

CARMAX INC  
Form 10-K  
April 22, 2016

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549  
FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934  
For the fiscal year ended February 29, 2016

OR  
TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 1-31420

CARMAX, INC.

(Exact name of registrant as specified in its charter)

VIRGINIA 54-1821055  
(State or other jurisdiction of (I.R.S. Employer  
incorporation or organization) Identification No.)

12800 TUCKAHOE CREEK PARKWAY, RICHMOND, VIRGINIA 23238  
(Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: (804) 747-0422

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class | Name of each exchange on which registered |
|---------------------|-------------------------------------------|
|---------------------|-------------------------------------------|

|                                |                         |
|--------------------------------|-------------------------|
| Common Stock, par value \$0.50 | New York Stock Exchange |
|--------------------------------|-------------------------|

Securities registered pursuant to Section 12(g) of the Act:

None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.

Yes No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act.

Yes No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of the registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer (do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act).

Yes No

The aggregate market value of the registrant's common stock held by non-affiliates as of August 31, 2015, computed by reference to the closing price of the registrant's common stock on the New York Stock Exchange on that date, was \$12,500,766,966.

On March 31, 2016, there were 193,829,168 outstanding shares of CarMax, Inc. common stock.

#### DOCUMENTS INCORPORATED BY REFERENCE

Portions of the CarMax, Inc. Notice of 2016 Annual Meeting of Shareholders and Proxy Statement are incorporated by reference in Part III of this Form 10-K.

CARMAX, INC.  
FORM 10-K  
FOR FISCAL YEAR ENDED FEBRUARY 29, 2016  
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## PART I

In this document, “we,” “our,” “us,” “CarMax” and “the company” refer to CarMax, Inc. and its wholly owned subsidiaries, unless the context requires otherwise.

### FORWARD-LOOKING AND CAUTIONARY STATEMENTS

This Annual Report on Form 10-K and, in particular, the description of our business set forth in Item 1 and our Management’s Discussion and Analysis of Financial Condition and Results of Operations set forth in Item 7 contain forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, (“Securities Act”) and Section 21E of the Securities Exchange Act of 1934, as amended (“Exchange Act”), including statements regarding:

- Our projected future sales growth, comparable store sales growth, margins, earnings, CarMax Auto Finance income and earnings per share.
- Our expectations of factors that could affect CarMax Auto Finance income.
- Our expected future expenditures, cash needs, and financing sources.
- Our expected capital structure, stock repurchases and indebtedness.
- The projected number, timing and cost of new store openings.
- Our gross profit margin, inventory levels and ability to leverage selling, general and administrative and other fixed costs.
- Our sales and marketing plans.
  - The capabilities of our proprietary information technology systems and other systems.
- Our assessment of the potential outcome and financial impact of litigation and the potential impact of unasserted claims.
- Our assessment of competitors and potential competitors.
- Our expectations for growth in our markets and in the used vehicle retail sector.
- Our assessment of the effect of recent legislation and accounting pronouncements.

In addition, any statements contained in or incorporated by reference into this report that are not statements of historical fact should be considered forward-looking statements. You can identify these forward-looking statements by use of words such as “anticipate,” “believe,” “could,” “estimate,” “expect,” “intend,” “may,” “outlook,” “plan,” “predict,” “and other similar expressions, whether in the negative or affirmative. We cannot guarantee that we will achieve the plans, intentions or expectations disclosed in the forward-looking statements. There are a number of important risks and uncertainties that could cause actual results to differ materially from those indicated by our forward-looking statements. These risks and uncertainties include, without limitation, those set forth in Item 1A under the heading “Risk Factors.” We caution investors not to place undue reliance on any forward-looking statements as these statements speak only as of the date when made. We disclaim any intent or obligation to update any forward-looking statements made in this report.

Item 1. Business.

**BUSINESS OVERVIEW**

**CarMax Background**

CarMax, Inc. seeks to deliver an unrivaled customer experience by offering a broad selection of high quality used vehicles and related products and services at low, no-haggle prices using a customer-friendly sales process in an attractive, modern sales facility. Our strategy is to revolutionize the used auto retailing market by addressing the major sources of customer dissatisfaction with traditional auto retailers. By focusing on customer service, associate development and efficient execution, we have become the nation's largest retailer of used cars, selling 619,936 used vehicles at retail during the fiscal year ended February 29, 2016. In addition, we are one of the nation's largest operators of wholesale vehicle auctions and one of the nation's largest providers of used vehicle financing.

CarMax was incorporated under the laws of the Commonwealth of Virginia in 1996. CarMax, Inc. is a holding company and our operations are conducted through our subsidiaries. Under the ownership of Circuit City Stores, Inc. ("Circuit City"), we began operations in 1993 with the opening of our first CarMax store in Richmond, Virginia. On October 1, 2002, the CarMax business was separated from Circuit City through a tax-free transaction, becoming an independent, publicly traded company. As of February 29, 2016, we operated 158 used car stores in 78 metropolitan markets. Our home office is located at 12800 Tuckahoe Creek Parkway, Richmond, Virginia.

**CarMax Business**

We operate in two reportable segments: CarMax Sales Operations and CarMax Auto Finance ("CAF"). Our CarMax Sales Operations segment consists of all aspects of our auto merchandising and service operations, excluding financing provided by CAF. Our CAF segment consists solely of our own finance operation that provides financing to customers buying retail vehicles from CarMax.

**CarMax Sales Operations.** Our CarMax Sales Operations segment sells used vehicles, purchases used vehicles from customers and other sources, sells related products and services, and arranges financing options for customers, all for fixed, no-haggle prices. We enable our customers to separately evaluate each component of the sales process based on comprehensive information about the terms and associated prices of each component. Customers can accept or decline any individual element of the offer without affecting the price or terms of any other component of the offer.

**Purchasing a Vehicle:**

The vehicle purchase process in a CarMax store differs fundamentally from the traditional auto retail experience. Our no-haggle pricing removes a frequent customer frustration with the purchase process and allows customers to shop for vehicles the same way they shop for items at other "big-box" retailers. In addition, our sales consultants are generally paid commissions on a fixed dollars-per-unit standard, thereby earning the same commission regardless of the vehicle being sold, the amount a customer finances or the related interest rate. This pay structure aligns our sales associates' interests with those of our customers, in contrast to other dealerships where sales and finance personnel may receive higher commissions for negotiating higher prices and interest rates, or steering customers to vehicles with higher gross profits.

We recondition every used vehicle we retail to meet our CarMax Quality Certified standards, and each vehicle must pass a comprehensive inspection before being offered for sale. We stand behind every used vehicle we sell with a 5-day, money-back guarantee and at least a 30-day limited warranty.

We maximize customer choice by offering a large selection of inventory on our lots and by making our nationwide inventory of more than 55,000 vehicles as of February 29, 2016, available for viewing on our website, [carmax.com](http://carmax.com), as well as our mobile app. Upon request by a customer, we will transfer virtually any used vehicle in this inventory to a local store. This allows a single CarMax store to offer access to a much larger selection of vehicles than any traditional auto retailer. In fiscal 2016, approximately 30% of our vehicles sold were transferred at customer request. In addition to retailing used vehicles, we sell new vehicles at two locations under franchise agreements.

**Selling us a Vehicle:**

We have separated the practice of trading in a used vehicle in conjunction with the purchase of another vehicle into two distinct and independent transactions. We will appraise a customer's vehicle free of charge and make a written, guaranteed offer to buy that vehicle regardless of whether the owner is purchasing a vehicle from us. This no-haggle

offer is good for seven days.

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Based on their age, mileage or condition, fewer than half of the vehicles acquired through our in-store appraisal process meet our retail standards. Those vehicles that do not meet our retail standards are sold to licensed dealers through our on-site wholesale auctions. Unlike many other auto auctions, we own all the vehicles that we sell in our auctions, which allows us to maintain a high auction sales rate. This high sales rate, combined with dealer-friendly practices, makes our auctions an attractive source of vehicles for licensed dealers. As of February 29, 2016, we conducted wholesale auctions at 67 of our 158 stores. During fiscal 2016, we sold 394,437 wholesale vehicles through these on-site auctions with an average auction sales rate of 97%.

#### Financing a Vehicle:

The availability of on-the-spot financing is a critical component of the vehicle purchase process, and having an array of finance sources increases approvals, expands finance opportunities for our customers and mitigates risk to CarMax. Our finance program provides access to credit for customers across a wide range of the credit spectrum through both CAF and third-party providers. We believe that our processes and systems, transparency of pricing, and vehicle quality, as well as the integrity of the information collected at the time the customer applies for credit, allow CAF and our third-party providers to make underwriting decisions in a unique and advantageous environment distinct from the traditional auto retail environment. All finance offers, whether from CAF or our third-party providers, are backed by a 3 day payoff option, which allows customers to refinance their loan with another finance provider within three business days at no charge.

#### Related Products and Services:

We provide customers with a range of other related products and services, including extended protection plan (“EPP”) products and vehicle repair service. EPP products include extended service plans (“ESPs”) and guaranteed asset protection (“GAP”), which is designed to cover the unpaid balance on an auto loan in the event of a total loss of the vehicle or unrecovered theft. Our ESP customers have access to vehicle repair service at each CarMax store and at thousands of independent and franchised service providers. We believe that the broad scope of our ESPs helps promote customer satisfaction and loyalty, and thus increases the likelihood of repeat and referral business. In fiscal 2016, more than 60% of the customers who purchased a retail used vehicle also purchased an ESP and approximately 25% purchased GAP.

**CarMax Auto Finance.** CAF provides financing solely to customers buying retail vehicles from CarMax. CAF allows us to manage our reliance on third-party finance providers and to leverage knowledge of our business to provide customers with a competitive financing option. CAF utilizes proprietary scoring models based upon the credit history of the customer along with CAF’s historical experience to predict the likelihood of customer repayment. Because CAF offers financing solely through CarMax stores, our scoring models are optimized for the CarMax channel. We believe CAF enables us to capture additional profits, cash flows and sales. After the effect of 3-day payoffs and vehicle returns, CAF financed 42.8% of our retail used vehicle unit sales in fiscal 2016. CAF also services all auto loans it originates and is responsible for providing billing statements, collecting payments, maintaining contact with delinquent customers, and arranging for the repossession of vehicles securing defaulted loans. As of February 29, 2016, CAF serviced approximately 709,000 customer accounts in its \$9.59 billion portfolio of managed receivables.

#### Competition

**CarMax Sales Operations.** The U.S. used car marketplace is highly fragmented, and we face competition from franchised dealers, who sell both new and used vehicles; independent used car dealers; online and mobile sales platforms; and private parties. According to industry sources, as of December 31, 2015, there were approximately 18,000 franchised dealers in the U.S., and we believe there were approximately two times as many independent dealers. Our primary retail competitors are franchised auto dealers, who sell the majority of late-model used vehicles. Competition in our industry is increasingly affected by the use of internet-based marketing and other internet-based tools for both consumers and the dealers with whom we compete.

Based on industry data, there were approximately 40 million used cars sold in the U.S. in calendar 2015, of which approximately 22 million were estimated to be 0- to 10-year old vehicles. While we are the largest retailer of used vehicles in the U.S., in calendar 2015 we sold approximately 5% of the age 0- to 10-year old vehicles sold in the markets in which we operate, and less than 3% of the age 0- to 10-year old vehicles sold nationwide.

We believe that our principal competitive advantages in used vehicle retailing include our ability to provide a high degree of customer satisfaction with the car-buying experience by virtue of our low, no-haggle prices and our customer-friendly sales process; our breadth of selection of the most popular makes and models available on site and via carmax.com and our mobile app; the quality of our vehicles; our proprietary information systems; the transparency and availability of CAF and third-party financing; and the locations of our retail stores. In addition, we believe our willingness to appraise and purchase a customer's vehicle, whether or not the customer is buying a car from us, provides a competitive sourcing advantage for retail vehicles. Our high volume of appraisal purchases supplies not only a large portion of our retail inventory, but also provides the scale that enables us to conduct our own wholesale auctions to dispose of vehicles that do not meet our retail standards.

Our wholesale auctions compete with other automotive auction houses. In contrast to the highly fragmented used vehicle retail market, the automotive auction market has two primary competitors: Manheim, a subsidiary of Cox Enterprises, and KAR Auction Services, Inc., which together represent an estimated 70% of the North American wholesale car auction market. These competitors auction vehicles of all ages, while CarMax's auctions predominantly sell older, higher mileage vehicles.

CarMax Auto Finance. CAF operates in the auto finance sector of the consumer finance market. This sector is primarily comprised of banks, captive finance divisions of new car manufacturers, credit unions and independent finance companies. According to industry sources, this sector represented nearly \$1 trillion in outstanding receivables as of December 31, 2015. CAF's primary competitors are banks and credit unions that offer direct financing to customers purchasing used cars. For loans originated during the calendar quarter ended December 31, 2015, industry sources ranked CAF 8th in market share for used vehicle loans and 14th in market share for all vehicle loans.

We believe that CAF's principal competitive advantage is its strategic position as the primary finance source in CarMax stores and that CAF's primary driver for growth is the growth in CarMax's retail used unit sales. We periodically test different credit offers and closely monitor acceptance rates and the effect on sales to assess market competitiveness. We also monitor 3-day payoffs, as the percentage of customers exercising this option can be an indication of the competitiveness of our offer.

#### Products and Services

Retail Merchandising. We offer customers a broad selection of makes and models of used vehicles, including both domestic and imported vehicles, at competitive prices. Our focus is vehicles that are 0 to 10 years old; these vehicles generally range in price from \$12,000 to \$35,000. The mix of our used vehicle inventory by make, model and age will vary from time to time, depending on consumer preferences, seasonality and market availability.

Wholesale Auctions. The typical vehicle sold at our wholesale auctions is approximately 10 years old and has more than 100,000 miles. We provide condition disclosures on each vehicle, including those for vehicles with major mechanical issues, possible frame or flood damage, branded titles, salvage history and unknown true mileage. Professional, licensed auctioneers conduct our auctions. Dealers pay a fee to us based on the sales price of the vehicles they purchase. Our auctions are generally held on a weekly or bi-weekly basis.

Extended Protection Plans. At the time of sale, we offer customers EPP products. We receive revenue for selling these plans on behalf of unrelated third parties, who are the primary obligors. We have no contractual liability to customers for claims under these agreements. The ESPs we currently offer on all used vehicles provide coverage up to 60 months (subject to mileage limitations). GAP covers the customer for the term of their finance contract. All EPPs that we sell (other than manufacturer programs on new car sales) have been designed to our specifications and are administered by the third parties through private-label arrangements. Periodically, we may receive additional revenue based upon the level of underwriting profits of the third parties who administer the products.

Reconditioning and Service. An integral part of our used car consumer offer is the reconditioning process designed to make sure every car meets our standards before it can become a CarMax Quality Certified vehicle. This process includes a comprehensive CarMax Quality Inspection of the engine and all major systems. Based on this inspection, we determine the reconditioning necessary to bring the vehicle up to our quality standards. Many of our stores depend upon nearby, typically larger, CarMax stores for reconditioning, which increases efficiency and reduces overhead. We perform most routine mechanical and minor body repairs in-house; however, for some reconditioning services, including but not limited to services related to manufacturer's warranties, we engage third parties specializing in those services.

In addition, all CarMax used car stores provide vehicle repair service, including repairs of vehicles covered by the ESPs we sell.

Customer Credit. We offer financing alternatives for retail customers across a wide range of the credit spectrum through CAF and arrangements with several financial institutions. Vehicles are financed using retail installment contracts secured by the vehicle. As of February 29, 2016, our third-party finance providers included Santander Consumer USA, Wells Fargo Dealer Services, Ally Financial Inc., Exeter Finance Corp, American Credit Acceptance, Capital One Auto Finance and Westlake Financial Services. We have no recourse liability for credit losses on retail

installment contracts arranged with third-party providers and periodically test additional third-party providers. All credit applications submitted by customers at CarMax stores are initially reviewed by CAF. Applications that are declined or conditionally approved by CAF are generally evaluated by other third-party finance providers. These providers generally either pay us or are paid a fixed, pre-negotiated fee per contract. We refer to the providers who pay us a fee or to whom no fee is paid as Tier 2 providers and we refer to providers to whom we pay a fee as Tier 3 providers. We are willing to pay a fee to Tier 3 providers because we believe their participation provides us with incremental sales by enabling customers to secure financing that

they may not otherwise be able to obtain. All fees either received or paid are pre-negotiated at a fixed amount and do not vary based on the amount financed, the interest rate, the term of the loan or the loan-to-value ratio. CAF also provides financing for a small percentage of customers who would typically be financed by a Tier 3 provider. We do not offer financing to dealers purchasing vehicles at our wholesale auctions. However, we have made arrangements to have third-party financing available to our auction customers.

#### Suppliers for Used Vehicles

We acquire a significant percentage of our retail used vehicle inventory directly from consumers through our appraisal process, as well as through local, regional and online auctions. We also, to a lesser extent, acquire used vehicle inventory from wholesalers, franchised and independent dealers and fleet owners, such as leasing companies and rental companies. The used vehicle inventory we acquire directly from consumers through our appraisal process helps provide an inventory of makes and models that reflects consumer preferences in each market.

The supply of late-model used vehicles is influenced by a variety of factors, including the total number of vehicles in operation; the rate of new vehicle sales, which in turn generate used car trade-ins; and the number of used vehicles sold or remarketed through retail channels, wholesale transactions and at automotive auctions. According to industry sources, there were approximately 260 million light vehicles in operation in the U.S. as of December 31, 2015. During calendar year 2015, over 17 million new cars and 40 million used cars were sold at retail, many of which were accompanied by trade-ins, and nearly 10 million vehicles were sold at wholesale auctions.

Based on the large number of vehicles remarketed each year, consumer acceptance of our in-store appraisal process, our experience and success in acquiring vehicles from auctions and other sources, and the large size of the U.S. auction market relative to our needs, we believe that sources of used vehicles will continue to be sufficient to meet our current and future needs.

#### Seasonality

Historically, our business has been seasonal. Our stores typically experience their strongest traffic and sales in the spring and summer quarters. Sales are typically slowest in the fall quarter. We typically experience an increase in traffic and sales in February and March, coinciding with tax refund season.

#### Systems

Our stores are supported by proprietary information systems that improve the customer experience while providing tightly integrated automation of all operating functions, including our credit processing information system. Our proprietary store technology provides our management with real-time information about many aspects of store operations, such as inventory management, pricing, vehicle transfers, wholesale auctions and sales consultant productivity.

Our proprietary centralized inventory management and pricing system tracks each vehicle throughout the sales process and allows us to buy the mix of makes, models, age, mileage and price points tailored to customer buying preferences at each CarMax location. Leveraging our more than twenty years of experience buying and selling millions of used vehicles, our system generates recommended initial retail price points, as well as retail price markdowns for specific vehicles based on algorithms that take into account factors that include sales history, consumer interest and seasonal patterns. We believe this systematic approach to vehicle pricing allows us to optimize inventory turns, which reduces the depreciation risk inherent in used cars and helps us to achieve our targeted gross profit dollars per unit. Because of the pricing discipline afforded by our inventory management and pricing system, generally more than 99% of our entire used car inventory offered at retail is sold at retail.

#### Marketing and Advertising

Our marketing strategies are focused on developing awareness of the advantages of shopping at our stores and on carmax.com and on attracting customers who are already considering buying or selling a vehicle. We implement these strategies through both traditional and digital methods, including social media. Our carmax.com website and related mobile apps are marketing tools for communicating the CarMax consumer offer in detail, sophisticated search engines for finding the right vehicle and sales channels for customers who prefer to initiate part of the shopping and sales process online. The website and mobile apps also include a variety of other customer service features including initiation of vehicle transfers and scheduling appointments. Information on the thousands of cars available in our nationwide inventory is updated several times per day. Our survey data indicates that during fiscal 2016,

approximately 88% of customers who purchased a vehicle from us had first visited us online.

Associates

On February 29, 2016, we had a total of 22,429 full- and part-time associates, including 16,557 hourly and salaried associates and 5,872 sales associates, who worked on a commission basis. We employ additional associates during peak selling seasons. We believe we have created a unique corporate culture and maintain good employee relations. No associate is subject to a collective

bargaining agreement. We focus on developing our associates and providing them with the information and resources they need to offer exceptional customer service and have been recognized for the success of our efforts by a number of external organizations.

#### Intellectual Property

Our brand image is a critical element of our business strategy. Our principal trademarks, including CarMax and the related family of marks, have been registered with the U.S. Patent and Trademark Office.

#### Laws and Regulations

**Vehicle Dealer and Other Laws and Regulations.** We operate in a highly regulated industry. In every state in which we operate, we must obtain licenses and permits to conduct business, including dealer, service, sales and finance licenses issued by state and local regulatory authorities. A wide range of federal, state and local laws and regulations govern the manner in which we conduct business, including advertising, sales, financing and employment practices. These laws include consumer protection laws and privacy laws, as well as other laws and regulations applicable to new and used motor vehicle dealers. These laws also include federal and state wage-hour, anti-discrimination and other employment practices laws. Our financing activities with customers are subject to federal truth-in-lending, consumer leasing, equal credit opportunity and fair credit reporting laws and regulations, as well as state and local motor vehicle finance, collection, repossession and installment finance laws. Our activities are subject to enforcement by the Federal Trade Commission and other federal and state regulators, and our financing activities are also subject to enforcement by the Consumer Financial Protection Bureau.

Claims arising out of actual or alleged violations of law could be asserted against us by individuals or governmental authorities and could expose us to significant damages or other penalties, including revocation or suspension of the licenses necessary to conduct business and fines.

**Environmental Laws and Regulations.** We are subject to a variety of federal, state and local laws and regulations that pertain to the environment. Our business involves the use, handling and disposal of hazardous materials and wastes, including motor oil, gasoline, solvents, lubricants, paints and other substances. We are subject to compliance with regulations concerning, among other things, the operation of underground and above-ground gasoline storage tanks, gasoline dispensing equipment, above-ground oil tanks and automotive paint booths.

#### Financial Information

For financial information on our segments, see Item 6. Selected Financial Data, Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations and Item 8. Consolidated Financial Statements and Supplemental Data of this Annual Report on Form 10-K.

#### AVAILABILITY OF REPORTS AND OTHER INFORMATION

The following items are available free of charge through the "Corporate Governance" link on our investor information home page at [investors.carmax.com](http://investors.carmax.com), shortly after we file them with, or furnish them to, the Securities and Exchange Commission (the "SEC"): annual reports on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, proxy statements on Schedule 14A, and any amendments to those reports. The following documents are also available free of charge on our website: Corporate Governance Guidelines, Code of Business Conduct, and the charters of the Audit, Nominating and Governance, and Compensation and Personnel Committees. We publish any changes to these documents on our website. We also promptly disclose reportable waivers of the Code of Business Conduct on our website. The contents of our website are not, however, part of this report.

Printed copies of these documents are also available to any shareholder, without charge, upon written request to our corporate secretary at the address set forth on the cover page of this report.

Item 1A. Risk Factors.

We are subject to a variety of risks, the most significant of which are described below. Our business, sales, results of operations and financial condition could be materially adversely affected by any of these risks.

We operate in a highly competitive industry. Failure to develop and execute strategies to remain the nation's preferred retailer of used vehicles and to adapt to the increasing use of the internet to market, buy and sell used vehicles could adversely affect our business, sales and results of operations.

Automotive retailing is a highly competitive and highly fragmented business. Our competition includes publicly and privately owned new and used car dealers and online and mobile sales platforms, as well as millions of private individuals. Competitors buy and sell the same or similar makes of vehicles that we offer in the same or similar markets at competitive prices. New car dealers in particular, including publicly-traded auto retailers, have increased their sales of used vehicles in recent years. These new car dealers also leverage their franchise relationships with automotive manufacturers to brand certain used cars as "certified pre-owned," which could provide those competitors with an advantage over CarMax.

Some of our competitors have announced plans for rapid expansion, including into markets with CarMax locations, and some of them have begun to execute those plans. Some of our competitors have also replicated or attempted to replicate portions of the consumer offer that we pioneered when we opened our first used car store in 1993, including our use of low, no-haggle prices and our commitment to buy a customer's vehicle even if they do not purchase one from us.

The increasing use of the internet to market, buy and sell used vehicles and to provide vehicle financing could have a material adverse effect on our sales and results of operations. The increasing online availability of used vehicle information, including pricing information, could make it more difficult for us to differentiate our customer offering from competitors' offerings, could result in lower-than-expected retail margins, and could have a material adverse effect on our business, sales and results of operations. In addition, our competitive standing is affected by companies, including search engines and online classified sites, that are not direct competitors but that may direct on-line traffic to the websites of competing automotive retailers. The increasing activities of these companies could make it more difficult for carmax.com to attract traffic. These companies could also make it more difficult for CarMax to otherwise market its vehicles online.

The increasing use of the internet to facilitate consumers' sales or trade-ins of their current vehicles could have a material adverse effect on our ability to source vehicles through our appraisal process, which in turn could have a material adverse effect on our vehicle acquisition costs and results of operations. For example, certain websites provide on-line appraisal tools to consumers that generate offers and facilitate purchases by dealers other than CarMax.

In addition to the direct competition and increasing use of the internet described above, there are companies that sell software solutions to new and used car dealers to enable those dealers to, among other things, more efficiently source and price inventory. Although these companies do not compete with CarMax, the increasing use of such products by dealers who compete with CarMax could reduce the relative competitive advantage of CarMax's internally developed proprietary systems.

If we fail to respond effectively to competitive pressures or to changes in the used vehicle marketplace, it could have a material adverse effect on our business, sales and results of operations.

Our CAF segment is subject to competition from various financial institutions, including banks and credit unions, which provide vehicle financing to consumers. If we were unable to continue providing competitive finance offers to our customers through CAF, it could result in a greater percentage of sales financed through our third-party financing providers, which financings are generally less profitable to CarMax. In addition, we believe that CAF allows us to capture additional sales. Accordingly, if CAF was unable to continue making competitive finance offers to our customers, it could have a material adverse effect on our business, sales and results of operations.

CarMax was founded on the fundamental principle of integrity. Failure to maintain a reputation of integrity and to otherwise maintain and enhance our brand could adversely affect our business, sales and results of operations.

Our reputation as a company that is founded on the fundamental principle of integrity is critical to our success. Our reputation as a retailer offering low, no-haggle prices, a broad selection of CarMax Quality Certified used vehicles and superior customer service is also critical to our success. If we fail to maintain the high standards on which our reputation is built, or if an event occurs that damages this reputation, it could adversely affect consumer demand and have a material adverse effect on our business, sales and results of operations. Such an event could include an isolated incident at a single store, particularly if such incident results in adverse publicity, governmental investigations, or litigation and could involve, among other things, our sales process, our provision

of financing, our reconditioning process, or our treatment of customers. Even the perception of a decrease in the quality of our brand could impact results.

The growing use of social media increases the speed with which information and opinions can be shared and thus the speed with which reputation can be affected. We monitor social media and attempt to address customer concerns, provide accurate information and protect our reputation, but there can be no guarantee that our efforts will succeed. If we fail to correct or mitigate misinformation or negative information, including information spread through social media or traditional media channels, about the vehicles we offer, our customer experience, or any aspect of our brand, it could have a material adverse effect on our business, sales and results of operations.

The automotive retail industry in general and our business in particular are sensitive to economic conditions. These conditions could adversely affect our business, sales, results of operations and financial condition.

We are subject to national and regional U.S. economic conditions. These conditions include, but are not limited to, recession, inflation, interest rates, unemployment levels, the state of the housing market, gasoline prices, consumer credit availability, consumer credit delinquency and loss rates, personal discretionary spending levels, and consumer sentiment about the economy in general. These conditions and the economy in general could be affected by significant national or international events such as acts of terrorism. When these economic conditions worsen or stagnate, it can have a material adverse effect on consumer demand for vehicles generally, including the used vehicles that we sell, and the availability of consumer credit to finance vehicle purchases. This could result in lower sales, decreased margins on units sold, and decreased profits for our CAF segment. Worsening or stagnating economic conditions can also have a material adverse effect on the supply of late-model used vehicles, as automotive manufacturers produce fewer new vehicles and consumers retain their current vehicles for longer periods of time. This could result in increased costs to acquire used vehicle inventory and decreased margins on units sold.

Any significant change or deterioration in economic conditions could have a material adverse effect on our business, sales, results of operations and financial condition.

Our business is dependent upon capital to fund growth and to support the activities of our CAF segment. Changes in capital and credit markets could adversely affect our business, sales, results of operations and financial condition. Changes in the availability or cost of capital and working capital financing, including the long-term financing to support our geographic expansion, could adversely affect sales, operating strategies and store growth. Although internally generated cash flows have recently been sufficient to fund geographic expansion, there can be no assurance that we will continue to generate cash flows sufficient to fund growth. Failure to do so—or our decision to put our cash to other uses—would make us more dependent on external sources of financing to fund our geographic expansion. Changes in the availability or cost of the long-term financing to support the origination of auto loan receivables through CAF could adversely affect sales and results of operations. We use a securitization program to fund substantially all of the auto loan receivables originated by CAF. Changes in the condition of the asset-backed securitization market could lead us to incur higher costs to access funds in this market or require us to seek alternative means to finance CAF's loan originations. In the event that this market ceased to exist and there were no immediate alternative funding sources available, we might be forced to curtail our lending practices for some period of time. The impact of reducing or curtailing CAF's loan originations could have a material adverse effect on our business, sales and results of operations.

Our revolving credit facility, term loan and certain securitization and sale-leaseback agreements contain covenants and performance triggers. Any failure to comply with these covenants or performance triggers could have a material adverse effect on our business, results of operations and financial condition.

Disruptions in the capital and credit markets could adversely affect our ability to draw on our revolving credit facility. If our ability to secure funds from the facility were significantly impaired, our access to working capital would be impacted, our ability to maintain appropriate inventory levels could be affected and these conditions—especially if coupled with a failure to generate significant cash flows—could have a material adverse effect on our business, sales, results of operations and financial condition.

We rely on third-party financing providers to finance a significant portion of our customers' vehicle purchases. Accordingly, our sales and results of operations are partially dependent on the actions of these third parties.

We provide financing to qualified customers through CAF and a number of third-party financing providers. If one or more of these third-party providers cease to provide financing to our customers, provide financing to fewer customers or no longer provide financing on competitive terms, it could have a material adverse effect on our business, sales and results of operations. Additionally,

if we were unable to replace the current third-party providers upon the occurrence of one or more of the foregoing events, it could also have a material adverse effect on our business, sales and results of operations.

We rely on third-party providers to supply EPP products to our customers. Accordingly, our sales and results of operations are partially dependent on the actions of these third-parties.

We receive revenue for selling EPP products on behalf of unrelated third-parties, who are the primary obligors. The third parties that provide ESPs are The Warranty Group, CNA National Warranty Corporation and Fidelity Warranty Services. The third party that provides GAP products is Safe-Guard Products International LLC. If one or more of these third-party providers cease to provide EPP products, make changes to their products or no longer provide their products on competitive terms, it could have a material adverse effect on our business, sales and results of operations. Additionally, if we were unable to replace the current third-party providers upon the occurrence of one or more of the foregoing events, it could also have a material adverse effect on our business, sales and results of operations.

Our success depends upon the continued contributions of our more than 22,000 associates.

