kenneth Kalinoski..... Chief Technology Officer and Vice President, Engineering	2002	213,333	62,876 (3)	-0-	19,500 (3)
	2001	85,185	34,881	-0-	-0-
	2000	N/A	N/A	N/A	N/A
Dennis Egan..... Vice President, Service	2002	175,149	47,412 (3)	-0-	-0-
	2001	178,549	82,508	-0-	-0-
	2000	154,600	23,895	-0-	-0-
Robert R. Swem (5)..... Former Vice President, Operations	2002	95,158	2,815 (3)	-0-	-0-
	2001	191,067	81,500	-0-	-0-
	2000	172,473	-0-	-0-	-0-

(1) Includes perquisites and other personal benefits if value is greater than the lesser of \$50,000 or 10% of reported salary and bonus.

(2) Represents the dollar value of any insurance premiums paid by the Company during the covered fiscal year with respect to term life insurance and long term disability insurance for the benefit of the chief executive officer or Named Executive Officer.

(3) Includes \$2,815 tax preparation allowance.

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(4) The closing market price on the date of grant of such awards, July 11, 2002, was \$3.90 per share. As of July 31, 2002, the aggregate number of shares and the aggregate value of restricted stock held by our executive officers was as follows: 5,000 shares with a value of \$21,050 held by Mr. Peterson and 5,000 shares with a value of \$21,050 held by Mr. Kalinoski. Fifty percent of each of the grants to Mr. Peterson and Mr. Kalinoski will vest on July 11, 2003 and 50% will vest on July 11, 2004. The Company does not anticipate paying any dividends, however, in the event that dividend is declared on the Company's common stock, those dividends would be paid to holders of such restricted stock at the time that the restrictions lapse.

(5) On January 23, 2002, the products division of the Company was sold to the management team of the products division, which was led by Mr. Swem. Mr. Swem resigned as an officer of the Company, effective January 23, 2002.

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STOCK OPTION GRANTS DURING FISCAL 2002

The following table sets forth information with respect to grants of stock options to purchase Common Stock pursuant to the Company's equity plans to the Company's Named Executive Officers reflected in the Summary Compensation Table above. No stock appreciation rights (SARs) were granted during fiscal 2002 and none were outstanding as of July 31, 2002.

OPTION/SAR GRANTS IN LAST FISCAL YEAR

NAME	NUMBER OF SECURITIES UNDERLYING OPTIONS/SARs GRANTED (#)	INDIVIDUAL GRANTS			EXPIRATION DATE	POTENTIAL VALUE OF STOCK APPRECIATION RATES ----- 0% (\$) (4) -----
		% OF TOTAL OPTIONS/SARs GRANTED TO EMPLOYEES IN FISCAL YEAR	EXERCISE OR BASE PRICE (\$/SH)			
Richard N. Snyder.....	250,000	9.31	4.000	5/24/2012	(263,750)	
Jay Peterson.....	50,000	1.86	3.040	10/16/2011	-0-	
	25,000	0.93	3.750	7/11/2012	-0-	
	50,599	1.88	4.190	7/19/2012	-0-	
Kenneth Kalinoski.....	30,000	1.12	3.750	7/11/2012	-0-	
	65,000	2.42	4.190	7/19/2012	-0-	
Dennis Egan.....	25,000	.93	3.040	10/16/2011	-0-	
Robert R. Swem.....	-0-	-0-	-0-	N/A	-0-	
All employee options	2,636,719	100	3.278	N/A	(263,750)	
All stockholders (3)	N/A	N/A	N/A	N/A	N/A	
Optionee gains as % of all stockholder gains	N/A	N/A	N/A	N/A	N/A	

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- (1) The dollar amounts under these columns represent the potential realizable value of each grant of options assuming that the market price of the Common Stock appreciates in value from the date of grant at the five percent and ten percent annual rates compounded over the ten year term of the option as prescribed by the Securities and Exchange Commission and therefore are not intended to forecast possible future appreciation, if any, of the price of the Common Stock.
 - (2) Weighted average grant price of all stock options granted to employees in fiscal 2002.
 - (3) Appreciation for all stockholders is calculated using the average exercise price for all employee optionees of \$3.278 granted during fiscal 2002 and using the number of shares of the Common Stock outstanding on July 31, 2002 of 24,814,384.
 - (4) Negative values in this column reflect that the exercise price of certain of the options granted to Mr. Snyder were greater than the market price of the underlying common stock on the date of grant. The market price on the date of grant was \$2.945.

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AGGREGATED STOCK OPTION/SAR EXERCISES DURING FISCAL 2002 AND STOCK OPTION SAR VALUES AS OF JULY 31, 2002

The following table sets forth information with respect to the Company's Named Executive Officers concerning the exercise of options during fiscal 2002 and unexercised options held as of July 31, 2002:

AGGREGATE OPTION/SAR EXERCISES IN LAST FISCAL YEAR
AND FY-END OPTION/SAR VALUES (1)

NAME	SHARES ACQUIRED ON EXERCISE (#)	VALUE REALIZED (\$)	NUMBER OF SECURITIES UNDERLYING UNEXERCISED OPTIONS/SARs AT FISCAL YEAR END (#)		VALUE IN-THE- AT F
			EXERCISABLE	UNEXERCISABLE	
Richard N. Snyder.....	255,902	1,051,256	12,695	255,903	2
Jay Peterson.....	-0-	-0-	50,986	142,438	51
Kenneth Kalinoski.....	-0-	-0-	85,416	209,584	255
Dennis Egan.....	-0-	-0-	108,480	34,020	68
Robert R. Swem.....	23,664	49,969	-0-	-0-	

(1) All options held by the Company's Named Executive Officers were granted under the Company's 1989 Stock Option Plan (the "1989 Plan") or the

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Company's 1996 Stock Option Plan (the "1996 Plan"). All options granted under the 1989 Plan and the 1996 Plan are immediately exercisable. However, the Company can repurchase shares issued upon exercise of those options, at the exercise price, to the extent of the number of shares that have not vested if the optionee's employment terminates before all of the optionee's option shares become vested. The amounts under the headings entitled "Exercisable" reflect vested options as of July 31, 2002 and the amounts under the headings entitled "Unexercisable" reflect option shares that have not vested as of July 31, 2002.

COMPENSATION COMMITTEE INTERLOCKS AND INSIDER PARTICIPATION

No member of the Compensation Committee is or has been an officer or employee of the Company or any of its subsidiaries or had any relationship requiring disclosure pursuant to Item 404 of Securities and Exchange Commission Regulation S-K (Certain Relationships and Related Transactions), with the exception of Mr. Trimm, who resigned as a director of the Company, effective September 5, 2002, is also a principal of Strategic Management, Inc. and Mr. Matthews.

Agreement with Strategic Management, Inc.

On October 5, 2000, the Company agreed to pay a fee to Strategic Management, Inc., a company in which T. Gary Trimm, one of the Company's former directors, is a principal, to assist the Company in developing a plan to establish the Company's videoconferencing systems products division as an independent, self-sustaining unit, and to assist the Company in assessing strategic alternatives for this division as part of the Company's efforts to restructure the Company's business around its video network software and services business. Pursuant to this engagement, the Company agreed to pay Strategic Management, Inc. an hourly rate for services rendered, up to a maximum of \$60,000. If the products division was sold, the engagement also provided additional contingent compensation to Strategic Management, Inc., equal to 7% of the consideration received by the Company. The engagement was approved by the disinterested directors of the Company. During fiscal 2001, the Company paid \$69,000 related to this agreement. With the assistance of Strategic Management, Inc., the Company completed the sale of its products

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division to VTEL Corporation on January 23, 2002. However, since payment to Strategic Management, Inc. was contingent upon receipt of payment from VTEL Corporation and VTEL Corporation defaulted on payments of its notes to the Company and there is uncertainty of collection of these notes, no liability was accrued for a payment to Strategic Management, Inc. as of July 31, 2002. Mr. Trimm resigned as a director of the Company, effective September 5, 2002. The board of directors determined that Mr. Trimm's relationship with Strategic Management, Inc. did not affect his ability to exercise independent judgment as a member of the Compensation Committee while he served on that committee.

Agreement with Matthews Consulting

In October 2000, the Company agreed to pay an hourly consulting fee to Matthews Consulting, a company owned by Gordon Matthews, one of the Company's directors, to assist the Company in maximizing the value of the Company's intellectual property through prosecution of patents and licensing efforts. The Company paid an aggregate of \$119,508 under this agreement in fiscal 2002. Mr. Matthews passed away on February 23, 2002. Mr. Matthews, who was one of the Company's directors during the fiscal year ended July 31, 2002, died on February 23, 2002. He owned Matthews Consulting during his lifetime. We do not have any

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information regarding, and are unable to obtain, the rate that Matthews Consulting charged non-affiliated customers for services similar to those Mr. Matthews provided to our company because Mr. Matthews is now deceased. The board of directors determined that prior to his death, Mr. Matthews' relationship with Matthews Consulting did not affect his ability to exercise independent judgment as a member of the Compensation Committee while he served on that committee. In addition, at the time of entering into the agreement with Matthews Consulting, such fees were considered reasonable and fair compensation for the services to be rendered and the arrangement was approved by disinterested members of the board. No member of the Compensation Committee served on the compensation committee or as a director of another corporation, one of whose directors or executive officers served on the Compensation Committee of or whose executive officers served on the Company's board of directors.

In late February 2003, the Company received a letter from legal counsel for the independent executrix of the Estate of Gordon Matthews, asserting that the Company was obligated to pay the independent executrix of the Estate of Gordon Matthews for the asserted value of services claimed to have been rendered by Mr. Matthews in connection with his alleged involvement in the Company's patent licensing program. In late February 2003, the Company initiated an action in the 261st District Court in Travis County Texas, styled Forgent Networks, Inc. v. Monika Matthews, et al, for the purposes of declaring that the Company has no obligation to the defendant. In that action, the defendant has filed a counter claim asserting that the independent executrix of the Estate of Gordon Matthews is entitled to recover in quantum meruit for the reasonable value of the work and services claimed to have been provided by Gordon Matthews, a former member of the Board of Directors and consultant to the Company, which the defendant asserts is at least \$5 million. The Company intends to vigorously pursue declaratory relief from the court that no liability is due to the independent executrix of the Estate of Gordon Matthews.

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ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT.

STOCK OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT

The Company has only one outstanding class of equity securities, its common stock, par value \$.01 per share.

The following table sets forth certain information with respect to beneficial ownership of the common stock as of February 28, 2003 by: (i) each person who is known by the Company to beneficially own more than five percent of the common stock; (ii) each of the Company's directors and Named Executive Officers; and (iii) all directors and officers as a group.

NAME AND ADDRESS OF BENEFICIAL OWNER	SHARES B OW ----- NUMBER -----
Dimensional Fund Advisors Inc. 1299 Ocean Avenue Santa Monica, CA 90401.....	1,734,888
Corbin & Company (formerly Marathon Fund L.P.)..... University Drive, Suite 500	1,895,925

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Fort Worth, TX 76109

Royce & Associates, LLC..... 1414 Avenue of the Americas New York, NY 10019	1,245,800
Richard N. Snyder.....	754,542
Kathleen A. Cote.....	37,111
James H. Wells.....	58,111
Lou Mazzucchelli.....	10,277
Jay Peterson.....	244,104
Kenneth Kalinoski.....	521,122
Dennis M. Egan.....	142,500
Harry R. Caccamisi.....	207,000
Robert R. Swem.....	-0-
All directors and officers as a group (9 persons) (4, 5, 6, 7, 8, 9, 10, 11).....	1,974,767

* Indicates ownership of less than 1% of Common Stock

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- (1) Beneficial ownership as reported in the above table has been determined in accordance with Rule 13d-3 under the Securities Exchange Act of 1934, as amended. The persons and entities named in the table have sole voting and investment power with respect to all shares shown as beneficially owned by them, except as noted below. Amounts shown include shares of Common Stock issuable upon exercise of certain outstanding options within 60 days after February 28, 2003.
- (2) Except for the percentages of certain parties that are based on presently exercisable options which are indicated in the following footnotes to the table, the percentages indicated are based on 24,690,544 shares of Common Stock issued and outstanding on February 28, 2003. In the case of parties holding presently exercisable options, the percentage ownership is calculated on the assumption that the shares presently held or purchasable within the next 60 days underlying such options are outstanding.
- (3) David A. Corbin, the Chairman, President and Chief Executive Officer of Corbin & Company, has shared power to vote and dispose of all shares held by Corbin & Company.
- (4) Consists of 488,722 shares held by Mr. Snyder directly and 265,820 shares (250,000 of which are subject to repurchase at April 29, 2003 by the Company at the optionee's exercise prices pursuant to the option agreements) which Mr. Snyder may acquire upon the exercise of options within 60 days after February 28, 2003.
- (5) Consists of 11,000 shares held by Ms. Cote directly and 26,111 shares which Ms. Cote may acquire upon the exercise of options within 60 days after

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February 28, 2003.

