

HEALTHCARE SERVICES GROUP INC

Form 10-Q

April 20, 2009

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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D. C. 20549  
FORM 10-Q  
QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15 (d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

**For Quarter Ended March 31, 2009**

**Commission File Number 0-120152**

**HEALTHCARE SERVICES GROUP, INC.**

(Exact name of registrant as specified in its charter)

Pennsylvania

23-2018365

(State or other jurisdiction of  
incorporation or organization)

(IRS Employer Identification  
number)

3220 Tillman Drive-Suite 300, Bensalem, Pennsylvania 19020

(Address of principal executive office) (Zip code)

Registrant's telephone number, including area code: 215-639-4274

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such returns), (2) has been subject to such filing requirements for the past 90 days.

YES  NO

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated filer  Non-accelerated filer  Smaller reporting company   
(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

YES  NO

Number of shares of common stock, issued and outstanding as of April 17, 2009 is 43,292,000

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## PART I. FINANCIAL INFORMATION

## Item 1. FINANCIAL STATEMENTS

**Consolidated Balance Sheets**

|  | (Unaudited)<br>March 31,<br>2009 | December 31,<br>2008  |
|--|----------------------------------|-----------------------|
| <b>ASSETS</b>  |                                  |                       |
| <b>CURRENT ASSETS:</b>   |                                  |                       |
| Cash and cash equivalents  | \$ 44,476,000                    | \$ 37,501,000         |
| Marketable securities, at fair value   | \$ 51,946,000                    | \$ 49,414,000         |
| Accounts and notes receivable, less allowance for doubtful accounts of \$3,914,000 in 2009 and \$3,214,000 in 2008 | 98,213,000                       | 96,558,000            |
| Prepaid income taxes   |                                  | 2,838,000             |
| Inventories and supplies   | 15,411,000                       | 16,079,000            |
| Prepaid expenses and other   | 5,273,000                        | 4,225,000             |
| Total current assets   | 215,319,000                      | 206,615,000           |
| <b>PROPERTY AND EQUIPMENT:</b>   |                                  |                       |
| Laundry and linen equipment installations  | 1,784,000                        | 1,767,000             |
| Housekeeping equipment and office equipment  | 16,249,000                       | 16,365,000            |
| Autos and trucks   | 93,000                           | 93,000                |
|  | 18,126,000                       | 18,225,000            |
| Less accumulated depreciation  | 14,220,000                       | 14,296,000            |
|  | 3,906,000                        | 3,929,000             |
| <b>GOODWILL</b>  | 15,020,000                       | 15,020,000            |
| <b>OTHER INTANGIBLE ASSETS</b> , Less accumulated amortization of \$2,730,000 in 2009 and \$2,466,000 in 2008      | 4,769,000                        | 5,033,000             |
| <b>NOTES RECEIVABLE</b> - long term portion, net of discount   | 5,605,000                        | 3,202,000             |
| <b>DEFERRED COMPENSATION FUNDING</b> , at fair value   | 8,254,000                        | 8,287,000             |
| <b>DEFERRED INCOME TAXES</b> - long term portion   | 6,753,000                        | 6,386,000             |
| <b>OTHER NONCURRENT ASSETS</b>   | 69,000                           | 89,000                |
| <b>TOTAL ASSETS</b>  | <b>\$ 259,695,000</b>            | <b>\$ 248,561,000</b> |
| <b>LIABILITIES AND STOCKHOLDERS EQUITY</b>   |                                  |                       |
| <b>CURRENT LIABILITIES:</b>  |                                  |                       |
| Accounts payable   | \$ 9,572,000                     | \$ 9,301,000          |
| Accrued payroll, accrued and withheld payroll taxes  | 20,854,000                       | 14,365,000            |
| Other accrued expenses   | 769,000                          | 679,000               |
| Income taxes payable   | 2,093,000                        |                       |
| Deferred income taxes  | 848,000                          | 754,000               |
| Accrued insurance claims   | 4,183,000                        | 3,943,000             |
| Total current liabilities  | 38,319,000                       | 29,042,000            |

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|  |                |                |
|--|----------------|----------------|
| ACCRUED INSURANCE CLAIMS- long term portion  | 9,761,000      | 9,201,000      |
| DEFERRED COMPENSATION LIABILITY  | 8,334,000      | 8,636,000      |
| COMMITMENTS AND CONTINGENCIES  |                |                |
| STOCKHOLDERS EQUITY:   |                |                |
| Common stock, \$.01 par value: 100,000,000 shares authorized, 45,572,000 shares issued in 2009 and 45,563,000 shares in 2008 | 457,000        | 456,000        |
| Additional paid in capital   | 85,229,000     | 84,421,000     |
| Retained earnings  | 138,089,000    | 137,741,000    |
| Common stock in treasury, at cost, 2,284,000 shares in 2009 and 2,335,000 shares in 2008                                     | (20,494,000)   | (20,936,000)   |
| Total stockholders equity  | 203,281,000    | 201,682,000    |
| TOTAL LIABILITIES AND STOCKHOLDERS EQUITY  | \$ 259,695,000 | \$ 248,561,000 |

See accompanying notes.