Our associates are the driving force behind our success. We believe that one of the things that sets CarMax apart is a culture centered on valuing all associates. In addition, our strategic initiatives require management, employees and contractors to adapt and learn new skills and capabilities. Our failure to maintain this culture or to continue recruiting, developing and retaining the associates that drive our success could have a material adverse effect on our business, sales and results of operations. Our ability to recruit associates while controlling related costs is subject to numerous external and internal factors, including unemployment levels, prevailing wage rates, our growth plans, changes in employment legislation, and competition for qualified employees in the industry and regions in which we operate and for qualified service technicians in particular. Our ability to recruit associates while controlling related costs is also subject to our ability to maintain positive associate relations. If we are unable to do so, or if despite our efforts we become subject to successful unionization efforts, it could increase costs, limit our ability to respond to competitive threats and have a material adverse effect on our business, sales and results of operations.

Our success also depends upon the continued contributions of our store, region and corporate management teams. Consequently, the loss of the services of any of these associates could have a material adverse effect on our business, sales and results of operations. In addition, an inability to build our management bench strength to support store growth could have a material adverse effect on our business, sales and results of operations.

We collect sensitive confidential information from our customers. A breach of this confidentiality, whether due to a cyber-security or other incident, could result in harm to our customers and damage to our brand.

We collect, process and retain sensitive and confidential customer information in the normal course of business and may share that information with our third-party service providers. This information includes the information customers provide when purchasing a vehicle and applying for vehicle financing. We also collect, process and retain sensitive and confidential associate information in the normal course of business and may share that information with our third-party service providers. Although we have taken measures designed to safeguard such information and have received assurances from our third-party providers, our facilities and systems, and those of third-party providers, could be vulnerable to external or internal security breaches, acts of vandalism, computer viruses, misplaced or lost data, programming or human errors or other similar events. Numerous national retailers have disclosed security breaches involving sophisticated cyber-attacks that were not recognized or detected until after such retailers had been affected, notwithstanding the preventive measures such retailers had in place. Any security breach involving the misappropriation, loss or other unauthorized disclosure of confidential customer or associate information, whether experienced by us or by our third-party service providers, and whether due to an external cyber-security incident, a programming error, or other cause, could damage our reputation, expose us to mitigation costs and the risks of private litigation and government enforcement, disrupt our business and otherwise have a material adverse effect on our business, sales and results of operations. In addition, our failure to respond quickly and appropriately to such a security breach could exacerbate the consequences of the breach.

Our business is sensitive to changes in the prices of new and used vehicles.

Any significant changes in retail prices for new and used vehicles could have a material adverse effect on our sales and results of operations. For example, if retail prices for used vehicles rise relative to retail prices for new vehicles, it could make buying a new vehicle more attractive to our customers than buying a used vehicle, which could have a material adverse effect on sales and results of operations and could result in decreased used margins. Manufacturer incentives could contribute to narrowing this price gap. In addition, any significant changes in wholesale prices for used vehicles could have a material adverse effect on our results of operations by reducing wholesale margins.

Our business is dependent upon access to vehicle inventory. Obstacles to acquiring inventory—whether because of supply, competition, or other factors—or a failure to expeditiously liquidate that inventory could have a material adverse effect on our business, sales and results of operations.

A reduction in the availability of or access to sources of inventory could have a material adverse effect on our business, sales and results of operations. Although the supply of late-model used vehicles has been increasing, there can be no assurance that this trend will continue or that it will benefit CarMax.

We source a significant percentage of our vehicles through our appraisal process and these vehicles are generally more profitable for CarMax. Accordingly, if we fail to adjust appraisal offers to stay in line with broader market trade-in offer trends, or fail to recognize those trends, it could adversely affect our ability to acquire inventory. It could also force us to purchase a greater percentage of our inventory from third-party auctions, which is generally less profitable for CarMax. Our ability to source vehicles through our appraisal process could also be affected by competition, both from new and used car dealers directly and through third-party websites driving appraisal traffic to those dealers. See the risk factor above titled “We operate in a highly competitive industry” for discussion of this risk. Our ability to source vehicles from third-party auctions could be affected by an increase in the number of closed auctions that are open only to new car dealers who have franchise relationships with automotive manufacturers.

Used vehicle inventory is subject to depreciation risk. Accordingly, if we develop excess inventory, the inability to liquidate such inventory at prices that allow us to meet margin targets or to recover our costs could have a material adverse effect on our results of operations.

We operate in a highly regulated industry and are subject to a wide range of federal, state and local laws and regulations. Changes in these laws and regulations, or our failure to comply, could have a material adverse effect on our business, sales, results of operations and financial condition.

We are subject to a wide range of federal, state and local laws and regulations. Our sale of used vehicles is subject to state and local licensing requirements, federal and state laws regulating vehicle advertising, and state laws regulating vehicle sales and service. Our provision of vehicle financing is subject to federal and state laws regulating the provision of consumer finance. Our facilities and business operations are subject to laws and regulations relating to environmental protection and health and safety. In addition to these laws and regulations that apply specifically to our business, we are also subject to laws and regulations affecting public companies and large employers generally, including federal employment practices, securities and tax laws. For additional discussion of these laws and regulations, see the section of this Form 10-K titled “Business – Laws and Regulations.”

The violation of any of these laws or regulations could result in administrative, civil or criminal penalties or in a cease-and-desist order against our business operations, any of which could damage our reputation and have a material adverse effect on our business, sales and results of operations. We have incurred and will continue to incur capital and operating expenses and other costs to comply with these laws and regulations.

Recent federal legislative and regulatory initiatives and reforms may result in an increase in expenses or a decrease in revenues, which could have a material adverse effect on our results of operations. For example, the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010 (the “Dodd-Frank Act”) regulates, among other things, the provision of consumer financing. The Dodd-Frank Act established a new federal agency, the Consumer Financial Protection Bureau (“CFPB”), with broad regulatory powers over consumer financial products and activities. In August 2015, the CFPB’s supervisory authority over large nonbank auto finance companies, including CarMax’s CAF segment, became effective. We expect that the CFPB will use this authority to conduct supervisory examinations of nonbank auto finance companies to ensure compliance with various federal consumer protection laws. The evolving regulatory environment in the wake of the continued implementation of the Dodd-Frank Act and the expansion of the CFPB’s authority may increase the cost of regulatory compliance or result in changes to business practices that could have a material adverse effect on our results of operations.

Current federal labor policy could lead to increased unionization efforts, which could increase labor costs, disrupt store operations, and have a material adverse effect on our business, sales and results of operations.

Private plaintiffs and federal, state and local regulatory and law enforcement authorities continue to scrutinize advertising, sales, financing and insurance activities in the sale and leasing of motor vehicles. If, as a result, other

automotive retailers adopt more transparent, consumer-oriented business practices, our differentiation versus those retailers could be reduced. See the risk factor titled “We operate in a highly competitive industry” for discussion of this risk.

We are a growth retailer. Our failure to manage our growth and the related challenges could have a material adverse effect on our business, sales and results of operations.

Our business strategy includes opening stores in new and existing markets and implementing new initiatives to elevate the experience of our customers. The expansion of our store base places significant demands on our management team, our associates and our information systems. If we fail to effectively or efficiently manage our growth, it could have a material adverse effect on our business, sales and results of operations. The expansion of our store base and implementation of new initiatives also requires us to recruit and retain the associates necessary to support that expansion. See the risk factor above titled “Our success depends upon the continued contributions of our more than 22,000 associates” for discussion of this risk. The expansion of our store base also requires real estate. Our inability to acquire or lease suitable real estate at favorable terms could limit our expansion and could have a material adverse effect on our business and results of operations.

If we are forced to curtail or stop growth it could have a material adverse effect on our business and results of operations.

We rely on sophisticated information systems to run our business. The failure of these systems, or the inability to enhance our capabilities, could have a material adverse effect on our business, sales and results of operations.

Our business is dependent upon the integrity and efficient operation of our information systems. In particular, we rely on our information systems to manage sales, inventory, our customer-facing websites and applications (carmax.com, CarMax mobile apps, and carmaxauctions.com), consumer financing and customer information. The failure of these systems to perform as designed, the failure to maintain or update these systems as necessary, or the inability to enhance our information technology capabilities, could disrupt our business operations and have a material adverse effect on our sales and results of operations.

In addition, despite our ongoing efforts to maintain and enhance the integrity and security of these systems, we could be subjected to attacks by hackers, including denial-of-service attacks directed at our websites or other system breaches or malfunctions due to associate error or misconduct or other disruptions. Such incidents could disrupt our business and have a material adverse effect on sales and results of operations. See the risk factor above titled “We collect sensitive confidential information from our customers” for the risks associated with a breach of confidential customer or associate information.

We are subject to numerous legal proceedings. If the outcomes of these proceedings are adverse to CarMax, it could have a material adverse effect on our business, results of operations and financial condition.

We are subject to various litigation matters from time to time, which could have a material adverse effect on our business, results of operations and financial condition. Claims arising out of actual or alleged violations of law could be asserted against us by individuals, either individually or through class actions, or by governmental entities in civil or criminal investigations and proceedings. These claims could be asserted under a variety of laws including, but not limited to, consumer finance laws, consumer protection laws, intellectual property laws, privacy laws, labor and employment laws, securities laws and employee benefit laws. These actions could expose us to adverse publicity and to substantial monetary damages and legal defense costs, injunctive relief and criminal and civil fines and penalties including, but not limited to, suspension or revocation of licenses to conduct business.

Our business is sensitive to conditions affecting automotive manufacturers, including manufacturer recalls.

Adverse conditions affecting one or more automotive manufacturers could have a material adverse effect on our sales and results of operations and could impact the supply of vehicles, including the supply of late-model used vehicles. In addition, manufacturer recalls are a common occurrence that have accelerated in frequency and scope in recent years. Recalls could adversely affect used vehicle sales or valuations, could cause us to temporarily remove vehicles from inventory, could force us to incur increased costs and could expose us to litigation and adverse publicity related to the sale of recalled vehicles, which could have a material adverse effect on our business, sales and results of operations.

Our results of operations and financial condition are subject to management’s accounting judgments and estimates, as well as changes in accounting policies.

The preparation of our financial statements requires us to make estimates and assumptions affecting the reported amounts of CarMax's assets, liabilities, revenues, expenses and earnings. If these estimates or assumptions are incorrect, it could have a material adverse effect on our results of operations or financial condition. We have identified several accounting policies as being "critical" to the fair presentation of our financial condition and results of operations because they involve major aspects of our business and require us to make judgments about matters that are inherently uncertain. These policies are described in Item 7.

Management's Discussion and Analysis of Financial Condition and Results of Operations, and the notes to consolidated financial statements included in Item 8.

The implementation of new accounting requirements or other changes to U.S. generally accepted accounting principles could have a material adverse effect on our reported results of operations and financial condition.

Our business is subject to seasonal fluctuations.

We generally realize a higher proportion of revenue and operating profit during the first and second fiscal quarters. If conditions arise that impair vehicle sales during the first or second fiscal quarters, these conditions could have a disproportionately large adverse effect on our annual results of operations.

Our business is sensitive to weather events.

The occurrence of severe weather events, such as rain, snow, wind, storms, hurricanes, extended periods of unusually cold weather or natural disasters, could cause store closures or affect the timing of consumer demand, either of which could adversely affect consumer traffic and could have a material adverse effect on our sales and results of operations in a given period.

We are subject to local conditions in the geographic areas in which we are concentrated.

Our performance is subject to local economic, competitive and other conditions prevailing in geographic areas where we operate. Since a large portion of our sales is generated in the Southeastern U.S., California, Texas and Washington, D.C./Baltimore, our results of operations depend substantially on general economic conditions and consumer spending habits in these markets. In the event that any of these geographic areas experience a downturn in economic conditions, it could have a material adverse effect on our business, sales and results of operations.

Item 1B. Unresolved Staff Comments.

None.

Item 2. Properties.

We generally conduct our retail vehicle operations in two formats – production and non-production stores. Production stores are those locations at which vehicle reconditioning is performed. Production stores have more service bays and require additional space for reconditioning activities and, therefore, are generally larger than non-production stores. In determining whether to construct a production or a non-production store on a given site, we take several factors into account, including the anticipated long-term regional reconditioning needs and the available acreage of the sites in that market. As a result, some stores that are constructed to accommodate reconditioning activities may initially be operated as non-production stores until we expand our presence in that market. As of February 29, 2016, we operated 85 production stores and 73 non-production stores. Production stores are generally on 10 to 25 acres, but a few range from 25 to 35 acres, and non-production stores are generally on 4 to 12 acres.

We have recently incorporated small format stores into our future store opening plans. These stores are located in smaller markets or areas where the sales opportunity is below that of mid-sized and large markets. They are generally located on 3 to 7 acres, although small format stores with production capabilities may be somewhat larger. As of February 29, 2016, we had 10 small format stores.

As of February 29, 2016, we operated 67 wholesale auctions, most of which were located at production stores. Stores at which auctions are conducted generally have additional space to store wholesale inventory.

## USED CAR STORES AS OF FEBRUARY 29, 2016

| State         | Count | State          | Count |
|---------------|-------|----------------|-------|
| Alabama       | 3     | Nebraska       | 1     |
| Arizona       | 3     | Nevada         | 3     |
| California    | 18    | New Jersey     | 1     |
| Colorado      | 5     | New Mexico     | 1     |
| Connecticut   | 2     | New York       | 1     |
| Delaware      | 1     | North Carolina | 9     |
| Florida       | 15    | Ohio           | 5     |
| Georgia       | 9     | Oklahoma       | 2     |
| Illinois      | 8     | Oregon         | 2     |
| Indiana       | 2     | Pennsylvania   | 3     |
| Iowa          | 1     | Rhode Island   | 1     |
| Kansas        | 2     | South Carolina | 3     |
| Kentucky      | 2     | Tennessee      | 7     |
| Louisiana     | 1     | Texas          | 15    |
| Maryland      | 6     | Utah           | 1     |
| Massachusetts | 3     | Virginia       | 10    |
| Minnesota     | 2     | Washington     | 1     |
| Mississippi   | 2     | Wisconsin      | 4     |
| Missouri      | 3     | Total          | 158   |

Of the 158 used car stores open as of February 29, 2016, 84 were located on owned sites and 74 were located on leased sites. The leases are classified as follows:

|                          |    |
|--------------------------|----|
| Land-only leases         | 18 |
| Land and building leases | 56 |
| Total leased sites       | 74 |

As of February 29, 2016, we leased our CAF office building in Atlanta, Georgia. We own our home office building in Richmond, Virginia, and land associated with planned future store openings.

#### Expansion

Since opening our first used car store in 1993, we have grown organically, through the construction and opening of company-operated stores. We do not franchise our operations. As of February 29, 2016, we operated in 78 U.S. markets, which covered approximately 65% of the U.S. population. We believe that further geographic expansion and additional fill-in opportunities in existing markets will provide a foundation for future sales and earnings growth. In fiscal 2017, we plan to open 15 stores. In fiscal 2018, we plan to open between 13 and 16 stores.

For additional details on our future expansion plans, see “Fiscal 2017 Planned Store Openings,” included in Part II, Item 7 of this Form 10-K.

#### Item 3. Legal Proceedings.

Information in response to this Item is included in Note 16 to the Consolidated Financial Statements included in Item 8 of this Annual Report on Form 10-K and is incorporated herein by reference.

#### Item 4. Mine Safety Disclosures.

None.

## EXECUTIVE OFFICERS OF THE COMPANY

The following table identifies our current executive officers. We are not aware of any family relationships among any of our executive officers or between any of our executive officers and any directors. All executive officers are elected annually and serve for one year or until their successors are elected and qualify. The next election of officers will occur in June 2016.

| Name                     | Age | Office                                                         |
|--------------------------|-----|----------------------------------------------------------------|
| Thomas J. Folliard.....  | 51  | Chief Executive Officer and Director                           |
| William D. Nash.....     | 46  | President.....                                                 |
| Thomas W. Reedy.....     | 52  | Executive Vice President and Chief Financial Officer           |
| William C. Wood, Jr..... | 49  | Executive Vice President and Chief Operating Officer           |
| Edwin J. Hill.....       | 56  | Executive Vice President, Strategy and Business Transformation |
| Jon G. Daniels.....      | 44  | Senior Vice President, CarMax Auto Finance                     |
| James Lyski.....         | 53  | Senior Vice President and Chief Marketing Officer              |
| Eric M. Margolin.....    | 63  | Senior Vice President, General Counsel and Corporate Secretary |
| Shamim Mohammad.....     | 47  | Senior Vice President and Chief Information Officer            |

Mr. Folliard joined CarMax in 1993 as senior buyer and became director of purchasing in 1994. He was promoted to vice president of merchandising in 1996, senior vice president of store operations in 2000 and executive vice president of store operations in 2001. Mr. Folliard served as president and chief executive officer and a director of CarMax from 2006 to February 2016 and is currently the chief executive officer and a director of CarMax.

Mr. Nash joined CarMax in 1997 as auction manager. In 2007, he was promoted to vice president and later, senior vice president of merchandising, a position he held until October 2011, when he was named senior vice president, human resources and administrative services. In March 2012, he was promoted to executive vice president, human resources and administrative services. In February 2016, he was promoted to president. Prior to joining CarMax, Mr. Nash worked at Circuit City.

Mr. Reedy joined CarMax in 2003 as its vice president and treasurer and, in January 2010, was promoted to senior vice president, finance. In October 2010, Mr. Reedy was promoted to senior vice president and chief financial officer. In March 2012, he was promoted to executive vice president and chief financial officer. Prior to joining CarMax, Mr. Reedy was vice president, corporate development and treasurer of Gateway, Inc.

Mr. Wood joined CarMax in 1993 as a buyer-in-training. He has served as buyer, purchasing manager, district manager, regional director and director of buyer development. He was promoted to vice president, merchandising in 1998, vice president of sales operations in 2007, senior vice president, sales in 2010, senior vice president, stores in 2011 and executive vice president, stores in 2012. In February 2016, he was promoted to executive vice president and chief operating officer. Prior to joining CarMax, Mr. Wood worked at Circuit City.

Mr. Hill joined CarMax in 1995 as director of service operations. In 2001, Mr. Hill was promoted to vice president of service operations, and, in 2010, he was promoted to senior vice president of service operations, a position he held until 2013, when he was promoted to senior vice president, strategy and business transformation. In 2016, Mr. Hill was promoted to executive vice president, strategy and business transformation. Prior to joining CarMax, Mr. Hill was vice president of advanced programs at Reveo, Inc. and vice president of operations at Hypres.

Mr. Daniels joined CarMax in 2008 as vice president, risk and analytics. In 2014, he was promoted to senior vice president, CarMax Auto Finance. Prior to joining CarMax, Mr. Daniels served as group director, credit risk management of HSBC and vice president of Metris.

Mr. Lyski joined CarMax in August 2014 as senior vice president and chief marketing officer. Prior to joining CarMax, he served as chief marketing officer of The Scotts Miracle-Gro Company from 2011 to 2014 and as chief marketing officer at Nationwide Mutual Insurance Company from 2006 to 2010. In addition, Mr. Lyski has held marketing leadership positions at Cigna Healthcare Inc. and FedEx Corporation.

Mr. Margolin joined CarMax in 2007 as senior vice president, general counsel and corporate secretary. Prior to joining CarMax, he was senior vice president, general counsel and corporate secretary with Advance Auto Parts, Inc. and vice president, general counsel and corporate secretary with Tire Kingdom, Inc.

Mr. Mohammad joined CarMax in 2012 as vice president of application development and IT planning. In 2014 he was promoted to senior vice president and chief information officer. Prior to joining CarMax, Mr. Mohammad was vice president of information technology at BJ's Wholesale Club from 2006 to 2012 and held various positions at Blockbuster and TravelCLICK.

#### Management Succession

As the culmination of a multi-year management succession plan, on February 1, 2016, Mr. Nash, formerly executive vice president, human resources and administrative services, was promoted to president of CarMax and Mr. Wood, formerly executive vice president, stores, was promoted to executive vice president and chief operating officer of CarMax.

Mr. Folliard will continue as CarMax's chief executive officer until his retirement, expected to occur prior to the end of 2016, at which time it is anticipated that Mr. Nash will assume the role of CEO. The Board expects to appoint Mr. Folliard as non-executive chairman of the Board following his retirement.

## PART II

## Item 5. Market for the Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities.

Our common stock is listed and traded on the New York Stock Exchange under the ticker symbol KMX. We are authorized to issue up to 350,000,000 shares of common stock and up to 20,000,000 shares of preferred stock. As of February 29, 2016, there were 194,712,234 shares of CarMax common stock outstanding and we had approximately 4,000 shareholders of record. As of that date, there were no preferred shares outstanding.

The following table presents the quarterly high and low sales prices per share for our common stock for each quarter during the last two fiscal years, as reported on the New York Stock Exchange composite tape.

|             | 1st<br>Quarter | 2nd<br>Quarter | 3rd<br>Quarter | 4th<br>Quarter |
|-------------|----------------|----------------|----------------|----------------|
| Fiscal 2016 |                |                |                |                |
| High        | \$ 75.40       | \$ 73.76       | \$ 62.96       | \$ 60.00       |
| Low         | \$ 61.98       | \$ 55.27       | \$ 53.46       | \$ 41.25       |

## Fiscal 2015

|      |          |          |          |          |
|------|----------|----------|----------|----------|
| High | \$ 49.68 | \$ 53.70 | \$ 57.28 | \$ 68.71 |
| Low  | \$ 42.54 | \$ 43.80 | \$ 43.27 | \$ 55.86 |

We have not paid any dividends on our common stock and do not plan to pay dividends on our common stock for the foreseeable future. We anticipate that for the foreseeable future any cash flow generated from our operations will be used to fund our existing operations, capital expenditures and share repurchase program.

During the fourth quarter of fiscal 2016, we sold no CarMax equity securities that were not registered under the Securities Act.

## Issuer Purchases of Equity Securities

The following table provides information relating to the company's repurchase of common stock during the fourth quarter of fiscal 2016. The table does not include transactions related to employee equity awards or the exercises of employee stock options.

| Period              | Total<br>Number<br>of Shares<br>Purchased | Average<br>Price<br>Paid<br>per<br>Share | Total<br>Number<br>of Shares<br>Purchased<br>as Part of<br>Publicly<br>Announced<br>Programs | Approximate<br>Dollar Value<br>of Shares that<br>May Yet Be<br>Purchased<br>Under<br>the Programs <sup>(1)</sup> |
|---------------------|-------------------------------------------|------------------------------------------|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| December 1-31, 2015 | 1,865,080                                 | \$ 57.21                                 | 1,865,080                                                                                    | \$ 1,447,148,751                                                                                                 |
| January 1-31, 2016  | —                                         | \$ —                                     | —                                                                                            | \$ 1,447,148,751                                                                                                 |
| February 1-29, 2016 | 1,098,896                                 | \$ 44.71                                 | 1,098,896                                                                                    | \$ 1,398,019,339                                                                                                 |
| Total               | 2,963,976                                 |                                          | 2,963,976                                                                                    |                                                                                                                  |

<sup>(1)</sup> In fiscal 2013, our board of directors authorized the repurchase of up to \$800 million of our common stock, which was exhausted in fiscal 2015. On April 4, 2014, we announced that the board had authorized the repurchase of up to an additional \$1 billion of our common stock, expiring on December 31, 2015. This authorization was exhausted during the quarter ended August 31, 2015. On October 22, 2014, we announced that the board had further authorized the repurchase of up to an additional \$2 billion of our common stock, expiring on December 31, 2016. Purchases may be made in open market or privately negotiated transactions at management's discretion and the

timing and amount of repurchases are determined based on share price, market conditions, legal requirements and other factors. Shares repurchased are deemed authorized but unissued shares of common stock.

### Performance Graph

The following graph compares the cumulative total shareholder return (stock price appreciation plus dividends, as applicable) on our common stock for the last five fiscal years with the cumulative total return of the S&P 500 Index and the S&P 500 Retailing Index. The graph assumes an original investment of \$100 in CarMax common stock and in each index on February 28, 2011, and the reinvestment of all dividends, as applicable.

|                         | As of February 28 or 29 |          |          |          |          |          |
|-------------------------|-------------------------|----------|----------|----------|----------|----------|
|                         | 2011                    | 2012     | 2013     | 2014     | 2015     | 2016     |
| CarMax                  | \$100.00                | \$86.77  | \$108.59 | \$136.92 | \$189.74 | \$130.79 |
| S&P 500 Index           | \$100.00                | \$105.12 | \$119.27 | \$149.53 | \$172.72 | \$162.03 |
| S&P 500 Retailing Index | \$100.00                | \$114.80 | \$141.17 | \$189.65 | \$229.44 | \$246.06 |

## Item 6. Selected Financial Data.

(Dollars and shares in millions, except per share or per unit data)

| (Dollars and shares in millions, except per share or per unit data) | FY16       | FY15       | FY14       | FY13      | FY12      |   |
|---------------------------------------------------------------------|------------|------------|------------|-----------|-----------|---|
| Income statement information                                        |            |            |            |           |           |   |
| Used vehicle sales                                                  | \$12,439.4 | \$11,674.5 | \$10,306.3 | \$8,747.0 | \$7,826.9 |   |
| Wholesale vehicle sales                                             | 2,188.3    | 2,049.1    | 1,823.4    | 1,759.6   | 1,721.6   |   |
| Net sales and operating revenues                                    | 15,149.7   | 14,268.7   | 12,574.3   | 10,962.8  | 10,003.6  |   |
| Gross profit                                                        | 2,018.8    | 1,887.5    | 1,648.7    | 1,464.4   | 1,378.8   |   |
| CarMax Auto Finance income                                          | 392.0      | 367.3      | 336.2      | 299.3     | 262.2     |   |
| Selling, general and administrative expenses                        | 1,351.9    | 1,257.7    | 1,155.2    | 1,031.0   | 940.8     |   |
| Interest expense                                                    | 36.4       | 24.5       | 30.8       | 32.4      | 33.7      |   |
| Net earnings                                                        | 623.4      | 597.4      | 492.6      | 434.3     | 413.8     |   |
| Share and per share information                                     |            |            |            |           |           |   |
| Weighted average diluted shares outstanding                         | 205.5      | 218.7      | 227.6      | 231.8     | 230.7     |   |
| Diluted net earnings per share                                      | \$3.03     | \$2.73     | \$2.16     | \$1.87    | \$1.79    |   |
| Balance sheet information                                           |            |            |            |           |           |   |
| Auto loan receivables, net                                          | \$9,536.9  | \$8,435.5  | \$7,147.8  | \$5,895.9 | \$4,959.8 |   |
| Total assets                                                        | 14,481.6   | 13,198.2   | 11,707.2   | 9,888.6   | 8,331.5   |   |
| Total current liabilities                                           | 1,005.2    | 997.2      | 875.5      | 684.2     | 646.3     |   |
| Total notes payable and other debt:                                 |            |            |            |           |           |   |
| Non-recourse notes payable                                          | 9,527.8    | 8,470.6    | 7,248.4    | 5,855.1   | 4,684.1   |   |
| Other                                                               | 1,130.1    | 638.6      | 334.9      | 354.0     | 368.7     |   |
| Unit sales information                                              |            |            |            |           |           |   |
| Used vehicle units sold                                             | 619,936    | 582,282    | 526,929    | 447,728   | 408,080   |   |
| Wholesale vehicle units sold                                        | 394,437    | 376,186    | 342,576    | 324,779   | 316,649   |   |
| Per unit information                                                |            |            |            |           |           |   |
| Used vehicle gross profit                                           | \$2,159    | \$2,179    | \$2,171    | \$2,170   | \$2,177   |   |
| Wholesale vehicle gross profit                                      | 984        | 970        | 916        | 949       | 953       |   |
| SG&A per used vehicle unit <sup>(1)</sup>                           | 2,181      | 2,160      | 2,192      | 2,303     | 2,305     |   |
| Percent changes in                                                  |            |            |            |           |           |   |
| Comparable store used vehicle unit sales                            | 2.4        | % 4.4      | % 12.2     | % 5.4     | % 1.3     | % |
| Total used vehicle unit sales                                       | 6.5        | 10.5       | 17.7       | 9.7       | 3.0       |   |
| Wholesale vehicle unit sales                                        | 4.9        | 9.8        | 5.5        | 2.6       | 20.4      |   |
| CarMax Auto Finance information                                     |            |            |            |           |           |   |
| CAF total interest margin <sup>(2)</sup>                            | 6.1        | % 6.5      | % 6.9      | % 7.4     | % 7.3     | % |
| Other information                                                   |            |            |            |           |           |   |
| Used car stores                                                     | 158        | 144        | 131        | 118       | 108       |   |
| Associates                                                          | 22,429     | 22,064     | 20,171     | 18,111    | 16,460    |   |

(1) Beginning fiscal 2016, SG&A per unit calculations are based on used units. All periods presented have been revised for this new presentation.

(2) Represents CAF total interest margin (which reflects the spread between interest and fees charged to consumers and our funding costs) as a percentage of total average managed receivables.

Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations.

The following Management's Discussion and Analysis of Financial Condition and Results of Operations ("MD&A") is provided as a supplement to, and should be read in conjunction with, our audited consolidated financial statements and the accompanying notes presented in Item 8. Consolidated Financial Statements and Supplementary Data. Note references are to the notes to consolidated financial statements included in Item 8. Certain prior year amounts have been reclassified to conform to the current year's presentation. All references to net earnings per share are to diluted net earnings per share. Amounts and percentages may not total due to rounding.

OVERVIEW

See Part I, Item 1 for a detailed description and discussion of the company's business.

CarMax is the nation's largest retailer of used vehicles. We operate in two reportable segments: CarMax Sales Operations and CarMax Auto Finance ("CAF"). Our CarMax Sales Operations segment consists of all aspects of our auto merchandising and service operations, excluding financing provided by CAF. Our CAF segment consists solely of our own finance operation that provides financing to customers buying vehicles from CarMax.

CarMax Sales Operations

Our sales operations segment consists of retail sales of used vehicles and related products and services, such as wholesale vehicle sales; the sale of extended protection plan ("EPP") products, which include extended service plans ("ESPs") and guaranteed asset protection ("GAP"); and vehicle repair service. GAP is designed to cover the unpaid balance on an auto loan in the event of a total loss of the vehicle or unrecovered theft. We focus on addressing the major sources of customer dissatisfaction with traditional auto retailers while maximizing operating efficiencies. We offer low, no-haggle prices; a broad selection of CarMax Quality Certified used vehicles; value-added EPP products; and superior customer service.

Our customers finance the majority of the retail vehicles purchased from us, and availability of on-the-spot financing is a critical component of the sales process. We provide financing to qualified retail customers through CAF and our arrangements with industry-leading third-party finance providers. All of the finance offers, whether by CAF or our third-party providers, are backed by a 3-day payoff option.

As of February 29, 2016, we operated 158 used car stores in 78 markets, covering 50 mid-sized markets, 22 large markets and 6 small markets. We define mid-sized markets as those with television viewing populations generally between 600,000 and 3 million people. As of that date, we also conducted wholesale auctions at 67 used car stores and we operated 2 new car franchises.

CarMax Auto Finance

In addition to third-party financing providers, we provide vehicle financing through CAF, which offers financing solely to customers buying retail vehicles from CarMax. CAF allows us to manage our reliance on third-party financing providers and to leverage knowledge of our business to provide qualifying customers a competitive financing option. As a result, we believe CAF enables us to capture additional profits, cash flows and sales. After the effect of 3-day payoffs and vehicle returns, CAF financed 42.8% of our retail used vehicle unit sales in fiscal 2016. As of February 29, 2016, CAF serviced approximately 709,000 customer accounts in its \$9.59 billion portfolio of managed receivables.

Management regularly analyzes CAF's operating results by assessing the competitiveness of our consumer offer, profitability, the performance of the auto loan receivables including trends in credit losses and delinquencies, and CAF direct expenses.