- (6) Consists of 32,000 shares held by Mr. Wells directly and 26,111 shares which Mr. Wells may acquire upon the exercise of options within 60 days after February 28, 2003.
- (7) Consists of 45,680 shares which Mr. Mazzucchelli may acquire upon the exercise of options within 60 days after February 28, 2003.
- (8) Consists of 45,305 shares held by Mr. Peterson directly and 198,424 shares (110,864 of which are subject to repurchase at April 29, 2003 by the Company at the optionee's exercise prices pursuant to the option agreements) which Mr. Peterson may acquire upon the exercise of options within 60 days after February 28, 2003.
- (9) Consists of 221,122 shares held by Mr. Kalinoski directly and 300,000 shares (126,150 of which are subject to repurchase at April 29, 2003 by the Company at the optionee's exercise prices pursuant to the option agreements) which Mr. Kalinoski may acquire upon the exercise of options within 60 days after February 28, 2003.
- (10) Consists of 142,500 shares (22,397 of which are subject to repurchase at April 29, 2003 by the Company at the optionee's exercise prices pursuant to the option agreements) which Mr. Egan may acquire upon the exercise of options within 60 days after February 28, 2003.
- (11) Consists of 7,000 shares held by Mr. Caccamisi directly and 200,000 shares (170,834 of which are subject to repurchase at April 29, 2003 by the Company at the optionee's exercise prices pursuant to the option agreements) which Mr. Caccamisi may acquire upon the exercise of options within 60 days after February 28, 2003.
- (12) All options held by the chief executive officer and the Named Executive Officers were granted under the 1989 Plan or the 1996 Plan. Pursuant to these stock option plans, all options granted thereunder are immediately exercisable, however, shares issued upon exercise are subject to repurchase by the Company, at the exercise price, to the extent of the number of shares that have not vested in the event that the optionees' employment terminates prior to all such optionees' options becoming vested.

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ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS.

CERTAIN TRANSACTIONS

Officer and Director Stock Loan Program

As of July 31, 2002, under the Company's Officer and Director Stock Loan Program, the aggregate principal amount of stock loans outstanding was \$415,029. Of this balance, the Named Executive Officers had stock loans outstanding in the aggregate principal amount of \$101,430. For the fiscal year ended July 31, 2002, the following table presents the largest amount of indebtedness of each of our executive officers who participated in the program:

Gordon Matthews.....	\$ 61,672
Richard N. Snyder.....	\$ 59,405
F.H. (Dick) Moeller.....	\$ 164,040*

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Robert R. Swem.....	\$ 65,566*
T. Gary Trimm.....	\$ 62,032*

 *Indicates that this was the largest amount of indebtedness outstanding under such program for such officer or director.

As of January 31, 2003, the following table presents the amounts outstanding for each of our executive officers who participated in the program:

Gordon Matthews.....	\$ 63,565*
Richard N. Snyder.....	\$ 61,229*
F.H. (Dick) Moeller.....	\$ 162,143
Robert R. Swem.....	\$ 14,562
T. Gary Trimm.....	\$ 0

 *Indicates that this was the largest amount of indebtedness outstanding under such program for such officer or director.

As of July 31, 2002, Messrs. Moeller and Trimm, former directors of our company, and Mr. Swem, a former Vice President, Operations, had loans outstanding under this program in the aggregate principal amount of \$157,314, \$62,032 and \$42,025, respectively.

No new loans are allowed to be made under this program. This program had previously allowed our directors and officers to acquire shares of our common stock with the proceeds of the loans. The interest rates charged on these loans is fixed at 6.09%. The term of each loan is generally nine years.

Director Resignations

T. Gary Trimm resigned as a member of the Company's Board of Directors, effective September 5, 2002. Subsequent to his resignation, Mr. Trimm entered into a consulting agreement with the Company effective September 1, 2002 until December 31, 2002. Mr. Trimm's officer loan balance outstanding at October 31, 2002 was \$39,280.

F.H. (Dick) Moeller resigned as a member of the Company's Board of Directors, effective September 9, 2002. Certain options issued to Mr. Moeller, as a Director of the Company, on December 17, 2001 were accelerated at the date of his resignation. The result of the accelerated vesting is that Mr. Moeller's options to purchase 12,500 shares are all vested, bringing his total vested options on September 9, 2002 to 24,500 shares. Mr. Moeller's officer loan balance outstanding at October 31, 2002 was \$159,728.

Our company also agreed to pay fees to Strategic Management, Inc., of which Mr. Trimm was a principal, and to Matthews Consulting, a company owned by Mr. Matthews, and both transactions are described under the heading "Compensation Committee Interlocks and Insider Participation."

EQUITY COMPENSATION PLAN INFORMATION

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Plan category	Number of securities to be issued upon exercise of outstanding options, warrants and rights	Weighted-average exercise price of outstanding options, warrants and rights	Number of securities for future compensation plan reflected in the
Equity compensation plans approved by stock holders	3,735	\$ 3.92	
Equity compensation plans not approved by stock holders	0	\$ -	
Total	3,735	\$ 3.92	

- (1) These numbers include 889 shares of stock that may be issued under the Company's 1999 Restricted Stock Plan.
- (2) The Company's 1996 Stock Option Plan provides that the aggregate number of shares that may be optioned and sold under the plan is 700,000, plus any shares reacquired by the Company on the open market, but which shall not, at the time of reference, exceed, in the aggregate, the lesser of (1) shares having an aggregate purchase price equal to the cash proceeds received by the company from the exercise of stock options under the Company's 1989 Stock Option Plan, the 1996 Stock Option Plan and the Employee Stock Purchase Plan, and (2) 50% of the aggregate shares (excluding any reacquired shares) authorized to be granted to any one employee during any calendar year (the "reacquired shares").

INDEX TO FINANCIAL STATEMENTS

Reports of Independent Auditors

Financial Statements:

Consolidated Balance Sheets as of July 31, 2001 and 2002

Consolidated Statements of Operations for the years ended July 31, 2000, 2001 and 2002

Consolidated Statements of Changes in Stockholders' Equity for the years ended July 31, 2000, 2001 and 2002

Consolidated Statements of Cash Flows for the years ended July 31, 2000, 2001 and 2002

Notes to Consolidated Financial Statements

Financial Statement Schedule:

Schedule II -- Valuation and Qualifying Accounts

Schedules other than those listed above have been omitted since they are

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either not required, not applicable or the information is otherwise included.

REPORT OF INDEPENDENT AUDITORS

To the Board of Directors and Stockholders of Forgent Networks, Inc. (f.k.a. VTEL Corporation)

We have audited the accompanying consolidated balance sheets of Forgent Networks, Inc. as of July 31, 2001 and 2002, and the related consolidated statements of operations, stockholders' equity, and cash flows for each of the three fiscal years in the period ended July 31, 2002. Our audits also included the financial statement schedule listed in the Index at Item 14(a). These financial statements and schedule are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements and schedule based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Forgent Networks, Inc. at July 31, 2001 and 2002 and the consolidated results of their operations and their cash flows for each of the three fiscal years in the period ended July 31, 2002 in conformity with accounting principles generally accepted in the United States. Also, in our opinion, the related financial statement schedule, when considered in relation to the basic financial statements taken as a whole, presents fairly in all material respects the information set forth therein.

Austin, Texas
September 13, 2002

Ernst & Young LLP

FORGENT NETWORKS, INC.

CONSOLIDATED BALANCE SHEETS
(AMOUNTS IN THOUSANDS, EXCEPT PER SHARE DATA)

Table with columns for ASSETS, Current assets, Cash and equivalents, and JULY 31, 2001. Value for Cash and equivalents is \$ 15,848.

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Short-term investments.....	6,128
Accounts receivable, net of allowance for doubtful accounts of \$1,089 and \$815 at July 31, 2001 and July 31, 2002, respectively.....	13,770
Notes receivable, net of reserve of \$121 and \$967 at July 31, 2001 and July 31, 2002, respectively	50
Inventories	454
Prepaid expenses and other current assets.....	1,355

Total current assets.....	37,605
Property and equipment, net.....	9,500
Goodwill, net.....	10,617
Capitalized software.....	2,998
Other assets.....	616
Net assets from discontinued operations.....	8,004

	\$ 69,340
	=====

LIABILITIES AND STOCKHOLDERS' EQUITY

Current Liabilities:	
Accounts payable.....	\$ 9,594
Accrued compensation and benefits.....	3,636
Other accrued liabilities.....	2,652
Notes payable, current portion.....	--
Deferred revenue.....	8,802

Total current liabilities	24,684
Long-term liabilities:	
Deferred Revenue.....	1,600
Other long-term obligations.....	1,434

Total long-term liabilities.....	3,034
Stockholders' equity:	
Preferred stock, \$.01 par value; 10,000 authorized; none issued or outstanding.....	--
Common stock, \$.01 par value; 40,000 authorized; 24,976 and 25,755 shares issued, 24,889 and 24,880 shares outstanding at July 31, 2001 and July 31, 2002, respectively.....	249
Treasury stock, 87 and 875 issued at July 31, 2001 and July 31, 2002.....	(108)
Additional paid-in capital	261,713
Accumulated deficit.....	(221,908)
Unearned compensation.....	-- (227)
Accumulated other comprehensive income.....	1,676

Total stockholders' equity.....	41,622

	\$ 69,340
	=====

The accompanying notes are an integral part of these consolidated financial statements

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FORGENT NETWORKS, INC.

CONSOLIDATED STATEMENTS OF OPERATIONS
(AMOUNTS IN THOUSANDS, EXCEPT PER SHARE DATA)

	FOR THE YEARS ENDED	
	2000	2001
	----	----
REVENUES:		
Network software & services.....	\$ --	\$ --
Technology licensing.....	--	--
Service and other.....	27,217	26,912
	-----	-----
Total revenues.....	27,217	26,912
COST OF SALES:		
Network software & services.....	5,120	--
Technology licensing.....	--	--
Service and other.....	18,697	19,913
	-----	-----
Total cost of sales.....	23,817	19,913
GROSS MARGIN.....	3,400	6,999
OPERATING EXPENSES:		
Selling, general and administrative.....	12,324	16,531
Research and development.....	8,456	7,439
Impairment of assets.....	2,241	1,147
Amortization of intangible assets.....	1,824	1,101
Restructuring expense.....	--	--
	-----	-----
Total operating expenses	24,845	26,218
(LOSS) INCOME FROM OPERATIONS.....	(21,445)	(19,219)
OTHER INCOME (EXPENSES):		
Interest income.....	1,186	1,222
Non-recurring events.....	44,501	--
Gain on investment.....	--	6,514
Loss on disposal of assets.....	--	(1,453)
Interest expense and other	(1,431)	222
	-----	-----
Total other income (expenses).....	44,256	6,505
INCOME (LOSS) FROM CONTINUING OPERATIONS, BEFORE INCOME TAXES.....	22,811	(12,714)
(Provision) benefit for income taxes	(613)	304
	-----	-----
INCOME (LOSS) FROM CONTINUING OPERATIONS.....	22,198	(12,410)
Loss from discontinued operations, net of income taxes.....	(19,901)	(19,010)
Loss on disposal, net of income taxes.....	--	(1,120)
	-----	-----
LOSS FROM DISCONTINUED OPERATIONS.....	(19,901)	(20,130)
NET INCOME (LOSS).....	\$ 2,297	\$ (32,540)
	-----	-----

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BASIC INCOME (LOSS) PER SHARE:		
Income (loss) from continuing operations.....	\$ 0.90	\$ (0.50)
Income (loss) from discontinued operations	\$ (0.81)	\$ (0.81)

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FORGENT NETWORKS, INC.

CONSOLIDATED STATEMENTS OF OPERATIONS
(AMOUNTS IN THOUSANDS, EXCEPT PER SHARE DATA)

Net income (loss).....	\$ 0.09	\$ (1.31)
DILUTED INCOME (LOSS) PER SHARE:		
Income (loss) from continuing operations.....	\$ 0.89	\$ (0.50)
Income (loss) from discontinued operations.....	\$ (0.80)	\$ (0.81)
Net income (loss).....	\$ 0.09	\$ (1.31)
WEIGHTED AVERAGE SHARES OUTSTANDING:		
Basic.....	24,530	24,878
Diluted.....	25,044	24,878

The accompanying notes are an integral part of these consolidated financial statements

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FORGENT NETWORKS, INC.

CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY
(AMOUNTS IN THOUSANDS)

	COMMON STOCK		Additional Paid-In Capital	Treasury Stock	Accumulated Deficit
	Number of Shares Outstanding	Amount			
BALANCE AT JULY 31, 1999	24,423	\$ 244	\$ 260,057		\$ (191,665)
Proceeds from stock issued under employee plans.....	592	6	2,234		
Receipts from stock subscriptions Receivable.....					
Forfeiture of stock held in escrow	(150)				
Amortization of unearned Compensation.....		(2)	(324)		
Forfeiture of unearned compensation.....	(18)		(255)		
Net income.....					2,297
Change in unrealized gain/loss on available-for-sale securities.....					