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**Table of Contents****Consolidated Statements of Income  
(Unaudited)**

|  | <b>For the Three Months<br/>Ended March 31,</b> |                |
|--|---|----------------|
|  | <b>2009</b>                                     | <b>2008</b>    |
| Revenues   | \$ 160,409,000                                  | \$ 147,259,000 |
| Operating costs and expenses:                                |   |                |
| Costs of services provided                                   | 137,892,000                                     | 125,854,000    |
| Selling, general and administrative                          | 10,876,000                                      | 10,579,000     |
| Other Income:  |   |                |
| Investment and interest                                      | 937,000   | 324,000        |
| Income before income taxes                                   | 12,578,000                                      | 11,150,000     |
| Income taxes   | 4,842,000                                       | 4,293,000      |
| Net Income   | \$ 7,736,000                                    | \$ 6,857,000   |
| Basic earnings per common share                              | \$ 0.18   | \$ 0.16        |
| Diluted earnings per common share                            | \$ 0.18   | \$ 0.16        |
| Cash dividends per common share                              | \$ 0.17   | \$ 0.13        |
| Basic weighted average number of common shares outstanding   | 43,457,000                                      | 43,016,000     |
| Diluted weighted average number of common shares outstanding | 44,073,000                                      | 44,213,000     |
| See accompanying notes.                                      |   |                |

**Table of Contents****Consolidated Statements of Cash Flows**

|   | <b>( Unaudited )</b>              |              |
|---|-----------------------------------|--------------|
|   | <b>For the Three Months Ended</b> |              |
|   | <b>March 31,</b>                  |              |
|   | <b>2009</b>                       | <b>2008</b>  |
| Cash flows from operating activities:   |                                   |              |
| Net Income  | \$ 7,736,000                      | \$ 6,857,000 |
| Adjustments to reconcile net income to net cash provided by operating activities: |                                   |              |
| Depreciation and amortization   | 692,000                           | 748,000      |
| Bad debt provision  | 700,000                           | 500,000      |
| Deferred income taxes (benefits)  | (273,000)                         | 408,000      |
| Stock-based compensation expense  | 257,000                           | 179,000      |
| Amortization of premium on marketable securities                                  | 230,000                           |              |
| Unrealized gain on marketable securities  | (645,000)                         |              |
| Unrealized loss on deferred compensation fund investments                         | 258,000                           | 504,000      |
| Changes in operating assets and liabilities:                                      |                                   |              |
| Accounts and notes receivable   | (2,356,000)                       | (2,105,000)  |
| Inventories and supplies  | 669,000                           | 52,000       |
| Notes receivable- long term portion   | (2,404,000)                       | (1,151,000)  |
| Deferred compensation funding   | (225,000)                         | 197,000      |
| Accounts payable and other accrued expenses                                       | 396,000                           | (340,000)    |
| Accrued payroll, accrued and withheld payroll taxes                               | 7,149,000                         | 7,585,000    |
| Accrued insurance claims  | 800,000                           | (1,405,000)  |
| Deferred compensation liability   | 53,000                            | (603,000)    |
| Income taxes payable  | 4,931,000                         | (1,726,000)  |
| Prepaid income taxes  |                                   | (1,823,000)  |
| Prepaid expenses and other assets   | (1,026,000)                       | (898,000)    |
| Net cash provided by operating activities   | 16,942,000                        | 6,979,000    |
| Cash flows from investing activities:   |                                   |              |
| Disposals of fixed assets   | 15,000                            | 62,000       |
| Additions to property and equipment   | (419,000)                         | (337,000)    |
| Purchases of marketable securities, net   | (2,118,000)                       |              |
| Net cash used in investing activities   | (2,522,000)                       | (275,000)    |
| Cash flows from financing activities:   |                                   |              |
| Acquisition of treasury stock   |                                   | (746,000)    |
| Dividends paid  | (7,388,000)                       | (5,579,000)  |
| Reissuance of treasury stock pursuant to Dividend Reinvestment Plan               | 21,000                            | 17,000       |
| Tax benefits (expense) transactions in equity compensation plans                  | (96,000)                          | 2,369,000    |
| Proceeds from the exercise of stock options                                       | 18,000                            | 1,731,000    |
| Net cash used in financing activities   | (7,445,000)                       | (2,208,000)  |