Revenues and Profitability

During fiscal 2016, net sales and operating revenues increased 6.2%, net earnings grew 4.4% and net earnings per share increased 11.0%. Fiscal 2015 results were impacted by a benefit of \$12.9 million, net of tax, or \$0.06 per share, related to the receipt of settlement proceeds in a class action lawsuit.

Our primary source of revenue and net income is the retail sale of used vehicles. During fiscal 2016, we sold 619,936 used cars, representing 82.1% of our net sales and operating revenues and 66.3% of our gross profit. Used vehicle unit sales grew 6.5%, including a 2.4% increase in comparable store used units and sales from newer stores not yet included in the comparable store base. Used vehicle gross profits increased 5.5% due to the increase in unit sales,

partially offset by a modest reduction in used vehicle gross profit per unit.

Wholesale sales are also a significant contributor to our revenues and net income. During fiscal 2016, we sold 394,437 wholesale vehicles, representing 14.4% of our net sales and operating revenues and 19.2% of our gross profit. Wholesale vehicle unit sales

grew 4.9%, primarily reflecting the growth in our store base. Wholesale vehicle gross profits increased 6.4% due to the combination of the increase in unit sales and a modest increase in wholesale vehicle gross profit per unit. During fiscal 2016, other sales and revenues, which include revenue earned on the sale of EPP products, net third-party finance fees, and new car and service department sales, represented 3.4% of our net sales and operating revenues and 14.5% of our gross profit. Other sales and revenues declined 4.2%, primarily due to our disposal of two of the four new car franchises we owned at the start of fiscal 2016. Other gross profit increased 14.9%, reflecting the combination of improved EPP revenues and net third-party finance fees, as well as the benefit related to the change in timing of our recognition of reconditioning overhead costs. These costs, which previously had been expensed as incurred, are now allocated to the carrying cost of inventory.

Income from our CAF segment totaled \$392.0 million in fiscal 2016, up 6.7% compared with fiscal 2015. CAF income primarily reflects the interest and fee income generated by the auto loan receivables less the interest expense associated with the debt issued to fund these receivables, a provision for estimated loan losses and direct CAF expenses. CAF income does not include any allocation of indirect costs.

#### Liquidity

Our primary ongoing sources of liquidity include funds provided by operations, proceeds from securitization transactions, and borrowings under our revolving credit facility or through other financing sources. During fiscal 2016, liquidity was primarily provided by \$908.2 million of adjusted net cash provided by operating activities (a non-GAAP measure), which included \$1.06 billion in net issuances of non-recourse notes payable, and by net borrowings of \$404.6 million under our revolving credit facility. This liquidity was primarily used to fund the 16.3 million common shares repurchased under our share repurchase program, our store growth and the increase in CAF auto loan receivables.

When considering cash provided by operating activities, management does not include increases in auto loan receivables that have been securitized with non-recourse notes payable, which are separately reflected as cash provided by financing activities. For a reconciliation of adjusted net cash provided by operating activities to net cash used in operating activities, the most directly comparable GAAP financial measure, see “Reconciliation of Adjusted Net Cash from Operating Activities” included in “FINANCIAL CONDITION – Liquidity and Capital Resources.”

#### Future Outlook

Over the long term, we believe the primary driver for earnings growth will be vehicle unit sales growth from both new stores and stores included in our comparable store base. We also believe that increased used vehicle unit sales will drive increased sales of wholesale vehicles and ancillary products and, over time, increased CAF income. To expand our vehicle unit sales at new and existing stores, we will need to continue delivering an unrivaled customer experience and hiring and developing the associates necessary to drive our success, while managing the risks posed by an evolving competitive environment. In addition, to support our store growth plans, we will need to continue procuring suitable real estate at favorable terms.

We are still in the midst of the national rollout of our retail concept, and as of February 29, 2016, we had used car stores located in markets that represented approximately 65% of the U.S. population. During fiscal 2016, we opened 14 stores and relocated 1 store whose lease was set to expire. In fiscal 2017, we plan to open 15 stores. In fiscal 2018, we plan to open between 13 and 16 stores. For a detailed list of stores we plan to open in fiscal 2017, see the table included in “Planned Future Activities.”

For additional information about risks and uncertainties facing our Company, see “Risk Factors,” included in Part I, Item 1A of this Form 10-K.

#### CRITICAL ACCOUNTING POLICIES

Our results of operations and financial condition as reflected in the consolidated financial statements have been prepared in accordance with U.S. generally accepted accounting principles. Preparation of financial statements requires management to make estimates and assumptions affecting the reported amounts of assets, liabilities, revenues, expenses and the disclosures of contingent assets and liabilities. We use our historical experience and other relevant factors when developing our estimates and assumptions. We regularly evaluate these estimates and assumptions. Note 2 includes a discussion of significant accounting policies. The accounting policies discussed

below are the ones we consider critical to an understanding of our consolidated financial statements because their application places the most significant demands on our judgment. Our financial results might have been different if different assumptions had been used or other conditions had prevailed.

Financing and Securitization Transactions

We maintain a revolving securitization program composed of two warehouse facilities (“warehouse facilities”) that we use to fund auto loan receivables originated by CAF until we elect to fund them through a term securitization or alternative funding

arrangement. We recognize transfers of auto loan receivables into the warehouse facilities and term securitizations as secured borrowings, which result in recording the auto loan receivables and the related non-recourse notes payable on our consolidated balance sheets. CAF income included in the consolidated statements of earnings primarily reflects the interest and fee income generated by the auto loan receivables less the interest expense associated with the debt issued to fund these receivables, a provision for estimated loan losses and direct CAF expenses.

Auto loan receivables include amounts due from customers related to retail vehicle sales financed through CAF. The receivables are presented net of an allowance for estimated loan losses. The allowance for loan losses represents an estimate of the amount of net losses inherent in our portfolio of managed receivables as of the applicable reporting date and anticipated to occur during the following 12 months. The allowance is primarily based on the credit quality of the underlying receivables, historical loss trends and forecasted forward loss curves. We also take into account recent trends in delinquencies and losses, recovery rates and the economic environment. The provision for loan losses is the periodic expense of maintaining an adequate allowance.

See Notes 2(F), 2(I) and 4 for additional information on securitizations and auto loan receivables.

#### Revenue Recognition

We recognize revenue when the earnings process is complete, generally either at the time of sale to a customer or upon delivery to a customer. As part of our customer service strategy, we guarantee the retail vehicles we sell with a 5 day, money-back guarantee. We record a reserve for estimated returns based on historical experience and trends, and results could be affected if future vehicle returns differ from historical averages.

We also sell ESPs and GAP on behalf of unrelated third parties, who are the primary obligors, to customers who purchase a vehicle. The ESPs we currently offer on all used vehicles provide coverage up to 60 months (subject to mileage limitations), while GAP covers the customer for the term of their finance contract. We recognize revenue at the time of sale, net of a reserve for estimated contract cancellations. Periodically, we may receive additional revenue based upon the level of underwriting profits of the third parties who administer the products. These additional amounts are recognized as revenue when received. The reserve for cancellations is evaluated for each product and is based on forecasted forward cancellation curves utilizing historical experience, recent trends and credit mix of the customer base. Our risk related to contract cancellations is limited to the revenue that we receive. Cancellations fluctuate depending on the volume of ESP and GAP sales, customer financing default or prepayment rates, and shifts in customer behavior related to changes in the coverage or term of the product. Results could be affected if actual events differ from our estimates. A 10% change in the estimated cancellation rates would have changed cancellation reserves by approximately \$11.0 million as of February 29, 2016. See Note 8 for additional information on cancellation reserves.

Customers applying for financing who are not approved by CAF may be evaluated by other third-party finance providers. These providers generally either pay us or are paid a fixed, pre-negotiated fee per contract. We recognize these fees at the time of sale.

We collect sales taxes and other taxes from customers on behalf of governmental authorities at the time of sale. These taxes are accounted for on a net basis and are not included in net sales and operating revenues or cost of sales.

#### Income Taxes

Estimates and judgments are used in the calculation of certain tax liabilities and in the determination of the recoverability of certain deferred tax assets. In the ordinary course of business, transactions occur for which the ultimate tax outcome is uncertain at the time of the transactions. We adjust our income tax provision in the period in which we determine that it is probable that our actual results will differ from our estimates. Tax law and rate changes are reflected in the income tax provision in the period in which such changes are enacted. See Note 9 for additional information on income taxes.

We evaluate the need to record valuation allowances that would reduce deferred tax assets to the amount that will more likely than not be realized. When assessing the need for valuation allowances, we consider available loss carrybacks, tax planning strategies, future reversals of existing temporary differences and future taxable income. Except for a valuation allowance recorded for capital loss carryforwards that may not be utilized before their expiration, we believe that our recorded deferred tax assets as of February 29, 2016, will more likely than not be realized. However, if a change in circumstances results in a change in our ability to realize our deferred tax assets, our

tax provision would be affected in the period when the change in circumstances occurs.

In addition, the calculation of our tax liabilities involves dealing with uncertainties in the application of complex tax regulations. We recognize potential liabilities for anticipated tax audit issues in the U.S. federal and other tax jurisdictions based on our estimate of whether, and the extent to which, additional taxes will be due. If payments of these amounts ultimately prove to be unnecessary, the reversal of the liabilities would result in tax benefits being recognized in the period when we determine the liabilities are no longer necessary. If our estimate of tax liabilities proves to be less than the ultimate assessment, a further charge to expense would result in the period of determination.

## RESULTS OF OPERATIONS – CARMAX SALES OPERATIONS

## NET SALES AND OPERATING REVENUES

| (In millions)                          | Years Ended February 29 or 28 |         |            |                   |
|----------------------------------------|-------------------------------|---------|------------|-------------------|
|                                        | 2016                          | Change  | 2015       | Change 2014       |
| Used vehicle sales                     | \$12,439.4                    | 6.6 %   | \$11,674.5 | 13.3 % \$10,306.3 |
| Wholesale vehicle sales                | 2,188.3                       | 6.8 %   | 2,049.1    | 12.4 % 1,823.4    |
| Other sales and revenues:              |                               |         |            |                   |
| Extended protection plan revenues      | 267.8                         | 4.7 %   | 255.7      | 22.4 % 208.9      |
| Third-party finance fees, net          | (61.5 )                       | 3.5 %   | (63.7 )    | 23.0 % (82.8 )    |
| Other <sup>(1)</sup>                   | 315.7                         | (10.6)% | 353.1      | 10.9 % 318.5      |
| Total other sales and revenues         | 522.0                         | (4.2 )% | 545.1      | 22.6 % 444.6      |
| Total net sales and operating revenues | \$15,149.7                    | 6.2 %   | \$14,268.7 | 13.5 % \$12,574.3 |

<sup>(1)</sup> In fiscal 2016, we reclassified New Vehicle Sales to Other Sales and Revenues and no longer separately present New Vehicle Sales. New Vehicle Sales represented approximately 1% of total sales in fiscal 2016. All periods presented have been revised for this new presentation.

## UNIT SALES

|                    | Years Ended February 29 or 28 |        |         |                |
|--------------------|-------------------------------|--------|---------|----------------|
|                    | 2016                          | Change | 2015    | Change 2014    |
| Used vehicles      | 619,936                       | 6.5 %  | 582,282 | 10.5 % 526,929 |
| Wholesale vehicles | 394,437                       | 4.9 %  | 376,186 | 9.8 % 342,576  |

## AVERAGE SELLING PRICES

|                    | Years Ended February 29 or 28 |        |          |                |
|--------------------|-------------------------------|--------|----------|----------------|
|                    | 2016                          | Change | 2015     | Change 2014    |
| Used vehicles      | \$19,917                      | 0.1 %  | \$19,897 | 2.5 % \$19,408 |
| Wholesale vehicles | \$5,327                       | 1.0 %  | \$5,273  | 2.2 % \$5,160  |

## COMPARABLE STORE USED VEHICLE SALES CHANGES

|                      | Years Ended       |       |        |
|----------------------|-------------------|-------|--------|
|                      | February 29 or 28 |       |        |
|                      | 2016              | 2015  | 2014   |
| Used vehicle units   | 2.4 %             | 4.4 % | 12.2 % |
| Used vehicle dollars | 2.5 %             | 7.0 % | 12.4 % |

Stores are added to the comparable store base beginning in their fourteenth full month of operation. We do not remove renovated stores from our comparable store base. In September 2015, we relocated our Rockville, Maryland store and concurrently removed it from our comparable store base. Comparable store calculations include results for a set of stores that were included in our comparable store base in both the current and corresponding prior year periods.

## VEHICLE SALES CHANGES

|                            | Years Ended       |       |       |
|----------------------------|-------------------|-------|-------|
|                            | February 29 or 28 |       |       |
|                            | 2016              | 2015  | 2014  |
| Used vehicle units         | 6.5%              | 10.5% | 17.7% |
| Used vehicle revenues      | 6.6%              | 13.3% | 17.8% |
| Wholesale vehicle units    | 4.9%              | 9.8%  | 5.5%  |
| Wholesale vehicle revenues | 6.8%              | 12.4% | 3.6%  |

## CHANGE IN USED CAR STORE BASE

|                                    | Years Ended       |      |      |
|------------------------------------|-------------------|------|------|
|                                    | February 29 or 28 |      |      |
|                                    | 2016              | 2015 | 2014 |
| Used car stores, beginning of year | 144               | 131  | 118  |
| Store openings                     | 14                | 13   | 13   |
| Used car stores, end of year       | 158               | 144  | 131  |

During fiscal 2016, we opened 14 stores, including 7 stores in 5 new markets (2 stores each in Boston and Minneapolis, and 1 store each in Bloomington, Gainesville and Tallahassee) and 7 stores in 6 existing markets (2 stores in Denver and 1 store each in Atlanta, Houston, Philadelphia, Providence and St. Louis).

## Used Vehicle Sales

Fiscal 2016 Versus Fiscal 2015. The 6.6% increase in used vehicle revenues in fiscal 2016 resulted from a 6.5% increase in unit sales. The increase in used unit sales included a 2.4% increase in comparable store used unit sales and sales from newer stores not yet included in the comparable store base. The comparable store used unit sales performance was driven by improved conversion, partially offset by a decrease in store traffic. We believe that various market factors, including, but not limited to, the availability and relative valuations of certain used vehicle inventories, and new vehicle lease and price promotions, may have contributed to the decrease in store traffic. Our data indicates that in our markets, we increased our share of the 0- to 10-year old used vehicle market by approximately 1% in calendar 2015.

Fiscal 2015 Versus Fiscal 2014. The 13.3% increase in used vehicle revenues in fiscal 2015 resulted from a 10.5% increase in used unit sales and a 2.5% increase in average retail vehicle selling price. The increase in used unit sales included a 4.4% increase in comparable store used unit sales and sales from newer stores not yet included in the comparable store base. The comparable store used unit growth reflected improved customer traffic, as well as improved conversion. Our data indicates that in our markets, we increased our share of the 0- to 10-year old used vehicle market by approximately 5% in calendar 2014.

The increase in average retail vehicle selling price primarily reflected changes in our sales mix, with an increased mix of 0- to 4-year old vehicles in fiscal 2015. From 2008 through 2012, new car industry sales were at rates significantly below pre-recession levels, which affected the overall supply and acquisition costs of late-model used vehicles. As the supply of later-model used vehicles has gradually improved, our inventory mix has shifted accordingly.

## Wholesale Vehicle Sales

Our wholesale auction prices usually reflect the trends in the general wholesale market for the types of vehicles we sell, although they can also be affected by changes in vehicle mix or the average age, mileage or condition of the vehicles bought through our appraisal process and sold in our auctions.

Fiscal 2016 Versus Fiscal 2015. The 6.8% increase in wholesale vehicle revenues in fiscal 2016 resulted from a 4.9% increase in wholesale unit sales and a 1.0% increase in average wholesale vehicle selling price. The wholesale unit growth primarily reflected the growth in our store base.

Fiscal 2015 Versus Fiscal 2014. The 12.4% increase in wholesale vehicle revenues in fiscal 2015 resulted from a 9.8% increase in wholesale unit sales and a 2.2% increase in average wholesale vehicle selling price. The wholesale unit growth reflected both an increase in the appraisal buy rate and the growth in our store base.

## Other Sales and Revenues

Other sales and revenues include revenue from the sale of ESPs and GAP (collectively reported in EPP revenues, net of a reserve for estimated contract cancellations), net third-party finance fees and other revenues. Starting in fiscal 2016, new car sales are also included as a component of other revenues, along with service department sales. We refer to the third-party finance providers who generally pay us a fee or to whom no fee is paid as Tier 2 providers, and we refer to the providers to whom we pay a fee as Tier 3 providers. The fees we pay to the Tier 3 providers are reflected as an offset to finance fee revenues received from the Tier 2 providers. The mix of our retail vehicles financed by CAF, Tier 2 and Tier 3 providers may vary from quarter to quarter depending on several factors including the credit quality of applicants, changes in providers' credit decisioning and external market conditions. Changes in originations by one tier of credit providers may also affect the originations made by providers in other tiers.

**Fiscal 2016 Versus Fiscal 2015.** Other sales and revenues declined 4.2% in fiscal 2016, primarily due to our disposal of two of the four new car franchises we owned at the start of fiscal 2016. EPP revenue increased 4.7% largely reflecting the growth in our used unit sales. Net third-party finance fees improved by 3.5% primarily due to shifts in the mix among finance providers. Vehicles financed by the Tier 3 providers and vehicles included in the CAF Tier 3 loan origination program represented 14.4% of retail used unit sales in fiscal 2016 versus 15.8% in fiscal 2015.

**Fiscal 2015 Versus Fiscal 2014.** Other sales and revenues increased 22.6% primarily due to the 10.5% increase in used units sold. The 22.4% increase in EPP revenues was due to the increase in used unit sales as well as prior year's EPP cancellation reserve correction that reduced fiscal 2014 EPP revenues. Net third-party finance fees improved 23.0% primarily due to a mix shift among providers, including an increase in the percentage of our used unit sales financed by the Tier 2 providers and a reduction in the percentage financed by the Tier 3 providers. The percentage of retail used vehicles financed by Tier 3 providers, combined with those financed under the CAF Tier 3 loan origination program, was 15.8% in fiscal 2015 compared with 19.1% in fiscal 2014. Other revenue increases were primarily the result of increases in new vehicle revenues due to increases in unit sales.

During fiscal 2014, we corrected our accounting related to cancellation reserves for ESP and GAP, with resulting increases in reserves related to activity for fiscal 2014, fiscal 2013 and fiscal 2012. The portion of the correction recorded in fiscal 2014 that related to earlier fiscal years was \$19.5 million, or \$0.05 per share.

## GROSS PROFIT

| (In millions)                  | Years Ended February 29 or 28 |        |           |        |           |  |
|--------------------------------|-------------------------------|--------|-----------|--------|-----------|--|
|                                | 2016                          | Change | 2015      | Change | 2014      |  |
| Used vehicle gross profit      | \$1,338.6                     | 5.5 %  | \$1,268.5 | 10.9 % | \$1,143.9 |  |
| Wholesale vehicle gross profit | 388.1                         | 6.4 %  | 364.9     | 16.3 % | 313.9     |  |
| Other gross profit             | 292.1                         | 14.9 % | 254.1     | 33.1 % | 190.9     |  |
| Total                          | \$2,018.8                     | 7.0 %  | \$1,887.5 | 14.5 % | \$1,648.7 |  |

## GROSS PROFIT PER UNIT

|                                | Years Ended February 29 or 28 |       |                 |       |                 |       |
|--------------------------------|-------------------------------|-------|-----------------|-------|-----------------|-------|
|                                | 2016                          |       | 2015            |       | 2014            |       |
|                                | \$ per unit (1)               | % (2) | \$ per unit (1) | % (2) | \$ per unit (1) | % (2) |
| Used vehicle gross profit      | \$2,159                       | 10.8  | \$2,179         | 10.9  | \$2,171         | 11.1  |
| Wholesale vehicle gross profit | \$984                         | 17.7  | \$970           | 17.8  | \$916           | 17.2  |
| Other gross profit             | \$471                         | 55.9  | \$436           | 46.6  | \$362           | 42.9  |
| Total gross profit             | \$3,256                       | 13.3  | \$3,242         | 13.2  | \$3,129         | 13.1  |

(1) Calculated as category gross profit divided by its respective units sold, except the other and total categories, which are divided by total used units sold.

(2) Calculated as a percentage of its respective sales or revenue.

## Used Vehicle Gross Profit

We target a dollar range of gross profit per used unit sold. The gross profit dollar target for an individual vehicle is based on a variety of factors, including its probability of sale and its mileage relative to its age; however, it is not primarily based on the vehicle's selling price. Our ability to quickly adjust appraisal offers to be consistent with the broader market trade-in trends and

the pace of our inventory turns reduce our exposure to the inherent continual fluctuation in used vehicle values and contribute to our ability to manage gross profit dollars per unit.

We systematically mark down individual vehicle prices based on proprietary pricing algorithms in order to appropriately balance sales trends, inventory turns and gross profit achievement. Other factors that may influence gross profit include changes in our vehicle reconditioning costs, changes in the percentage of vehicles sourced directly from consumers through our appraisal process and changes in the wholesale pricing environment. Vehicles purchased directly from consumers typically generate more gross profit per unit compared with vehicles purchased at auction or through other channels.

**Fiscal 2016 Versus Fiscal 2015.** The 5.5% increase in used vehicle gross profit in fiscal 2016 was primarily driven by the 6.5% growth in total used unit sales, partially offset by a modest decline in used gross profit per unit.

**Fiscal 2015 Versus Fiscal 2014.** The 10.9% increase in used vehicle gross profit in fiscal 2015 was driven by the corresponding increase in used unit sales. Used vehicle gross profit per unit remained consistent.

#### Wholesale Vehicle Gross Profit

Our wholesale gross profit per unit reflects the demand for older, higher mileage vehicles, which are the mainstay of our auctions, as well as the continued strong dealer attendance and resulting high dealer-to-car ratios at our auctions. The frequency of our auctions, which are generally held weekly or bi-weekly, minimizes the depreciation risk on these vehicles. Our ability to adjust appraisal offers in response to the wholesale pricing environment is a key factor that influences wholesale gross profit.

**Fiscal 2016 Versus Fiscal 2015.** The 6.4% increase in wholesale vehicle gross profit in fiscal 2016 reflected the combination of the 4.9% increase in wholesale unit sales with a \$14 increase in wholesale gross profit per unit.

**Fiscal 2015 Versus Fiscal 2014.** The 16.3% increase in wholesale vehicle gross profit in fiscal 2015 reflected the combination of the 9.8% increase in wholesale unit sales with a \$54 increase in wholesale gross profit per unit.

#### Other Gross Profit

Other gross profit includes profits related to EPP revenues, net third-party finance fees and other revenues, which are comprised of new car sales and service department operations, including used vehicle reconditioning. We have no cost of sales related to EPP revenues or net third-party finance fees, as these represent revenues paid to us by certain third-party providers. Third-party finance fees are reported net of the fees we pay to third-party Tier 3 finance providers. Accordingly, changes in the relative mix of the other gross profit components can affect the composition and amount of other gross profit.

**Fiscal 2016 Versus Fiscal 2015.** Other gross profit rose 14.9% in fiscal 2016, primarily reflecting the improvement in EPP revenues and net third-party finance fees discussed above, as well as an increase in service department gross profits due to a change in the timing of our recognition of reconditioning overhead costs, which increased other gross profit in fiscal 2016 by \$10.4 million. These costs, which previously had been expensed as incurred, are now allocated to the carrying cost of inventory.

**Fiscal 2015 Versus Fiscal 2014.** Other gross profit increased 33.1% primarily due to the EPP cancellation reserve correction that reduced fiscal 2014 gross profit. Excluding this correction, gross profit increased consistent with the changes in other sales and revenues discussed above.

#### Impact of Inflation

Historically, inflation has not had a significant impact on results. Profitability is primarily affected by our ability to achieve targeted unit sales and gross profit dollars per vehicle rather than by changes in average retail prices. However, changes in average vehicle selling prices impact CAF income, to the extent the average amount financed also changes.

In the years following the recession, we experienced a period of appreciation in used vehicle wholesale pricing. We believe the appreciation resulted, in part, from a reduced supply of late-model used vehicles in the market. This reduced supply was caused by the dramatic decline in new car industry sales and the associated slow down in used vehicle trade-in activity, compared with pre-recession periods. The higher wholesale values increased both our vehicle acquisition costs and our used vehicle average selling prices, which climbed from \$16,291 in fiscal 2009 to \$19,917 in fiscal 2016.



## Selling, General and Administrative (“SG&amp;A”) Expenses

## COMPONENTS OF SG&amp;A EXPENSES

|                                           | Years Ended February 29 or 28 |        |           |         |           |  |
|-------------------------------------------|-------------------------------|--------|-----------|---------|-----------|--|
| (In millions except per unit data)        | 2016                          | Change | 2015      | Change  | 2014      |  |
| Compensation and benefits <sup>(1)</sup>  | \$737.6                       | 1.0 %  | \$730.4   | 11.2 %  | \$656.7   |  |
| Store occupancy costs                     | 275.6                         | 13.2 % | 243.5     | 12.3 %  | 216.8     |  |
| Advertising expense                       | 140.6                         | 14.5 % | 122.8     | 9.4 %   | 112.2     |  |
| Other overhead costs <sup>(2)</sup>       | 198.1                         | 23.0 % | 161.0     | (5.0 )% | 169.5     |  |
| Total SG&A expenses                       | \$1,351.9                     | 7.5 %  | \$1,257.7 | 8.9 %   | \$1,155.2 |  |
| SG&A per used vehicle unit <sup>(3)</sup> | \$2,181                       | \$ 21  | \$2,160   | \$(32)  | \$2,192   |  |

<sup>(1)</sup> Excludes compensation and benefits related to reconditioning and vehicle repair service, which are included in cost of sales.

Includes IT expenses, insurance, non-CAF bad debt, travel, preopening and relocation costs, charitable

<sup>(2)</sup> contributions and other administrative expenses. Costs for fiscal 2015 were reduced by \$20.9 million in connection with the receipt of settlement proceeds in a class action lawsuit.

<sup>(3)</sup> Calculated as total SG&A expenses divided by total used vehicle units.

**Fiscal 2016 Versus Fiscal 2015.** SG&A expenses for fiscal 2015 were reduced by \$20.9 million, or \$0.06 per share, which represented our receipt of settlement proceeds in a class action lawsuit related to the economic loss associated with certain Toyota vehicles. Excluding this litigation settlement, the fiscal 2016 increase reflected the 10% growth in our store base (representing the addition of 14 stores) and higher information technology and marketing costs. This was partially offset by a \$23.3 million decrease in share-based compensation expense, which was influenced by decreases in the per share price of our common stock during fiscal 2016. The decrease in share-based compensation expense in fiscal 2016 reduced SG&A per used unit by \$38.

**Fiscal 2015 Versus Fiscal 2014.** Excluding the litigation settlement received in fiscal 2015, SG&A expenses grew, reflecting the combination of several factors, including the 10% increase in our store base during fiscal 2015 (representing the addition of 13 stores), higher variable selling costs resulting from the 4.4% increase in comparable store used unit sales, and an \$11.5 million increase in share-based compensation expense, which was influenced by the \$18.68 increase in the per share price of our common stock during fiscal 2015. Excluding the settlement gain, SG&A per used unit in fiscal 2015 was similar to fiscal 2014.

## Interest Expense

**Fiscal 2016 Versus Fiscal 2015.** Interest expense increased to \$36.4 million in fiscal 2016 versus \$24.5 million in fiscal 2015, primarily reflecting our higher average outstanding borrowings. During fiscal 2016, as a result of borrowings to fund our stock repurchase activity, we moved closer to our target range for adjusted debt to capital ratio. See “Liquidity and Capital Resources” for more information.

**Fiscal 2015 Versus Fiscal 2014.** Interest expense declined to \$24.5 million in fiscal 2015 versus \$30.8 million in fiscal 2014. During fiscal 2015, we capitalized \$8.9 million in interest costs associated with the construction of certain facilities. Excluding the capitalized interest costs, the year-over-year increase in interest expense primarily reflected interest expense on a \$300 million term loan entered into in November 2014.

## Other Expense

**Fiscal 2016 Versus Fiscal 2015.** During fiscal 2016, we recorded a one-time charge of \$8.3 million associated with a property that is no longer planned to be used.

## Income Taxes

The effective income tax rate was 38.3% in fiscal 2016, 38.4% in fiscal 2015 and 38.2% in fiscal 2014.



## RESULTS OF OPERATIONS – CARMAX AUTO FINANCE

CAF income primarily reflects interest and fee income generated by CAF's portfolio of auto loan receivables less the interest expense associated with the debt issued to fund these receivables, a provision for estimated loan losses and direct CAF expenses. CAF income does not include any allocation of indirect costs. Although CAF benefits from certain indirect overhead expenditures, we have not allocated indirect costs to CAF to avoid making subjective allocation decisions. Examples of indirect costs not allocated to CAF include retail store expenses and corporate expenses.

CAF's managed portfolio is composed primarily of loans originated over the past several years. Trends in receivable growth and interest margins primarily reflect the cumulative effect of changes in the business over a multi-year period. Trends in portfolio losses and delinquencies are affected by changes in our origination strategies over time, as well as current economic conditions. Current period originations reflect current trends in both our retail sales and the CAF business, including the volume of loans originated, current interest rates charged to consumers, loan terms and average credit scores. Because we recognize CAF income over the life of the underlying auto loan, loans originated in a given fiscal period generally do not have a significant effect on that period's financial results.

See Note 3 for additional information on CAF income and Note 4 for information on auto loan receivables, including credit quality.

## SELECTED CAF FINANCIAL INFORMATION

| (In millions)              | Years Ended February 29 or 28 |                  |           |                  |           |                  |
|----------------------------|-------------------------------|------------------|-----------|------------------|-----------|------------------|
|                            | 2016                          | % <sup>(1)</sup> | 2015      | % <sup>(1)</sup> | 2014      | % <sup>(1)</sup> |
| Interest margin:           |                               |                  |           |                  |           |                  |
| Interest and fee income    | \$682.9                       | 7.5              | \$604.9   | 7.7              | \$548.0   | 8.3              |
| Interest expense           | (127.7 )                      | (1.4 )           | (96.6 )   | (1.2 )           | (90.0 )   | (1.4 )           |
| Total interest margin      | \$555.2                       | 6.1              | \$508.3   | 6.5              | \$458.0   | 6.9              |
| Provision for loan losses  | \$(101.2)                     | (1.1 )           | \$(82.3 ) | (1.0 )           | \$(72.2 ) | (1.1 )           |
| CarMax Auto Finance income | \$392.0                       | 4.3              | \$367.3   | 4.7              | \$336.2   | 5.1              |

<sup>(1)</sup> Percent of total average managed receivables.

## CAF ORIGINATION INFORMATION

|                                                     | Years Ended February 29 or 28 <sup>(1)</sup> |           |           |   |
|-----------------------------------------------------|----------------------------------------------|-----------|-----------|---|
|                                                     | 2016                                         | 2015      | 2014      |   |
| Net loans originated (in millions)                  | \$5,171.0                                    | \$4,727.8 | \$4,183.9 |   |
| Vehicle units financed                              | 265,426                                      | 243,264   | 218,706   |   |
| Penetration rate <sup>(2)</sup>                     | 42.8                                         | % 41.8    | % 41.5    | % |
| Weighted average contract rate                      | 7.3                                          | % 7.1     | % 7.0     | % |
| Weighted average credit score <sup>(3)</sup>        | 702                                          | 701       | 702       |   |
| Weighted average loan-to-value (LTV) <sup>(4)</sup> | 94.6                                         | % 94.2    | % 93.7    | % |
| Weighted average term (in months)                   | 65.9                                         | 65.4      | 65.4      |   |

<sup>(1)</sup> All information relates to loans originated net of 3-day payoffs and vehicle returns.