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Foreign currency translation Adjustment.....					
Comprehensive Income.....					
BALANCE AT JULY 31, 2000	24,847	248	261,712		(189,368)
Proceeds from stock issued under employee plans.....	131	1	174		
Purchase of Treasury Stock.....	(87)			(108)	
Net shares received in settlement.....	(2)		(173)		
Amortization of unearned Compensation.....					
Net Loss.....					(32,540)
Change in unrealized gain/loss on available-for-sale securities.....					
Foreign currency translation Adjustment.....					
Comprehensive Income.....					
BALANCE AT JULY 31, 2001	24,889	249	261,713	(108)	(221,908)
Proceeds from stock issued under employee plans.....	779	8	1,288		
Purchase of Treasury Stock.....	(788)			(2,749)	
Issuance of restricted stock to employees and consultants.....			333		
Amortization of unearned Compensation.....					
Net Loss.....					(6,103)
Change in unrealized gain/loss on available-for-sale securities.....					
Foreign currency translation Adjustment.....					
Comprehensive Income.....					
BALANCE AT JULY 31, 2002	24,880	\$ 257	\$ 263,334	(2,857)	\$ (228,011)

	Other Comprehensive Income (Loss)	Total Stockholders' Equity
	-----	-----
BALANCE AT JULY 31, 1999	\$ (82)	\$ 68,019
Proceeds from stock issued under employee plans.....		2,240
Receipts from stock subscriptions Receivable.....		150
Forfeiture of stock held in escrow		(326)
Amortization of unearned Compensation.....		126
Forfeiture of unearned compensation.....		--
Net income.....		--
Change in unrealized gain/loss on available-for-sale securities.....	10,003	--
Foreign currency translation Adjustment.....	152	--

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Comprehensive Income.....		12,452
	-----	-----
BALANCE AT JULY 31, 2000	10,073	82,661
Proceeds from stock issued under employee plans.....		175
Purchase of Treasury Stock.....		(108)
Net shares received in settlement.....		(173)
Amortization of unearned Compensation.....		4
Net Loss.....		--
Change in unrealized gain/loss on available-for-sale securities.....	(8,462)	
Foreign currency translation Adjustment.....	65	
Comprehensive Income.....		(40,937)
	-----	-----
BALANCE AT JULY 31, 2001	1,676	41,622
Proceeds from stock issued under employee plans.....		1,296
Purchase of Treasury Stock.....		(2,749)
Issuance of restricted stock to employees and consultants.....		0
Amortization of unearned Compensation.....		106
Net Loss.....		
Change in unrealized gain/loss on available-for-sale securities.....	(1,541)	
Foreign currency translation Adjustment.....	(353)	
Comprehensive Income.....		(7,997)
	-----	-----
BALANCE AT JULY 31, 2002	\$ (218)	\$ 32,278
	=====	=====

The accompanying notes are an integral part of these consolidated financial statements.

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FORGENT NETWORKS, INC.

CONSOLIDATED STATEMENTS OF CASH FLOWS
(AMOUNTS IN THOUSANDS)

	FOR THE YEARS ENDED	
	2000	2001
	-----	-----
CASH FLOWS FROM OPERATING ACTIVITIES:		
Net income (loss) from continuing operations.....	\$ 22,198	\$ (12,410)
Adjustments to reconcile net income (loss) from continuing operations to net cash provided by (used in) operating activities:		

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Depreciation and amortization.....	9,721	8,624
Impairment of assets.....	7,361	--
Amortization of unearned compensation.....	126	4
Foreign currency translation loss.....	267	46
Loss on sale of fixed assets.....	271	2,600
Changes in operating assets and liabilities:		
Accounts receivable.....	14,923	9,548
Inventories.....	--	(455)
Prepaid expenses and other current assets.....	410	448
Accounts payable.....	(3,418)	(5,364)
Accrued expenses and other long term obligations.....	551	(2,535)
Deferred revenue	1,045	(4,009)
	-----	-----
Net cash provided by (used in) operating activities.....	53,455	(3,503)
 CASH FLOWS FROM INVESTING ACTIVITIES:		
Purchases of short-term investments.....	(199,748)	(98,510)
Sales and maturities of short-term investments.....	175,048	123,663
Purchases of property and equipment.....	(3,888)	(2,763)
Sales of property and equipment.....	--	56
Purchase of business net of cash acquired.....	--	--
Collection (issuance) of notes receivable.....	84	(16)
Increase in capitalized software.....	(3,945)	(617)
Decrease (increase) in other assets.....	132	81
	-----	-----
Net cash (used in) provided by investing activities.....	(32,317)	21,894
 CASH FLOWS FROM FINANCING ACTIVITIES:		
Net proceeds from issuance of stock.....	2,240	175
Purchase of treasury stock.....	--	(108)
Payments on line of credit agreements.....	(11,200)	--
Payments on notes payable.....	(2,178)	(1,500)
Proceeds from notes payable.....	--	852
Receipts from stock subscription receivable.....	150	--
	-----	-----
Net cash used in financing activities.....	(10,988)	(581)
 CASH FLOWS FROM DISCONTINUED OPERATIONS:		
Net cash used in discontinued operations.....	(10,972)	(8,849)
Effect of translation exchange rates on cash.....	(115)	19
Net (decrease) increase in cash and equivalents.....	(937)	8,980
Cash and equivalents at beginning of period.....	7,805	6,868
Cash and equivalents at end of period.....	\$ 6,868	\$ 15,848
	=====	=====
 SUPPLEMENTAL CASH FLOW INFORMATION:		
Interest paid.....	\$ 954	\$ 134
Income taxes paid.....	434	129
Income taxes refunded.....	--	--

FORGENT NETWORKS, INC.

CONSOLIDATED STATEMENTS OF CASH FLOWS
(AMOUNTS IN THOUSANDS)

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Notes payable issued for acquired asset.....	--	--
Issuance of restricted stock to employees and consultants.....	--	--
Net shares received in settlement.....	--	(173
Mark to market of investments.....		8,461

The accompanying notes are an integral part of these consolidated financial statements

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FORGENT NETWORKS, INC.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
(AMOUNTS IN THOUSANDS, EXCEPT PER SHARE DATA OR OTHERWISE NOTED)

1. THE COMPANY

Forgent Networks, Inc. (Forgent or the Company) is a provider of enterprise software and services that enable organizations to collaborate effectively and efficiently, to expedite decision making, and to streamline operations. Forgent's software manages the essential elements of collaboration: people, resources, and technology, and provides one-stop scheduling of all resources necessary for complex conference automation and management of communication networks. With a 20-year history of video communications experiences, Forgent develops neutral network management software for rich media networks and also offers a full spectrum of top-rated services to the visual communications industry, regardless of brand, to make collaboration easy, reliable and effective. Forgent's services and software are designed to improve industry-wide multi-vendor platform interoperability as well as to improve video network management and reliability standards throughout the industry.

On August 23, 2000, the Company announced a new business charter that shifted its core business model from the manufacture of videoconferencing endpoints to a provider of enterprise software and services for visually enabling broadband networks. The Company's vast experience in the industry indicated that videoconferencing would not reach the broad-based market appeal necessary for overall growth through the production of videoconferencing endpoints alone. Therefore, the Company planned to leverage its professional services and software expertise in the deployment and management of videoconferencing endpoints by continuing to actively market its ability to integrate, install and service a wide offering of third-party products, including the products of companies that were traditional competitors when the focus was hardware. Subsequently, management decided to solely focus its efforts on its Solutions business and to exit its Products business. Therefore, Forgent announced in May 2001 that the Company intended to sell its Products business unit and to rename the remaining Solutions business unit as Forgent Corporation, subject to the execution and consummation of a sale agreement and stockholder approval. The Company's stockholders approved the transaction during its 2001 annual meeting and the sale was finalized on January 23, 2002. The Company renamed its remaining business as Forgent Networks, Inc.

Management believes it must provide network software products and solutions that support the vast amount of visual communication applications by improving the interoperability of all the components in a broadband video network, by expanding the Company's current interoperability labs to create a center of excellence for standards testing and integration and by developing and introducing enterprise videoconferencing software that provides a high level of manageability, reliability and ease-of-use for existing and new enterprise systems. Furthermore, the development and expansion of Forgent's network

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consulting and professional services will contribute in transforming the majority of its revenue base from endpoint products to a software and solutions centric provider. Management believes the Company's refocus of its efforts and resources will provide the greatest opportunity for long-term success for Forgent and its stockholders.

The Company reclassified \$6.5 million from discontinued operations to continuing operations. \$5.9 million of the reclassification resulted from the write-off of a note receivable arising from the sale of the Products business unit (see Note 4) subsequent to the Products business unit being classified as a discontinued operation. \$0.6 million of the reclassification was a result of the write-off of accounts receivable relating to continuing operations which were inadvertently classified in discontinued operations, and have now been reclassified to selling, general and administrative expense. The effect of the reclassification was to reduce income from continuing operations by \$6.5 million and to increase income from discontinued operations by the same amount. The amounts did not have an effect on net income or stockholders' equity.

2. SIGNIFICANT ACCOUNTING POLICIES

BASIS OF PRESENTATION

The consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States and include the accounts of Forgent's wholly owned subsidiaries. All significant intercompany transactions and balances have been eliminated in the consolidation. Preparation of the consolidated financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities

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FORGENT NETWORKS, INC.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (AMOUNTS IN THOUSANDS, EXCEPT PER SHARE DATA OR OTHERWISE NOTED)

and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. The more significant estimates made by management include the provisions for doubtful accounts receivable and notes receivable, inventory reserve for potentially excess or obsolete inventory, the valuation allowance for the gross deferred tax asset, contingency reserves, lives of fixed assets, the determination of the fair value of its long-lived assets, including its intangible assets, the loss from discontinued operations, and the loss from its lease impairment. Actual amounts could differ from the estimates made. Management periodically evaluates estimates used in the preparation of the financial statements for continued reasonableness. Appropriate adjustments, if any, to the estimates used are made prospectively based upon such periodic evaluation.

REVENUE RECOGNITION

The Company recognizes revenue when persuasive evidence of an arrangement exists, delivery has occurred, the fee is fixed or determinable, and collectibility is probable. The Company recognizes revenue in accordance with Statement of Position ("SOP") 97-2, Software Revenue Recognition, as amended by SOP 98-4 and SOP 98-9, and Securities and Exchange Commission Staff Accounting Bulletin 101, Revenue Recognition in Financial Statements.

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The Company does not recognize revenue for agreements with rights of return, refundable fees, cancellation rights or acceptance clauses until such rights of return, refund or cancellation have expired or acceptance has occurred. The Company's arrangement with resellers does not allow for any rights of return.

Network software and service revenue consists of license and service fees. License fee revenue is earned through the licensing or right to use the Company's software and from the sale of specific software products. Service fee income is earned through the sale of maintenance and technical support, training, and installation services related to the sale of our network software. The Company allocates the total fee to the various elements based on the relative fair values of the elements specific to the Company. The Company determines the fair value of each element in the arrangement based on vendor-specific objective evidence ("VSOE") of fair value. When VSOE of fair value for the license element is not available, license revenue is recognized using the residual method. Under the residual method, the contract value is first allocated to the undelivered elements (maintenance and service elements) based upon their VSOE of fair value; the remaining contract value, including any discount, is allocated to the delivered element. For maintenance, VSOE of fair value is based upon the renewal rate specified in each contract, which is in accordance with the Company's standard price list. For training and installation services, VSOE of fair value is based upon the rates charged for these services when sold separately. Revenue allocated to maintenance and technical support is recognized ratably over the maintenance term (typically one year). Revenue allocated to training is recognized as the services are performed. Revenue allocated to installation is recognized upon completion of these services due to their short-term nature. The Company's training and installation services are not essential to the functionality of its products as (1) such services are available from other vendors and (2) the Company has sufficient experience in providing such services. For instances in which VSOE cannot be determined for undelivered elements, and these undelivered elements do not provide significant customization or modification of our software product, we recognize the entire contract amount ratably over the period during which the services are expected to be performed.

Service and other revenue consist of legacy service programs as well as integration services. Legacy service programs provide maintenance, technical support, installation and resident engineering services to companies that deploy video networks. Integration revenues consist of network consulting to assist customers with their video networking requirements, including baseline audits, preparation of capacity plans, development of time-saving migration and implementation plans, and customized integration of the Company's software with existing third-party applications or with customers' proprietary in-house applications. Legacy service and other revenues are recognized ratably over the term of the service agreement, as there is no discernible pattern of service delivery. Integration revenues are recognized after the customized systems have been tested, installed, and the Company has no significant further obligations as evidenced by acceptance from the customer.

Technology licensing revenue is derived from the Company's Patent Licensing program, which is currently focused on generating license revenues relating to the Company's data compression technology embodied in U.S.

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Patent No. 4,698,672, and its foreign counterparts. Gross technology licensing revenue is recognized at the time a license agreement has been executed and related costs are recorded as cost of sales. The cost of sales on the intellectual property licensing business relates to the legal fees incurred on successfully achieving signed agreements. The contingent legal fees are based on a percentage of the revenues received on the signed agreements and are paid to a national law firm. The percentage payment to this law firm was set based on a sliding scale that began at 35% and increased to 50% based on the aggregate recoveries achieved. Future percentage payments will be 50% of license receipts per the agreement with this firm.

Deferred revenue includes amounts received from customers in excess of revenue recognized, and is comprised of deferred maintenance, service and other revenue. Deferred revenues are recognized in the statement of operations over the terms of the arrangements, primarily ranging from one to three years.

CREDIT POLICY

The Company reviews potential customers' credit ratings to evaluate customers' ability to pay an obligation within the payment term, which is net thirty days. When payment is reasonably assured, and no known barriers exist to legally enforcing the payment, the Company extends credit to customers, not to exceed 10% of their net worth. An account is placed on "Credit Hold" if it is thirty days past due or a placed order exceeds the credit limit, and may be placed on "Credit Hold" sooner if circumstances warrant. The Company follows its credit policy consistently and constantly monitors all of its delinquent accounts for indications of uncollectibility.

SOFTWARE DEVELOPMENT COSTS

Costs incurred in connection with the development of software products are accounted for in accordance with Statement of Financial Accounting Standards ("SFAS") No. 86, "Accounting for the Costs of Computer Software to Be Sold, Leased or Otherwise Marketed." Costs incurred prior to the establishment of technological feasibility are charged to research and development expense. Amortization of capitalized software begins upon initial product shipment. Software development costs are amortized over the estimated life of the related product (generally thirty-six months), using the straight-line method.