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|   |               |               |
|---|---------------|---------------|
| Net increase in cash and cash equivalents   | 6,975,000     | 4,496,000     |
| Cash and cash equivalents at beginning of the period  | 37,501,000    | 92,461,000    |
| Cash and cash equivalents at end of the period  | \$ 44,476,000 | \$ 96,957,000 |
| Supplementary Cash Flow Information:  |               |               |
| Income taxes cash payments, net of refunds  | \$ 5,064,000  | \$ 5,064,000  |
| Issuance of 49,000 shares of Common Stock in 2009 and 61,000 shares of<br>Common Stock in 2008 pursuant to Employee Stock Plans | \$ 777,000    | \$ 1,293,000  |

See accompanying notes.

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**Table of Contents**Consolidated Statements of Stockholders' Equity  
(Unaudited)

|   |                        |                        | For the Three Months Ended<br>March 31, 2009 |                      |                   | Stockholders<br>Equity |
|---|------------------------|------------------------|--|----------------------|-------------------|------------------------|
|   | Common Stock<br>Shares | Common Stock<br>Amount | Additional<br>Paid-in<br>Capital             | Retained<br>Earnings | Treasury<br>Stock |                        |
| Balance,<br>December 31, 2008   | 45,563,000             | \$ 456,000             | \$ 84,421,000                                | \$ 137,741,000       | (\$20,936,000)    | \$ 201,682,000         |
| Net income for the<br>period  |                        |                        |  | 7,736,000            |                   | 7,736,000              |
| Exercise of stock<br>options and other<br>stock-based<br>compensation net of<br>2,000 shares<br>tendered for<br>payment | 9,000                  | 1,000                  | 17,000                                       |                      |                   | 18,000                 |
| Share-based<br>compensation<br>expense stock<br>options   |                        |                        | 177,000                                      |                      |                   | 177,000                |
| Tax liability arising<br>from Stock Plans<br>transactions   |                        |                        | (96,000)                                     |                      |                   | (96,000)               |
| Treasury shares<br>issued for Deferred<br>Compensation Plan<br>funding and<br>redemptions<br>(22,000 shares)            |                        |                        | 350,000                                      |                      | 4,000             | 354,000                |
| Shares issued<br>pursuant to<br>Employee Stock<br>Plans (49,000<br>shares)  |                        |                        | 351,000                                      |                      | 426,000           | 777,000                |
| Cash dividends<br>\$.17 per common<br>share   |                        |                        |  | (7,388,000)          |                   | (7,388,000)            |
|   |                        |                        | 9,000  |                      | 12,000            | 21,000                 |

Shares issued  
pursuant to  
Dividend  
Reinvestment Plan  
(1,000 shares)

|                            |            |            |               |                |                |                |
|----------------------------|------------|------------|---------------|----------------|----------------|----------------|
| Balance, March 31,<br>2009 | 45,572,000 | \$ 457,000 | \$ 85,229,000 | \$ 138,089,000 | (\$20,494,000) | \$ 203,281,000 |
|----------------------------|------------|------------|---------------|----------------|----------------|----------------|

See accompanying notes.

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**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**

(Unaudited)

**Note 1 Basis of Reporting**

The accompanying financial statements are unaudited and do not include certain information and note disclosures required by accounting principles generally accepted in the United States for complete financial statements. However, in our opinion, all adjustments (consisting of normal recurring adjustments) considered necessary for a fair presentation have been included. The balance sheet shown in this report as of December 31, 2008 has been derived from, and does not include, all the disclosures contained in the financial statements for the year ended December 31, 2008. The financial statements should be read in conjunction with the financial statements and notes thereto included in our Annual Report on Form 10-K for the year ended December 31, 2008. The results of operations for the quarter ended March 31, 2009 are not necessarily indicative of the results that may be expected for the full fiscal year. As of March 31, 2009, we operate one wholly-owned subsidiary, Huntingdon Holdings, Inc. ( Huntingdon ). Huntingdon invests our cash and cash equivalents, as well as managing our portfolio of marketable securities. On March 1, 2009, we sold our wholly-owned subsidiary HCSG Supply, Inc. ( Supply ) for approximately \$1,100,000, financed principally through our acceptance of a secured promissory note which is recorded in our notes receivable in the accompanying March 31, 2009 balance sheet. As a result of the Supply sale, we recorded an immaterial gain in our 2009 first quarter consolidated statements of income.