<sup>(2)</sup> Vehicle units financed as a percentage of total retail used units sold.

<sup>(3)</sup> The credit scores represent FICO scores and reflect only receivables with obligors that have a FICO score at the time of application. The FICO score with respect to any receivable with co-obligors is calculated as the average of each obligor's FICO score at the time of application. FICO scores are not a significant factor in our primary scoring model which relies on information from credit bureaus and other application information as discussed in Note

4. FICO® is a federally registered servicemark of Fair Isaac Corporation.
- (4) LTV represents the ratio of the amount financed to the total collateral value, which is measured as the vehicle selling price plus applicable taxes, title and fees.

## LOAN PERFORMANCE INFORMATION

| (In millions)                                                           | Years Ended February 29 or 28 |   |           |   |           |   |
|-------------------------------------------------------------------------|-------------------------------|---|-----------|---|-----------|---|
|                                                                         | 2016                          |   | 2015      |   | 2014      |   |
| Total ending managed receivables                                        | \$9,593.6                     |   | \$8,458.7 |   | \$7,184.4 |   |
| Total average managed receivables                                       | \$9,092.9                     |   | \$7,859.9 |   | \$6,629.5 |   |
| Allowance for loan losses <sup>(1)</sup>                                | \$94.9                        |   | \$81.7    |   | \$69.9    |   |
| Allowance for loan losses as a percentage of ending managed receivables | 0.99                          | % | 0.97      | % | 0.97      | % |
| Net credit losses on managed receivables                                | \$88.0                        |   | \$70.5    |   | \$59.6    |   |
| Net credit losses as a percentage of total average managed receivables  | 0.97                          | % | 0.90      | % | 0.90      | % |
| Past due accounts as a percentage of ending managed receivables         | 2.74                          | % | 2.62      | % | 2.58      | % |
| Average recovery rate <sup>(2)</sup>                                    | 51.2                          | % | 54.2      | % | 55.2      | % |

- (1) The allowance for loan losses represents an estimate of the amount of net losses inherent in our portfolio of managed receivables as of the applicable reporting date and anticipated to occur during the following 12 months. The average recovery rate represents the average percentage of the outstanding principal balance we receive when a vehicle is repossessed and liquidated, generally at our wholesale auctions. The annual recovery rate has ranged from a low of 42% to a high of 60%, and it is primarily affected by changes in the wholesale market pricing environment.
- (2)

Fiscal 2016 Versus Fiscal 2015. CAF income rose 6.7% to \$392.0 million in fiscal 2016, driven by the growth in average managed receivables, partially offset by a lower total interest margin percentage and an increase in the provision for loan losses. Average managed receivables grew 15.7% to \$9.09 billion in fiscal 2016, driven by the rise in net loan originations in recent years. Net loans originated in fiscal 2016 increased 9.4%, primarily reflecting the 6.6% growth in used vehicle revenues and a higher CAF penetration rate. The increase in CAF's penetration rate in fiscal 2016 was largely due to changes in the underlying credit mix of customers applying for financing. The total interest margin, which reflects the spread between interest and fees charged to consumers and our funding costs, declined to 6.1% of average managed receivables from 6.5% in fiscal 2015. This was the result of a gradual compression of the spread between rates charged to consumers and our funding costs in recent years. Changes in the interest margin on new originations affect CAF income over time. Rising interest rates, which affect CAF's funding costs, or other competitive pressures on consumer rates could result in further compression in the interest margin on new originations.

The provision for loan losses rose 22.9% to \$101.2 million in fiscal 2016, reflecting the 15.7% increase in average managed receivables in fiscal 2016 and the effect of favorable loss experience in fiscal 2015, which reduced the provision in that year. The allowance for loan losses as a percentage of ending managed receivables remained similar at 0.99% as of February 29, 2016, versus 0.97% as of February 28, 2015.

Fiscal 2015 Versus Fiscal 2014. CAF income rose 9.3% to \$367.3 million in fiscal 2015, driven by the growth in average managed receivables, partially offset by a lower total interest margin percent. Average managed receivables grew 18.6% to \$7.86 billion in fiscal 2015. Net loans originated in fiscal 2015 increased 13.0%, primarily reflecting the 13.3% growth in used vehicle revenues. The increase in CAF's penetration rate in fiscal 2015 included the effect of the increase in loans originated in the CAF Tier 3 loan origination program.

The total interest margin declined to 6.5% of average managed receivables from 6.9% in fiscal 2014. This reflected the combination of a gradual decline in the average contract rate charged on new loan originations in recent years with an increase in our average funding costs for more recent securitizations.

The provision for loan losses rose 14.0% to \$82.3 million in fiscal 2015, reflecting the 18.6% increase in average managed receivables, partially offset by the effect of favorable loss experience. The allowance for loan losses as a percent of ending managed receivables remained consistent at 0.97% as of both February 28, 2015 and February 28, 2014.

Tier 3 Loan Originations. In January 2014, CAF launched a test originating loans for customers who typically would be financed by our Tier 3 finance providers. As of February 29, 2016, a total of \$96.5 million receivables were outstanding related to this program. We plan to continue to originate loans in the Tier 3 space at a share similar to that during the past two years. These loans have higher loss and delinquency rates than the remainder of the CAF portfolio, as well as higher contract rates. The program is being funded separately from the remainder of CAF's portfolio using existing working capital and is not included in our current securitization program.

## PLANNED FUTURE ACTIVITIES

In fiscal 2017, we plan to open 15 stores. In fiscal 2018, we plan to open between 13 and 16 stores. We currently estimate capital expenditures will total approximately \$450 million in fiscal 2017. Compared with fiscal 2016, the increase in planned capital spending primarily reflects the timing of land acquisitions and construction activity.

### FISCAL 2017 PLANNED STORE OPENINGS

| Location                   | Television Market      | Market Status | Planned Opening Date |
|----------------------------|------------------------|---------------|----------------------|
| Springfield, Illinois      | Champaign/Springfield  | New           | Q1 Fiscal 2017       |
| Pleasanton, California     | San Francisco          | New           | Q1 Fiscal 2017       |
| El Paso, Texas             | El Paso                | New           | Q2 Fiscal 2017       |
| Westborough, Massachusetts | Boston                 | Existing      | Q2 Fiscal 2017       |
| Bristol, Tennessee         | Tri-Cities TN/VA       | New           | Q2 Fiscal 2017       |
| Meridian, Idaho            | Boise                  | New           | Q3 Fiscal 2017       |
| Maple Shade, New Jersey    | Philadelphia           | Existing      | Q3 Fiscal 2017       |
| Daytona Beach, Florida     | Orlando/Daytona Beach  | Existing      | Q3 Fiscal 2017       |
| Kentwood, Michigan         | Grand Rapids/Kalamazoo | New           | Q3 Fiscal 2017       |
| Fremont, California        | San Francisco          | Existing      | Q3 Fiscal 2017       |
| Santa Rosa, California     | San Francisco          | Existing      | Q3 Fiscal 2017       |
| Mobile, Alabama            | Mobile                 | New           | Q4 Fiscal 2017       |
| Palmdale, California       | Los Angeles            | Existing      | Q4 Fiscal 2017       |
| Murrieta, California       | Los Angeles            | Existing      | Q4 Fiscal 2017       |
| Albany, New York           | Albany                 | New           | Q4 Fiscal 2017       |

Normal construction, permitting or other scheduling delays could shift the opening dates of any of these stores into a later period.

### RECENT ACCOUNTING PRONOUNCEMENTS

See Note 2(Y) to the consolidated financial statements for information on recent accounting pronouncements applicable to CarMax.

### FINANCIAL CONDITION

#### Liquidity and Capital Resources

Our primary ongoing cash requirements are to fund our existing operations, store expansion and improvement and CAF. Since fiscal 2013, we have also elected to use cash for our share repurchase program. Our primary ongoing sources of liquidity include funds provided by operations, proceeds from securitization transactions or other funding arrangements, and borrowings under our revolving credit facility or through other financing sources.

We currently target an adjusted debt to capital ratio in a range of 35% to 45%. In determining this ratio, we utilize total debt, excluding non-recourse notes payable, a multiple of rent expense and total shareholders' equity. We expect to use our revolving credit facility and other financing sources, together with stock repurchases, to achieve this targeted ratio; however, in any period, we may be outside this range due to seasonal, market, strategic or other factors.

**Operating Activities.** Net cash used in operating activities of \$148.9 million in fiscal 2016 includes increases in auto loan receivables of \$1.20 billion. The majority of the increases in auto loan receivables are accompanied by increases in non-recourse notes payable, which are separately reflected as cash provided by financing activities. When considering cash provided by operating activities, management uses an adjusted measure of net cash from operating activities that offsets the changes in auto loan receivables with the corresponding changes in non-recourse notes payable. This is achieved by adding back the cash provided from the net issuances of non-recourse notes payable,

which represents the increase in auto loan receivables that were securitized through the issuance of non-recourse notes payable during the year. The resulting financial measure, adjusted net cash from operating activities, is a non-GAAP financial measure. We believe adjusted net cash from operating activities is a meaningful metric for investors because it provides better visibility into the cash generated from operations. Including the increases in non-recourse notes payable, net cash provided by operating activities would have been as follows:

## RECONCILIATION OF ADJUSTED NET CASH FROM OPERATING ACTIVITIES

|                                                                 | Years Ended February 29 or<br>28 |           |           |
|-----------------------------------------------------------------|----------------------------------|-----------|-----------|
| (In millions)                                                   | 2016                             | 2015      | 2014      |
| Net cash used in operating activities                           | \$(148.9)                        | \$(968.1) | \$(613.2) |
| Add: Net issuances of non-recourse notes payable <sup>(1)</sup> | 1,057.1                          | 1,222.2   | 1,393.4   |
| Adjusted net cash provided by operating activities              | \$908.2                          | \$254.1   | \$780.2   |

(1) Calculated using the gross issuances less payments on non-recourse notes payable as disclosed on the consolidated statements of cash flows.

As of February 29, 2016, total inventory was \$1.93 billion, representing a decrease of \$154.8 million, or 7.4%, compared with the balance as of the start of the fiscal year. The decrease primarily reflected the net effects of (i) a 13% decrease in used vehicles in inventory at stores included in the comparable store base in an effort to optimize inventory, (ii) the addition of inventory to support new store openings in fiscal 2016 and (iii) our disposal of two new car franchises during fiscal 2016.

As of February 28, 2015, total inventory was \$2.09 billion, representing an increase of \$445.5 million, or 27.1%, compared with the balance as of the start of the fiscal year. The increase reflected a combination of factors, including an intentional build in inventories in the fall and winter of 2014 to better position us for seasonal sales opportunities, the 13 new stores opened during fiscal 2015, added inventories to support our comparable store sales growth, and below-target inventories at the start of the fiscal year.

**Investing Activities.** Net cash used in investing activities totaled \$378.8 million in fiscal 2016, \$360.7 million in fiscal 2015 and \$336.7 million in fiscal 2014. Investing activities primarily consist of capital expenditures, which totaled \$315.6 million in fiscal 2016, \$309.8 million in fiscal 2015 and \$310.3 million in fiscal 2014. Capital expenditures primarily include real estate acquisitions for planned future store openings, store construction costs and store remodeling expenses. We maintain a multi-year pipeline of sites to support our store growth, so portions of capital spending in one year may relate to stores that we open in subsequent fiscal years. We opened 14 stores and relocated 1 store in fiscal 2016 and we opened 13 stores in each of fiscal 2015 and 2014.

**Financing Activities.** Net cash provided by financing activities totaled \$537.5 million in fiscal 2016, \$728.6 million in fiscal 2015 and \$1.13 billion in fiscal 2014. Included in these amounts were net increases in total non-recourse notes payable of \$1.06 billion, \$1.22 billion and \$1.39 billion, respectively, which were used to provide the financing for the majority of the increases of \$1.20 billion, \$1.37 billion and \$1.32 billion, respectively, in auto loan receivables (see Operating Activities). During fiscal 2016, we increased net borrowings under the revolving credit facility by \$404.6 million. During fiscal 2015, we received proceeds of \$300 million from a variable-rate term loan entered into in November 2014. Net cash provided by financing activities was reduced by stock repurchases of \$983.9 million in fiscal 2016, \$924.3 million in fiscal 2015 and \$313.4 million in fiscal 2014.

## TOTAL DEBT AND CASH AND CASH EQUIVALENTS

|                                            | As of February 29 or 28 |             |
|--------------------------------------------|-------------------------|-------------|
| (In thousands)                             | 2016                    | 2015        |
| Borrowings under revolving credit facility | \$415,428               | \$10,785    |
| Other long-term debt                       | 300,000                 | 300,000     |
| Finance and capital lease obligations      | 414,654                 | 327,838     |
| Non-recourse notes payable                 | 9,527,750               | 8,470,629   |
| Total debt                                 | \$10,657,832            | \$9,109,252 |
| Cash and cash equivalents                  | \$37,394                | \$27,606    |

We have a \$1.20 billion unsecured revolving credit facility, which expires in August 2020. Borrowings under this credit facility are available for working capital and general corporate purposes, and the unused portion is fully available to us. We also have a \$300 million variable-rate term loan, which is due in August 2020. The credit facility and term loan agreements contain representations and warranties, conditions and covenants. If these requirements were not met, all amounts outstanding or otherwise owed could become due and payable immediately and other limitations could be placed on our ability to use any available borrowing capacity.

Finance and capital lease obligations relate primarily to stores subject to sale-leaseback transactions that did not qualify for sale accounting and are, therefore, accounted for as financings. A portion of the periodic lease payments is recognized as interest expense and the remainder reduces the obligation. In the event the leases are modified or extended beyond their original lease term, the related obligation is increased based on the present value of the revised future minimum lease payments, with a corresponding increase to the assets subject to these transactions. Upon modification, the amortization of the obligation is reset, resulting in more of the lease payments being applied to interest expense in the initial years following the modification. During fiscal 2016, finance lease obligations were increased by \$103.2 million related to leases that were modified or extended beyond their original lease term, resulting in an increase of interest expense recognized in fiscal 2016 that is expected to continue in fiscal 2017.

See Note 11 for additional information on our revolving credit facility, term loan and finance and capital lease obligations.

CAF auto loan receivables are primarily funded through securitization transactions. Our securitizations are structured to legally isolate the auto loan receivables, and we would not expect to be able to access the assets of our securitization vehicles, even in insolvency, receivership or conservatorship proceedings. Similarly, the investors in the non-recourse notes payable have no recourse to our assets beyond the securitized receivables, the amounts on deposit in reserve accounts and the restricted cash from collections on auto loan receivables. We do, however, continue to have the rights associated with the interest we retain in these securitization vehicles. Loans originated in the CAF Tier 3 loan origination program are currently being funded using existing working capital.

The timing of principal payments on the non-recourse notes payable is based on the timing of principal collections and defaults on the securitized auto loan receivables. The current portion of non-recourse notes payable represents principal payments that are due to be distributed in the following period.

As of February 29, 2016, \$8.13 billion of non-recourse notes payable was outstanding related to term securitizations. These notes payable have scheduled maturities through August 2022, but they may mature earlier, depending on the repayment rate of the underlying auto loan receivables. During fiscal 2016, we completed four term securitizations, funding a total of \$4.36 billion of auto loan receivables.

As of February 29, 2016, \$1.40 billion of non-recourse notes payable was outstanding related to our warehouse facilities. We have periodically increased our warehouse facility limit over time, as our store base, sales and CAF loan originations have grown. As of February 29, 2016, the combined warehouse facility limit was \$2.50 billion, and unused warehouse capacity totaled \$1.10 billion. Of the combined warehouse facility limit, \$1.00 billion will expire in August 2016 and \$1.50 billion will expire in February 2017. See Notes 2(F) and 11 for additional information on the warehouse facilities.

The securitization agreements related to the warehouse facilities include various representations and warranties, covenants and performance triggers. If these requirements are not met, we could be unable to continue to securitize receivables through the warehouse facilities. In addition, warehouse facility investors could charge us a higher rate of interest and could have us replaced as servicer. Further, we could be required to deposit collections on the securitized receivables with the warehouse facility agents on a daily basis and deliver executed lockbox agreements to the warehouse facility agents.

We expect that adjusted net cash provided by operations, borrowings under existing, new or expanded credit facilities and other funding arrangements will be sufficient to fund CAF, capital expenditures, repurchases of stock and working capital for the foreseeable future. We anticipate that we will be able to enter into new, or renew or expand existing, funding arrangements to meet our future funding needs. However, based on conditions in the credit markets, the cost for these arrangements could be materially higher than historical levels and the timing and capacity of these transactions could be dictated by market availability rather than our requirements.

The timing and amount of stock repurchases are determined based on share price, market conditions, legal requirements and other factors. Shares repurchased are deemed authorized but unissued shares of common stock. As of February 29, 2016, the board had authorized a total of \$3.80 billion of repurchases. At that date, \$1.40 billion was available for repurchase under the board's outstanding authorization, which expires on December 31, 2016. See Note 12 for more information on share repurchase activity.

Fair Value Measurements. We report money market securities, mutual fund investments and derivative instruments at fair value. See Note 6 for more information on fair value measurements.

CONTRACTUAL OBLIGATIONS <sup>(1)</sup>

| As of February 29, 2016              |           |                  |              |              |                   |         |
|--------------------------------------|-----------|------------------|--------------|--------------|-------------------|---------|
| (In millions)                        | Total     | Less Than 1 Year | 1 to 3 Years | 3 to 5 Years | More Than 5 Years | Other   |
| Short-term debt (2)                  | \$0.4     | \$0.4            | \$—          | \$—          | \$—               | \$—     |
| Long-term debt (2)                   | 715.0     | —                | —            | 715.0        | —                 | —       |
| Finance and capital leases (3)       | 785.3     | 48.7             | 93.3         | 82.0         | 561.3             | —       |
| Operating leases (3)                 | 689.0     | 44.5             | 90.8         | 84.0         | 469.7             | —       |
| Purchase obligations (4)             | 171.7     | 122.1            | 40.4         | 7.6          | 1.6               | —       |
| Defined benefit retirement plans (5) | 90.6      | 0.4              | —            | —            | —                 | 90.2    |
| Unrecognized tax benefits (6)        | 21.0      | 0.2              | —            | —            | —                 | 20.8    |
| Total                                | \$2,473.0 | \$216.3          | \$224.5      | \$888.6      | \$1,032.6         | \$111.0 |

This table excludes the non-recourse notes payable that relate to auto loan receivables funded through term securitizations and our warehouse facilities. The securitized receivables can only be used as collateral to settle

(1) obligations of these securitization vehicles. In addition, the investors in the non-recourse notes payable have no recourse to our assets beyond the securitized receivables, the amounts on deposit in reserve accounts and the restricted cash from collections on auto loan receivables. See Note 2(F) and 11.

(2) Due to the uncertainty of forecasting expected variable interest rate payments, those amounts are not included in the table. See Note 11.

(3) Excludes taxes, insurance and other costs payable directly by us. These costs vary from year to year and are incurred in the ordinary course of business. See Note 15.

(4) Includes certain enforceable and legally binding obligations related to real estate purchases, advertising and third-party outsourcing services. Purchase obligations exclude agreements that are cancellable at any time without penalty. See Note 16(B).

(5) Represents the recognized funded status of our retirement plans, of which \$90.2 million has no contractual payment schedule and we expect payments to occur beyond 12 months from February 29, 2016. See Note 10.

(6) Represents the net unrecognized tax benefits related to uncertain tax positions. The timing of payments associated with \$20.8 million of these tax benefits could not be estimated as of February 29, 2016. See Note 9.

## Item 7A. Quantitative and Qualitative Disclosures about Market Risk.

## Auto Loan Receivables

As of February 29, 2016 and February 28, 2015, all loans in our portfolio of managed receivables were fixed-rate installment contracts. Financing for these receivables was achieved primarily through asset securitization programs that, in turn, issued both fixed- and variable-rate securities. Our derivative instruments are used to manage differences in the amount of our known or expected cash receipts and our known or expected cash payments principally related to the funding of our auto loan receivables. Disruptions in the credit markets could impact the effectiveness of our hedging strategies. Other receivables are financed with working capital. Generally, changes in interest rates associated with underlying swaps will not have a material impact on earnings; however, they could have a material impact on cash and cash flows.

Credit risk is the exposure to nonperformance of another party to an agreement. We mitigate credit risk by dealing with highly rated bank counterparties. The market and credit risks associated with derivative instruments are similar to those relating to other types of financial instruments. See Notes 5 and 6 for additional information on derivative instruments and hedging activities.

## COMPOSITION OF AUTO LOAN RECEIVABLES

| (In millions)                                   | As of February 29<br>or 28 |           |
|-------------------------------------------------|----------------------------|-----------|
|                                                 | 2016                       | 2015      |
| Principal amount of receivables funded through: |                            |           |
| Term securitizations                            | \$7,828.0                  | \$7,226.5 |
| Warehouse facilities <sup>(1)</sup>             | 1,399.0                    | 986.0     |
| Other receivables <sup>(2)</sup>                | 366.6                      | 246.2     |
| Total                                           | \$9,593.6                  | \$8,458.7 |

We have entered into derivatives designated as cash flow hedges of forecasted interest payments in anticipation of <sup>(1)</sup> permanent funding for these receivables in the term securitization market. The current notional amount of these derivatives was \$1.38 billion as of February 29, 2016, and \$988.0 million as of February 28, 2015. See Note 5.

<sup>(2)</sup> Other receivables include receivables not funded through the warehouse facilities or term securitizations, including receivables restricted as excess collateral for those funding arrangements.

## Interest Rate Exposure

We have interest rate risk from changing interest rates related to borrowings under our revolving credit facility. Substantially all of these borrowings are variable-rate debt based on LIBOR. A 100-basis point increase in market interest rates would have decreased our fiscal 2016 net earnings per share by approximately \$0.01. We also have interest rate risk from changing interest rates related to borrowings under our term loan; however, the variable-rate risk is mitigated by a derivative instrument.

Borrowings under our warehouse facilities are also variable-rate debt and are secured by auto loan receivables on which we collect interest at fixed rates. The receivables are funded through the warehouse facilities until we elect to fund them through a term securitization or alternative funding arrangement. This variable-rate risk is mitigated by funding the receivables through a term securitization or other funding arrangement, and by entering into derivative instruments. Absent any additional actions by the company to further mitigate risk, a 100-basis point increase in market interest rates associated with the warehouse facilities would have decreased our fiscal 2016 net earnings per share by approximately \$0.04.

## Other Market Exposures

Our pension plan has interest rate risk related to its projected benefit obligation (PBO). Due to the relatively young overall age of the plan's participants, a 100-basis point change in the discount rate has approximately a 20% effect on the PBO balance. A 100-basis point decrease in the discount rate would have decreased our fiscal 2016 net earnings per share by less than \$0.01. See Note 10 for more information on our benefit plans.

As our cash-settled restricted stock units are liability awards, the related compensation expense is sensitive to changes in the company's stock price. The mark-to-market effect on the liability depends on each award's grant price and previously recognized expense. At February 29, 2016, a \$1.00 change in the company's stock price would have affected fiscal 2016 net earnings per share by less than \$0.01.

Item 8. Consolidated Financial Statements and Supplementary Data.

MANAGEMENT'S ANNUAL REPORT ON INTERNAL CONTROL  
OVER FINANCIAL REPORTING

Management is responsible for establishing and maintaining adequate internal control over financial reporting for the company. Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Accordingly, even effective internal control over financial reporting can provide only reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles.

Management conducted an evaluation of the effectiveness of our internal control over financial reporting based on the framework and criteria established in Internal Control—Integrated Framework (2013), issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on this evaluation, our management has concluded that our internal control over financial reporting was effective as of February 29, 2016.

KPMG LLP, the company's independent registered public accounting firm, has issued a report on our internal control over financial reporting. Their report is included herein.

THOMAS J. FOLLIARD  
CHIEF EXECUTIVE OFFICER  
THOMAS W. REEDY  
EXECUTIVE VICE PRESIDENT AND  
CHIEF FINANCIAL OFFICER

REPORT OF INDEPENDENT REGISTERED  
PUBLIC ACCOUNTING FIRM

The Board of Directors and Shareholders  
CarMax, Inc.:

We have audited the accompanying consolidated balance sheets of CarMax, Inc. and subsidiaries (the Company) as of February 29, 2016 and February 28, 2015, and the related consolidated statements of earnings, comprehensive income, cash flows, and shareholders' equity for each of the years in the three-year period ended February 29, 2016. We also have audited the Company's internal control over financial reporting as of February 29, 2016, based on criteria established in Internal Control – Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). The Company's management is responsible for these consolidated financial statements, for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Annual Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on these consolidated financial statements and an opinion on the Company's internal control over financial reporting based on our audits.

We conducted our audits in accordance with the auditing standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audits of the consolidated financial statements included examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of CarMax, Inc. and subsidiaries as of February 29, 2016 and February 28, 2015, and the results of their operations and their cash flows for each of the years in the three-year period ended February 29, 2016, in conformity with U.S. generally accepted accounting principles. Also in our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of February 29, 2016, based on criteria established in Internal Control – Integrated Framework (2013) issued by COSO.

Richmond, Virginia  
April 22, 2016



## CONSOLIDATED STATEMENTS OF EARNINGS

| (In thousands except per share data)         | Years Ended February 29 or 28 |                  |                   |                  |                   |                  |
|----------------------------------------------|-------------------------------|------------------|-------------------|------------------|-------------------|------------------|
|                                              | 2016                          | % <sup>(1)</sup> | 2015              | % <sup>(1)</sup> | 2014              | % <sup>(1)</sup> |
| <b>SALES AND OPERATING REVENUES:</b>         |                               |                  |                   |                  |                   |                  |
| Used vehicle sales                           | \$12,439,401                  | 82.1             | \$11,674,520      | 81.8             | \$10,306,256      | 82.0             |
| Wholesale vehicle sales                      | 2,188,267                     | 14.4             | 2,049,133         | 14.4             | 1,823,425         | 14.5             |
| Other sales and revenues                     | 522,007                       | 3.4              | 545,063           | 3.8              | 444,618           | 3.5              |
| <b>NET SALES AND OPERATING REVENUES</b>      | <b>15,149,675</b>             | <b>100.0</b>     | <b>14,268,716</b> | <b>100.0</b>     | <b>12,574,299</b> | <b>100.0</b>     |
| Cost of sales                                | 13,130,915                    | 86.7             | 12,381,189        | 86.8             | 10,925,598        | 86.9             |
| <b>GROSS PROFIT</b>                          | <b>2,018,760</b>              | <b>13.3</b>      | <b>1,887,527</b>  | <b>13.2</b>      | <b>1,648,701</b>  | <b>13.1</b>      |
| <b>CARMAX AUTO FINANCE INCOME</b>            | <b>392,036</b>                | <b>2.6</b>       | <b>367,294</b>    | <b>2.6</b>       | <b>336,167</b>    | <b>2.7</b>       |
| Selling, general and administrative expenses | 1,351,935                     | 8.9              | 1,257,725         | 8.8              | 1,155,215         | 9.2              |
| Interest expense                             | 36,358                        | 0.2              | 24,473            | 0.2              | 30,834            | 0.2              |
| Other expense                                | 12,559                        | 0.1              | 3,292             | —                | 1,497             | —                |
| Earnings before income taxes                 | 1,009,944                     | 6.7              | 969,331           | 6.8              | 797,322           | 6.3              |
| Income tax provision                         | 386,516                       | 2.6              | 371,973           | 2.6              | 304,736           | 2.4              |
| <b>NET EARNINGS</b>                          | <b>\$623,428</b>              | <b>4.1</b>       | <b>\$597,358</b>  | <b>4.2</b>       | <b>\$492,586</b>  | <b>3.9</b>       |
| <b>WEIGHTED AVERAGE COMMON SHARES:</b>       |                               |                  |                   |                  |                   |                  |
| Basic                                        | 203,275                       |                  | 215,617           |                  | 223,589           |                  |
| Diluted                                      | 205,540                       |                  | 218,691           |                  | 227,584           |                  |
| <b>NET EARNINGS PER SHARE:</b>               |                               |                  |                   |                  |                   |                  |
| Basic                                        | \$3.07                        |                  | \$2.77            |                  | \$2.20            |                  |
| Diluted                                      | \$3.03                        |                  | \$2.73            |                  | \$2.16            |                  |

<sup>(1)</sup> Percents are calculated as a percentage of net sales and operating revenues and may not total due to rounding.

See accompanying notes to consolidated financial statements.

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CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

| (In thousands)                                                      | Years Ended February 29 or 28 |           |           |
|---------------------------------------------------------------------|-------------------------------|-----------|-----------|
|                                                                     | 2016                          | 2015      | 2014      |
| NET EARNINGS                                                        | \$623,428                     | \$597,358 | \$492,586 |
| Other comprehensive income (loss), net of taxes:                    |                               |           |           |
| Net change in retirement benefit plan unrecognized actuarial losses | 2,750                         | (20,505 ) | 10,764    |
| Net change in cash flow hedge unrecognized losses                   | (7,555 )                      | 1,385     | 2,773     |
| Other comprehensive (loss) income, net of taxes                     | (4,805 )                      | (19,120 ) | 13,537    |
| TOTAL COMPREHENSIVE INCOME                                          | \$618,623                     | \$578,238 | \$506,123 |

See accompanying notes to consolidated financial statements.

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## CONSOLIDATED BALANCE SHEETS

|                                                                                                                                                                                      | As of February 29 or 28 |                     |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|---------------------|
| (In thousands except share data)                                                                                                                                                     | 2016                    | 2015                |
| <b>ASSETS</b>                                                                                                                                                                        |                         |                     |
| <b>CURRENT ASSETS:</b>                                                                                                                                                               |                         |                     |
| Cash and cash equivalents                                                                                                                                                            | \$37,394                | \$27,606            |
| Restricted cash from collections on auto loan receivables                                                                                                                            | 343,829                 | 294,122             |
| Accounts receivable, net                                                                                                                                                             | 132,171                 | 137,690             |
| Inventory                                                                                                                                                                            | 1,932,029               | 2,086,874           |
| Other current assets                                                                                                                                                                 | 26,358                  | 44,646              |
| <b>TOTAL CURRENT ASSETS</b>                                                                                                                                                          | <b>2,471,781</b>        | <b>2,590,938</b>    |
| Auto loan receivables, net                                                                                                                                                           | 9,536,892               | 8,435,504           |
| Property and equipment, net                                                                                                                                                          | 2,161,698               | 1,862,538           |
| Deferred income taxes                                                                                                                                                                | 161,862                 | 175,738             |
| Other assets                                                                                                                                                                         | 149,343                 | 133,483             |
| <b>TOTAL ASSETS</b>                                                                                                                                                                  | <b>\$14,481,576</b>     | <b>\$13,198,201</b> |
| <b>LIABILITIES AND SHAREHOLDERS' EQUITY</b>                                                                                                                                          |                         |                     |
| <b>CURRENT LIABILITIES:</b>                                                                                                                                                          |                         |                     |
| Accounts payable                                                                                                                                                                     | \$441,746               | \$454,810           |
| Accrued expenses and other current liabilities                                                                                                                                       | 245,909                 | 250,307             |
| Accrued income taxes                                                                                                                                                                 | 2,029                   | 1,554               |
| Short-term debt                                                                                                                                                                      | 428                     | 785                 |
| Current portion of long-term debt                                                                                                                                                    | —                       | 10,000              |
| Current portion of finance and capital lease obligations                                                                                                                             | 14,331                  | 21,554              |
| Current portion of non-recourse notes payable                                                                                                                                        | 300,750                 | 258,163             |
| <b>TOTAL CURRENT LIABILITIES</b>                                                                                                                                                     | <b>1,005,193</b>        | <b>997,173</b>      |
| Long-term debt, excluding current portion                                                                                                                                            | 715,000                 | 300,000             |
| Finance and capital lease obligations, excluding current portion                                                                                                                     | 400,323                 | 306,284             |
| Non-recourse notes payable, excluding current portion                                                                                                                                | 9,227,000               | 8,212,466           |
| Other liabilities                                                                                                                                                                    | 229,274                 | 225,493             |
| <b>TOTAL LIABILITIES</b>                                                                                                                                                             | <b>11,576,790</b>       | <b>10,041,416</b>   |
| Commitments and contingent liabilities                                                                                                                                               |                         |                     |
| <b>SHAREHOLDERS' EQUITY:</b>                                                                                                                                                         |                         |                     |
| Common stock, \$0.50 par value; 350,000,000 shares authorized; 194,712,234 and 208,869,688 shares issued and outstanding as of February 29, 2016 and February 28, 2015, respectively | 97,356                  | 104,435             |
| Capital in excess of par value                                                                                                                                                       | 1,130,822               | 1,123,520           |
| Accumulated other comprehensive loss                                                                                                                                                 | (70,196)                | (65,391)            |
| Retained earnings                                                                                                                                                                    | 1,746,804               | 1,994,221           |
| <b>TOTAL SHAREHOLDERS' EQUITY</b>                                                                                                                                                    | <b>2,904,786</b>        | <b>3,156,785</b>    |
| <b>TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY</b>                                                                                                                                    | <b>\$14,481,576</b>     | <b>\$13,198,201</b> |

See accompanying notes to consolidated financial statements.