The Company capitalized internal software development costs of \$3,945, \$617, and \$3,471 for the years ended July 31, 2000, 2001, and 2002, respectively. No amortization of such costs was recorded for the years ended July 31, 2000 and 2001, respectively. Amortization of capitalized software development costs for the year ended July 31, 2002 was \$552, all of which was charged to cost of sales for network software and services.

During each of the years ended July 31, 2000 and July 31, 2002, management made the decision to discontinue further development efforts of several software projects, and abandoned certain projects previously capitalized. The resulting charges of \$5,120 and \$2,381 were included as a component of cost of sales during the years ended July 31, 2000 and 2002, respectively. No capitalized software development costs were impaired for the year ended July 31, 2001.

CASH AND EQUIVALENTS

Cash and equivalents include cash and investments in highly liquid investments with an original maturity of three months or less when purchased. As of July 31, 2002, the Company holds \$683 in certificates of deposit to secure its note payable to Silicon Valley Bank and one capital lease.

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SHORT-TERM INVESTMENTS

Short-term investments are carried at market value. Short-term investments consist of funds primarily invested in mortgage-backed securities guaranteed by the U.S. government, government securities, commercial paper, and equity securities, and all mature within one year of July 31, 2001 and 2002. The carrying amounts of the Company's short-term investments at July 31, 2001 and 2002 are as follows:

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	2001		2002	
	COST	MARKET VALUE	COST	MARKET VALUE
Corporate obligations.....	\$ 4,445	\$ 4,445	\$ 722	\$ 722
Equity securities.....	142	1,683	--	--
Other	--	--	1,993	1,993
	\$ 4,587	\$ 6,128	\$ 2,715	\$ 2,715

The Company accounts for investment securities under SFAS No. 115, "Accounting for Certain Investments in Debt and Equity Securities." SFAS No. 115 requires investment securities to be classified as held-to-maturity, trading or available-for-sale based on the characteristics of the securities and the activity in the investment portfolio. At July 31, 2001 and 2002, all investment securities are classified as available-for-sale. The Company specifically identifies its short-term investments and uses the cost of the investments as the basis for recording unrealized gains and losses as part of other comprehensive income on the Consolidated Balance Sheet and for recording realized gains and losses as part of other income and expense on the Consolidated Statements of Operations. Gross unrealized gains on available-for-sale securities were \$1.5 million at July 31, 2001. As of July 31, 2002, the Company did not have any unrealized gains or losses on available-for-sale securities. The Company realized \$6.5 million and \$1.7 million in gains during the year ended July 31, 2001 and July 31, 2002, respectively.

INVENTORIES

Inventories are stated at the lower of cost or market. Cost is determined on a weighted average basis. Appropriate consideration is given to obsolescence, excessive levels, deterioration and other factors in evaluating net realizable value.

PROPERTY AND EQUIPMENT

Property and equipment are recorded at cost. Internal support equipment

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is video teleconferencing equipment used internally for purposes such as sales and marketing demonstrations, Company meetings, testing, troubleshooting customer problems, and engineering, and is therefore recorded at manufactured cost. Depreciation and amortization are provided using the straight-line method over the estimated economic lives of the assets, which range from two to eight years, over the lease term, or over the life of the improvement of the respective assets, as applicable. Repair and maintenance costs are expensed as incurred. The Company periodically reviews the estimated economic lives of property and equipment and makes adjustments according to the latest information available.

INTANGIBLE ASSETS

Intangible assets include the goodwill that resulted from various acquisitions by the Company (see Note 4). Amortization periods for the intangible assets associated with these acquisitions range from 8 to 15 years for the fiscal years ending July 31, 2000 and July 31, 2001. Accumulated amortization was \$5.2 and \$6.2 million at July 31, 2000 and 2001, respectively.

Effective August 1, 2001, the Company chose early adoption of Statement of Financial Accounting Standards ("SFAS") No. 142, "Goodwill and Other Intangibles Assets," which recognizes that since goodwill and certain intangible assets may have indefinite useful lives, these assets are no longer required to be amortized but are to be evaluated at least annually for impairment. In accordance with SFAS No. 142, the Company is required to complete its transitional impairment test, with any resulting impairment loss recorded as a cumulative effect of a change in accounting principle. Subsequent impairment losses are reflected in operating income from continuing operations on the Consolidated Statement of Operations. Upon adoption of SFAS No. 142, the Company did not record any goodwill amortization expenses during the year ended July 31, 2002. Additionally, as a result of the transitional impairment test, the Company did not record any impairment of its goodwill for the year ended July 31, 2002.

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FORGENT NETWORKS, INC.

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FOREIGN CURRENCY TRANSLATION

The financial statements of the Company's foreign subsidiaries are measured using the local currency as the functional currency. Accordingly, assets and liabilities of the subsidiaries are translated at current rates of exchange at the balance sheet date. The resultant gains or losses from translation are included in a separate component of stockholders' equity. Income and expense from the subsidiaries are translated using monthly average exchange rates.

In order to manage the Company's exposure to foreign currency exchange rate fluctuations related to the European Euro and the Australian Dollar, management utilized forward currency exchange contracts. Since these forward contracts were used to hedge foreign currency exposures, the net cash amounts paid or received on the contracts were accrued and recognized as an adjustment to currency translation adjustments in the statement of operations. Management ceased utilizing forward currency exchange contracts effective July 31, 2001.

INCOME TAXES

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The Company accounts for income taxes under SFAS No. 109, "Accounting for Income Taxes," which requires the liability method of accounting for income taxes. Under the liability method, deferred taxes are determined based on the difference between the financial statement and tax bases of assets and liabilities using enacted tax rates in effect in the years in which the differences are expected to reverse.

CONCENTRATION OF CREDIT RISK

The Company sells its services to various companies across several industries, including third-party resellers. The Company performs ongoing credit evaluations of its customers and maintains reserves for potential credit losses. The Company requires advanced payments or secured transactions when deemed necessary.

FAIR VALUE OF FINANCIAL INSTRUMENTS

The fair value of the Company's foreign currency forward contracts at July 31, 2000 was based on quoted market rates. As of July 31, 2001 the Company discontinued using foreign currency contracts. The carrying amount of short-term investments and notes payable approximates fair value because of the short maturity and nature of these instruments. The Company places its cash investment in quality financial instruments and limits the amount invested in any one institution or in any type of instrument. The Company has not experienced any significant losses on its investments.

LONG-LIVED ASSETS

The Company evaluates its long-lived assets and intangibles based on guidance provided by SFAS No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed of." SFAS No. 121 established accounting standards for the impairment of long-lived assets, certain identifiable intangibles, and goodwill related to those assets to be held and used for long-lived assets and certain identifiable intangibles to be disposed of (see Note 7).

EMPLOYEE STOCK PLANS

The Company determines the fair value of grants of stock, stock options and other equity instruments issued to employees in accordance with SFAS No. 123, "Accounting and Disclosure of Stock-Based Compensation." SFAS No. 123 encourages, but does not require, companies to recognize compensation expense for grants of stock, stock options, and other equity instruments to employees based on their estimated fair market value on the date of grant. The Company has opted to continue to apply the existing accounting rules contained in APB No. 25, "Accounting for Stock Issued to Employees." As such, SFAS No. 123 has had no effect on the Company's financial position or results of operations.

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The Company records unearned compensation related to equity instruments that are issued at prices which are below the fair market value of the underlying stock on the measurement date. Such unearned compensation is amortized ratably over the vesting period of the related equity instruments.

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RECENT ACCOUNTING PRONOUNCEMENTS

On August 31, 2000 the Company adopted Statement of Financial Accounting Standards ("SFAS") No. 133, "Accounting for Derivative Instruments and Hedging Activities." SFAS No. 133 establishes accounting and reporting standards for derivative instruments, including certain derivative instruments embedded in other contracts (collectively referred to as derivatives) and for hedging activities. SFAS No. 133 requires the recognition of all derivatives as either assets or liabilities on the Consolidated Balance Sheet with changes in fair value recorded in the Consolidated Statement of Operations.

The accounting for changes in fair value of a derivative depends upon whether it has been designated in a hedging relationship and, further, on the type of hedging relationship pursuant to SFAS No. 133. Changes in the fair value of derivatives not designated in a hedging relationship are recognized each period in earnings. Hedging relationships are established pursuant to the Company's risk management policies, and are initially and regularly evaluated to determine whether they are expected to be, and have been, highly effective hedges. If a derivative ceases to be a highly effective hedge, hedge accounting is discontinued prospectively, and future changes in the fair value of the derivative is recognized in earnings each period. For derivatives designated as hedges of the variability of cash flows related to a recognized asset or liability (cash flow hedges), the effective portion of the change in fair value of the derivatives is reported in other comprehensive income and reclassified into earnings in the period in which the hedged items affect earnings. Gains or losses deferred in accumulated other comprehensive income associated with terminated derivatives remain in accumulated other comprehensive income until the hedged items affect earnings. Forecasted transactions designated as the hedged items in cash flow hedges are regularly evaluated to assess that they continue to be probable of occurring, and if the forecasted transactions are no longer probable of occurring, any gain or loss deferred in accumulated other comprehensive income is recognized in earnings currently.

During fiscal 2001 the Company utilized forward currency exchange contracts to reduce the exposure to fluctuations in foreign currency exchange rates related to the European Euro and the Australian Dollar. The changes in these contracts are reflected in the Consolidated Statement of Operations. The Company also utilized derivatives designated as cash flow hedges to ensure a minimum level of cashflows as related to its investment in the Polycom stock. The amount of ineffectiveness with respect to these cash flow hedges was not material. These hedges were recorded at fair value on the Consolidated Balance Sheet, under the caption short-term investments as of July 31, 2001. During the first quarter of fiscal year 2002, the remaining 77 shares of Polycom were sold and the related cash flow hedge was settled resulting in \$1.7 million being reclassified from other comprehensive income to earnings.

In June 2001, the Financial Accounting Standards Board ("FASB") issued SFAS No. 142, "Goodwill and Other Intangible Assets." SFAS No. 142 addresses financial accounting and reporting for acquired goodwill and other intangible assets. Since the standard recognizes goodwill and certain intangible assets may have indefinite useful lives, these assets are no longer required to be amortized but are evaluated at least annually for impairment. Intangible assets with finite useful lives will continue to be amortized over their useful lives, but without constraint of an arbitrary ceiling. In accordance with SFAS No. 142, the Company is required to complete its transitional impairment test, with any resulting impairment loss recorded as a cumulative effect of a change in accounting principle. Subsequent impairment losses are reflected in operating income from continuing operations on the Consolidated Statement of Operations. Effective August 1, 2001, the Company chose early adoption of SFAS No. 142, and therefore did not record any goodwill amortization expenses during the year ended July 31, 2002. As a result of the transitional impairment test, the Company did not record any impairment of its goodwill for the year ended July

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31, 2002. The Company's goodwill, net of accumulated amortization, was \$10.6 million and \$15.8 million at July 31, 2001 and July 31, 2002, respectively. The increase in goodwill was attributable to the acquisition of certain assets and liabilities of Global Scheduling Solutions, Inc., on June, 4, 2002

As required by SFAS No. 142, the results for the prior years have not been restated. A reconciliation of the previously reported net loss and earnings per share for the years ended July 31, 2000, 2001, and 2002 as if SFAS No. 142 had been adopted is presented as follows:

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	2000	2001	2002
	-----	-----	-----
Reported net income (loss).....	\$ 2,297	\$ (32,540)	(6,103)
Add back goodwill amortization.....	1,824	1,101	--
	-----	-----	-----
Adjusted net income (loss).....	\$ 4,121	\$ (31,439)	\$ (6,103)
	=====	=====	=====
Basic earnings per share:			
As reported.....	\$ 0.09	\$ (1.31)	\$ (0.25)
Goodwill amortization.....	0.07	0.04	--
	-----	-----	-----
Adjusted earnings per share.....	\$ 0.16	\$ (1.27)	\$ (0.25)
	=====	=====	=====
Diluted earnings per share:			
As reported.....	\$ 0.09	\$ (1.31)	\$ (0.24)
Goodwill amortization.....	0.07	0.04	--
	-----	-----	-----
Adjusted earnings per share.....	\$ 0.16	\$ (1.27)	\$ (0.24)
	=====	=====	=====

In August 2001, the FASB issued Statement No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets." SFAS No. 144 supercedes SFAS No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed Of," as well as the accounting and reporting provisions relating to the disposal of a segment of a business as required by Accounting Principles Board No. 30. The provisions of SFAS No. 144 will be effective for the Company's fiscal year beginning August 1, 2002. The Company does not expect that the adoption of SFAS No. 144 will have a significant impact on its financial statements.

In June 2002, the FASB issued SFAS No. 146, "Accounting for Costs Associated with Exit or Disposal Activities." SFAS 146 addresses accounting for restructuring costs and supersedes previous accounting guidance, principally Emerging Issues Task Force ("EITF") No. 94-3, "Liability Recognition for Certain Employee Termination Benefits and Other Costs to Exit an Activity (including Certain Costs Incurred in a Restructuring)." SFAS No. 146 requires that the liability associated with exit or disposal activities be recognized when the liability is incurred. As a contrast under EITF 94-3, a liability for an exit cost is recognized when a Company commits to an exit plan. SFAS No. 146 also

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establishes that a liability should initially be measured and recorded at fair value. Accordingly, SFAS No. 146 may affect the timing and amount of recognizing restructuring costs. The Company will adopt the provisions of this statement for any restructuring activities initiated after December 31, 2002.

3. RESTRUCTURING ACTIVITIES

In August 2001, the Company restructured its organization, which involved the termination of 65 employees, or 17% of the workforce, who were assisted with outplacement support and severance. The reduction affected 16 employees in Austin, Texas, 30 employees in King of Prussia, Pennsylvania, and 19 employees in remote and international locations. The restructuring was the result of eliminating certain business elements that did not contribute to Forgent's core competencies as well as efforts to increase efficiencies and to significantly reduce administrative costs. All of the employees were terminated and the Company recorded a one-time charge of \$0.8 million in the first quarter of fiscal 2002 for the restructuring. As of July 31, 2002, all of the involuntary termination benefits had been paid.

On August 23, 2000, the Company announced a new business charter and the restructuring of its organization. The new business charter was intended to execute a change in business strategy that leverages Forgent's services and systems integration capabilities in order to become the industry leader in providing visual communication solutions over broadband enterprise networks. The restructuring involved the involuntary termination of approximately 200 employees globally, or 34% of the Company's workforce and the consolidation of leased office space in its Austin, Texas headquarters, as well as in Sunnyvale, California and other remote facilities. These workforce reductions and consolidations of office space reduced costs and focused resources on efforts to support the new business strategy. The Company completed all terminations by January 31, 2001. During fiscal 2001, the Company recorded a restructuring charge of \$1,708.

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4. DISCONTINUED OPERATIONS

In April 2002, Forgent sold inventory and certain other assets related to its integration business to SPL Integrated Solutions ("SPL"), a leading nationwide integrator that designs and installs large-display videoconferencing systems and fully integrated multimedia systems for corporations, educational institutions and government agencies. SPL currently provides all of the integration services for Forgent and Forgent became the exclusive service provider for SPL, thus allowing each company to strengthen and to significantly expand its individual core services while complementing each others' product offerings. As a result of the sale, Forgent received \$150 in cash and a \$282 note receivable from SPL. SPL absorbed 15 members of Forgent's Professional Services Integration team and re-located to Forgent's facility in King of Prussia, Pennsylvania, where the combined team of engineers and technicians manage and execute the delivery of audio-video system integration and support. The assets related to the integration business were sold for approximately their net book value and thus an immaterial amount of gain was recorded during the third quarter of fiscal 2002. The sale allowed Forgent to focus its strengths and resources on growing its more profitable software and services business while still providing multimedia systems to its customers through SPL.

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On October 2, 2001, Forgent announced that it had signed a definitive sales agreement to sell the operations and certain assets of its Products business unit, including the VTEL name, in order to devote its energies and resources to the development of Forgent's services and software business. The Company's shareholders approved the transaction during its 2001 annual meeting and the sale was finalized on January 23, 2002. The sale of substantially all of the assets used in the Products business unit was made to VTEL Products Corporation ("VTEL"), a privately held company created by the former Vice-President of Manufacturing of the Products business unit and two other senior management members of the Products business unit. As a result, the Company received cash of \$0.5 million, a 90-day subordinated promissory note, bearing interest at an annual rate of five percent, for approximately \$1.0 million, a 5-year subordinated promissory note, bearing interest at an annual rate of five percent, for \$5.0 million and 1,045 shares of common stock, par value \$0.01 per share, representing 19.9% of the new company's fully diluted equity. Additionally, Forgent and VTEL entered into a general license agreement, in which VTEL was granted certain non-exclusive rights in and to certain patents, software, proprietary know-how, and information of the Company that was used in the daily operations of the Products business unit. The group of management who purchased the products division (now referred to as VTEL) put up \$500,000 of their own money at the closing. In addition, VTEL also received a \$750,000 line of credit from a bank which was not guaranteed by Forgent. The facilities lease was signed over to VTEL, which was accepted by the landlord with no further obligations by Forgent. Furthermore, Forgent did not remain contingently liable for performance on existing contracts or future contracts entered into by the newly formed entity. The Company does not have any continuing involvement in the go-forward operations of VTEL. It does not have veto power or any means to exercise influence over the operations of that company. The Company has made no guarantees with respect to any business matters as they relate to VTEL nor are there any situations whereby the Company would be required to reassume any obligations of VTEL.

Due to uncertainties regarding VTEL's future business, Forgent fully reserved its equity interest in VTEL. VTEL did not remit payment on its first subordinated promissory note due in April 2002, as stipulated in the sales agreement, and management is currently renegotiating the terms of the note. As a result of this default and due to the uncertainty in collecting the two outstanding notes from VTEL, the Company recorded a \$5.9 million charge for the reserve of both notes from VTEL for the year ended July 31, 2002. This charge was reported as part of continuing operations on the consolidated statement of operations. However, management is continuing its efforts on collecting these outstanding notes receivables. Since the sale of the products business occurred several months after it was originally anticipated to close, and since the operations performed significantly worse than expected, an additional loss of \$8.2 million was recorded to discontinued operations in fiscal 2002. As of July 31, 2001, the Company estimated the loss from the disposal of the VTEL Products business unit to be \$1.1 million. During the 2002 fiscal year, Forgent recorded an additional \$0.2 million in expenses associated with the completion of the sale.

As a result of the sales of the integration and products businesses, the Company has presented these businesses as discontinued operations on the accompanying consolidated financial statements. The operating results of the integration and products businesses for the fiscal years ended July 31, 2000, 2001, and 2002 were as follows:

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	2000 -----	2001 -----	2002 -----
Revenues from unaffiliated customers.....	107,094	58,679	15,853
Loss from discontinued operations.....	(19,901)	(19,010)	(8,549)

The net assets from discontinued operations presented on the Consolidated Balance Sheets were as follows:

	2001 -----	2002 -----
Current assets.....	\$ 7,247	\$ --
Non-Current assets.....	1,123	--
Current liabilities.....	(366)	--
	-----	-----
	\$ 8,004	\$ --
	=====	=====

5. ACQUISITIONS

As approved by each company's board of directors, Forgent acquired certain assets and liabilities in a purchase business combination structured as an asset purchase of Global Scheduling Solutions, Inc., a global provider of enterprise conference room scheduling and resource management solutions, on June 4, 2002.

This business combination was completed in order for Forgent to expand the quality and reach of its existing enterprise software sales and marketing efforts and to acquire an enterprise scheduling software solution to complement its existing Video Network Platform solution. Forgent continues to market Global Scheduling Solutions, Inc.'s flagship product, Global Scheduling System, an industry leading web-based application that combines the management of large-scale meeting environments and all necessary resources and services while reducing the cost and time associated with such management. As a result of the acquisition, Forgent becomes the only vendor that can provide complete one-stop video network scheduling, launching, monitoring and management solution.

Forgent paid Global Scheduling Solutions, Inc. a combination of \$4.0 million in cash, \$0.7 million tied to certain future contingent "earn-out" payments and the assumption of certain liabilities. The \$0.7 earn-out is dependent upon the purchased assets generating a certain level of net revenue between April, 2002 and September, 2002. The contingent liability is recorded as part of the current notes payable on Forgent's consolidated balance sheet as of July 31, 2002 because management believes it is probable that this amount will be paid. The purchase price has been allocated to tangible and identifiable intangible assets acquired based on their estimated fair values at the date of acquisition. Total costs in excess of tangible and intangible assets acquired of approximately \$5.2 million have been recorded as goodwill. Results of acquired operations are included in our consolidated income statements for the period beginning June 4, 2002 through July 31, 2002. Forgent continues to market Global Scheduling Solutions, Inc.'s flagship product, Global Scheduling System, an

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industry leading web-based application that combines the management of large-scale meeting environments and all necessary resources and services while reducing the cost and time associated with such management. As a result of the acquisition, Forgent becomes the only vendor that can provide complete one-stop video network scheduling, launching, monitoring and management solution.

The following table shows the amounts assigned to each major asset and liability class as of the date of acquisition:

Accounts Receivable	\$ 269
Software	100
Computers & Equipment	22
Goodwill	5,229

Total Assets	\$5,620
Accounts Payable	\$ 577

Accrued Liabilities	92
Deferred Revenue	251

Total Liabilities	\$ 920

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6. ASSET IMPAIRMENT

During the fiscal year ended July 31, 2002, Forgent recorded impairment losses on the consolidated statement of operations as follows:

	FOR THE YEAR ENDED JULY 31, 2002	
	CONTINUING OPERATIONS	(IN THOUSANDS) DISCONTINUED OPERATIONS
	-----	-----
Property lease.....	\$ 2,063	\$ -
Notes receivables.....	5,967	-
	-----	-----
Impairment in operating expenses.....	8,030	-
	=====	=====
Capitalized software.....	2,381	-
	-----	-----
Total impairment.....	\$ 10,411	\$ -
	=====	=====

Due to the disposition of the Products business in fiscal 2002, the VTEL personnel relocated from Forgent's headquarters at 108 Wild Basin Road in

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Austin, Texas to VTEL's headquarters at 9208 Waterford Centre Blvd. in Austin, Texas. This relocation left a vacancy of approximately 52 thousand rentable square feet, or 38% of the total lease space. Additionally, Forgent had existing unoccupied space inventory due to the downsizing of the Company on account of the recent restructurings. In fiscal 2002, Forgent was able to sublease some of the vacated space, but was unable to fully sublease the space due to the economic downturn during the year. Therefore, management analyzed the future undiscounted cash flows related to the lease on the Wild Basin property and determined the economic value of the lost sublease rental income. As a result, Forgent recorded a one-time \$2.0 million impairment charge for the unleased space as of July 31, 2002. However, Forgent remains obligated to make lease payments in accordance with the original term of the lease. Additionally, Forgent received two subordinated promissory notes from VTEL as a result of the disposition of the Products business. However, VTEL did not remit payment on its first subordinated promissory note due in April 2002, as stipulated in the sales agreement. As a result of this default and due to the uncertainty in collecting both of the outstanding notes from VTEL, the Company recorded a \$5.9 million charge for the reserve of both notes from VTEL for the year ended July 31, 2002. These impairments were reported as part of continuing operations on the consolidated statement of operations.

Initially, management intended to further develop its video streaming technology, which is a server application with the abilities to create video e-mail programs and to store streamed video for later non-real time playback, as an added feature to its current VNP software. Based upon customer feedback regarding the VNP software during the second quarter of fiscal 2002, customers did not need these advanced features but desired fundamental network management applications with more robust device level support and value added network level instrumentation for ISDN and IP networks to enable them to understand and monitor how well their networks are performing. Therefore, management reviewed its capitalized software development costs and determined the video streaming technology would not be used in the development of VNP. As a result, the \$2.4 million capitalized software development costs associated with this technology was impaired during the year ended July 31, 2002 and was reported as part of cost of sales.

During fiscal year 2001 management implemented a strategy to divest all non-core operations to focus on returning to profitability. Therefore, the Company folded its OnScreen24 subsidiary's operations back into the core business. OnScreen24 primarily operated from Forgent's property in Sunnyvale, California. During the third quarter of fiscal 2001, the Company sold its equity interest in the real estate lease for \$500 and recorded a related \$1.1 million impairment for the leasehold improvements at the Sunnyvale facility. The \$1.1 million impairment in fiscal 2001 was all related to continuing operations.

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FORGENT NETWORKS, INC.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
(AMOUNTS IN THOUSANDS, EXCEPT PER SHARE DATA OR OTHERWISE NOTED)

As a result of the new charter announced in August 2000, management reviewed certain long-lived assets including property, plant and equipment, goodwill and other intangible assets, and capitalized software, to evaluate the recoverability of these assets pursuant to Statement of Financial Accounting Standard ("SFAS") No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed Of." The evaluation indicated that the future undiscounted cash flows related to certain long-lived assets were below the carrying value of the assets associated with their future operations.

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Further, the closure of certain foreign offices and the termination of the software capitalization projects resulted in the identification of only minimal future cash flows. During the fourth quarter of fiscal 2000, the Company adjusted the long-lived assets associated with its manufacturing operations and the long-lived assets related to the foreign operations and capitalized software. Management calculated the fair value for the long-lived assets based on anticipated future cash flows discounted at a rate commensurate with the risk involved, which resulted in a non-cash impairment charge of \$14.1 million. Of the total impairment in fiscal year 2000, \$5.1 million of the capitalized software development cost impairment was reported as part of cost of sales. This impairment loss was recorded on the consolidated statement of operations as follows:

	FOR THE YEAR ENDED JULY 31, 2000		

	(IN THOUSANDS)		
	CONTINUING OPERATIONS	DISCONTINUED OPERATIONS	TOTAL IMPAIRMENT
	-----	-----	-----
Property, plant and equipment.....	\$ 1,909	\$ 3,983	\$ 5,892
Intangible assets.....	332	1,908	2,240
Other.....	--	156	156
	-----	-----	-----
Impairment in operating expenses.....	2,241	6,047	8,288
	=====	=====	=====
Capitalized software.....	5,120	664	5,784
	-----	-----	-----
Total impairment.....	\$ 7,361	\$ 6,711	\$14,072
	=====	=====	=====

The remaining useful lives of certain assets were shortened and thus, depreciation and amortization for these impaired assets were slightly higher in subsequent fiscal years.

7. SALE OF ACCOUNTS RECEIVABLE

During fiscal 2002, the Company sold \$9.3 million of its outstanding accounts receivable, without any recourse, in efforts to recapture cash balances lost due primarily to an unanticipated significant drop in sales from discontinued operations and the remaining payments of outstanding payables related to the discontinued operations. Silicon Valley Bank purchased the assets for a fee of approximately 1.8% of the value of the accounts receivable sold and a one-time set-up fee of \$13. The Company received proceeds from Silicon Valley Bank of \$9.1 million.