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## CONSOLIDATED STATEMENTS OF CASH FLOWS

| (In thousands)                                                                            | Years Ended February 29 or 28 |                   |                   |
|-------------------------------------------------------------------------------------------|-------------------------------|-------------------|-------------------|
|                                                                                           | 2016                          | 2015              | 2014              |
| <b>OPERATING ACTIVITIES:</b>                                                              |                               |                   |                   |
| Net earnings                                                                              | \$623,428                     | \$597,358         | \$492,586         |
| Adjustments to reconcile net earnings to net cash used in operating activities:           |                               |                   |                   |
| Depreciation and amortization                                                             | 137,360                       | 115,173           | 101,911           |
| Share-based compensation expense                                                          | 51,077                        | 81,880            | 66,480            |
| Provision for loan losses                                                                 | 101,199                       | 82,343            | 72,212            |
| Provision for cancellation reserves                                                       | 77,118                        | 70,987            | 76,746            |
| Deferred income tax provision (benefit)                                                   | 17,237                        | (4,299 )          | (17,185 )         |
| Loss on disposition of assets and other                                                   | 13,136                        | 3,852             | 2,707             |
| Net decrease (increase) in:                                                               |                               |                   |                   |
| Accounts receivable, net                                                                  | 5,519                         | (57,767 )         | 12,038            |
| Inventory                                                                                 | 154,845                       | (445,450 )        | (123,611 )        |
| Other current assets                                                                      | 15,229                        | (16,947 )         | (3,019 )          |
| Auto loan receivables, net                                                                | (1,202,587 )                  | (1,369,999 )      | (1,324,142 )      |
| Other assets                                                                              | (160 )                        | 825               | (6,754 )          |
| Net (decrease) increase in:                                                               |                               |                   |                   |
| Accounts payable, accrued expenses and other current liabilities and accrued income taxes | (55,187 )                     | 51,960            | 117,405           |
| Other liabilities                                                                         | (87,107 )                     | (78,046 )         | (80,537 )         |
| <b>NET CASH USED IN OPERATING ACTIVITIES</b>                                              | <b>(148,893 )</b>             | <b>(968,130 )</b> | <b>(613,163 )</b> |
| <b>INVESTING ACTIVITIES:</b>                                                              |                               |                   |                   |
| Capital expenditures                                                                      | (315,584 )                    | (309,817 )        | (310,317 )        |
| Proceeds from sales of assets                                                             | 1,542                         | 5,869             | 5,095             |
| Increase in restricted cash from collections on auto loan receivables                     | (49,707 )                     | (34,823 )         | (35,012 )         |
| Increase in restricted cash in reserve accounts                                           | (12,264 )                     | (16,556 )         | (10,403 )         |
| Release of restricted cash from reserve accounts                                          | 8,357                         | 6,346             | 19,202            |
| Purchases of money market securities, net                                                 | (6,168 )                      | (8,604 )          | (3,661 )          |
| Purchases of trading securities                                                           | (5,295 )                      | (3,814 )          | (2,051 )          |
| Sales of trading securities                                                               | 324                           | 655               | 466               |
| <b>NET CASH USED IN INVESTING ACTIVITIES</b>                                              | <b>(378,795 )</b>             | <b>(360,744 )</b> | <b>(336,681 )</b> |
| <b>FINANCING ACTIVITIES:</b>                                                              |                               |                   |                   |
| (Decrease) increase in short-term debt, net                                               | (357 )                        | 203               | 227               |
| Proceeds from issuances of long-term debt                                                 | 2,057,100                     | 985,000           | —                 |
| Payments on long-term debt                                                                | (1,652,100 )                  | (675,000 )        | —                 |
| Cash paid for debt issuance costs                                                         | (3,104 )                      | (1,190 )          | —                 |
| Payments on finance and capital lease obligations                                         | (16,417 )                     | (18,243 )         | (19,596 )         |
| Issuances of non-recourse notes payable                                                   | 9,553,805                     | 7,783,000         | 6,907,000         |
| Payments on non-recourse notes payable                                                    | (8,496,684 )                  | (6,560,815 )      | (5,513,646 )      |
| Repurchase and retirement of common stock                                                 | (983,941 )                    | (924,328 )        | (313,394 )        |
| Equity issuances                                                                          | 47,038                        | 89,810            | 45,146            |
| Excess tax benefits from share-based payment arrangements                                 | 32,136                        | 50,142            | 22,644            |
| <b>NET CASH PROVIDED BY FINANCING ACTIVITIES</b>                                          | <b>537,476</b>                | <b>728,579</b>    | <b>1,128,381</b>  |
| Increase (decrease) in cash and cash equivalents                                          | 9,788                         | (600,295 )        | 178,537           |
| Cash and cash equivalents at beginning of year                                            | 27,606                        | 627,901           | 449,364           |

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|                                                   |           |           |           |
|---------------------------------------------------|-----------|-----------|-----------|
| CASH AND CASH EQUIVALENTS AT END OF YEAR          | \$37,394  | \$27,606  | \$627,901 |
| SUPPLEMENTAL DISCLOSURES OF CASH FLOW INFORMATION |           |           |           |
| Cash paid for interest                            | \$43,526  | \$33,043  | \$30,991  |
| Cash paid for income taxes                        | \$319,978 | \$346,865 | \$287,000 |
| Non-cash investing and financing activities:      |           |           |           |
| Increase in accrued capital expenditures          | \$16,222  | \$3,698   | \$11,468  |
| Increase in finance and capital lease obligations | \$103,233 | \$11,697  | \$—       |

See accompanying notes to consolidated financial statements.

## CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY

| (In thousands)                                           | Common<br>Shares<br>Outstanding | Common<br>Stock | Capital in<br>Excess of<br>Par Value | Retained<br>Earnings | Accumulated<br>Other<br>Comprehensive<br>Loss | Total       |
|----------------------------------------------------------|---------------------------------|-----------------|--------------------------------------|----------------------|-----------------------------------------------|-------------|
| Balance as of February 28, 2013                          | 225,906                         | \$112,953       | \$972,250                            | \$1,993,772          | \$ (59,808 )                                  | \$3,019,167 |
| Net earnings                                             | —                               | —               | —                                    | 492,586              | —                                             | 492,586     |
| Other comprehensive income                               | —                               | —               | —                                    | —                    | 13,537                                        | 13,537      |
| Share-based compensation expense                         | —                               | —               | 36,429                               | —                    | —                                             | 36,429      |
| Repurchases of common stock                              | (6,860 )                        | (3,430 )        | (30,566 )                            | (272,142 )           | —                                             | (306,138 )  |
| Exercise of common stock options                         | 2,337                           | 1,168           | 43,977                               | —                    | —                                             | 45,145      |
| Stock incentive plans:                                   |                                 |                 |                                      |                      |                                               |             |
| Shares issued                                            | 453                             | 227             | 273                                  | —                    | —                                             | 500         |
| Shares cancelled                                         | (150 )                          | (75 )           | (6,071 )                             | —                    | —                                             | (6,146 )    |
| Tax effect from the exercise/vesting<br>of equity awards | —                               | —               | 21,917                               | —                    | —                                             | 21,917      |
| Balance as of February 28, 2014                          | 221,686                         | 110,843         | 1,038,209                            | 2,214,216            | (46,271 )                                     | 3,316,997   |
| Net earnings                                             | —                               | —               | —                                    | 597,358              | —                                             | 597,358     |
| Other comprehensive loss                                 | —                               | —               | —                                    | —                    | (19,120 )                                     | (19,120 )   |
| Share-based compensation expense                         | —                               | —               | 43,341                               | —                    | —                                             | 43,341      |
| Repurchases of common stock                              | (17,511 )                       | (8,756 )        | (86,933 )                            | (817,353 )           | —                                             | (913,042 )  |
| Exercise of common stock options                         | 4,390                           | 2,195           | 87,616                               | —                    | —                                             | 89,811      |
| Stock incentive plans:                                   |                                 |                 |                                      |                      |                                               |             |
| Shares issued                                            | 461                             | 231             | (231 )                               | —                    | —                                             | —           |
| Shares cancelled                                         | (156 )                          | (78 )           | (7,268 )                             | —                    | —                                             | (7,346 )    |
| Tax effect from the exercise/vesting<br>of equity awards | —                               | —               | 48,786                               | —                    | —                                             | 48,786      |
| Balance as of February 28, 2015                          | 208,870                         | 104,435         | 1,123,520                            | 1,994,221            | (65,391 )                                     | 3,156,785   |
| Net earnings                                             | —                               | —               | —                                    | 623,428              | —                                             | 623,428     |
| Other comprehensive loss                                 | —                               | —               | —                                    | —                    | (4,805 )                                      | (4,805 )    |
| Share-based compensation expense                         | —                               | —               | 39,164                               | —                    | —                                             | 39,164      |
| Repurchases of common stock                              | (16,300 )                       | (8,150 )        | (92,452 )                            | (870,845 )           | —                                             | (971,447 )  |
| Exercise of common stock options                         | 1,711                           | 855             | 46,183                               | —                    | —                                             | 47,038      |
| Stock incentive plans:                                   |                                 |                 |                                      |                      |                                               |             |
| Shares issued                                            | 673                             | 337             | (337 )                               | —                    | —                                             | —           |
| Shares cancelled                                         | (242 )                          | (121 )          | (17,140 )                            | —                    | —                                             | (17,261 )   |
| Tax effect from the exercise/vesting<br>of equity awards | —                               | —               | 31,884                               | —                    | —                                             | 31,884      |
| Balance as of February 29, 2016                          | 194,712                         | \$97,356        | \$1,130,822                          | \$1,746,804          | \$ (70,196 )                                  | \$2,904,786 |

See accompanying notes to consolidated financial statements.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

### 1. BUSINESS AND BACKGROUND

CarMax, Inc. (“we,” “our,” “us,” “CarMax” and “the company”), including its wholly owned subsidiaries, is the largest retailer of used vehicles in the United States. We operate in two reportable segments: CarMax Sales Operations and CarMax Auto Finance (“CAF”). Our CarMax Sales Operations segment consists of all aspects of our auto merchandising and service operations, excluding financing provided by CAF. Our CAF segment consists solely of our own finance operation that provides financing to customers buying retail vehicles from CarMax.

We seek to deliver an unrivaled customer experience by offering a broad selection of high quality used vehicles and related products and services at low, no-haggle prices using a customer-friendly sales process in an attractive, modern sales facility. We provide customers with a full range of related products and services, including the appraisal and purchase of vehicles directly from consumers; the financing of vehicle purchases through CAF and third-party financing providers; the sale of extended protection plan (“EPP”) products, which include extended service plans (“ESPs”) and guaranteed asset protection (“GAP”); and vehicle repair service. Vehicles purchased through the appraisal process that do not meet our retail standards are sold to licensed dealers through on-site wholesale auctions.

### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### (A) Basis of Presentation and Use of Estimates

The consolidated financial statements include the accounts of CarMax and our wholly owned subsidiaries. All significant intercompany balances and transactions have been eliminated in consolidation. The preparation of financial statements in conformity with U.S. generally accepted accounting principles (“GAAP”) requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses and the disclosure of contingent assets and liabilities. Actual results could differ from those estimates. Certain prior year amounts have been reclassified to conform to the current year’s presentation. Amounts and percentages may not total due to rounding.

In fiscal 2016, we reclassified New Vehicle Sales to Other Sales and Revenues and no longer separately present New Vehicle Sales. New Vehicle Sales represented approximately 1% of total sales in fiscal 2016. All periods presented have been revised for this new presentation.

#### (B) Cash and Cash Equivalents

Cash equivalents of approximately \$109,000 as of February 29, 2016, and \$48,000 as of February 28, 2015, consisted of highly liquid investments with original maturities of three months or less.

#### (C) Restricted Cash from Collections on Auto Loan Receivables

Cash equivalents totaling \$343.8 million as of February 29, 2016, and \$294.1 million as of February 28, 2015, consisted of collections of principal, interest and fee payments on securitized auto loan receivables that are restricted for payment to the securitization investors pursuant to the applicable securitization agreements.

#### (D) Marketable Securities

The Company classifies its marketable securities as trading. These securities consisted primarily of mutual funds reported at fair value with unrealized gains and losses reflected as a component of other expense. Marketable securities as of February 29, 2016 and February 28, 2015 pertain to the Company’s restricted investments held in a rabbi trust and are reported in other assets.

#### (E) Accounts Receivable, Net

Accounts receivable, net of an allowance for doubtful accounts, includes certain amounts due from third-party finance providers and customers and other miscellaneous receivables. The allowance for doubtful accounts is estimated based on historical experience and trends.

(F) Securitizations

We maintain a revolving securitization program composed of two warehouse facilities (“warehouse facilities”) that we use to fund auto loan receivables originated by CAF until we elect to fund them through a term securitization or alternative funding arrangement. We sell the auto loan receivables to one of two wholly owned, bankruptcy-remote, special purpose entities that transfer an undivided percentage ownership interest in the receivables, but not the receivables themselves, to entities formed by third-party investors. These entities issue asset-backed commercial paper or utilize other funding sources supported by the transferred receivables, and the proceeds are used to finance the securitized receivables.

We typically use term securitizations to provide long-term funding for most of the auto loan receivables initially securitized through the warehouse facilities. In these transactions, a pool of auto loan receivables is sold to a bankruptcy-remote, special purpose entity that, in turn, transfers the receivables to a special purpose securitization trust. The securitization trust issues asset-backed securities, secured or otherwise supported by the transferred receivables, and the proceeds from the sale of the asset-backed securities are used to finance the securitized receivables.

We are required to evaluate term securitization trusts for consolidation. In our capacity as servicer, we have the power to direct the activities of the trusts that most significantly impact the economic performance of the trusts. In addition, we have the obligation to absorb losses (subject to limitations) and the rights to receive any returns of the trusts, which could be significant. Accordingly, we are the primary beneficiary of the trusts and are required to consolidate them.

We recognize transfers of auto loan receivables into the warehouse facilities and term securitizations (“securitization vehicles”) as secured borrowings, which result in recording the auto loan receivables and the related non-recourse notes payable on our consolidated balance sheets.

The securitized receivables can only be used as collateral to settle obligations of the securitization vehicles. The securitization vehicles and investors have no recourse to our assets beyond the securitized receivables, the amounts on deposit in reserve accounts and the restricted cash from collections on auto loan receivables. We have not provided financial or other support to the securitization vehicles that was not previously contractually required, and there are no additional arrangements, guarantees or other commitments that could require us to provide financial support to the securitization vehicles.

See Notes 4 and 11 for additional information on auto loan receivables and non-recourse notes payable.

#### (G) Fair Value of Financial Instruments

Due to the short-term nature and/or variable rates associated with these financial instruments, the carrying value of our cash and cash equivalents, restricted cash, accounts receivable, money market securities, accounts payable, short-term debt and long-term debt approximates fair value. Our derivative instruments and mutual funds are recorded at fair value. Auto loan receivables are presented net of an allowance for estimated loan losses. See Note 6 for additional information on fair value measurements.

#### (H) Inventory

Inventory is primarily comprised of vehicles held for sale or currently undergoing reconditioning and is stated at the lower of cost or market. Vehicle inventory cost is determined by specific identification. Parts, labor and overhead costs associated with reconditioning vehicles, as well as transportation and other incremental expenses associated with acquiring and reconditioning vehicles, are included in inventory.

#### (I) Auto Loan Receivables, Net

Auto loan receivables include amounts due from customers related to retail vehicle sales financed through CAF. The receivables are presented net of an allowance for estimated loan losses. The allowance for loan losses represents an estimate of the amount of net losses inherent in our portfolio of managed receivables as of the applicable reporting date and anticipated to occur during the following 12 months. The allowance is primarily based on the credit quality of the underlying receivables, historical loss trends and forecasted forward loss curves. We also take into account recent trends in delinquencies and losses, recovery rates and the economic environment. The provision for loan losses is the periodic expense of maintaining an adequate allowance.

An account is considered delinquent when the related customer fails to make a substantial portion of a scheduled payment on or before the due date. In general, accounts are charged-off on the last business day of the month during

which the earliest of the following occurs: the receivable is 120 days or more delinquent as of the last business day of the month, the related vehicle is repossessed and liquidated, or the receivable is otherwise deemed uncollectible. For purposes of determining impairment, auto loans are evaluated collectively, as they represent a large group of smaller-balance homogeneous loans, and therefore, are not individually evaluated for impairment. See Note 4 for additional information on auto loan receivables.

Interest income and expenses related to auto loans are included in CAF income. Interest income on auto loan receivables is recognized when earned based on contractual loan terms. All loans continue to accrue interest until repayment or charge-off. Direct costs associated with loan originations are not considered material, and thus, are expensed as incurred. See Note 3 for additional information on CAF income.

#### (J)Property and Equipment

Property and equipment is stated at cost less accumulated depreciation and amortization. Depreciation and amortization are calculated using the straight-line method over the shorter of the asset's estimated useful life or the lease term, if applicable. Costs

incurred during new store construction are capitalized as construction-in-progress and reclassified to the appropriate fixed asset categories when the store is completed.

#### Estimated Useful Lives

|                                   | Life         |
|-----------------------------------|--------------|
| Buildings                         | 25 years     |
| Leasehold improvements            | 15 years     |
| Furniture, fixtures and equipment | 3 – 15 years |

We review long-lived assets for impairment when events or changes in circumstances indicate the carrying amount of an asset may not be recoverable. We recognize impairment when the sum of undiscounted estimated future cash flows expected to result from the use of the asset is less than the carrying value of the asset. See Note 7 for additional information on property and equipment.

#### (K) Other Assets

**Restricted Cash on Deposit in Reserve Accounts.** The restricted cash on deposit in reserve accounts is for the benefit of holders of non-recourse notes payable, and these funds are not expected to be available to the company or its creditors. In the event that the cash generated by the securitized receivables in a given period was insufficient to pay the interest, principal and other required payments, the balances on deposit in the reserve accounts would be used to pay those amounts. Restricted cash on deposit in reserve accounts is invested in money market securities and was \$46.6 million as of February 29, 2016 and \$42.7 million as of February 28, 2015.

**Restricted Investments.** Restricted investments includes money market securities primarily held to satisfy certain insurance program requirements, as well as mutual funds held in a rabbi trust established to fund informally our executive deferred compensation plan. Restricted investments totaled \$63.0 million as of February 29, 2016 and \$52.4 million as of February 28, 2015.

#### (L) Finance Lease Obligations

We generally account for sale-leaseback transactions as financings. Accordingly, we record certain of the assets subject to these transactions on our consolidated balance sheets in property and equipment and the related sales proceeds as finance lease obligations. Depreciation is recognized on the assets over their estimated useful lives, generally 25 years. A portion of the periodic lease payments is recognized as interest expense and the remainder reduces the obligation. In the event the leases are modified or extended beyond their original lease term, the related finance lease obligation is increased based on the present value of the revised future minimum lease payments on the date of the modification, with a corresponding increase to the net carrying amount of the assets subject to these transactions. See Notes 11 and 15 for additional information on finance lease obligations.

#### (M) Accrued Expenses

As of February 29, 2016 and February 28, 2015, accrued expenses and other current liabilities included accrued compensation and benefits of \$128.9 million and \$148.4 million, respectively; loss reserves for general liability and workers' compensation insurance of \$39.6 million and \$36.7 million, respectively; and the current portion of cancellation reserves. See Note 8 for additional information on cancellation reserves.

#### (N) Defined Benefit Plan Obligations

The recognized funded status of defined benefit retirement plan obligations is included both in accrued expenses and other current liabilities and in other liabilities. The current portion represents benefits expected to be paid from our benefit restoration plan over the next 12 months. The defined benefit retirement plan obligations are determined by independent actuaries using a number of assumptions provided by CarMax. Key assumptions used in measuring the plan obligations include the discount rate, rate of return on plan assets and mortality rate. See Note 10 for additional

information on our benefit plans.

(O)Insurance Liabilities

Insurance liabilities are included in accrued expenses and other current liabilities. We use a combination of insurance and self-insurance for a number of risks including workers' compensation, general liability and employee-related health care costs, a portion of which is paid by associates. Estimated insurance liabilities are determined by considering historical claims experience, demographic factors and other actuarial assumptions.

(P) Revenue Recognition

We recognize revenue when the earnings process is complete, generally either at the time of sale to a customer or upon delivery to a customer. As part of our customer service strategy, we guarantee the retail vehicles we sell with a 5-day, money-back guarantee. We record a reserve for estimated returns based on historical experience and trends.

We also sell ESP and GAP products on behalf of unrelated third parties, who are the primary obligors, to customers who purchase a vehicle. The ESPs we currently offer on all used vehicles provide coverage up to 60 months (subject to mileage limitations), while GAP covers the customer for the term of their finance contract. We recognize revenue at the time of sale, net of a reserve for estimated contract cancellations. Periodically, we may receive additional revenue based upon the level of underwriting profits of the third parties who administer the products. These additional amounts are recognized as revenue when received. The reserve for cancellations is evaluated for each product, and is based on forecasted forward cancellation curves utilizing historical experience, recent trends and credit mix of the customer base. Our risk related to contract cancellations is limited to the revenue that we receive. Cancellations fluctuate depending on the volume of EPP sales, customer financing default or prepayment rates, and shifts in customer behavior, including those related to changes in the coverage or term of the product. The current portion of estimated cancellation reserves is recognized as a component of accrued expenses and other current liabilities with the remaining amount recognized in other liabilities. See Note 8 for additional information on cancellation reserves.

Customers applying for financing who are not approved or are conditionally approved by CAF are generally evaluated by other third-party finance providers. These providers generally either pay us or are paid a fixed, pre-negotiated fee per contract. We recognize these fees at the time of sale.

We collect sales taxes and other taxes from customers on behalf of governmental authorities at the time of sale. These taxes are accounted for on a net basis and are not included in net sales and operating revenues or cost of sales.

(Q) Cost of Sales

Cost of sales includes the cost to acquire vehicles and the reconditioning and transportation costs associated with preparing the vehicles for resale. It also includes payroll, fringe benefits and parts, labor and overhead costs associated with reconditioning and vehicle repair services. The gross profit earned by our service department for used vehicle reconditioning service is a reduction of cost of sales. We maintain a reserve to eliminate the internal profit on vehicles that have not been sold.

(R) Selling, General and Administrative Expenses

Selling, general and administrative ("SG&A") expenses primarily include compensation and benefits, other than payroll related to reconditioning and vehicle repair services; depreciation, rent and other occupancy costs; advertising; and IT expenses, insurance, bad debt, travel, preopening and relocation costs, charitable contributions and other administrative expenses.

(S) Advertising Expenses

Advertising costs are expensed as incurred and substantially all are included in SG&A expenses. Total advertising expenses were \$142.2 million in fiscal 2016, \$124.3 million in fiscal 2015 and \$114.6 million in fiscal 2014.

(T) Store Opening Expenses

Costs related to store openings, including preopening costs, are expensed as incurred and are included in SG&A expenses.

(U) Share-Based Compensation

Share-based compensation represents the cost related to share-based awards granted to employees and non-employee directors. We measure share-based compensation cost at the grant date, based on the estimated fair value of the award, and we recognize the cost on a straight-line basis (net of estimated forfeitures) over the grantee's requisite service period, which is generally the vesting period of the award. We estimate the fair value of stock options using a binomial valuation model. Key assumptions used in estimating the fair value of options are dividend yield, expected volatility, risk-free interest rate and expected term. The fair values of restricted stock and stock-settled performance stock units are based on the volume-weighted average market value on the date of the grant. The fair value of stock-settled restricted stock units is determined using a Monte-Carlo simulation based on the expected market price of our common stock on the vesting date and the expected number of converted common shares. Cash-settled restricted stock units are liability awards with fair value measurement based on the market price of CarMax common stock as of the end of each reporting period. Share-based compensation expense is recorded in either cost of sales, CAF income or SG&A expenses based on the recipients' respective function.

We record deferred tax assets for awards that result in deductions on our income tax returns, based on the amount of compensation expense recognized and the statutory tax rate in the jurisdiction in which we will receive a deduction. Differences between the deferred tax assets recognized for financial reporting purposes and the actual tax deduction reported on the income tax return are recorded in capital in excess of par value (if the tax deduction exceeds the deferred tax asset) or in the consolidated statements of

earnings (if the deferred tax asset exceeds the tax deduction and no capital in excess of par value exists from previous awards). See Note 12 for additional information on stock-based compensation.

(V) Derivative Instruments and Hedging Activities

We enter into derivative instruments to manage certain risks arising from both our business operations and economic conditions that result in the future known receipt or payment of uncertain cash amounts, the values of which are impacted by interest rates. We recognize the derivatives at fair value as either current assets or current liabilities on the consolidated balance sheets, and where applicable, such contracts covered by master netting agreements are reported net. Gross positive fair values are netted with gross negative fair values by counterparty. The accounting for changes in the fair value of derivatives depends on the intended use of the derivative, whether we have elected to designate a derivative in a hedging relationship and apply hedge accounting and whether the hedging relationship has satisfied the criteria necessary to apply hedge accounting. We may enter into derivative contracts that are intended to economically hedge certain risks, even though hedge accounting may not apply or we do not elect to apply hedge accounting. See Note 5 for additional information on derivative instruments and hedging activities.

(W) Income Taxes

We file a consolidated federal income tax return for a majority of our subsidiaries. Certain subsidiaries are required to file separate partnership or corporate federal income tax returns. Deferred income taxes reflect the impact of temporary differences between the amounts of assets and liabilities recognized for financial reporting purposes and the amounts recognized for income tax purposes, measured by applying currently enacted tax laws. A deferred tax asset is recognized if it is more likely than not that a benefit will be realized. Changes in tax laws and tax rates are reflected in the income tax provision in the period in which the changes are enacted. We evaluate the need to record valuation allowances that would reduce deferred tax assets to the amount that will more likely than not be realized. When assessing the need for valuation allowances, we consider available loss carrybacks, tax planning strategies, future reversals of existing temporary differences and future taxable income.

We recognize tax liabilities when, despite our belief that our tax return positions are supportable, we believe that certain positions may not be fully sustained upon review by tax authorities. Benefits from tax positions are measured at the highest tax benefit that is greater than 50% likely of being realized upon settlement. The current portion of these tax liabilities is included in accrued income taxes and any noncurrent portion is included in other liabilities. To the extent that the final tax outcome of these matters is different from the amounts recorded, the differences impact income tax expense in the period in which the determination is made. Interest and penalties related to income tax matters are included in SG&A expenses. See Note 9 for additional information on income taxes.

(X) Net Earnings Per Share

Basic net earnings per share is computed by dividing net earnings available for basic common shares by the weighted average number of shares of common stock outstanding. Diluted net earnings per share is computed by dividing net earnings available for diluted common shares by the sum of the weighted average number of shares of common stock outstanding and dilutive potential common stock. Diluted net earnings per share is calculated using the "if-converted" treasury stock method. See Note 13 for additional information on net earnings per share.

(Y) Recent Accounting Pronouncements

In April 2014, the Financial Accounting Standards Board ("FASB") issued an accounting pronouncement (FASB ASU 2014-8) related to discontinued operations (FASB ASC Topic 205). The standard raises the threshold for disposals to qualify as a discontinued operation by focusing on strategic shifts that have or will have a major effect on an entity's operations and financial results. The standard also requires additional disclosures for discontinued operations and new disclosures for individually material disposal transactions that do not meet the definition of discontinued operations. We adopted this pronouncement for our fiscal year beginning March 1, 2015 and there was no effect on our consolidated financial statements.

In November 2015, the FASB issued an accounting pronouncement (FASB ASU 2015-17), which simplifies the balance sheet classification of deferred taxes. This pronouncement requires that all deferred tax assets and liabilities be classified as noncurrent in the classified balance sheet, rather than separating such deferred taxes into current and noncurrent amounts, as is required under current guidance. This pronouncement is effective for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2016, and may be applied either prospectively or retrospectively. We early adopted this pronouncement, on a retrospective basis, for our fiscal year ending February 29, 2016. As a result, we have reclassified \$8.1 million of deferred taxes from current assets to noncurrent assets for the fiscal year ended February 28, 2015 to conform to the current year presentation.

In February 2015, the FASB issued an accounting pronouncement (FASB ASU 2015-2) related to the elimination of guidance which has allowed entities with interests in certain investment funds to follow earlier consolidation guidance and makes changes to both the variable interest model and the voting model (FASB ASC 810). This standard will require all entities to re-evaluate consolidation conclusions regarding variable interest entities. This pronouncement is effective for fiscal years, and for interim

periods within those fiscal years, beginning after December 15, 2015. We will adopt this pronouncement for our fiscal year beginning March 1, 2016. We do not expect this pronouncement to have a material effect on our consolidated financial statements.

In May 2015, the FASB issued an accounting pronouncement (FASB ASU 2015-7), which eliminates the requirement for entities to categorize within the fair value hierarchy investments for which fair values are measured at net asset value (“NAV”) per share (FASB ASC Subtopic 820-10). This standard also removes the requirement to make certain disclosures for all investments that are eligible to be measured at fair value using the NAV per share practical expedient, instead limiting disclosures to investments for which the entity has elected the expedient. This pronouncement is effective for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2015, and retrospective adoption is required. We will adopt this pronouncement for our fiscal year beginning March 1, 2016. We do not expect this pronouncement to have a material effect on our consolidated financial statements.

In July 2015, the FASB issued an accounting pronouncement (FASB ASU 2015-11), which simplifies the subsequent measurement of inventory by replacing the lower of cost or market test with a lower of cost or net realizable value (“NRV”) test. NRV is calculated as the estimated selling price less reasonably predictable costs of completion, disposal and transportation. This pronouncement is effective for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2016, and prospective adoption is required. We will adopt this pronouncement for our fiscal year beginning March 1, 2017. We do not expect this pronouncement to have a material effect on our consolidated financial statements.

In August 2015, the FASB issued an accounting pronouncement (FASB ASU 2015-14), which deferred the effective date of FASB ASU 2014-09, Revenue from Contracts with Customers, for all entities by one year. As a result, that accounting standard is now effective for public business entities for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2017. Based on this amendment, we will adopt FASB ASU 2014-09 for our fiscal year beginning March 1, 2018. We do not expect this pronouncement to have a material effect on our consolidated financial statements.

In August 2015, the FASB issued an accounting pronouncement (FASB ASU 2015-15) related to the presentation of debt issuance costs. This standard clarifies the guidance set forth in FASB ASU 2015-03, which required that debt issuance costs related to a recognized debt liability be presented on the balance sheet as a direct deduction from the debt liability rather than as an asset. The new pronouncement clarifies that debt issuance costs related to line-of-credit arrangements could continue to be presented as an asset and be subsequently amortized over the term of the line-of-credit arrangement, regardless of whether there are any outstanding borrowings on the arrangement. We will consider this clarification in conjunction with our adoption of FASB ASU 2015-03, which will occur for our fiscal year beginning March 1, 2016 and do not expect it to have a material impact on our consolidated financial statements.

In January 2016, the FASB issued an accounting pronouncement (FASB ASU 2016-01) related to financial instruments (FASB ASC Subtopic 825-10). This pronouncement requires that most equity investments be measured at fair value, with subsequent changes in fair value recognized in net income. The pronouncement also impacts financial liabilities under the fair value option and the presentation and disclosure requirements for financial instruments. The pronouncement is effective for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2017. We will adopt this pronouncement for our fiscal year beginning March 1, 2018 and are currently evaluating the effect on our consolidated financial statements.

In February 2016, the FASB issued an accounting pronouncement (FASB ASU 2016-02) related to the accounting for leases. This pronouncement requires lessees to record most leases on their balance sheet, while expense recognition on the income statement remains similar to current lease accounting guidance. The guidance also eliminates real estate-specific provisions and modifies certain aspects of lessor accounting. Under the new guidance, lease classification as either a finance lease or an operating lease will determine how lease-related revenue and expense are recognized. The pronouncement is effective for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2018. We will adopt this pronouncement for our fiscal year beginning March 1, 2019

and are currently evaluating the effect on our consolidated financial statements.

In March 2016, the FASB issued an accounting pronouncement (FASB ASU 2016-06) related to the embedded derivative analysis for debt instruments with contingent call or put options. This pronouncement clarifies that an exercise contingency does not need to be evaluated to determine whether it relates only to interest rates or credit risk. Instead, the contingent put or call option should be evaluated for possible bifurcation as a derivative in accordance with the four-step decision sequence detailed in FASB ASC 815-15, without regard to the nature of the exercise contingency. The pronouncement is effective for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2016. We are currently in the process of evaluating the effects of this pronouncement on our consolidated financial statements, including potential early adoption.

In March 2016, the FASB issued an accounting pronouncement (FASB ASU 2016-08) related to reporting revenue gross versus net, or principal versus agent considerations. This pronouncement is meant to clarify the guidance in FASB ASU 2014-09, Revenue from Contracts with Customers, as it pertains to principal versus agent considerations. Specifically, the guidance addresses how

entities should identify goods and services being provided to a customer, the unit of account for a principal versus agent assessment, how to evaluate whether a good or service is controlled before being transferred to a customer, and how to assess whether an entity controls services performed by another party. The pronouncement has the same effective date as the new revenue standard, which is effective for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2017. We will adopt this pronouncement for our fiscal year beginning March 1, 2018 and are currently evaluating the effect on our consolidated financial statements.

In March 2016, the FASB issued an accounting pronouncement (FASB ASU 2016-09) related to simplifications of employee share-based payment accounting. This pronouncement eliminates the APIC pool concept and requires that excess tax benefits and tax deficiencies be recorded in the income statement when awards are settled. The pronouncement also addresses simplifications related to statement of cash flows classification, accounting for forfeitures, and minimum statutory tax withholding requirements. The pronouncement is effective for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2016. We will adopt this pronouncement for our fiscal year beginning March 1, 2017 and are currently evaluating the effect on our consolidated financial statements.

In April 2016, the FASB issued an accounting pronouncement (FASB ASU 2016-10) related to identifying performance obligations and licensing. This pronouncement is meant to clarify the guidance in FASB ASU 2014-09, Revenue from Contracts with Customers. Specifically, the guidance addresses an entity's identification of its performance obligations in a contract, as well as an entity's evaluation of the nature of its promise to grant a license of intellectual property and whether or not that revenue is recognized over time or at a point in time. The pronouncement has the same effective date as the new revenue standard, which is effective for fiscal years, and for interim periods within those fiscal years, beginning after December 15, 2017. We will adopt this pronouncement for our fiscal year beginning March 1, 2018 and do not expect it to have a material impact on our consolidated financial statements.

### 3. CARMAX AUTO FINANCE

CAF provides financing to qualified retail customers purchasing vehicles at CarMax stores. CAF provides us the opportunity to capture additional profits, cash flows and sales while managing our reliance on third-party finance sources. Management regularly analyzes CAF's operating results by assessing profitability, the performance of the auto loan receivables including trends in credit losses and delinquencies, and CAF direct expenses. This information is used to assess CAF's performance and make operating decisions including resource allocation.

We typically use securitizations to fund loans originated by CAF, as discussed in Note 2(F). CAF income primarily reflects the interest and fee income generated by the auto loan receivables less the interest expense associated with the debt issued to fund these receivables, a provision for estimated loan losses and direct CAF expenses.

CAF income does not include any allocation of indirect costs. Although CAF benefits from certain indirect overhead expenditures, we have not allocated indirect costs to CAF to avoid making subjective allocation decisions. Examples of indirect costs not allocated to CAF include retail store expenses and corporate expenses. In addition, except for auto loan receivables, which are disclosed in Note 4, CAF assets are not separately reported nor do we allocate assets to CAF because such allocation would not be useful to management in making operating decisions.

## Components of CAF Income

| (In millions)                                         | Years Ended February 29 or 28 |                  |           |                  |           |                  |
|-------------------------------------------------------|-------------------------------|------------------|-----------|------------------|-----------|------------------|
|                                                       | 2016                          | % <sup>(1)</sup> | 2015      | % <sup>(1)</sup> | 2014      | % <sup>(1)</sup> |
| Interest margin:                                      |                               |                  |           |                  |           |                  |
| Interest and fee income                               | \$682.9                       | 7.5              | \$604.9   | 7.7              | \$548.0   | 8.3              |
| Interest expense                                      | (127.7 )                      | (1.4 )           | (96.6 )   | (1.2 )           | (90.0 )   | (1.4 )           |
| Total interest margin                                 | 555.2                         | 6.1              | 508.3     | 6.5              | 458.0     | 6.9              |
| Provision for loan losses                             | (101.2 )                      | (1.1 )           | (82.3 )   | (1.0 )           | (72.2 )   | (1.1 )           |
| Total interest margin after provision for loan losses | 454.0                         | 5.0              | 426.0     | 5.4              | 385.8     | 5.8              |
| Total other (expense) income                          | (0.4 )                        | —                | —         | —                | 0.1       | —                |
| Direct expenses:                                      |                               |                  |           |                  |           |                  |
| Payroll and fringe benefit expense                    | (28.2 )                       | (0.3 )           | (25.3 )   | (0.3 )           | (22.6 )   | (0.3 )           |
| Other direct expenses                                 | (33.4 )                       | (0.4 )           | (33.4 )   | (0.4 )           | (27.1 )   | (0.4 )           |
| Total direct expenses                                 | (61.6 )                       | (0.7 )           | (58.7 )   | (0.7 )           | (49.7 )   | (0.8 )           |
| CarMax Auto Finance income                            | \$392.0                       | 4.3              | \$367.3   | 4.7              | \$336.2   | 5.1              |
| Total average managed receivables                     | \$9,092.9                     |                  | \$7,859.9 |                  | \$6,629.5 |                  |

<sup>(1)</sup> Percent of total average managed receivables.

## 4. AUTO LOAN RECEIVABLES

Auto loan receivables include amounts due from customers related to retail vehicle sales financed through CAF and are presented net of an allowance for estimated loan losses. We generally use warehouse facilities to fund auto loan receivables originated by CAF until we elect to fund them through a term securitization or alternative funding arrangement. The majority of the auto loan receivables serve as collateral for the related non-recourse notes payable of \$9.53 billion as of February 29, 2016, and \$8.47 billion as of February 28, 2015. See Notes 2(F) and 11 for additional information on securitizations and non-recourse notes payable.

## Auto Loans Receivable, Net

| (In millions)                    | As of February 29 or 28 |           |
|----------------------------------|-------------------------|-----------|
|                                  | 2016                    | 2015      |
| Term securitizations             | \$7,828.0               | \$7,226.5 |
| Warehouse facilities             | 1,399.0                 | 986.0     |
| Other receivables <sup>(1)</sup> | 366.6                   | 246.2     |
| Total ending managed receivables | 9,593.6                 | 8,458.7   |
| Accrued interest and fees        | 35.0                    | 31.2      |
| Other                            | 3.2                     | 27.3      |
| Less allowance for loan losses   | (94.9 )                 | (81.7 )   |
| Auto loan receivables, net       | \$9,536.9               | \$8,435.5 |

<sup>(1)</sup> Other receivables includes receivables not funded through the warehouse facilities or term securitizations, including receivables restricted as excess collateral for those funding arrangements.

**Credit Quality.** When customers apply for financing, CAF's proprietary scoring models rely on the customers' credit history and certain application information to evaluate and rank their risk. We obtain credit histories and other credit data that includes information such as number, age, type of and payment history for prior or existing credit

accounts. The application information that is used includes income, collateral value and down payment. The scoring models yield credit grades that represent the relative likelihood of repayment. Customers assigned a grade of “A” are determined to have the highest probability of repayment, and customers assigned a lower grade are determined to have a lower probability of repayment. For loans that are approved, the credit grade influences the terms of the agreement, such as the required loan-to-value ratio and interest rate.

CAF uses a combination of the initial credit grades and historical performance to monitor the credit quality of the auto loan receivables on an ongoing basis. We validate the accuracy of the scoring models periodically. Loan performance is reviewed on a recurring basis to identify whether the assigned grades adequately reflect the customers' likelihood of repayment.

#### Ending Managed Receivables by Major Credit Grade

|                                  | As of February 29 or 28 |                  |                     |                  |
|----------------------------------|-------------------------|------------------|---------------------|------------------|
| (In millions)                    | 2016 <sup>(1)</sup>     | % <sup>(2)</sup> | 2015 <sup>(1)</sup> | % <sup>(2)</sup> |
| A                                | \$4,666.6               | 48.6             | \$4,135.6           | 48.9             |
| B                                | 3,400.1                 | 35.4             | 3,055.3             | 36.1             |
| C and other                      | 1,526.9                 | 16.0             | 1,267.8             | 15.0             |
| Total ending managed receivables | \$9,593.6               | 100.0            | \$8,458.7           | 100.0            |

<sup>(1)</sup> Classified based on credit grade assigned when customers were initially approved for financing.

<sup>(2)</sup> Percent of total ending managed receivables.

#### Allowance for Loan Losses

|                                 | As of February 29 or 28 |                  |         |                  |
|---------------------------------|-------------------------|------------------|---------|------------------|
| (In millions)                   | 2016                    | % <sup>(1)</sup> | 2015    | % <sup>(1)</sup> |
| Balance as of beginning of year | \$81.7                  | 0.97             | \$69.9  | 0.97             |
| Charge-offs                     | (180.6)                 |                  | (155.9) |                  |
| Recoveries                      | 92.6                    |                  | 85.4    |                  |
| Provision for loan losses       | 101.2                   |                  | 82.3    |                  |
| Balance as of end of year       | \$94.9                  | 0.99             | \$81.7  | 0.97             |

<sup>(1)</sup> Percent of total ending managed receivables.

The allowance for loan losses represents an estimate of the amount of net losses inherent in our portfolio of managed receivables as of the applicable reporting date and anticipated to occur during the following 12 months. The allowance is primarily based on the credit quality of the underlying receivables, historical loss trends and forecasted forward loss curves. We also take into account recent trends in delinquencies and losses, recovery rates and the economic environment. The provision for loan losses is the periodic expense of maintaining an adequate allowance.

#### Past Due Receivables

|                                  | As of February 29 or 28 |                  |           |                  |
|----------------------------------|-------------------------|------------------|-----------|------------------|
| (In millions)                    | 2016                    | % <sup>(1)</sup> | 2015      | % <sup>(1)</sup> |
| Total ending managed receivables | \$9,593.6               | 100.0            | \$8,458.7 | 100.0            |

#### Delinquent loans:

|                               |         |     |         |     |
|-------------------------------|---------|-----|---------|-----|
| 31-60 days past due           | \$171.0 | 1.8 | \$152.1 | 1.8 |
| 61-90 days past due           | 69.1    | 0.7 | 52.5    | 0.6 |
| Greater than 90 days past due | 22.7    | 0.2 | 16.8    | 0.2 |
| Total past due                | \$262.8 | 2.7 | \$221.4 | 2.6 |

<sup>(1)</sup> Percent of total ending managed receivables.

## 5.DERIVATIVE INSTRUMENTS AND HEDGING ACTIVITIES

We use derivatives to manage certain risks arising from both our business operations and economic conditions, particularly with regard to issuances of debt. Primary exposures include LIBOR and other rates used as benchmarks in our securitizations and other debt financing. We enter into derivative instruments to manage exposures related to

the future known receipt or payment of uncertain cash amounts, the values of which are impacted by interest rates, and designate these derivative instruments as cash flow hedges for accounting purposes. Our derivative instruments are used to manage (i) differences in the amount of our known or expected cash receipts and our known or expected cash payments principally related to the funding of our auto loan receivables, and (ii) exposure to variable interest rates associated with our term loan, as further discussed in Note 11.

For the derivatives associated with our securitization program, the effective portion of changes in the fair value is initially recorded in accumulated other comprehensive loss (“AOCL”). For the majority of these derivatives, the amounts are subsequently reclassified into CAF income in the period that the hedged forecasted transaction affects earnings, which occurs as interest expense is recognized on those future issuances of debt. During the next 12 months, we estimate that an additional \$10.5 million will be reclassified from AOCL as a decrease to CAF income.

As of February 29, 2016 and February 28, 2015, we had interest rate swaps outstanding with a combined notional amount of \$2.42 billion and \$1.40 billion, respectively, that were designated as cash flow hedges of interest rate risk.

#### Fair Values of Derivative Instruments

| (In thousands)                               | As of February 29 or 28 |             |         |             |
|----------------------------------------------|-------------------------|-------------|---------|-------------|
|                                              | 2016                    |             | 2015    |             |
|                                              | Assets                  | Liabilities | Assets  | Liabilities |
|                                              | (1)                     | (2)         | (1)     | (2)         |
| Derivatives designated as accounting hedges: |                         |             |         |             |
| Interest rate swaps                          | \$587                   | \$(8,024 )  | \$1,201 | \$(1,064 )  |

(1) Reported in other current assets on the consolidated balance sheets.

(2) Reported in accounts payable on the consolidated balance sheets.

#### Effect of Derivative Instruments on Comprehensive Income

| (In thousands)                                             | Years Ended February 29 or 28 |           |           |
|------------------------------------------------------------|-------------------------------|-----------|-----------|
|                                                            | 2016                          | 2015      | 2014      |
| Derivatives designated as accounting hedges:               |                               |           |           |
| Loss recognized in AOCL <sup>(1)</sup>                     | \$(20,715)                    | \$(5,847) | \$(5,286) |
| Loss reclassified from AOCL into CAF income <sup>(1)</sup> | \$(8,277 )                    | \$(8,118) | \$(9,872) |
| (Loss) gain recognized in CAF income <sup>(2)</sup>        | \$(439 )                      | \$—       | \$76      |

(1) Represents the effective portion.

(2) Represents the ineffective portion.

#### 6. FAIR VALUE MEASUREMENTS

Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants in the principal market or, if none exists, the most advantageous market, for the specific asset or liability at the measurement date (referred to as the “exit price”). The fair value should be based on assumptions that market participants would use, including a consideration of nonperformance risk.

We assess the inputs used to measure fair value using the three-tier hierarchy. The hierarchy indicates the extent to which inputs used in measuring fair value are observable in the market.

Level 1 Inputs include unadjusted quoted prices in active markets for identical assets or liabilities that we can access at the measurement date.

Level 2 Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly, including quoted prices for similar assets in active markets, quoted prices from identical or similar assets in inactive markets and observable inputs such as interest rates and yield curves.

Level Inputs that are significant to the measurement that are not observable in the market and include management's  
3 judgments about the assumptions market participants would use in pricing the asset or liability (including assumptions about risk).

Our fair value processes include controls that are designed to ensure that fair values are appropriate. Such controls include model validation, review of key model inputs, analysis of period-over-period fluctuations and reviews by senior management.

## Valuation Methodologies

**Money Market Securities.** Money market securities are cash equivalents, which are included in cash and cash equivalents, restricted cash from collections on auto loan receivables or other assets. They consist of highly liquid investments with original maturities of three months or less and are classified as Level 1.

**Mutual Fund Investments.** Mutual fund investments consist of publicly traded mutual funds that primarily include diversified investments in large-, mid- and small-cap domestic and international companies. The investments, which are included in other assets, are held in a rabbi trust established to fund informally our executive deferred compensation plan and are classified as Level 1.

**Derivative Instruments.** The fair values of our derivative instruments are included in either other current assets or accounts payable. As described in Note 5, as part of our risk management strategy, we utilize derivative instruments to manage differences in the amount of our known or expected cash receipts and our known or expected cash payments principally related to the funding of our auto loan receivables as well as to manage exposure to variable interest rates on our term loan. Our derivatives are not exchange-traded and are over-the-counter customized derivative instruments. All of our derivative exposures are with highly rated bank counterparties.

We measure derivative fair values assuming that the unit of account is an individual derivative instrument and that derivatives are sold or transferred on a stand-alone basis. We estimate the fair value of our derivatives using quotes determined by the derivative counterparties and third-party valuation services. Quotes from third-party valuation services and quotes received from bank counterparties project future cash flows and discount the future amounts to a present value using market-based expectations for interest rates and the contractual terms of the derivative instruments. The models do not require significant judgment and model inputs can typically be observed in a liquid market; however, because the models include inputs other than quoted prices in active markets, all derivatives are classified as Level 2.

Our derivative fair value measurements consider assumptions about counterparty and our own nonperformance risk. We monitor counterparty and our own nonperformance risk and, in the event that we determine that a party is unlikely to perform under terms of the contract, we would adjust the derivative fair value to reflect the nonperformance risk.

## Items Measured at Fair Value on a Recurring Basis

|                                       |      | As of February 29, 2016 |           |           |   |
|---------------------------------------|------|-------------------------|-----------|-----------|---|
| (In thousands)                        |      | Level 1                 | Level 2   | Total     |   |
| <b>Assets:</b>                        |      |                         |           |           |   |
| Money market securities               |      | \$439,943               | \$—       | \$439,943 |   |
| Mutual fund investments               |      | 13,622                  | —         | 13,622    |   |
| Derivative instruments                |      | —                       | 587       | 587       |   |
| Total assets at fair value            |      | \$453,565               | \$587     | \$454,152 |   |
| Percent of total assets at fair value | 99.9 | % 0.1                   | % 100.0   | %         |   |
| Percent of total assets               | 3.1  | % —                     | % 3.1     | %         |   |
| <b>Liabilities:</b>                   |      |                         |           |           |   |
| Derivative instruments                |      | \$—                     | \$(8,024) | \$(8,024) | ) |
| Total liabilities at fair value       |      | \$—                     | \$(8,024) | \$(8,024) | ) |
| Percent of total liabilities          | —    | % 0.1                   | % 0.1     | %         |   |



|                                       | As of February 28, 2015 |           |           |   |  |
|---------------------------------------|-------------------------|-----------|-----------|---|--|
| (In thousands)                        | Level 1                 | Level 2   | Total     |   |  |
| Assets:                               |                         |           |           |   |  |
| Money market securities               | \$380,100               | \$—       | \$380,100 |   |  |
| Mutual fund investments               | 9,242                   | —         | 9,242     |   |  |
| Derivative instruments                | —                       | 1,201     | 1,201     |   |  |
| Total assets at fair value            | \$389,342               | \$1,201   | \$390,543 |   |  |
| Percent of total assets at fair value | 99.7                    | % 0.3     | % 100.0   | % |  |
| Percent of total assets               | 2.9                     | % —       | % 3.0     | % |  |
| Liabilities:                          |                         |           |           |   |  |
| Derivative instruments                | \$—                     | \$(1,064) | \$(1,064) | ) |  |
| Total liabilities at fair value       | \$—                     | \$(1,064) | \$(1,064) | ) |  |
| Percent of total liabilities          | —                       | % —       | % —       | % |  |

There were no transfers between Levels 1 and 2, and we had no Level 3 assets for the years ended February 29, 2016 and February 28, 2015.

## 7. PROPERTY AND EQUIPMENT

| (In thousands)                                 | As of February 29 or 28 |             |
|------------------------------------------------|-------------------------|-------------|
|                                                | 2016                    | 2015        |
| Land                                           | \$510,068               | \$398,288   |
| Land held for development                      | 85,127                  | 151,306     |
| Buildings                                      | 1,650,168               | 1,390,802   |
| Leasehold improvements                         | 174,495                 | 146,140     |
| Furniture, fixtures and equipment              | 443,050                 | 389,650     |
| Construction in progress                       | 224,109                 | 209,058     |
| Total property and equipment                   | 3,087,017               | 2,685,244   |
| Less accumulated depreciation and amortization | 925,319                 | 822,706     |
| Property and equipment, net                    | \$2,161,698             | \$1,862,538 |

Land held for development represents land owned for potential store growth. Depreciation expense was \$127.0 million in fiscal 2016, \$105.7 million in fiscal 2015 and \$90.4 million in fiscal 2014.

## 8. CANCELLATION RESERVES

We recognize revenue for EPP products at the time of sale, net of a reserve for estimated contract cancellations. Cancellations of these services may result from early termination by the customer, or default or prepayment on the finance contract. The reserve for cancellations is evaluated for each product, and is based on forecasted forward cancellation curves utilizing historical experience, recent trends and credit mix of the customer base.

### Cancellation Reserves

| (In millions)                      | As of February |        |
|------------------------------------|----------------|--------|
|                                    | 2016           | 2015   |
| Balance as of beginning of year    | \$94.4         | \$72.5 |
| Cancellations                      | (61.3)         | (49.1) |
| Provision for future cancellations | 77.1           | 71.0   |

|                           |         |        |
|---------------------------|---------|--------|
| Balance as of end of year | \$110.2 | \$94.4 |
|---------------------------|---------|--------|

The current portion of estimated cancellation reserves is recognized as a component of accrued expenses and other current liabilities with the remaining amount recognized in other liabilities. As of February 29, 2016 and February 28, 2015, the current portion of cancellation reserves was \$54.4 million and \$44.8 million, respectively.

In fiscal 2014, the company reviewed the assumptions used in developing its cancellation reserves for EPP products and incorporated additional data into a more sophisticated model as part of our evaluation of the cancellation rates. This additional data included changes in the product and administration of the product by the company and changes in the credit mix of the customer base. Based on our evaluation, we determined that this additional data should have been considered in our previous assessments of cancellation reserves. We corrected this accounting error by increasing the cancellation reserves and reducing other sales and revenues. Fiscal 2014 net earnings were reduced by \$11.9 million (net of tax of \$7.6 million), or \$0.05 per share, pertaining to fiscal 2013 and fiscal 2012. The out of period error was not material to fiscal 2014 or any previously reported interim or annual period.

## 9. INCOME TAXES

### Income Tax Provision

| (In thousands)       | Years Ended February 29 or 28 |           |           |
|----------------------|-------------------------------|-----------|-----------|
|                      | 2016                          | 2015      | 2014      |
| Current:             |                               |           |           |
| Federal              | \$324,096                     | \$329,211 | \$283,174 |
| State                | 45,183                        | 47,061    | 38,747    |
| Total                | 369,279                       | 376,272   | 321,921   |
| Deferred:            |                               |           |           |
| Federal              | 16,398                        | (3,499 )  | (15,129 ) |
| State                | 839                           | (800 )    | (2,056 )  |
| Total                | 17,237                        | (4,299 )  | (17,185 ) |
| Income tax provision | \$386,516                     | \$371,973 | \$304,736 |

### Effective Income Tax Rate Reconciliation

|                                                      | Years Ended February 29 or 28 |        |        |
|------------------------------------------------------|-------------------------------|--------|--------|
|                                                      | 2016                          | 2015   | 2014   |
| Federal statutory income tax rate                    | 35.0 %                        | 35.0 % | 35.0 % |
| State and local income taxes, net of federal benefit | 3.2                           | 3.4    | 3.1    |
| Nondeductible and other items                        | 0.2                           | 0.2    | 0.2    |
| Credits                                              | (0.1 )                        | (0.2 ) | (0.1 ) |
| Effective income tax rate                            | 38.3 %                        | 38.4 % | 38.2 % |

## Temporary Differences Resulting in Deferred Tax Assets and Liabilities

|                                                     | As of February 29 or<br>28 |           |
|-----------------------------------------------------|----------------------------|-----------|
| (In thousands)                                      | 2016                       | 2015      |
| Deferred tax assets:                                |                            |           |
| Accrued expenses                                    | \$60,341                   | \$52,933  |
| Partnership basis                                   | 97,586                     | 95,443    |
| Stock compensation                                  | 56,606                     | 63,148    |
| Derivatives                                         | 8,320                      | 4,010     |
| Capital loss carry forward                          | 1,807                      | 1,597     |
| Total deferred tax assets                           | 224,660                    | 217,131   |
| Less: valuation allowance                           | (1,807 )                   | (1,597 )  |
| Total deferred tax assets after valuation allowance | 222,853                    | 215,534   |
| Deferred tax liabilities:                           |                            |           |
| Prepaid expenses                                    | 19,496                     | 17,935    |
| Property and equipment                              | 32,691                     | 14,816    |
| Inventory                                           | 8,804                      | 7,045     |
| Total deferred tax liabilities                      | 60,991                     | 39,796    |
| Net deferred tax asset                              | \$161,862                  | \$175,738 |

Except for amounts for which a valuation allowance has been provided, we believe it is more likely than not that the availability of loss carrybacks and the results of future operations will generate sufficient taxable income to realize the deferred tax assets. The valuation allowance as of February 29, 2016, relates to capital loss carryforwards that are not more likely than not to be utilized prior to their expiration.

## Reconciliation of Unrecognized Tax Benefits

|                                                              | Years Ended February 29 or<br>28 |          |          |
|--------------------------------------------------------------|----------------------------------|----------|----------|
| (In thousands)                                               | 2016                             | 2015     | 2014     |
| Balance at beginning of year                                 | \$24,951                         | \$26,330 | \$25,059 |
| Increases for tax positions of prior years                   | 125                              | 1,549    | 1,523    |
| Decreases for tax positions of prior years                   | (853 )                           | (5,999 ) | (4,658 ) |
| Increases based on tax positions related to the current year | 5,256                            | 5,467    | 5,960    |
| Settlements                                                  | (830 )                           | (612 )   | (809 )   |
| Lapse of statute                                             | (1,878 )                         | (1,784 ) | (745 )   |
| Balance at end of year                                       | \$26,771                         | \$24,951 | \$26,330 |

As of February 29, 2016, we had \$26.8 million of gross unrecognized tax benefits, \$10.3 million of which, if recognized, would affect our effective tax rate. It is reasonably possible that the amount of the unrecognized tax benefit with respect to certain of our uncertain tax positions will increase or decrease during the next 12 months; however, we do not expect the change to have a significant effect on our results of operations, financial condition or cash flows. As of February 28, 2015, we had \$25.0 million of gross unrecognized tax benefits, \$9.6 million of which, if recognized, would affect our effective tax rate. As of February 28, 2014, we had \$26.3 million of gross unrecognized tax benefits, \$7.6 million of which, if recognized, would affect our effective tax rate.

Our continuing practice is to recognize interest and penalties related to income tax matters in SG&A expenses. Our accrual for interest and penalties increased \$0.6 million to \$2.0 million as of February 29, 2016, from \$1.4 million as of February 28, 2015. Our accrual for interest and penalties decreased \$0.2 million to \$1.4 million as of February 28, 2015, from \$1.6 million as of February 28, 2014.

CarMax is subject to U.S. federal income tax as well as income tax of multiple states and local jurisdictions. With a few insignificant exceptions, we are no longer subject to U.S. federal, state and local income tax examinations by tax authorities for years prior to fiscal 2013.

## 10. BENEFIT PLANS

## (A) Retirement Benefit Plans

We have two frozen noncontributory defined benefit plans: our pension plan (the “pension plan”) and our unfunded, nonqualified plan (the “restoration plan”), which restores retirement benefits for certain associates who are affected by Internal Revenue Code limitations on benefits provided under the pension plan. No additional benefits have accrued under these plans since they were frozen; however, we have a continuing obligation to fund the pension plan and will continue to recognize net periodic pension expense for both plans for benefits earned prior to being frozen. We use a fiscal year end measurement date for both the pension plan and the restoration plan.

## Benefit Plan Information

| (In thousands)               | As of February 29 or 28 |             |                  |             |             |             |
|------------------------------|-------------------------|-------------|------------------|-------------|-------------|-------------|
|                              | Pension Plan            |             | Restoration Plan |             | Total       |             |
|                              | 2016                    | 2015        | 2016             | 2015        | 2016        | 2015        |
| Plan assets                  | \$121,746               | \$135,249   | \$—              | \$—         | \$121,746   | \$135,249   |
| Projected benefit obligation | 201,715                 | 218,189     | 10,662           | 11,052      | 212,377     | 229,241     |
| Funded status recognized     | \$(79,969 )             | \$(82,940 ) | \$(10,662 )      | \$(11,052 ) | \$(90,631 ) | \$(93,992 ) |

Amounts recognized in the consolidated balance sheets:

|                       |             |             |             |             |             |             |
|-----------------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Current liability     | \$—         | \$—         | \$(459 )    | \$(462 )    | \$(459 )    | \$(462 )    |
| Noncurrent liability  | (79,969 )   | (82,940 )   | (10,203 )   | (10,590 )   | (90,172 )   | (93,530 )   |
| Net amount recognized | \$(79,969 ) | \$(82,940 ) | \$(10,662 ) | \$(11,052 ) | \$(90,631 ) | \$(93,992 ) |

| (In thousands)                                 | Years Ended February 29 or 28 |          |            |                  |       |       |           |          |            |
|------------------------------------------------|-------------------------------|----------|------------|------------------|-------|-------|-----------|----------|------------|
|                                                | Pension Plan                  |          |            | Restoration Plan |       |       | Total     |          |            |
|                                                | 2016                          | 2015     | 2014       | 2016             | 2015  | 2014  | 2016      | 2015     | 2014       |
| Total net pension expense                      | \$847                         | \$363    | \$1,341    | \$456            | \$453 | \$433 | \$1,303   | \$816    | \$1,774    |
| Total net actuarial (gain) loss <sup>(1)</sup> | \$(1,786)                     | \$33,286 | \$(16,268) | \$(428)          | \$840 | \$803 | \$(2,214) | \$34,126 | \$(15,465) |

(1) Changes recognized in Accumulated Other Comprehensive Loss

The projected benefit obligation (“PBO”) will change primarily due to interest cost and total net actuarial (gain) loss, and plan assets will change primarily as a result of the actual return on plan assets. Benefit payments, which reduce the PBO and plan assets, and employer contributions, which increase plan assets, were not material in fiscal 2016 or 2015. The net actuarial (gain) loss in a fiscal year is recognized in accumulated other comprehensive loss and may later be recognized as a component of future pension expense. In fiscal 2017, we anticipate that \$1.5 million in estimated actuarial losses of the pension plan will be amortized from accumulated other comprehensive loss. We do not anticipate that any appreciable estimated actuarial losses will be amortized from accumulated other comprehensive loss for the restoration plan.