Under the provisions of SFAS No. 140, "Accounting for Transfers and Servicing of Financial Assets and Extinguishments of Liabilities," which Forgent adopted as of January 31, 2002, a transfer of receivables may be accounted for as a sale if the following three conditions are met: (1) the transferred assets are isolated from the transferor, (2) the transferee has the right to pledge or sell the transferred assets, and (3) the transferor does not maintain control over the transferred assets. Accordingly, the Company recorded the transfer of the accounts receivable as a sale of asset, excluded the related receivables from the Consolidated Balance Sheet and recorded related expenses of \$178 for the year ended July 31, 2002.

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FORGENT NETWORKS, INC.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
(AMOUNTS IN THOUSANDS, EXCEPT PER SHARE DATA OR OTHERWISE NOTED)

8. INVENTORIES

Inventories consist of the following:

	JULY 31,	
	2001	2002
	----	----
Raw materials	\$454	\$253
Work-in-process	--	97
Finished goods	--	194
Other	--	19
	\$454	\$563
	====	====

The inventory held as of July 31, 2002 and July 31, 2001 primarily represent third-party equipment to be sold to Forgent's customers through its Multi-Vendor Program ("MVP").

9. PROPERTY AND EQUIPMENT

Property and equipment and related depreciable lives are composed of the following:

	JULY 31,	
	2001	2002
	-----	-----
Furniture, machinery and equipment, 2-8 years	\$11,822	\$8,539
Internal support equipment, 2-4 years	1,140	1,157
Customer service assets, 2-5 years	3,738	4,086
Leasehold improvements, lease term or life of the Improvement	5,340	3,597
	-----	-----
	22,040	17,379
Less accumulated depreciation	(12,540)	(11,645)
	-----	-----
	\$ 9,500	\$ 5,734
	=====	=====

Capital leases of \$1,140 and \$519 for the years ended July 31, 2001 and 2002, respectively, are included in the "Leasehold improvements, lease term, or life of the improvement" amounts above. The amortization of the capital leases is recorded as depreciation expense on the Consolidated Statement of Operations. Depreciation and amortization expense relating to property and equipment was approximately \$4,060, \$5,354 and \$4,450 for the years ended July 31, 2000, 2001 and 2002, respectively.

FORGENT NETWORKS, INC.

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10. NOTES PAYABLE

Notes payable at July 31, 2002 consist of the following:

	2001	2002
	-----	-----
Note payable to Silicon Valley Bank in monthly installments through July 2005, bearing interest at prime plus 1.50%	\$ --	\$499
Note payable to Global Scheduling Solutions, Inc. subject to "earn-out" provisions through October 31, 2002, bearing no interest	--	700
	-----	-----
	--	1,199
Less: current maturities	--	(899)
	-----	-----
Long-term notes payable	\$ --	300
	=====	=====

The note payable to Silicon Valley Bank is secured by a certificate of deposit equal to the \$499 balance due as of July 31, 2002.

11. LINE OF CREDIT

In March 2000, the Company repaid the outstanding balance on its line of credit with a banking syndicate. At July 31, 2002, the Company did not have a line of credit in place and does not expect to obtain a new line of credit in fiscal 2003.

12. STOCKHOLDERS' EQUITY

SHARE REPURCHASE PROGRAM

During fiscal 2001 and 2002, the Company repurchased 87 and 788 shares of its Common Stock for \$108 and \$2,741, respectively. These purchased shares remained in treasury as of the end of fiscal 2002. The repurchase of stock resulted in an increase in loss per share of \$0.01 in fiscal 2001 and 2002.

STOCK SUBSCRIPTIONS RECEIVABLE

During fiscal 1999, the Company loaned certain employees amounts to either purchase shares of the Company's stock on the open market, exercise options or participate in the employee stock purchase program. Receivables with recourse totaling \$150 related to the exercise of options and the participation of the employee stock purchase program were classified as a reduction of additional paid-in capital at July 31, 1999 and were repaid during the year ended July 31, 2000.

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STOCK AND STOCK OPTION PLANS

Forgent has three stock option plans, the 1989 Stock Option Plan (the "1989 Plan"), the 1996 Stock Option Plan (the "1996 Plan") and the 1992 Director Stock Option Plan (the "1992 Plan"). The 1989 Plan and the 1996 Plan both provide for the issuance of non-qualified and incentive stock options to employees and consultants of the Company. Stock options are generally granted at the fair market value at the time of grant, and the options generally vest ratably over 48 months and are exercisable for a period of ten years beginning with date of grant. Effective June 1999, the 1989 Plan expired whereby the Company can no longer grant options under the Plan; however, options previously granted remain outstanding. The 1992 Plan provides for the issuance of stock options to non-employee

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FORGENT NETWORKS, INC.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (AMOUNTS IN THOUSANDS, EXCEPT PER SHARE DATA OR OTHERWISE NOTED)

directors at the fair market value at the time of grant. Such options vest ratably over 36 months and are exercisable for a period of ten years beginning with the date of the grant. Total compensation expense recognized in the consolidated statement of operations for stock based awards was \$126, \$4 and 106 thousand for fiscal years ending July 31, 2000, 2001 and 2002.

As of July 31, 2002 we had reserved shares of common stock for future issuance under the 1989, 1992 and 1996 Plans as follows:

Options Outstanding	3,701
Options available for future grant	1,756
	=====
Shares reserved	5,457

The Company applies APB No. 25 and related interpretations in accounting for its stock option plans for grants to employees. Accordingly, no compensation cost is recognized for its stock option plans unless options are issued at exercise prices that are below the market price on the measurement date. Had compensation cost for the Company's stock option plans been determined based on the fair market value at the grant dates for awards under those plans consistent with the method provided by SFAS No. 123, the Company's net income (loss) per share would have been reflected by the following pro forma amounts for the years ended July 31, 2000, 2001 and 2002:

		2000	2001
		-----	-----
Net income (loss)	As reported	\$ 2,297	\$ (32,540)
	Pro forma	\$ (1,930)	\$ (35,471)
Basic net income (loss) per common share	As reported	\$ 0.09	\$ (1.31)
	Pro forma	\$ (0.08)	\$ (1.43)
Diluted net income (loss) per common share	As reported	\$ 0.09	\$ (1.31)

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Pro forma \$ (0.08) \$ (1.43)

The pro forma effect on net income (loss) for 2000, 2001 and 2002 is not representative of the pro forma effect on net income (loss) in future years because it does not take into consideration pro forma compensation expense related to grants issued prior to 1996.

The fair value of each option grant is estimated on the date of grant using the Black-Scholes option-pricing model with the following weighted-average assumptions used for grants the years ended July 31, 2000, 2001 and 2002:

	2000 -----	2001 -----
Dividend yield.....	--	--
Expected volatility.....	70.86%	73.57%
Risk-free rate of return.....	6.13%	4.95%
Expected life.....	7.36 years	7.41 years

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FORGENT NETWORKS, INC.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
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The following table summarizes activity under all Plans for the years ended July 31, 2000, 2001 and 2002.

	2000 -----		2001 -----
	SHARES (000'S)	WEIGHTED AVERAGE EXERCISE PRICE	SHARES (000'S)
	-----	-----	-----
Outstanding at the beginning of the			
Year.....	4,548	\$ 7.11	3,999
Granted.....	1,436	4.47	1,527
Exercised.....	(437)	4.40	(3)
Canceled.....	(1,548)	9.89	(1,910)
	-----		-----
Outstanding at the end of the year	3,999	\$ 5.39	3,613
	=====		=====
Options exercisable at year end	3,945	\$ 5.41	3,563
	=====		=====
Weighted average fair value of options granted during the year		\$ 3.28	\$ 0.95

OPTIONS OUTSTANDING

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RANGE OF EXERCISE PRICES	NUMBER OUTSTANDING AT JULY 31, 2002	WEIGHTED- AVERAGE REMAINING CONTRACTUAL LIFE	WEIGHTED- AVERAGE EXERCISE PRICE	NUM EXERCI JULY 3
\$ 0.88 -- \$ 2.42	786	8.63 years	\$ 1.37	
2.57 -- 3.04	1,035	9.17	2.98	1,
3.10 -- 4.00	915	9.54	3.59	
4.01 -- 13.36	957	6.07	7.30	
20.56 -- 20.56	8	3.31	20.56	
-----	-----	-----	-----	-----
\$ 0.88 -- \$20.56	3,701	8.33	\$ 3.94	3,
=====	=====	=====	=====	=====

Generally, options are exercisable immediately upon grant. However, stock issued upon exercise of a stock option is subject to repurchase by the Company at the exercise price until the option vesting period has elapsed. At July 31, 2002, options to purchase 1,336 shares were vested. At July 31, 2002, no unvested options had been exercised.

EMPLOYEE STOCK PURCHASE PLAN

On April 29, 1993, Forgent adopted an Employee Stock Purchase Plan ("Employee Plan"), which enables all employees to acquire Forgent stock under the plan. The Employee Plan authorizes the issuance of up to 1,350 shares of Forgent's Common Stock. The Employee Plan allows participants to purchase shares of the Company's Common Stock at a price equal to the lesser of (a) 85% of the fair market value of the Common Stock on the date of the grant of the option or (b) 85% of the fair market value of the Common Stock at the time of exercise. Common Stock issued under the Employee Plan totaled 155 shares, 103 shares, and 99 shares respectively, for the years ended July 31, 2000, 2001 and 2002.

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FORGENT NETWORKS, INC.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
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RESTRICTED STOCK PLAN

On December 17, 1998, the Company adopted a restricted stock plan (the "1998 Plan"). The 1998 Plan authorizes the issuance of up to one million shares of Forgent's Common Stock to be used to reward, incent and retain employees. During fiscal 2002 the Company issued 115 thousand shares under the 1998 plan with a weighted-average grant date fair market value of \$2.64 and resulting in \$85 thousand of expense during fiscal 2002. No shares were issued under the 1998 Plan in fiscal 2000 or 2001.

MODIFICATIONS TO OPTIONS

On July 18, 2002, the Company modified the change of control agreements of certain officers of the Company. The original option agreements accelerated the vesting schedule of the officers' unvested options three months for every year of employment in the event of a change of control as defined in the plan. The modified agreements vest all unvested options upon a change of control,

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regardless of length of service. As of July 18, 2002, the potential charge related to this modification was approximately \$591. As there is no pending or anticipated change of control event, the Company has not recognized a charge. In addition, the maximum severance allowed under the agreements was reduced from 1.8 times annual salary to 1.0 times annual salary.

13. DEFINED CONTRIBUTION PLAN

The Company sponsors a defined contribution 401(k) plan that is available to substantially all employees. The plan may be amended or terminated at any time by the Board of Directors. The Company, although not required to, has provided matching contributions to the plan of \$135 and \$83 for the years ended July 31, 2002 and July 31, 2001, respectively and \$176 for a portion of the year ended July 31, 2000. These contributions were recorded as expense in the consolidated statement of operations.

14. REVENUE CONCENTRATION

53% of the Company's revenue was generated by one-time intellectual property license agreements with two companies. While the company does not anticipate any additional intellectual property revenue from these two companies, it continues to actively seek licenses with other users of its technology.

15. EARNINGS (LOSS) PER SHARE

The following table sets forth the computation of basic and diluted earnings (loss) per common share for the years ended July 31, 2000, 2001 and 2002:

	2000	2001
	-----	-----
Weighted average shares outstanding -- basic.....	24,530	24,878
Effect of dilutive stock options.....	514	--
	-----	-----
Weighted average shares outstanding -- diluted.....	25,044	24,878
	-----	-----
Antidilutive securities.....	2,576	3,613
	=====	=====
Basic (loss) income earnings per share - from continuing operations.....	\$ 0.90	\$ (0.50)
Basic (loss) income earnings per share - from discontinued operations.....	(0.81)	(0.81)
	-----	-----
Basic (loss) income earnings per share -- total.....	0.09	(1.31)
	=====	=====
Diluted (loss) income earnings per share - from continuing operations.....	\$ 0.89	\$ (0.50)
Diluted (loss) income earnings per share - from discontinued operations.....	(.80)	(0.81)
	-----	-----
Diluted (loss) income earnings per share -- total.....	0.09	(1.31)
	=====	=====

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FORGENT NETWORKS, INC.

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(AMOUNTS IN THOUSANDS, EXCEPT PER SHARE DATA OR OTHERWISE NOTED)

16. FEDERAL INCOME TAXES

The components of the provision (benefit) for income taxes attributable to continuing operations are as follows for the years ended July 31, 2000, 2001 and 2002:

	2000	2001	2002
	-----	-----	-----
Current:			
Federal.....	\$ 416	\$ (257)	\$ (177)
State	197	(47)	--
	-----	-----	-----
Total current.....	613	(304)	(177)
Deferred:			
Federal.....	--	--	--
State	--	--	--
	-----	-----	-----
Total deferred.....	--	--	--
	-----	-----	-----
	\$ 613	\$ (304)	\$ (177)
	=====	=====	=====

Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. Significant components of the Company's deferred taxes at July 31, 2001 and 2002 are as follows:

	2001	2002
	-----	-----
DEFERRED TAX ASSETS:		
Net operating loss carryforwards.....	\$ 51,628	\$ 54,599
Research and development credit carryforwards.....	5,802	6,089
Reserve on investment.....	--	2,208
Minimum tax credit carryforwards.....	286	110
Inventory and warranty provisions.....	651	164
Charitable contributions.....	56	52
Compensation accruals.....	415	39
Deferred revenue.....	555	367
Allowance for receivables.....	272	239
Impaired assets.....	246	668
Other	105	--
	-----	-----
	60,016	64,535
DEFERRED TAX LIABILITIES:		
Capitalized software.....	(9)	(1,499)
Accumulated depreciation.....	(1,055)	(1,895)
Other	--	(111)

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	-----	-----
	(1,064)	(3,505)
	-----	-----
Net deferred tax assets.....	58,952	61,030
Valuation allowance.....	(58,952)	(61,030)
	-----	-----
	\$ --	\$ --
	=====	=====

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FORGENT NETWORKS, INC.

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At July 31, 2001, the Company had federal net operating loss carryforwards of \$147,566, research and development credit carryforwards of \$6,089, and alternative minimum tax credit carryforwards of \$110. The net operating loss and credit carryforwards will expire in varying amounts from 2003 through 2021, if not utilized. Minimum tax credit carryforwards do not expire and carry forward indefinitely. Net operating losses related to the Company's foreign subsidiaries of \$6,374 are available to offset future foreign taxable income.

As a result of various acquisitions performed by the Company in prior years, utilization of the net operating losses and credit carryforwards may be subject to a substantial annual limitation due to the "change in ownership" provisions of the Internal Revenue Code of 1986. The annual limitation may result in the expiration of net operating losses before utilization. Also, due to the uncertainty surrounding realizing the benefits of its favorable tax attributes in future tax returns, the Company has placed a valuation allowance against its net deferred tax asset. Accordingly, no deferred tax benefits have been recorded for the tax years ended July 31, 2000, 2001, and 2002. The valuation allowance increased by \$2,078 during the year ended July 31, 2002.

The Company's provision (benefit) for income taxes differs from the expected tax expense (benefit) amount computed by applying the statutory federal income tax rate of 34% to income before income taxes for the years ended July 31, 2000, 2001 and 2002 primarily as a result of the following:

	2000	2001	2002
	-----	-----	-----
Computed at statutory rate.....	\$ 989	\$ (11,167)	\$ (2,221)
State taxes, net of federal benefit.....	130	(824)	(163)
Foreign losses not benefited.....	2,298	813	395
Permanent items.....	134	93	21
R&D credit generated.....	(1,023)	(399)	(287)
Change in state tax rate.....	(3,313)	--	--
Change in valuation allowance.....	1,398	11,180	2,078
	-----	-----	-----
	\$ 613	\$ (304)	\$ (177)
	=====	=====	=====

17. COMMITMENTS AND CONTINGENCIES

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LEASE COMMITMENTS

Forgent leases computers, furniture, equipment, and office space under non-cancelable leases that expire at various dates through 2013. Certain leases obligate Forgent to pay property taxes, maintenance and insurance. Additionally, the Company also has several capital leases for computer and office equipment.

Future minimum lease payments under all operating and capital leases as of July 31, 2002 were as follows:

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	FISCAL YEAR ENDING: -----	OPERATING -----	CAPITAL -----
2003		\$ 5,008	\$ 485
2004		4,418	39
2005		4,237	4
2006		4,076	
2007		3,469	
Thereafter.....		19,219	
 TOTAL		 \$ 40,427 =====	 \$ 528
 Less amount representing interest.....			 (57)
 Net present value of future minimum lease payments.....			 471
 Less current portion of capital lease obligations.....			 (432)
			 ----- \$ 39 =====

The current portion of the capital lease obligations is included in other accrued liabilities on the Consolidated Balance Sheet.

Excluded from the minimum lease payments are the lease payments for the Company's former manufacturing facility in Austin, Texas. As part of the sale agreement of the Products business division, Forgent assigned this lease to the new company, VTEL Corporation, who assumed all obligations under the existing lease.

Total rent expense under all operating leases for the years ended July 31, 2000, 2001 and 2002 was \$7,983, \$6,221, and \$4,525, respectively. As of July 31, 2002, the Company had a \$922 liability remaining on its books related to a Tenant Improvement Allowance that was paid to the Company by the landlord for its Wild Basin property in Austin, Texas. The liability is amortized monthly as a reduction in rental expense over the life of the lease on a straight-line basis. Approximately \$835 of this liability is reported as part of long-term liabilities on the Company's consolidated balance sheet. Additionally, the

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Company recorded a one-time \$2.0 million impairment charge during fiscal year 2002 for the unleased office space at its Wild Basin property due primarily to the relocation of personnel after the disposition of the Company's products division. As of July 31, 2002, the Company's remaining liability related to this impairment was \$1,806, which included \$741 in long-term liabilities. During the years ended July 31, 2000, 2001, and 2002, the Company received \$785, \$920, and \$713 respectively, in rent income under sub-leasing arrangements. These amounts offset against rental expense in the consolidated statement of operations. At July 31, 2002, future minimum lease payments receivable under non-cancelable sub-lease arrangements totaled \$1,131 for all future years and sub-tenant deposits totaled \$68.

CONTINGENCIES

The Company is the defendant or plaintiff in various actions that arose in the normal course of business. In the opinion of management, the ultimate disposition of these matters will not have a material adverse affect on the Company's financial condition, results of operation or cash flows.

18. NON-RECURRING EVENTS

On March 3, 2000 the Company settled a lawsuit pending in the 126th Judicial District Court in Travis County, Texas, which the Company had previously initiated against five former employees who left the Company in September 1996 to form Via Video Communications, Inc. ("Via Video"). Via Video was subsequently acquired by Polycom, Inc. Pursuant to the settlement agreement, the former employees paid \$2.5 million in cash and delivered to the Company 301 shares of common stock of Polycom, Inc. in settlement of the claims asserted by the Company. These shares were sold during fiscal 2000 for \$33.7 million, net of settlement costs. The parties agreed to dismiss all

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FORGENT NETWORKS, INC.

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claims and counterclaims and third party claims in the lawsuit, ending the litigation. Separately, the Company voluntarily dismissed Polycom, Inc. and Via Video from the case without consideration.

On March 3, 2000, the Company granted non-exclusive licenses to Polycom, Inc. ("Polycom") to use three of its patented technologies, and Polycom paid a one time fee of \$8.3 million as a fully paid up royalty in exchange for such license. In turn and without any payments by the Company, Polycom also granted the Company a non-exclusive sublicense to its rights under its license agreement with Brown University pertaining to its single camera tracking technology. Through this technology exchange, the parties have access to specified distinctive technologies of the other for use in their product offerings.

19. SEGMENT INFORMATION

In the past, Forgent managed its business primarily along the lines of three reportable segments: Solutions, Products, and Internet Ventures. The Solutions segment provided a wide variety of maintenance, network consulting and support services to customers, and designs and installs custom integrated visual communication systems primarily in meetings spaces of large corporations. The Company focused on this core business line, and the Solutions segment evolved

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into Forgent Networks, Inc. In April 2002, the Company sold its integration business within this segment and thus accounted for it as discontinued operations in the consolidated financial statements. The Products segment designed, manufactured, and sold multi-media visual communication products to customers primarily through a network of resellers, and to a lesser extent directly to end-users. As a result of the sale of the Products segment in January 2002, the Products business was also accounted for as discontinued operations in the consolidated financial statements. The Internet Ventures included OnScreen24(TM), which delivered and marketed visual communication tools for the Internet and ArticulateLearn(TM), an e-learning portal provider for commercial and educational businesses that deliver learning content in a Web environment. OnScreen24's operations were folded back into the core businesses as of January 31, 2001 and ArticulateLearn's operations were terminated as of June 30, 2001.

As a result of the Company's new business strategy, the Company operates in three distinct segments: network software and services, technology licensing, and service and other. We have restated segment information for the fiscal years 2000 and 2001. The accounting policies of the segments are the same as those described in Note 2.

The Company evaluates the performance as well as the financial results of its segments. The Company does not identify assets, capital expenditures, or operating income (loss) by reportable segments in this report. Additionally, the Chief Executive Officer and Chief Financial Officer do not evaluate the business groups based on these criteria. Revenue and cost of sales for each of our reportable segments are disclosed in our Consolidated Statements of Operations. Goodwill associated with specific segments is as follows:

	FOR THE YEARS JULY 31,	
	2001	2002
Network software and services	\$ 1,664	\$ 6,894
Technology Licensing	--	--
Service and Other	8,953	8,939
	-----	-----
Total	\$ 10,617	\$ 15,833

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FORGENT NETWORKS, INC.

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Revenue and long-lived assets related to operations in the United States and foreign countries for the three fiscal years ended July 31, 2002 are presented below. Revenues generated between foreign geographic locations have historically been insignificant.

FOR THE YEARS ENDED JULY 31,		
2000	2001	2002

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Revenue from unaffiliated customers:			
United States.....	\$ 25,470	\$ 25,502	\$ 57,209
Foreign.....	1,747	1,410	1,383
Long-lived assets at the end of year:			
United States.....	\$ 31,318	\$ 23,489	\$ 25,519
Foreign.....	756	242	--

20. QUARTERLY INFORMATION (UNAUDITED)

The following tables contain selected unaudited consolidated statement of operations and earnings per share data for each quarter of fiscal year 2001 and 2002.

	FOR THE THREE MONTHS ENDED			
	OCT. 31 2001	JAN. 31, 2002	APRIL 30, 2002	JULY 31, 2002
Total revenues, as reported	\$ 8,466	\$ 8,644	\$ 22,317	\$ 21,589
Integration revenue - discontinued operations in third fiscal quarter of 2002 ..	(1,798)	(626)		
Total revenues	<u>\$ 6,668</u>	<u>\$ 8,018</u>	<u>\$ 22,317</u>	<u>21,589</u>
Gross Margins from continuing operations, as reported	\$ 2,826	\$ 3,186	\$ 11,708	\$ 9,620
Integration margins - discontinued operations in third fiscal quarter of 2002 ..	(494)	(43)		
Capitalized software impairment		(2,381)		
Gross margins from continuing operations	<u>\$ 2,332</u>	<u>\$ 762</u>	<u>\$ 11,708</u>	<u>\$ 9,620</u>
Gross margin from discontinued operations ...	<u>3,671</u>	<u>1,175</u>	<u>21</u>	<u>(89)</u>
Net (loss) income	<u>\$ (2,570)</u>	<u>\$ (8,553)</u>	<u>\$ 2,481</u>	<u>\$ 2,537</u>
Basic loss per share	<u>\$ (0.10)</u>	<u>\$ (0.34)</u>	<u>\$ 0.10</u>	<u>\$ 0.10</u>
Diluted loss per share	<u>\$ (0.10)</u>	<u>\$ (0.34)</u>	<u>\$ 0.10</u>	<u>\$ 0.10</u>

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(AMOUNTS IN THOUSANDS, EXCEPT PER SHARE DATA OR OTHERWISE NOTED)

	FOR THE THREE MONTHS ENDED			
	OCT. 31 2000	JAN. 31, 2001	APRIL 30, 2001	JULY 31, 2001
Total revenues, as reported.....	\$ 10,445	\$ 10,170	\$ 7,253	\$ 6,493
Integration revenue - discontinued operations in third fiscal quarter of 2002..	(3,825)	(3,624)		
Total revenues.....	<u>\$ 6,620</u>	<u>\$ 6,546</u>	<u>\$ 7,253</u>	<u>\$ 6,493</u>
Gross Margins from continuing operations, as reported.....	\$ 2,660	\$ 2,378	\$ 1,850	\$ 1,672
Integration margins - discontinued operations in third fiscal quarter of 2002..	(786)	(775)		
Gross margins from continuing operations.....	<u>\$ 1,874</u>	<u>\$ 1,603</u>	<u>\$ 1,850</u>	<u>\$ 1,672</u>
Gross margin from discontinued operations.....	<u>5,369</u>	<u>4,852</u>	<u>3,388</u>	<u>4,029</u>
Net income (loss).....	<u>\$ (13,789)</u>	<u>\$ (6,307)</u>	<u>\$ (4,580)</u>	<u>\$ (7,864)</u>
Basic (loss) income per share.....	<u>\$ (0.56)</u>	<u>\$ (0.25)</u>	<u>\$ (0.18)</u>	<u>\$ (0.32)</u>
Diluted (loss) income per share	<u>\$ (0.56)</u>	<u>\$ (0.25)</u>	<u>\$ (0.18)</u>	<u>\$ (0.32)</u>

21. RELATED PARTY TRANSACTIONS

In October 2000, the Company entered into an agreement with Strategic Management, Inc. ("SMI") to assist the Company in developing a plan to establish the Company's video conferencing business as an independent, self-sustaining unit, and to assist Forgent in assessing strategic alternatives for its products business unit as part of the Company's previously disclosed efforts to restructure its business around its video network software and services business. Pursuant to this engagement, the Company agreed to pay SMI an hourly rate for services rendered, up to a maximum of \$60. If the products business unit was sold, the engagement also provided additional contingent compensation to SMI, equal to 7% of the consideration received by the Company, with a minimum fee of \$750. Gary Trimm, a former director of the Company, is a principal and officer of SMI. The engagement was approved by the disinterested directors of the Company. During fiscal 2001, the Company paid \$69 related to this agreement. With the assistance of SMI, Forgent completed the sale of its products division to VTEL Corporation ("VTEL") in January 2002. However, since payment to SMI is contingent upon receipt of payment from VTEL, VTEL defaulted on payments of its notes to Forgent, and there is uncertainty of collection of these notes, no liability was accrued as of July 31, 2002.