**Benefit Obligations.** Accumulated and projected benefit obligations (“ABO” and “PBO”) represent the obligations of the benefit plans for past service as of the measurement date. ABO is the present value of benefits earned to date with benefits computed based on current service and compensation levels. PBO is ABO increased to reflect expected future service and increased compensation levels. As a result of the freeze of plan benefits under our pension and restoration plans, the ABO and PBO balances are equal to one another at all subsequent dates.

**Funding Policy.** For the pension plan, we contribute amounts sufficient to meet minimum funding requirements as set forth in the employee benefit and tax laws, plus any additional amounts as we may determine to be appropriate. We do not expect to make any contributions to the pension plan in fiscal 2017; however, conditions may change where we may elect to make contributions. We expect the pension plan to make benefit payments of approximately \$3.0 million

for each of the next two fiscal years, and \$4.0 million for each of the subsequent three fiscal years. For the non-funded restoration plan, we contribute an amount equal to the benefit payments, which we expect to be approximately \$0.5 million for each of the next five fiscal years.

## Assumptions Used to Determine Benefit Obligations

As of February 29 or 28

| Pension Plan |      | Restoration Plan |      |
|--------------|------|------------------|------|
| 2016         | 2015 | 2016             | 2015 |

|                              |       |       |       |       |
|------------------------------|-------|-------|-------|-------|
| Discount rate <sup>(1)</sup> | 4.50% | 4.00% | 4.50% | 4.00% |
|------------------------------|-------|-------|-------|-------|

- (1) For the restoration plan, the discount rate presented is applied to the pre-2004 annuity amounts. A rate of 4.50% is assumed for the post-2004 lump sum amounts paid from the plan for fiscal 2016 and fiscal 2015.

## Assumptions Used to Determine Net Pension Expense

Years Ended February 29 or 28

| Pension Plan |      |      | Restoration Plan |      |      |
|--------------|------|------|------------------|------|------|
| 2016         | 2015 | 2014 | 2016             | 2015 | 2014 |

|                                        |       |       |       |       |       |       |
|----------------------------------------|-------|-------|-------|-------|-------|-------|
| Discount rate <sup>(1)</sup>           | 4.00% | 4.55% | 4.30% | 4.00% | 4.55% | 4.30% |
| Expected rate of return on plan assets | 7.75% | 7.75% | 7.75% | — %   | — %   | — %   |

- (1) For the restoration plan, the discount rate presented is applied to the pre-2004 annuity amounts. A rate of 4.50% is assumed for post-2004 lump sum amounts paid from the plan for fiscal 2016, fiscal 2015 and fiscal 2014.

Assumptions. Underlying both the calculation of the PBO and the net pension expense are actuarial calculations of each plan's liability. These calculations use participant-specific information such as salary, age and years of service, as well as certain assumptions, the most significant being the discount rate, rate of return on plan assets and mortality rate. We evaluate these assumptions at least once a year and make changes as necessary.

The discount rate used for retirement benefit plan accounting reflects the yields available on high-quality, fixed income debt instruments. For our plans, we review high quality corporate bond indices in addition to a hypothetical portfolio of corporate bonds with maturities that approximate the expected timing of the anticipated benefit payments. To determine the expected long-term return on plan assets, we consider the current and anticipated asset allocations, as well as historical and estimated returns on various categories of plan assets. We apply the estimated rate of return to a market-related value of assets, which reduces the underlying variability in the asset values. The use of expected long-term rates of return on pension plan assets could result in recognized asset returns that are greater or less than the actual returns of those pension plan assets in any given year. Over time, however, the expected long-term returns are anticipated to approximate the actual long-term returns, and therefore, result in a pattern of income and expense recognition that more closely matches the pattern of the services provided by the employees. Differences between actual and expected returns, which are a component of unrecognized actuarial gains/losses, are recognized over the average life expectancy of all plan participants.

Given the frozen status of the pension and benefit restoration plans, the rate of compensation increases is not applicable for periods subsequent to December 31, 2008. Mortality rate assumptions are based on the life expectancy of the population and were updated in fiscal 2015 to account for increases in life expectancy. This change increased the PBO and ABO.

## Fair Value of Plan Assets And Fair Value Hierarchy

As of February 29 or 28

| (In thousands)                    | 2016     | 2015     |
|-----------------------------------|----------|----------|
| Mutual funds (Level 1):           |          |          |
| Equity securities                 | \$78,951 | \$84,303 |
| Equity securities – international | 5,771    | 17,114   |
| Fixed income securities           | 25,978   | 32,549   |
| Collective funds (Level 2):       |          |          |

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|                          |           |           |
|--------------------------|-----------|-----------|
| Short-term investments   | 1,096     | 1,341     |
| Investment payables, net | (50       | ) (58     |
| Total                    | \$121,746 | \$135,249 |

59

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**Plan Assets.** Our pension plan assets are held in trust and a fiduciary committee sets the investment policies and strategies. Long-term strategic investment objectives include achieving reasonable returns while prudently balancing risk and return, and controlling costs. We target allocating approximately 75% of plan assets to equity and equity-related instruments and approximately 25% to fixed income securities. Equity securities are currently composed of mutual funds that include highly diversified investments in large-, mid- and small-cap companies located in the United States and internationally. The fixed income securities are composed of mutual funds that include investments in debt securities, mortgage-backed securities, corporate bonds and other debt obligations primarily in the United States. We do not expect any plan assets to be returned to us during fiscal 2017.

The fair values of the plan's assets are provided by the plan's trustee and the investment managers. Within the fair value hierarchy (see Note 6), the mutual funds are classified as Level 1 as quoted active market prices for identical assets are used to measure fair value. The collective funds are public investment vehicles valued using a net asset value ("NAV"). The collective funds may be liquidated with minimal restrictions and are classified as Level 2.

#### (B) Retirement Savings 401(k) Plan

We sponsor a 401(k) plan for all associates meeting certain eligibility criteria. In conjunction with the pension plan curtailments, enhancements were made to the 401(k) plan effective January 1, 2009. The enhancements increased the maximum salary contribution for eligible associates and increased our matching contribution. Additionally, an annual discretionary company-funded contribution regardless of associate participation was implemented, as well as an additional discretionary company-funded contribution to those associates meeting certain age and service requirements. The total cost for company contributions was \$29.8 million in fiscal 2016, \$27.9 million in fiscal 2015 and \$25.0 million in fiscal 2014.

#### (C) Retirement Restoration Plan

Effective January 1, 2009, we replaced the frozen restoration plan with a new non-qualified retirement plan for certain senior executives who are affected by Internal Revenue Code limitations on benefits provided under the Retirement Savings 401(k) Plan. Under this plan, these associates may continue to defer portions of their compensation for retirement savings. We match the associates' contributions at the same rate provided under the 401(k) plan, and also may provide the annual discretionary company-funded contribution made regardless of associate participation, as well as the additional discretionary company-funded contribution to the associates meeting the same age and service requirements. This plan is unfunded with lump sum payments to be made upon the associate's retirement. The total cost for this plan was not significant in fiscal 2016, fiscal 2015 and fiscal 2014.

#### (D) Executive Deferred Compensation Plan

Effective January 1, 2011, we established an unfunded nonqualified deferred compensation plan to permit certain eligible associates to defer receipt of a portion of their compensation to a future date. This plan also includes a restorative company contribution designed to compensate the plan participants for any loss of company contributions under the Retirement Savings 401(k) Plan and the Retirement Restoration Plan due to a reduction in their eligible compensation resulting from deferrals into the Executive Deferred Compensation Plan. The total cost for this plan was not significant in fiscal 2016, fiscal 2015 and fiscal 2014.

### 11. DEBT

|                                        | As of February 29 or 28 |             |
|----------------------------------------|-------------------------|-------------|
| (In thousands)                         | 2016                    | 2015        |
| Revolving credit facility              | \$415,428               | \$10,785    |
| Term loan                              | 300,000                 | 300,000     |
| Finance and capital lease obligations  | 414,654                 | 327,838     |
| Non-recourse notes payable             | 9,527,750               | 8,470,629   |
| Total debt                             | 10,657,832              | 9,109,252   |
| Less: current portion                  | (315,509)               | (290,502)   |
| Long-term debt, net of current portion | \$10,342,323            | \$8,818,750 |

**Revolving Credit Facility.** We have a \$1.20 billion unsecured revolving credit facility (the “credit facility”) with various financial institutions that expires in August 2020. Borrowings under the credit facility are available for working capital and general corporate purposes. Borrowings accrue interest at variable rates based on LIBOR, the federal funds rate, or the prime rate, depending on the type of borrowing, and we pay a commitment fee on the unused portions of the available funds. Borrowings under the credit facility are either due “on demand” or at maturity depending on the type of borrowing. Borrowings with “on demand” repayment terms are presented as short-term debt while amounts due at maturity are presented as long-term debt with expected repayments within the next twelve months presented as a component of current portion of long-term debt. Outstanding borrowings of \$415.0 million at February 29, 2016 are classified as long-term debt as no repayments are scheduled to be made within the next 12 months.

However, conditions may change and we may elect to make repayments. As of February 29, 2016, the unused capacity of \$784.6 million was fully available to us.

The weighted average interest rate on outstanding short-term and long-term debt was 1.46% in fiscal 2016, 1.56% in fiscal 2015 and 1.52% in fiscal 2014.

**Term Loan.** We have a \$300 million term loan that expires in August 2020. The term loan accrues interest at variable rates (1.43% as of February 29, 2016) based on the LIBOR rate, the federal funds rate, or the prime rate. As of February 29, 2016, \$300 million remained outstanding and was classified as long-term debt as no repayments are scheduled to be made within the next 12 months. Borrowings under the term loan are available for working capital and general corporate purposes. We have entered into an interest rate derivative contract to manage our exposure to variable interest rates associated with this term loan.

**Finance and Capital Lease Obligations.** Finance and capital lease obligations relate primarily to stores subject to sale-leaseback transactions that did not qualify for sale accounting, and therefore, are accounted for as financings. The leases were structured at varying interest rates and generally have initial lease terms ranging from 15 to 20 years with payments made monthly. Payments on the leases are recognized as interest expense and a reduction of the obligations. We have not entered into any new sale-leaseback transactions since fiscal 2009. During fiscal 2016, finance lease obligations were increased by \$103.2 million related to leases that were modified or extended beyond their original lease term. Upon modification, the amortization of the obligation is reset, resulting in more of the lease payments being applied to interest expense in the initial years following the modification. See Note 15 for information on future minimum lease obligations.

**Non-Recourse Notes Payable.** The non-recourse notes payable relate to auto loan receivables funded through term securitizations and our warehouse facilities. The timing of principal payments on the non-recourse notes payable is based on the timing of principal collections and defaults on the securitized auto loan receivables. The current portion of non-recourse notes payable represents principal payments that are due to be distributed in the following period.

As of February 29, 2016, \$8.13 billion of non-recourse notes payable was outstanding related to term securitizations. These notes payable accrue interest predominantly at fixed rates and have scheduled maturities through August 2022, but may mature earlier, depending upon the repayment rate of the underlying auto loan receivables.

As of February 29, 2016, \$1.40 billion of non-recourse notes payable was outstanding related to our warehouse facilities. During fiscal 2016, we increased the combined limit of our warehouse facilities by \$200 million to \$2.50 billion. As of February 29, 2016, the unused warehouse capacity totaled \$1.10 billion. Of the combined warehouse facility limit, \$1.00 billion will expire in August 2016 and \$1.50 billion will expire in February 2017. The return requirements of warehouse facility investors could fluctuate significantly depending on market conditions. At renewal, the cost, structure and capacity of the facilities could change. These changes could have a significant impact on our funding costs.

See Notes 2(F) and 4 for additional information on the related securitized auto loan receivables.

We capitalize interest in connection with the construction of certain facilities. Cash paid for interest of \$34.3 million in fiscal 2016 excludes capitalized interest of \$9.2 million. Cash paid for interest of \$24.2 million in fiscal 2015 excludes capitalized interest of \$8.9 million. No interest was capitalized in fiscal 2014.

**Financial Covenants.** The credit facility and term loan agreements contain representations and warranties, conditions and covenants. We must also meet financial covenants in conjunction with certain of the sale-leaseback

transactions. Our securitization agreements contain representations and warranties, financial covenants and performance triggers. As of February 29, 2016, we were in compliance with all financial covenants and our securitized receivables were in compliance with the related performance triggers.

## 12. STOCK AND STOCK-BASED INCENTIVE PLANS

### (A) Preferred Stock

Under the terms of our Articles of Incorporation, the board of directors may determine the rights, preferences and terms of our authorized but unissued shares of preferred stock. We have authorized 20,000,000 shares of preferred stock, \$20 par value. No shares of preferred stock are currently outstanding.

**(B) Share Repurchase Program**

In fiscal 2013, our board of directors authorized the repurchase of up to \$800 million of our common stock which was exhausted in fiscal 2015. In fiscal 2015, our board of directors authorized the repurchase of up to an additional \$3 billion of our common stock of which \$1 billion was exhausted during fiscal 2016, and \$2 billion expires on December 31, 2016.

**Common Stock Repurchases**

|                                                           | Years Ended February 29<br>or 28 |           |         |
|-----------------------------------------------------------|----------------------------------|-----------|---------|
|                                                           | 2016                             | 2015      | 2014    |
| Number of shares repurchased (in thousands)               | 16,300.1                         | 17,511.0  | 6,859.5 |
| Average cost per share                                    | \$59.59                          | \$52.13   | \$44.61 |
| Available for repurchase, as of end of year (in millions) | \$1,398.0                        | \$2,369.3 | \$282.1 |

**(C) Stock Incentive Plans**

We maintain long-term incentive plans for management, certain employees and the nonemployee members of our board of directors. The plans allow for the granting of equity-based compensation awards, including nonqualified stock options, incentive stock options, stock appreciation rights, restricted stock awards, stock- and cash-settled restricted stock units, stock grants or a combination of awards. To date, we have not awarded any incentive stock options.

As of February 29, 2016, a total of 50,200,000 shares of our common stock had been authorized to be issued under the long-term incentive plans. The number of unissued common shares reserved for future grants under the long-term incentive plans was 6,738,122 as of that date.

The majority of associates who receive share-based compensation awards primarily receive cash-settled restricted stock units. Senior management and other key associates receive awards of nonqualified stock options and stock-settled restricted stock units. Nonemployee directors receive awards of nonqualified stock options, stock grants and/or restricted stock awards. Excluding stock grants, all share-based compensation awards, including any associated dividend rights, are subject to forfeiture.

**Nonqualified Stock Options.** Nonqualified stock options are awards that allow the recipient to purchase shares of our common stock at a fixed price. Stock options are granted at an exercise price equal to the fair market value of our common stock on the grant date. The stock options generally vest annually in equal amounts over periods of one to four years. These options expire no later than ten years after the date of the grant.

**Cash-Settled Restricted Stock Units.** Also referred to as restricted stock units, or RSUs, these are restricted stock unit awards that entitle the holder to a cash payment equal to the fair market value of a share of our common stock for each unit granted. Conversion generally occurs at the end of a three-year vesting period. However, the cash payment per RSU will not be greater than 200% or less than 75% of the fair market value of a share of our common stock on the grant date. RSUs are liability awards and do not have voting rights.

**Stock-Settled Market Stock Units.** Also referred to as market stock units, or MSUs, these are restricted stock unit awards with market conditions granted to eligible key associates that are converted into between zero and two shares of common stock for each unit granted. Conversion generally occurs at the end of a three-year vesting period. The conversion ratio is calculated by dividing the average closing price of our stock during the final 40 trading days of the three-year vesting period by our stock price on the grant date, with the resulting quotient capped at two. This quotient is then multiplied by the number of MSUs granted to yield the number of shares awarded. MSUs do not have voting rights.

**Stock-Settled Performance Stock Units.** Also referred to as performance stock units, or PSUs, these are restricted stock unit awards with performance conditions granted to eligible key associates that are converted into between zero and two shares of common stock for each unit granted. Conversion generally occurs at the end of a three-year vesting period. The conversion ratio is based on the company reaching certain target levels set by the board of directors for cumulative three-year earnings before interest and taxes at the end of the three-year period, with the resulting quotient subject to meeting a minimum 25% threshold and capped at 200%. This quotient is then multiplied by the number of PSUs granted to yield the number of shares awarded. PSUs do not have voting rights.

**Restricted Stock Awards.** Restricted stock awards (RSAs) are awards of our common stock that are subject to specified restrictions that generally lapse after a one-year period from date of grant. Participants holding restricted stock are entitled to vote on matters submitted to holders of our common stock for a vote.

## (D) Share-Based Compensation

## Composition of Share-Based Compensation Expense

| (In thousands)                                        | Years Ended February 29<br>or 28 |          |          |
|-------------------------------------------------------|----------------------------------|----------|----------|
|                                                       | 2016                             | 2015     | 2014     |
| Cost of sales                                         | \$1,243                          | \$4,236  | \$3,200  |
| CarMax Auto Finance income                            | 1,458                            | 5,898    | 2,983    |
| Selling, general and administrative expenses          | 49,725                           | 73,020   | 61,487   |
| Share-based compensation expense, before income taxes | \$52,426                         | \$83,154 | \$67,670 |

## Composition of Share-Based Compensation Expense – By Grant Type

| (In thousands)                                        | Years Ended February 29<br>or 28 |          |          |
|-------------------------------------------------------|----------------------------------|----------|----------|
|                                                       | 2016                             | 2015     | 2014     |
| Nonqualified stock options                            | \$25,399                         | \$28,954 | \$23,914 |
| Cash-settled restricted stock units                   | 11,913                           | 38,539   | 29,551   |
| Stock-settled market stock units                      | 10,589                           | 13,299   | 12,515   |
| Stock-settled performance stock units                 | 1,919                            | —        | —        |
| Employee stock purchase plan                          | 1,349                            | 1,274    | 1,190    |
| Stock grants to non-employee directors                | —                                | —        | 500      |
| Restricted stock to non-employee directors            | 1,257                            | 1,088    | —        |
| Share-based compensation expense, before income taxes | \$52,426                         | \$83,154 | \$67,670 |

## Unrecognized Share-Based Compensation Expense – By Grant Type

| (Costs in millions)                        | As of February 29, 2016         |                                                     |
|--------------------------------------------|---------------------------------|-----------------------------------------------------|
|                                            | Unrecognized Compensation Costs | Weighted Average Remaining Recognition Life (Years) |
| Nonqualified stock options                 | \$34.3                          | 2.0                                                 |
| Stock-settled market stock units           | 11.7                            | 0.9                                                 |
| Stock-settled performance stock units      | 2.9                             | 2.1                                                 |
| Restricted stock to non-employee directors | 0.1                             | 0.3                                                 |
| Total                                      | \$49.0                          | 1.7                                                 |

We recognize compensation expense for stock options, MSUs, PSUs and RSAs on a straight-line basis (net of estimated forfeitures) over the requisite service period, which is generally the vesting period of the award. The PSU expense is adjusted for any change in management's assessment of the performance target level that is probable of being achieved. The variable expense associated with RSUs is recognized over their vesting period (net of estimated forfeitures) and is calculated based on the volume-weighted average price of our common stock on the last trading day of each reporting period.

The total costs for matching contributions for our employee stock purchase plan are included in share-based compensation expense. There were no capitalized share-based compensation costs as of or for the years ended February 29, 2016 or February 28, 2015 or 2014.

## Stock Option Activity

|                                           | Number<br>of<br>Shares | Weighted<br>Average<br>Exercise<br>Price | Weighted<br>Average<br>Remaining<br>Contractual<br>Life (Years) | Aggregate<br>Intrinsic<br>Value |
|-------------------------------------------|------------------------|------------------------------------------|-----------------------------------------------------------------|---------------------------------|
| (Shares and intrinsic value in thousands) |                        |                                          |                                                                 |                                 |
| Outstanding as of February 28, 2015       | 7,645                  | \$ 35.59                                 |                                                                 |                                 |
| Options granted                           | 1,408                  | 73.43                                    |                                                                 |                                 |
| Options exercised                         | (1,711)                | 27.49                                    |                                                                 |                                 |
| Options forfeited or expired              | (20)                   | 69.68                                    |                                                                 |                                 |
| Outstanding as of February 29, 2016       | 7,322                  | \$ 44.67                                 | 4.2                                                             | \$ 49,575                       |
| Exercisable as of February 29, 2016       | 3,501                  | \$ 35.02                                 | 3.2                                                             | \$ 39,561                       |

## Stock Option Information

|                                                    | Years Ended February 29 or<br>28 |           |           |
|----------------------------------------------------|----------------------------------|-----------|-----------|
|                                                    | 2016                             | 2015      | 2014      |
| Options granted                                    | 1,408,427                        | 1,056,789 | 1,605,149 |
| Weighted average grant date fair value per share   | \$20.53                          | \$ 13.28  | \$ 15.59  |
| Cash received from options exercised (in millions) | \$47.0                           | \$ 89.8   | \$ 45.1   |
| Intrinsic value of options exercised (in millions) | \$70.4                           | \$ 153.3  | \$ 62.5   |
| Realized tax benefits from exercises (in millions) | \$28.2                           | \$ 61.7   | \$ 25.1   |

For stock options, the fair value of each award is estimated as of the date of grant using a binomial valuation model. In computing the value of the option, the binomial model considers characteristics of fair-value option pricing that are not available for consideration under a closed-form valuation model (for example, the Black-Scholes model), such as the contractual term of the option, the probability that the option will be exercised prior to the end of its contractual life and the probability of termination or retirement of the option holder. For this reason, we believe that the binomial model provides a fair value that is more representative of actual experience and future expected experience than the value calculated using a closed-form model. Estimates of fair value are not intended to predict actual future events or the value ultimately realized by the recipients of share-based awards.

## Assumptions Used to Estimate Option Values

|                                           | Years Ended February 29 or 28 |                 |                 |
|-------------------------------------------|-------------------------------|-----------------|-----------------|
|                                           | 2016                          | 2015            | 2014            |
| Dividend yield                            | 0.0 %                         | 0.0 %           | 0.0 %           |
| Expected volatility factor <sup>(1)</sup> | 25.8 % - 31.8 %               | 25.2 % - 32.7 % | 27.9 % - 46.8 % |
| Weighted average expected volatility      | 30.6 %                        | 31.8 %          | 44.7 %          |
| Risk-free interest rate <sup>(2)</sup>    | — % - 2.1 %                   | 0.01 % - 2.7 %  | 0.02 % - 2.6 %  |
| Expected term (in years) <sup>(3)</sup>   | 4.7                           | 4.7             | 4.7             |

<sup>(1)</sup> Measured using historical daily price changes of our stock for a period corresponding to the term of the options and the implied volatility derived from the market prices of traded options on our stock.

<sup>(2)</sup> Based on the U.S. Treasury yield curve at the time of grant.

<sup>(3)</sup> Represents the estimated number of years that options will be outstanding prior to exercise.



## Cash-Settled Restricted Stock Unit Activity

|                                     | Number of Units | Weighted Average Grant Date Fair Value |
|-------------------------------------|-----------------|----------------------------------------|
| (Units in thousands)                |                 |                                        |
| Outstanding as of February 28, 2015 | 1,530           | \$ 39.81                               |
| Stock units granted                 | 418             | \$ 73.76                               |
| Stock units vested and converted    | (529 )          | \$ 32.35                               |
| Stock units cancelled               | (99 )           | \$ 51.29                               |
| Outstanding as of February 29, 2016 | 1,320           | \$ 52.70                               |

## Cash-Settled Restricted Stock Unit Information

|                                                                       | Years Ended February 29 or 28 |         |         |
|-----------------------------------------------------------------------|-------------------------------|---------|---------|
|                                                                       | 2016                          | 2015    | 2014    |
| Stock units granted                                                   | 418,281                       | 587,990 | 541,819 |
| Initial grant date fair value per share                               | \$73.76                       | \$44.96 | \$42.68 |
| Payments (before payroll tax withholdings) upon vesting (in millions) | \$33.6                        | \$21.8  | \$23.3  |
| Realized tax benefits from vesting (in millions)                      | \$13.5                        | \$8.8   | \$9.3   |

## Expected Cash Settlement Range Upon Restricted Stock Unit Vesting

|                                 | As of February 29, 2016 |                        |
|---------------------------------|-------------------------|------------------------|
| (In thousands)                  | Minimum                 | Maximum <sup>(1)</sup> |
| Fiscal 2017                     | \$13,679                | \$ 36,477              |
| Fiscal 2018                     | 15,947                  | 42,524                 |
| Fiscal 2019                     | 18,822                  | 50,193                 |
| Total expected cash settlements | \$48,448                | \$ 129,194             |

<sup>(1)</sup> Net of estimated forfeitures.

## Stock-Settled Market Stock Unit Activity

|                                     | Number of Units | Weighted Average Grant Date Fair Value |
|-------------------------------------|-----------------|----------------------------------------|
| (Units in thousands)                |                 |                                        |
| Outstanding as of February 28, 2015 | 774             | \$ 48.30                               |
| Stock units granted                 | 110             | \$ 89.73                               |
| Stock units vested and converted    | (339 )          | \$ 41.33                               |
| Stock units cancelled               | (2 )            | \$ 90.46                               |
| Outstanding as of February 29, 2016 | 543             | \$ 60.90                               |

## Stock-Settled Market Stock Unit Information

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|                                                  | Years Ended February 29<br>or 28 |         |         |
|--------------------------------------------------|----------------------------------|---------|---------|
|                                                  | 2016                             | 2015    | 2014    |
| Stock units granted                              | 109,956                          | 249,801 | 237,660 |
| Weighted average grant date fair value per share | \$89.73                          | \$55.48 | \$52.02 |
| Realized tax benefits from vesting (in millions) | \$17.0                           | \$8.1   | \$7.9   |

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## Stock-Settled Performance Stock Unit Activity

|                                     | Number of Units | Weighted Average Grant Date Fair Value |
|-------------------------------------|-----------------|----------------------------------------|
| (Units in thousands)                |                 |                                        |
| Outstanding as of February 28, 2015 | —               | \$ —                                   |
| Stock units granted                 | 66              | \$ 72.58                               |
| Stock units vested and converted    | —               | \$ —                                   |
| Stock units cancelled               | —               | \$ —                                   |
| Outstanding as of February 29, 2016 | 66              | \$ 72.58                               |

## Stock-Settled Performance Stock Unit Information

|                                                  | Years Ended<br>February 29 or 28 |      |      |
|--------------------------------------------------|----------------------------------|------|------|
|                                                  | 2016                             | 2015 | 2014 |
| Stock units granted                              | 66,446                           | —    | —    |
| Weighted average grant date fair value per share | \$72.58                          | \$ — | \$ — |

## Restricted Stock Awards Activity

|                                     | Number of Units | Weighted Average Grant Date Fair Value |
|-------------------------------------|-----------------|----------------------------------------|
| (Units in thousands)                |                 |                                        |
| Outstanding as of February 28, 2015 | 23              | \$ 51.18                               |
| Stock units granted                 | 19              | \$ 68.16                               |
| Stock units vested and converted    | (25 )           | \$ 52.49                               |
| Stock units cancelled               | —               | —                                      |
| Outstanding as of February 29, 2016 | 17              | \$ 68.16                               |

## Restricted Stock Awards Information

|                                                  | Years Ended<br>February 29 or 28 |         |      |
|--------------------------------------------------|----------------------------------|---------|------|
|                                                  | 2016                             | 2015    | 2014 |
| Restricted stock granted                         | 19,070                           | 22,860  | —    |
| Weighted average grant date fair value per share | \$68.16                          | \$51.18 | \$ — |
| Realized tax benefits from vesting (in millions) | \$0.7                            | \$—     | \$ — |

## (E)Employee Stock Purchase Plan

We sponsor an employee stock purchase plan for all associates meeting certain eligibility criteria. Associate contributions are limited to 10% of eligible compensation, up to a maximum of \$7,500 per year. For each \$1.00 contributed to the plan by associates, we match \$0.15. We have authorized up to 8,000,000 shares of common stock for the employee stock purchase plan. Shares are acquired through open-market purchases.

Years Ended February 29  
or 28

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|                                     | 2016    | 2015     | 2014     |
|-------------------------------------|---------|----------|----------|
| Shares purchased on the open market | 176,595 | 184,390  | 188,797  |
| Average purchase price per share    | \$59.93 | \$ 52.18 | \$ 47.35 |

As of February 29, 2016, a total of 3,363,688 shares remained available under the plan. The total costs for matching contributions are included in share-based compensation expense.

## 13. NET EARNINGS PER SHARE

## Basic and Dilutive Net Earnings Per Share Reconciliations

|                                                                     | Years Ended February 29 or<br>28 |           |           |
|---------------------------------------------------------------------|----------------------------------|-----------|-----------|
| (In thousands except per share data)                                | 2016                             | 2015      | 2014      |
| Net earnings                                                        | \$623,428                        | \$597,358 | \$492,586 |
| Weighted average common shares outstanding                          | 203,275                          | 215,617   | 223,589   |
| Dilutive potential common shares:                                   |                                  |           |           |
| Stock options                                                       | 1,676                            | 2,369     | 3,255     |
| Stock-settled restricted stock units                                | 589                              | 705       | 740       |
| Weighted average common shares and dilutive potential common shares | 205,540                          | 218,691   | 227,584   |
| Basic net earnings per share                                        | \$3.07                           | \$2.77    | \$2.20    |
| Diluted net earnings per share                                      | \$3.03                           | \$2.73    | \$2.16    |

Certain options to purchase shares of common stock were outstanding and not included in the calculation of diluted net earnings per share because their inclusion would have been antidilutive. On a weighted average basis, for fiscal 2016, fiscal 2015 and fiscal 2014, options to purchase 1,243,383 shares, 1,409,809 shares and 1,231,382 shares of common stock, respectively, were not included.

## 14. ACCUMULATED OTHER COMPREHENSIVE LOSS

## Changes in Accumulated Other Comprehensive Loss By Component

|                                                                | Net<br>Unrecognized<br>Actuarial<br>Losses | Net<br>Unrecognized<br>Hedge Losses | Total<br>Accumulated<br>Other<br>Comprehensive<br>Loss |
|----------------------------------------------------------------|--------------------------------------------|-------------------------------------|--------------------------------------------------------|
| (In thousands, net of income taxes)                            |                                            |                                     |                                                        |
| Balance as of February 28, 2013                                | \$ (49,479 )                               | \$ (10,329 )                        | \$ (59,808 )                                           |
| Other comprehensive income (loss) before reclassifications     | 9,713                                      | (3,216 )                            | 6,497                                                  |
| Amounts reclassified from accumulated other comprehensive loss | 1,051                                      | 5,989                               | 7,040                                                  |
| Other comprehensive income                                     | 10,764                                     | 2,773                               | 13,537                                                 |
| Balance as of February 28, 2014                                | (38,715 )                                  | (7,556 )                            | (46,271 )                                              |
| Other comprehensive loss before reclassifications              | (21,358 )                                  | (3,535 )                            | (24,893 )                                              |
| Amounts reclassified from accumulated other comprehensive loss | 853                                        | 4,920                               | 5,773                                                  |
| Other comprehensive (loss) income                              | (20,505 )                                  | 1,385                               | (19,120 )                                              |
| Balance as of February 28, 2015                                | (59,220 )                                  | (6,171 )                            | (65,391 )                                              |
| Other comprehensive income (loss) before reclassifications     | 1,462                                      | (12,578 )                           | (11,116 )                                              |
| Amounts reclassified from accumulated other comprehensive loss | 1,288                                      | 5,023                               | 6,311                                                  |
| Other comprehensive income (loss)                              | 2,750                                      | (7,555 )                            | (4,805 )                                               |
| Balance as of February 29, 2016                                | \$ (56,470 )                               | \$ (13,726 )                        | \$ (70,196 )                                           |



## Changes In and Reclassifications Out of Accumulated Other Comprehensive Loss

| (In thousands)                                                                     | Years Ended February 29 or<br>28 |            |          |
|------------------------------------------------------------------------------------|----------------------------------|------------|----------|
|                                                                                    | 2016                             | 2015       | 2014     |
| Retirement Benefit Plans (Note 10):                                                |                                  |            |          |
| Actuarial gain (loss) arising during the year                                      | \$2,214                          | \$(34,126) | \$15,465 |
| Tax (expense) benefit                                                              | (752 )                           | 12,768     | (5,752 ) |
| Actuarial gain (loss) arising during the year, net of tax                          | 1,462                            | (21,358 )  | 9,713    |
| Actuarial loss amortization reclassifications recognized in net pension expense:   |                                  |            |          |
| Cost of sales                                                                      | 835                              | 558        | 669      |
| CarMax Auto Finance income                                                         | 49                               | 31         | 38       |
| Selling, general and administrative expenses                                       | 1,173                            | 772        | 967      |
| Total amortization reclassifications recognized in net pension expense             | 2,057                            | 1,361      | 1,674    |
| Tax expense                                                                        | (769 )                           | (508 )     | (623 )   |
| Amortization reclassifications recognized in net<br>pension expense, net of tax    | 1,288                            | 853        | 1,051    |
| Net change in retirement benefit plan unrecognized<br>actuarial losses, net of tax | 2,750                            | (20,505 )  | 10,764   |
| Cash Flow Hedges (Note 5):                                                         |                                  |            |          |
| Effective portion of changes in fair value                                         | (20,715 )                        | (5,847 )   | (5,286 ) |
| Tax benefit                                                                        | 8,137                            | 2,312      | 2,070    |
| Effective portion of changes in fair value, net of tax                             | (12,578 )                        | (3,535 )   | (3,216 ) |
| Reclassifications to CarMax Auto Finance income                                    | 8,277                            | 8,118      | 9,872    |
| Tax expense                                                                        | (3,254 )                         | (3,198 )   | (3,883 ) |
| Reclassification of hedge losses, net of tax                                       | 5,023                            | 4,920      | 5,989    |
| Net change in cash flow hedge unrecognized losses, net of tax                      | (7,555 )                         | 1,385      | 2,773    |
| Total other comprehensive (loss) income, net of tax                                | \$(4,805)                        | \$(19,120) | \$13,537 |

Changes in the funded status of our retirement plans and the effective portion of changes in the fair value of derivatives that are designated and qualify as cash flow hedges are recognized in accumulated other comprehensive loss. The cumulative balances are net of deferred taxes of \$42.4 million as of February 29, 2016 and \$39.0 million as of February 28, 2015.

## 15. LEASE COMMITMENTS

Our leases primarily consist of land or land and building leases related to CarMax store locations. Our lease obligations are based upon contractual minimum rates. Most leases provide that we pay taxes, maintenance, insurance and operating expenses applicable to the premises. The initial term of most real property leases will expire within the next 20 years; however, most of the leases have options providing for renewal periods of 5 to 20 years at terms similar to the initial terms. For finance and capital leases, a portion of the periodic lease payments is recognized as interest expense and the remainder reduces the obligations. For operating leases, rent is recognized on a straight-line basis over the lease term, including scheduled rent increases and rent holidays. Rent expense for all operating leases was \$46.9 million in fiscal 2016, \$44.6 million in fiscal 2015 and \$43.6 million in fiscal 2014. See Note 11 for additional information on finance and capital lease obligations.

## Future Minimum Lease Obligations

|                                             | As of February 29, 2016      |                               |                                            |
|---------------------------------------------|------------------------------|-------------------------------|--------------------------------------------|
| (In thousands)                              | Capital Lease <sup>(1)</sup> | Finance Leases <sup>(1)</sup> | Operating Lease Commitments <sup>(1)</sup> |
| Fiscal 2017                                 | \$354                        | \$48,390                      | \$ 44,430                                  |
| Fiscal 2018                                 | 354                          | 47,199                        | 44,853                                     |
| Fiscal 2019                                 | 354                          | 45,394                        | 45,975                                     |
| Fiscal 2020                                 | 354                          | 44,876                        | 44,221                                     |
| Fiscal 2021                                 | 393                          | 36,404                        | 39,778                                     |
| Fiscal 2022 and thereafter                  | 4,417                        | 556,774                       | 469,694                                    |
| Total minimum lease payments                | 6,226                        | \$ 779,037                    | \$ 688,951                                 |
| Less amounts representing interest          | (3,451 )                     |                               |                                            |
| Present value of net minimum lease payments | \$2,775                      |                               |                                            |

(1) Excludes taxes, insurance and other costs payable directly by us. These costs vary from year to year and are incurred in the ordinary course of business.

## 16. COMMITMENTS AND CONTINGENCIES

## (A) Litigation

On April 2, 2008, Mr. John Fowler filed a putative class action lawsuit against CarMax Auto Superstores California, LLC and CarMax Auto Superstores West Coast, Inc. in the Superior Court of California, County of Los Angeles. Subsequently, two other lawsuits, Leena Areso et al. v. CarMax Auto Superstores California, LLC and Justin Weaver v. CarMax Auto Superstores California, LLC, were consolidated as part of the Fowler case. The allegations in the consolidated case involved: (1) failure to provide meal and rest breaks or compensation in lieu thereof; (2) failure to pay wages of terminated or resigned employees related to meal and rest breaks and overtime; (3) failure to pay overtime; (4) failure to comply with itemized employee wage statement provisions; (5) unfair competition; and (6) California's Labor Code Private Attorney General Act. The putative class consisted of sales consultants, sales managers, and other hourly employees who worked for the company in California from April 2, 2004, to the present. On May 12, 2009, the court dismissed all of the class claims with respect to the sales manager putative class. On June 16, 2009, the court dismissed all claims related to the failure to comply with the itemized employee wage statement provisions. The court also granted CarMax's motion for summary adjudication with regard to CarMax's alleged failure to pay overtime to the sales consultant putative class.

The claims currently remaining in the lawsuit regarding the sales consultant putative class are: (1) failure to provide meal and rest breaks or compensation in lieu thereof; (2) failure to pay wages of terminated or resigned employees related to meal and rest breaks; (3) unfair competition; and (4) California's Labor Code Private Attorney General Act. On November 21, 2011, the court granted CarMax's motion to compel the plaintiffs' remaining claims into arbitration on an individual basis. The plaintiffs appealed the court's ruling and on March 26, 2013, the California Court of Appeal reversed the trial court's order granting CarMax's motion to compel arbitration. On October 8, 2013, CarMax filed a petition for a writ of certiorari seeking review in the United States Supreme Court. On February 24, 2014, the United States Supreme Court granted CarMax's petition for certiorari, vacated the California Court of Appeal decision and remanded the case to the California Court of Appeal for further consideration. The California Court of Appeal determined that the plaintiffs' Labor Code Private Attorney General Act claim is not subject to arbitration, but the remaining claims are subject to arbitration on an individual basis. CarMax appealed this decision with respect to the Private Attorney General Act claim on March 9, 2015 by filing a petition for review with the California Supreme Court. On April 22, 2015, the California Supreme Court denied the petition for review. On August 20, 2015, CarMax filed a petition for a writ of certiorari seeking review in the United States Supreme Court, which was denied. On March 30, 2016, the remaining claims asserted by Fowler were settled for an immaterial amount. The non-Private Attorney General Act claims asserted by Areso are subject to arbitration. Areso's Private

Attorney General Act claim is stayed in the California state court, pending arbitration. Once the stay is removed, the Private Attorney General Act claim, now asserted solely by Areso, may proceed in the California state court. The Areso lawsuit seeks compensatory and special damages, wages, interest, civil and statutory penalties, restitution, injunctive relief and the recovery of attorneys' fees. We are unable to make a reasonable estimate of the amount or range of loss that could result from an unfavorable outcome in this matter.

On October 15, 2015, CarMax Superstores California, LLC, and CarMax Auto Superstores West Coast, Inc. were served with a complaint filed on behalf of Mr. Craig Weiss in the Superior Court of California, County of Placer, asserting Private Attorney

General Act violations. The Private Attorney General Act action is based on the following allegations with respect to CarMax sales consultants in California: (1) failure to compensate at least the minimum wage for all hours worked; (2) not providing accurate wage statements that showed all wages earned, all hours worked, all applicable pay rates, all applicable piece rates, all units earned, and applicable commission rates; (3) not indemnifying for employment-related expenses, including the cost of using personal cell phones to perform business tasks; (4) not maintaining documentation of the actual hours worked each day, all wages earned and meal breaks taken; and (5) not paying all wages due and owing upon termination of employment. The Weiss lawsuit seeks civil penalties, fines, cost of suit, and the recovery of attorneys' fees. We are unable to make a reasonable estimate of the amount or range of loss that could result from an unfavorable outcome in this matter.

We are involved in various other legal proceedings in the normal course of business. Based upon our evaluation of information currently available, we believe that the ultimate resolution of any such proceedings will not have a material adverse effect, either individually or in the aggregate, on our financial condition, results of operations or cash flows.

(B) Other Matters

In accordance with the terms of real estate lease agreements, we generally agree to indemnify the lessor from certain liabilities arising as a result of the use of the leased premises, including environmental liabilities and repairs to leased property upon termination of the lease. Additionally, in accordance with the terms of agreements entered into for the sale of properties, we generally agree to indemnify the buyer from certain liabilities and costs arising subsequent to the date of the sale, including environmental liabilities and liabilities resulting from the breach of representations or warranties made in accordance with the agreements. We do not have any known material environmental commitments, contingencies or other indemnification issues arising from these arrangements.

As part of our customer service strategy, we guarantee the used vehicles we retail with at least a 30-day limited warranty. A vehicle in need of repair within this period will be repaired free of charge. As a result, each vehicle sold has an implied liability associated with it. Accordingly, based on historical trends, we record a provision for estimated future repairs during the guarantee period for each vehicle sold. The liability for this guarantee was \$6.1 million as of February 29, 2016 and \$6.2 million as of February 28, 2015, and is included in accrued expenses and other current liabilities.

At various times we may have certain purchase obligations that are enforceable and legally binding primarily related to real estate purchases, advertising and third-party outsourcing services. As of February 29, 2016 we have material purchase obligations of \$171.7 million, of which \$122.1 million are expected to be fulfilled in fiscal 2017.

## 17. SELECTED QUARTERLY FINANCIAL DATA (UNAUDITED)

|                                              | 1st Quarter | 2nd<br>Quarter      | 3rd Quarter | 4th Quarter | Fiscal Year  |
|----------------------------------------------|-------------|---------------------|-------------|-------------|--------------|
| (In thousands, except per share data)        | 2016        | 2016 <sup>(1)</sup> | 2016        | 2016        | 2016         |
| Net sales and operating revenues             | \$4,014,888 | \$3,884,913         | \$3,544,069 | \$3,705,805 | \$15,149,675 |
| Gross profit                                 | \$543,794   | \$521,370           | \$464,331   | \$489,265   | \$2,018,760  |
| CarMax Auto Finance income                   | \$109,108   | \$98,279            | \$92,316    | \$92,333    | \$392,036    |
| Selling, general and administrative expenses | \$349,779   | \$330,784           | \$337,512   | \$333,860   | \$1,351,935  |
| Net earnings                                 | \$181,974   | \$172,228           | \$128,199   | \$141,027   | \$623,428    |
| Net earnings per share:                      |             |                     |             |             |              |
| Basic                                        | \$0.87      | \$0.83              | \$0.64      | \$0.72      | \$3.07       |
| Diluted                                      | \$0.86      | \$0.82              | \$0.63      | \$0.71      | \$3.03       |

|                                              | 1st Quarter | 2nd<br>Quarter      | 3rd Quarter | 4th Quarter         | Fiscal Year  |
|----------------------------------------------|-------------|---------------------|-------------|---------------------|--------------|
| (In thousands, except per share data)        | 2015        | 2015 <sup>(2)</sup> | 2015        | 2015 <sup>(3)</sup> | 2015         |
| Net sales and operating revenues             | \$3,750,196 | \$3,599,194         | \$3,405,234 | \$3,514,092         | \$14,268,716 |
| Gross profit                                 | \$501,731   | \$463,339           | \$446,620   | \$475,837           | \$1,887,527  |
| CarMax Auto Finance income                   | \$94,615    | \$92,574            | \$89,722    | \$90,383            | \$367,294    |
| Selling, general and administrative expenses | \$313,446   | \$297,638           | \$316,632   | \$330,009           | \$1,257,725  |
| Net earnings                                 | \$169,653   | \$154,518           | \$130,049   | \$143,138           | \$597,358    |
| Net earnings per share:                      |             |                     |             |                     |              |
| Basic                                        | \$0.77      | \$0.71              | \$0.61      | \$0.68              | \$2.77       |
| Diluted                                      | \$0.76      | \$0.70              | \$0.60      | \$0.67              | \$2.73       |

(1) During the second quarter of fiscal 2016, we increased service department gross profits by \$10.4 million, before tax, or \$0.03 per share, due to a change in the timing of our recognition of reconditioning overhead costs.

(2) During the second quarter of fiscal 2015, we reduced SG&A expenses by \$20.9 million, before tax, or \$0.06 per share, due to the receipt of settlement proceeds from a class action lawsuit.

(3) During the fourth quarter of fiscal 2015, we reduced interest expense by \$6.9 million, before tax, or \$0.02 per share, for capitalized interest related to earlier quarters in fiscal 2015.

Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure.

None.

Item 9A. Controls and Procedures.

Evaluation of Disclosure Controls and Procedures

We maintain disclosure controls and procedures (“disclosure controls”) that are designed to ensure that information required to be disclosed in our reports filed under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the U.S. Securities and Exchange Commission’s rules and forms. Disclosure controls are also designed to ensure that this information is accumulated and communicated to management, including the chief executive officer (“CEO”) and the chief financial officer (“CFO”), as appropriate, to allow timely decisions regarding required disclosure.

As of the end of the period covered by this report, we evaluated the effectiveness of the design and operation of our disclosure controls. This evaluation was performed under the supervision and with the participation of management, including the CEO and CFO. Based upon that evaluation, the CEO and CFO concluded that our disclosure controls were effective as of the end of the period.

Changes in Internal Control over Financial Reporting

There was no change in our internal control over financial reporting that occurred during the quarter ended February 29, 2016 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

Management’s Report on Internal Control over Financial Reporting

Management’s annual report on internal control over financial reporting is included in Item 8. Consolidated Financial Statements and Supplementary Data, of this Form 10-K and is incorporated herein by reference.

Item 9B. Other Information.

None.

PART III

With the exception of the information incorporated by reference from our 2016 Proxy Statement in Items 10, 11, 12, 13 and 14 of Part III of this Annual Report on Form 10-K, our 2016 Proxy Statement is not to be deemed filed as a part of this Form 10-K.

Item 10. Directors, Executive Officers and Corporate Governance.

The information concerning our executive officers required by this Item is incorporated by reference to the section titled “Executive Officers of the Company” included in Part I of this Annual Report on Form 10-K.

The information concerning our directors required by this Item is incorporated by reference to the section titled “Proposal One: Election of Directors” in our 2016 Proxy Statement.

The information concerning the audit committee of our board of directors and the audit committee financial expert required by this Item is incorporated by reference to the information included in the sub-section titled “Corporate Governance – Board Committees” in our 2016 Proxy Statement.

The information concerning compliance with Section 16(a) of the Exchange Act required by this Item is incorporated by reference to the sub-section titled “CarMax Share Ownership – Section 16(a) Beneficial Ownership Reporting Compliance” in our 2016 Proxy Statement.

The information concerning our code of ethics (“Code of Business Conduct”) for senior management required by this Item is incorporated by reference to the sub-section titled “Corporate Governance – Overview” in our 2016 Proxy Statement.

Item 11. Executive Compensation.

The information required by this Item is incorporated by reference to the sections titled “Compensation Discussion and Analysis,” “Compensation and Personnel Committee Report” and “Compensation Tables” appearing in our 2016 Proxy Statement. Additional information required by this Item is incorporated by reference to the section titled “Director Compensation” in our 2016 Proxy Statement.

Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters.

The information required by this Item is incorporated by reference to the section titled “CarMax Share Ownership” and the sub-section titled “Proposal Four: Approval of Amended and Restated Incentive Plan – Equity Compensation Plan Information” in our 2016 Proxy Statement.

Item 13. Certain Relationships and Related Transactions and Director Independence.

The information required by this Item is incorporated by reference to the sub-section titled “Corporate Governance – Related Person Transactions” in our 2016 Proxy Statement.

The information required by this Item concerning director independence is incorporated by reference to the sub-section titled “Corporate Governance – Independence” in our 2016 Proxy Statement.

Item 14. Principal Accountant Fees and Services.

The information required by this Item is incorporated by reference to the sub-section titled “Auditor Fees and Pre-Approval Policy – Auditor Fees and Services” in our 2016 Proxy Statement.

PART IV

Item 15. Exhibits and Financial Statement Schedules.

(a) The following documents are filed as part of this report:

1. Financial Statements. All financial statements as set forth under Item 8 of this Form 10-K.

Financial Statement Schedules. Schedules have been omitted because they are not applicable, are not required or the information required to be set forth therein is included in the Consolidated Financial Statements and Notes thereto.

3. Exhibits. The Exhibits listed on the accompanying Index to Exhibits immediately following the financial statement schedule are filed as part of, or incorporated by reference into, this Form 10-K.

(b) Exhibits

See Item 15(a)(3) above.

(c) Financial Statement Schedules

See Item 15(a)(2) above.

Signatures

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

CarMax, Inc.

By: /s/ THOMAS J. FOLLIARD

Thomas J. Folliard  
Chief Executive Officer  
April 22, 2016

By: /s/ THOMAS W. REEDY

Thomas W. Reedy  
Executive Vice President and Chief Financial Officer  
April 22, 2016

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed by the following persons on behalf of the registrant and in the capacities and on the dates indicated:

/s/ THOMAS J. FOLLIARD

Thomas J. Folliard  
Chief Executive Officer and Director  
April 22, 2016

/s/ W. ROBERT GRAFTON \*

W. Robert Grafton  
Director  
April 22, 2016

/s/ THOMAS W. REEDY

Thomas W. Reedy  
Executive Vice President and Chief Financial Officer  
April 22, 2016

/s/ EDGAR H. GRUBB \*

Edgar H. Grubb  
Director  
April 22, 2016

/s/ NATALIE L. WYATT

Natalie L. Wyatt  
Vice President and Chief Accounting Officer  
April 22, 2016

/s/ MITCHELL D. STEENROD \*

Mitchell D. Steenrod  
Director  
April 22, 2016

/s/ RONALD E. BLAYLOCK \*

Ronald E. Blaylock  
Director  
April 22, 2016

/s/ ALAN B. COLBERG \*

Alan B. Colberg  
Director  
April 22, 2016

/s/ RAKESH GANGWAL \*

Rakesh Gangwal  
Director  
April 22, 2016

/s/ SHIRA GOODMAN \*

Shira Goodman  
Director  
April 22, 2016

/s/ WILLIAM R. TIEFEL \*

William R. Tiefel  
Director  
April 22, 2016

/s/ JEFFREY E. GARTEN \*

Jeffrey E. Garten  
Director  
April 22, 2016

/s/ MARCELLA SHINDER \*

Marcella Shinder  
Director  
April 22, 2016

\*By: /s/ THOMAS W. REEDY

Thomas W. Reedy

Attorney-In-Fact

The original powers of attorney authorizing Thomas J. Folliard and Thomas W. Reedy, or either of them, to sign this annual report on behalf of certain directors and officers of the company are included as Exhibit 24.1.

Index to Exhibits

- 3.1 CarMax, Inc. Amended and Restated Articles of Incorporation, effective June 24, 2013, filed as Exhibit 3.1 to CarMax's Current Report on Form 8-K, filed June 28, 2013 (File No. 1-31420), is incorporated by this reference.
- 3.2 CarMax, Inc. Bylaws, as amended and restated February 1, 2016, filed as Exhibit 3.1 to CarMax's Current Report on Form 8-K, filed February 1, 2016 (File No. 1-31420), is incorporated by this reference.
- 10.1 CarMax, Inc. Severance Agreement for Executive Officer, dated January 6, 2015, between CarMax, Inc. and Thomas J. Folliard, filed as Exhibit 10.2 to CarMax's Quarterly Report on Form 10-Q, filed January 8, 2015 (File No. 1-31420) is incorporated by this reference. \*
- 10.2 CarMax, Inc. Severance Agreement for Executive Officer, dated January 6, 2015, between CarMax, Inc. and Thomas W. Reedy, filed as Exhibit 10.4 to CarMax's Quarterly Report on Form 10-Q, filed January 8, 2015 (File No. 1-31420) is incorporated by this reference. \*
- 10.3 CarMax, Inc. Severance Agreement for Executive Officer, dated January 6, 2015, between CarMax, Inc. and William C. Wood, Jr., filed as Exhibit 10.5 to CarMax's Quarterly Report on Form 10-Q, filed January 8, 2015 (File No. 1-31420) is incorporated by this reference. \*
- 10.4 CarMax, Inc. Severance Agreement for Executive Officer, dated January 6, 2015, between CarMax, Inc. and William D. Nash, filed as Exhibit 10.3 to CarMax's Quarterly Report on Form 10-Q, filed January 8, 2015 (File No. 1-31420) is incorporated by this reference. \*
- 10.5 CarMax, Inc. Severance Agreement for Executive Officer, dated January 6, 2015, between CarMax, Inc. and Eric M. Margolin, filed as Exhibit 10.6 to CarMax's Quarterly Report on Form 10-Q, filed January 8, 2015 (File No. 1-31420) is incorporated by this reference. \*
- 10.6 CarMax, Inc. Benefit Restoration Plan, as amended and restated, effective June 30, 2011, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed June 30, 2011 (File No. 1-31420), is incorporated by this reference. \*
- 10.7 CarMax, Inc. Retirement Restoration Plan, as amended and restated, effective June 30, 2011, filed as Exhibit 10.2 to CarMax's Current Report on Form 8-K, filed June 30, 2011 (File No. 1-31420), is incorporated by this reference. \*
- 10.8 CarMax, Inc. Executive Deferred Compensation Plan, as amended and restated, effective June 30, 2011, filed as Exhibit 10.3 to CarMax's Current Report on Form 8-K, filed June 30, 2011 (File No. 1-31420), is incorporated by this reference. \*
- 10.9 CarMax, Inc. Non-Employee Directors Stock Incentive Plan, as amended and restated June 24, 2008, filed as Exhibit 10.1 to CarMax's Quarterly Report on Form 10-Q, filed July 10, 2008 (File No. 1-31420), is incorporated by this reference. \*
- 10.10 CarMax, Inc. 2002 Stock Incentive Plan, as amended and restated June 25, 2012, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed June 29, 2012 (File No. 1-31420), is incorporated by this reference. \*

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10.11 CarMax, Inc. Annual Performance-Based Bonus Plan, as amended and restated June 25, 2012, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed June 29, 2012 (File No. 1-31420), is incorporated by this reference. \*

10.12 CarMax, Inc. 2002 Employee Stock Purchase Plan, as amended and restated June 23, 2009, filed as Exhibit 10.1 to CarMax's Quarterly Report on Form 10-Q, filed July 9, 2009 (File No. 1-31420), is incorporated by this reference.

10.13 Credit Agreement dated August 24, 2015, among CarMax Auto Superstores, Inc., CarMax, Inc., certain subsidiaries of CarMax named therein, Bank of America, N.A., as a lender and as administrative agent, and the other lending institutions named therein, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed August 26, 2015 (File No. 1-31420), is incorporated by this reference.

10.14 Form of Notice of Restricted Stock Grant between CarMax, Inc. and certain executive officers effective March 24, 2016, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed March 25, 2016 (File No. 1-31420), is incorporated by this reference. \*

10.15 Form of Notice of Cash-Settled Restricted Stock Unit Grant between CarMax Inc. and certain named and other executive officers, effective March 24, 2016, filed as Exhibit 10.2 to CarMax's Current Report on Form 8-K, filed March 25, 2016 (File No. 1-31420), is incorporated by reference. \*

10.16 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, effective March 24, 2016, filed as Exhibit 10.3 to CarMax's Current Report on Form 8-K, filed March 25, 2016 (File No. 1-31420), is incorporated by reference. \*

10.17 Form of Notice of Performance Stock Unit Grant between CarMax, Inc. and certain named and other executive officers, effective March 24, 2016, filed as Exhibit 10.4 to CarMax's Current Report on Form 8-K, filed March 25, 2016 (File No. 1-31420), is incorporated by reference. \*

10.18 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, effective January 26, 2015, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed February 13, 2015 (File No. 1-31420), is incorporated by reference. \*

10.19 Form of Notice of Market Stock Unit Grant between CarMax, Inc. and certain named and other executive officers, effective January 26, 2015, filed as Exhibit 10.2 to CarMax's Current Report on Form 8-K, filed February 13, 2015 (File No. 1-31420), is incorporated by reference. \*

10.20 Form of Notice of Performance Stock Unit Grant between CarMax, Inc. and certain named and other executive officers, effective January 26, 2015, filed as Exhibit 10.3 to CarMax's Current Report on Form 8-K, filed February 13, 2015 (File No. 1-31420), is incorporated by reference. \*

10.21 Form of Notice of Restricted Stock Grant between CarMax, Inc. and certain non-employee directors of the CarMax, Inc. board of directors, filed as Exhibit 10.1 to CarMax's Quarterly Report on Form 10-Q, filed October 8, 2014 (File No. 1-31420), is incorporated by this reference. \*

10.22 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, effective January 27, 2014, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed January 31, 2014 (File No. 1-31420), is incorporated by reference. \*

10.23 Form of Notice of Market Stock Unit Grant between CarMax, Inc. and certain named and other executive officers, effective January 27, 2014, filed as Exhibit 10.2 to CarMax's Current Report on Form 8-K, filed January 31, 2014 (File No. 1-31420), is incorporated by reference. \*

10.24 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, effective December 21, 2011, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed December 23, 2011 (File No. 1-31420), is incorporated by reference. \*

10.25 Form of Notice of Market Stock Unit Grant between CarMax, Inc. and certain named and other executive officers, effective December 21, 2011, filed as Exhibit 10.2 to CarMax's Current Report on Form 8-K, filed December 23, 2011 (File No. 1-31420), is incorporated by reference. \*

10.26 Form of Notice of Restricted Stock Unit Grant between CarMax Inc. and certain named and other executive officers, effective December 21, 2011, filed as Exhibit 10.3 to CarMax's Current Report on Form 8-K, filed December 23, 2011 (File No. 1-31420), is incorporated by reference. \*

10.27 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, effective October 18, 2010, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed October 22, 2010 (File No. 1-31420), is incorporated by this reference. \*

10.28

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Form of Notice of Market Stock Unit Grant between CarMax, Inc. and certain named and other executive officers, effective October 18, 2010, filed as Exhibit 10.1 to CarMax's Current Report on Form 8-K, filed October 22, 2010 (File No. 1-31420), is incorporated by this reference. \*

10.29 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, effective January 1, 2009, filed as Exhibit 10.1 to CarMax's Quarterly Report on Form 10-Q, filed January 8, 2009 (File No. 1-31420), is incorporated by this reference. \*

10.30 Form of Directors Stock Option Grant Agreement between CarMax, Inc. and certain non-employee directors of the CarMax, Inc. board of directors, filed as Exhibit 10.3 to CarMax's Quarterly Report on Form 10-Q, filed July 10, 2008 (File No. 1-31420), is incorporated by this reference. \*

10.31 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, filed as Exhibit 10.18 to CarMax's Annual Report on Form 10-K, filed April 25, 2008 (File No. 1-31420), is incorporated by this reference. \*

10.32 Form of Notice of Stock Option Grant between CarMax, Inc. and certain named and other executive officers, filed as Exhibit 10.2 to CarMax's Current Report on Form 8-K, filed October 20, 2006 (File No. 1-31420), is incorporated by this reference. \*

10.33 Form of Directors Stock Option Grant Agreement between CarMax, Inc. and certain non-employee directors of the CarMax, Inc. board of directors, filed as Exhibit 10.5 to CarMax's Current Report on Form 8-K, filed April 28, 2006 (File No. 1-31420), is incorporated by this reference. \*

- 10.34 Form of Incentive Award Agreement between CarMax, Inc. and certain named executive officers, filed as Exhibit 10.16 to CarMax's Annual Report on Form 10-K, filed May 13, 2005 (File No. 1-31420), is incorporated by this reference. \*
- 10.35 Form of Incentive Award Agreement between CarMax, Inc. and certain executive officers, filed as Exhibit 10.17 to CarMax's Annual Report on Form 10-K, filed May 13, 2005 (File No. 1-31420), is incorporated by this reference. \*
- 10.36 Form of Incentive Award Agreement between CarMax, Inc. and certain non-employee directors of the CarMax, Inc. board of directors, filed as Exhibit 10.18 to CarMax's Annual Report on Form 10-K, filed May 13, 2005 (File No. 1-31420), is incorporated by this reference. \*
- 10.37 Form of Amendment to Incentive Award Agreement between CarMax, Inc. and certain non-employee directors of the CarMax, Inc. board of directors, filed as Exhibit 10.19 to CarMax's Annual Report on Form 10-K, filed May 13, 2005 (File No. 1-31420), is incorporated by this reference. \*
- 10.38 Form of Stock Grant Notice Letter from CarMax, Inc. to certain non-employee directors of the CarMax, Inc. board of directors, filed as Exhibit 10.20 to CarMax's Annual Report on Form 10-K, filed May 13, 2005 (File No. 1-31420), is incorporated by this reference. \*
- 21.1 CarMax, Inc. Subsidiaries, filed herewith.
- 23.1 Consent of KPMG LLP, filed herewith.
- 24.1 Powers of Attorney, filed herewith.
- 31.1 Certification of the Chief Executive Officer Pursuant to Rule 13a-14(a), filed herewith.
- 31.2 Certification of the Chief Financial Officer Pursuant to Rule 13a-14(a), filed herewith.
- 32.1 Certification of the Chief Executive Officer Pursuant to 18 U.S.C. Section 1350, filed herewith.
- 32.2 Certification of the Chief Financial Officer Pursuant to 18 U.S.C. Section 1350, filed herewith.
- 101.INS XBRL Instance Document.
- 101.SCH XBRL Taxonomy Extension Schema Document.
- 101.SCH XBRL Taxonomy Extension Schema Document.
- 101.DEF XBRL Taxonomy Extension Definition Linkbase Document.
- 101.LAB XBRL Taxonomy Extension Label Linkbase Document.
- 101.PRE XBRL Taxonomy Extension Presentation Linkbase Document.

\* Indicates management contract, compensatory plan or arrangement of the company required to be filed as an exhibit.