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ITEM 14. EXHIBITS, FINANCIAL STATEMENTS, FINANCIAL STATEMENT SCHEDULES, AND REPORTS ON FORM 8-K

EXHIBIT NUMBER	DOCUMENT DESCRIPTION
(a) (1) --	The financial statements filed as part of this Report at Item 8 are listed in the Index to Financial Statements and Financial Statement Schedules on page 43 of this Report
(a) (2) --	The financial statement schedule filed as part of this Report at Item 8 is listed in the Index to Financial Statements and Financial Statement Schedules on page 43 of this Report
(a) (3) --	The following exhibits are filed with this Annual Report on Form 10-K:
2.1 --	Agreement and Plan of Merger and Reorganization dated as of January 6, 1997 by and among VTEL, VTEL-Sub, Inc. and CLI (incorporated by reference to the Exhibit 99.1 of VTEL's Report on Form 8-K dated January 6, 1997).
3.1 --	Fourth Amended Restated Certificate of Incorporation (incorporated by reference the Exhibit 3.1 to the Company's quarterly report form 10-Q for the period ended June 30, 1993).
3.2 --	Amendment to Fourth Amended and Restated Certificate of Incorporation, as filed on May 27, 1997 with the Secretary of State of Delaware (incorporated by reference the Exhibit 3.1 to the Company's Annual Report on form 10-K for the period ended July 31, 1997).
3.3 --	Bylaws of the Company as adopted by the Board of Directors of the Company effective as of June 11, 1989 (incorporated by reference to Exhibit 3.3 to the Company's Registration Statement on Form S-1, File No. 33-45876, as amended).
3.4 --	Amendment to Bylaws of the Company as adopted by the Board of Directors of the Company effective as of April 28, 1992 (incorporated by reference to Exhibit 19.1 to the Company's Quarterly Report on Form 10-Q for the three months ended March 31, 1992).
3.5 --	Amendment to the Bylaws of the Company as adopted by the Board of Directors of the Company effective as of July 10, 1996 (incorporated by reference to Exhibit 4.5 to the Company's Current Report on Form 8-K dated July 10, 1996).
4.1 --	Specimen Certificate for the Common Stock (incorporated by reference to Exhibit 4.1 to the Company's Registration Statement on Form S-1, File No. 33-45876, as amended).
4.2 --	Rights Agreement dated as of July 10, 1996 between VTEL Corporation and First National Bank of Boston, which includes the form of Certificate of Designations for Designating Series A Preferred Stock, \$.01 par value, the form of Rights

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Certificate, and the Summary of Rights to Purchase Series A Preferred Stock (incorporated by reference to Exhibit 4.1 to the Company's Current Report on Form 8-K dated July 10, 1996).

- 10.1 -- License Agreement, dated as of November 7, 1990, between Universite de Sherbrooke, as Licensor, and the Company, as Licensee (incorporated by reference to Exhibit 10.5 to the Company's Registration Statement on Form S-1, File No. 33-45876, as amended).
- 10.2 -- VideoTelecom Corp. 1989 Stock Option Plan, as amended (incorporated by reference to Exhibit 4.1 to the Company's Registration on Form S-8, File No. 33-51822).
- 10.3 -- Form of VideoTelecom Corp. Nonqualified Stock Option Agreement (incorporated by reference to Exhibit 10.16 to the Company's Registration Statement on Form S-1, File No. 33-45876, as amended).
- 73
- 10.4 -- Form of VideoTelecom Corp. Incentive Stock Option Agreement (incorporated by reference to Exhibit 10.17 to the Company's Registration Statement on Form S-1, File No. 33-45876, as amended).
- 10.5 -- Distributor Agreement dated January 8, 1990, between US WEST Communications Services, Inc. and the Company (incorporated by reference to Exhibit 10.18 to the Company's Registration Statement on Form S-1, File No. 33-45876, as amended).
- 10.6 -- Purchase Agreement effective October 1, 1990, between GTE Service Corporation and the Company, as amended July 1, 1991 (incorporated by reference to Exhibit 10.19 to the Company's Registration Statement on Form S-1, File No. 33-45876, as amended).
- 10.7 -- Distribution Agreement, made and entered into November 1, 1991, by and between Microsoft Corporation and the Company (incorporated by reference to Exhibit 10.22 to the Company's Registration Statement on Form S-1, File No. 33-45876, as amended).
- 10.8 -- VideoTelecom Corp. 1992 Director Stock Option Plan (incorporated by reference to Exhibit 4.1 to the Company's Registration on Form S-8, File No. 33-51822).
- 10.9 -- VideoTelecom Corp. Employee Stock Purchase Plan (incorporated by reference to Exhibit 4.1 to the Company's Registration on Form S-8, File No. 33-51822).
- 10.10 -- Lease agreement, executed by Waterford HP, Ltd. on June 14, 1994, as Landlord, and the Company, as Tenant, together with First Amendment of Lease Agreement between Waterford HP, Ltd., as Landlord, and the Company, as Tenant, dated November 2, 1994, Second Amendment of Lease Agreement between Waterford

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HP, Ltd., as Landlord, and the Company, as Tenant, dated February 1, 1995, and Net Profits Agreement, executed between Waterford HP, Ltd. on June 14, 1994 and the Company (incorporated by reference to Exhibit 10.17 to the Company's 1994 Annual Report on Form 10-K).

- 10.11 -- Subscription Agreement dated June 14, 1995 by and between VTEL Corporation, Accord Video Telecommunications, Ltd., Nizanim Fund (1993) Ltd., the "Star Entities", Manakin Investments BV, Messrs. Gideon Rosenfeld and Sigi Gavish, and Eduardo Shoval (incorporated by reference to Exhibit 10.19 to the Company's 1995 Annual Report on Form 10-K. The schedules referred to in the agreement have been omitted but will be furnished to the Securities and Exchange Commission upon request).
- 10.12 -- Amendment to the VideoTelecom Corp. 1989 Stock Option Plan and the 1992 Director Stock Option Plan (the terms of which are incorporated by reference to the Company's 1996 Definitive Proxy Statement).
- 10.13 -- The VTEL Corporation 1996 Stock Option Plan (the terms of which are incorporated by reference to the Company's 1995 Definitive Proxy Statement).
- 10.14 -- Amendment to the VTEL Corporation 1996 Stock Option Plan (the terms of which are incorporated by reference to the Company's Joint Proxy Statement filed on April 24, 1997).
- 10.15 -- Compression Labs, Incorporated 1980 Stock Option Plan - the ISO Plan (incorporated by reference to the Annual Report on Form 10-K of Compression Labs, Inc. for the year ended December 31, 1994).
- 10.16 -- Revised forms of Incentive Stock Option and Early Exercise Stock Purchase Agreement used in connection with the issuance and exercise of options under the ISO Plan (incorporated by reference to the Registration Statement on Form S-8 of Compression Labs, Inc. filed on June 6, 1994).
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- 10.17 -- Consulting and separation agreement between Compression Labs, Incorporated and John E. Tyson dated February 16, 1996 (incorporated by reference to the Annual Report on Form 10-K of Compression Labs, Inc. for the year ended December 31, 1995).
- 10.18 -- Lease Agreement, dated January 30, 1998, between 2800 Industrial, Inc., Lessor and VTEL Corporation, Lessee (incorporated by reference to Exhibit 10.1 to the Company's Quarterly Report on Form 10-Q for the three months ended April 30, 1998).
- 10.19 -- First Amendment, dated March 11, 1998, to Lease Agreement dated January 30, 1998, between 2800 Industrial, Inc., Lessor and VTEL Corporation, Lessee (incorporated by reference to

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Exhibit 10.2 to the Company's Quarterly Report on Form 10-Q for the three months ended April 30, 1998).

- 10.20 -- The VTEL Corporation 1998 Restricted Stock Plan (the terms of which are incorporated by reference to the Company's 1998 Definitive Proxy Statement).
 - 10.21 -- Loan and Security Agreement, dated May 5, 1999, between Silicon Valley Bank and Comerica Bank-Texas, as Creditors, and the Company, as Borrower. (incorporated by reference to Exhibit 10.21 to the Company's Annual Report on Form 10-K for the fiscal year ended July 31, 1999)
 - 10.22 -- Change-in-Control Agreements with members of senior management of the Company (incorporated by reference to exhibit 10.21 to the Company's Annual Report on Form 10-K for the year ended July 31, 1998).
 - 10.22 (a)-- Stephen L. Von Rump
 - 10.22 (b)-- Rodney S. Bond
 - 10.22 (c)-- Dennis M. Egan
 - 10.22 (d)-- Vinay Goel
 - 10.22 (e)-- Steve F. Keilen
 - 10.22 (f)-- F.H. (Dick) Moeller
 - 10.22 (g)-- Ly-Huong T. Pham
 - 10.22 (h)-- Michael J. Steigerwald
 - 10.22 (i)-- Bob R. Swem
 - 10.22 (j)-- Judy A. Wallace
 - 10.23 -- Change-in Control Agreements with members of senior management of the Company (incorporated by reference to exhibit 10.1 to the Company's Annual Report on Form 10-Q for the quarter ended January 31, 2000).
 - 10.23 (a)-- Brian C. Sullivan
 - 10.23 (b)-- Stephen Cox
 - 10.23 (c)-- Stephen Von Rump (amended)
 - 10.24 Officer and Director Stock Loan Program
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- 21.1 -- List of Subsidiaries (incorporated by reference to Exhibit 21.1 to the Company's Annual Report on Form 10-K for the year ended July 31, 2002)

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- 23.1 -- Consent of Ernst & Young LLP
- 99.1 -- Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 99.2 -- Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- (b) Reports on Form 8-K:
None have been filed during the quarter ended July 31, 2002
- (c) See subitem 14(a) (3) above.
- (d) See subitem 14(a) (2) above.

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SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

FORGENT NETWORKS, INC.

May 29, 2003

By /s/ JAY C. PETERSON

Jay C. Peterson
Chief Financial Officer

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CERTIFICATION OF PERIODIC REPORT
PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

The undersigned, Richard N. Snyder, Chief Executive Officer, of Forgent Networks, Inc. (the "Company"), does hereby certify, pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, 18 U.S.C. Section 1350, that:

1. I have reviewed the amended Annual Report on Form 10-K/A-2 of the Company for the fiscal year ended July 31, 2002 (the "Report");
2. Based on my knowledge, the Report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the periods covered by this Report; and
3. Based on my knowledge, the financial statements, and other financial information included in the Report, fairly present

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in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in the Report.

/s/ RICHARD N. SNYDER

Richard N. Snyder
Chief Executive Officer

May 29, 2003

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CERTIFICATION OF PERIODIC REPORT
PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

The undersigned, Jay C. Peterson, Chief Financial Officer, of Forgent Networks, Inc. (the "Company"), does hereby certify, pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, 18 U.S.C. Section 1350, that:

1. I have reviewed the amended Annual Report on Form 10-K/A-2 of the Company for the fiscal year ended July 31, 2002 (the "Report");
2. Based on my knowledge, the Report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the periods covered by this Report; and
3. Based on my knowledge, the financial statements, and other financial information included in the Report, fairly present in all material respects the financial condition, results of operations and cash flows of the Company as of, and for, the periods presented in the Report.

/s/ JAY C. PETERSON

Jay C. Peterson
Chief Financial Officer

May 29, 2003

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FORGENT NETWORKS, INC.

VALUATION AND QUALIFYING ACCOUNTS
SCHEDULE II

BALANCE AT BEGINNING OF YEAR	PROVISION FOR DOUBTFUL ACCOUNTS RECEIVABLE	WRITE-OFF OF UNCOLLECTIBLE ACCOUNTS RECEIVABLE	BALANCE END YEAR
------------------------------------	-----------------------------------------------------	---------------------------------------------------------	------------------------

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(IN THOUSANDS)

Accounts receivable --

Allowances for Doubtful accounts					
Year ended July 31, 2000.....	\$ 1,223	\$ 474	\$ (809)	\$	1,
Year ended July 31, 2001.....	888	468	(267)		
Year ended July 31, 2002.....	1,089	1,355(1)	(1,629)		

(1) Approximately 16% of the provision for doubtful accounts receivable was recorded as part of continuing operations and 84% of the provision for doubtful accounts receivable was recorded as part of discontinued operations on the Consolidated Statement of Operations.

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INDEX TO EXHIBITS

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Quarterly Report on Form 10-Q for the three months ended March 31, 1992).

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- 10.15 -- Compression Labs, Incorporated 1980 Stock Option Plan - the ISO Plan (incorporated by reference to the Annual Report on Form 10-K of Compression Labs, Inc. for the year ended December 31, 1994).
- 10.16 -- Revised forms of Incentive Stock Option and Early Exercise Stock Purchase Agreement used in connection with the issuance and exercise of options under the ISO Plan (incorporated by reference to the Registration Statement on Form S-8 of Compression Labs, Inc. filed on June 6, 1994).
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of Compression Labs, Inc. for the year ended December 31, 1995).

- 10.18 -- Lease Agreement, dated January 30, 1998, between 2800 Industrial, Inc., Lessor and VTEL Corporation, Lessee (incorporated by reference to Exhibit 10.1 to the Company's Quarterly Report on Form 10-Q for the three months ended April 30, 1998).
- 10.19 -- First Amendment, dated March 11, 1998, to Lease Agreement dated January 30, 1998, between 2800 Industrial, Inc., Lessor and VTEL Corporation, Lessee (incorporated by reference to Exhibit 10.2 to the Company's Quarterly Report on Form 10-Q for the three months ended April 30, 1998).
- 10.20 -- The VTEL Corporation 1998 Restricted Stock Plan (the terms of which are incorporated by reference to the Company's 1998 Definitive Proxy Statement).
- 10.21 -- Loan and Security Agreement, dated May 5, 1999, between Silicon Valley Bank and Comerica Bank-Texas, as Creditors, and the Company, as Borrower. (incorporated by reference to Exhibit 10.21 to the Company's Annual Report on Form 10-K for the fiscal year ended July 31, 1999)
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