In preparing financial statements in conformity with accounting principles generally accepted in the United States of America, we make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent assets and liabilities at the date of the financial statements, as well as the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates. Significant estimates are used for, but not limited to, our allowance for doubtful accounts, accrued insurance claims, asset valuations and review for potential impairment, stock-based compensation, and deferred tax benefits. The estimates are based upon various factors including current and historical trends, as well as other pertinent industry and regulatory authority information. We regularly evaluate this information to determine if it is necessary to update the basis for our estimates and to compensate for known changes.

Inventories and supplies include housekeeping, linen and laundry supplies, as well as food provisions. Inventories and supplies are stated at cost to approximate a first-in, first-out (FIFO) basis. Linen supplies are amortized over a 24 month period.

**Note 2 Fair Value Measurements and Marketable Securities**

Certain of our assets and liabilities are reported at fair value in the accompanying balance sheets. Such assets and liabilities include cash and cash equivalents, marketable securities, accounts and notes receivable, and accounts payable (including income taxes payable and accrued expenses). Additionally, the following tables provide fair value measurement information for our

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marketable securities and deferred compensation fund investment assets as of March 31, 2009 and December 31, 2008.

|                               | Carrying<br>Amount | Total Fair<br>Value | As of March 31, 2009<br>Fair Value Measurement<br>Using: |  |   |
|-------------------------------|--------------------|---------------------|--|--|---|
|                               |                    |                     | Quoted Prices<br>in Active<br>Markets<br>(Level 1)       | Significant<br>Other<br>Observable<br>Inputs<br>(Level<br>2) | Significant<br>Unobservable<br>Inputs<br>(Level<br>3) |
| Financial Assets              |                    |                     |  |  |   |
| Marketable Securities         | \$51,946,000       | \$51,946,000        | \$51,946,000   | \$   | \$  |
| Deferred Compensation Funding | \$ 8,254,000       | \$ 8,254,000        | \$ 8,254,000   | \$   | \$  |

|                               | Carrying<br>Amount | Total Fair<br>Value | As of March 31, 2008<br>Fair Value Measurement<br>Using: |  |   |
|-------------------------------|--------------------|---------------------|--|--|---|
|                               |                    |                     | Quoted Prices<br>in Active<br>Markets<br>(Level 1)       | Significant<br>Other<br>Observable<br>Inputs<br>(Level<br>2) | Significant<br>Unobservable<br>Inputs<br>(Level<br>3) |
| Financial Assets              |                    |                     |  |  |   |
| Marketable Securities         | \$49,414,000       | \$49,414,000        | \$49,414,000   | \$   | \$  |
| Deferred Compensation Funding | \$ 8,287,000       | \$ 8,287,000        | \$ 8,287,000   | \$   | \$  |

For the quarter ended March 31, 2009, the other income, investment and interest caption on our consolidated statements of income includes unrealized gain from marketable securities of \$645,000. For the quarter ended March 31, 2008, there were no unrealized gains or losses reported in our consolidated statements of income.

|                       | Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Estimated<br>Fair Value |
|-----------------------|-------------------|------------------------------|-------------------------------|-------------------------|
| March 31, 2009        |                   |                              |                               |                         |
| Type of security:     |                   |                              |                               |                         |
| Marketable Securities | \$50,155,000      | \$1,791,000                  | \$                            | \$51,946,000            |

|                       | Amortized<br>Cost | Gross<br>Unrealized<br>Gains | Gross<br>Unrealized<br>Losses | Estimated<br>Fair Value |
|-----------------------|-------------------|------------------------------|-------------------------------|-------------------------|
| December 31, 2008     |                   |                              |                               |                         |
| Type of security:     |                   |                              |                               |                         |
| Marketable Securities | \$48,268,000      | \$1,146,000                  | \$                            | \$49,414,000            |

**Note 3 Goodwill and Other Intangible Assets**

We apply the provisions of SFAS No. 141(R), Business Combinations (which replaces SFAS No. 141) and SFAS No. 142, Goodwill and Other Intangible Assets in accounting for our goodwill and other identifiable intangible assets.

SFAS No. 141(R) addresses the initial recognition and measurement of goodwill and other intangible assets acquired in a business combination. SFAS No. 142 addresses the initial recognition and measurement of intangible

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assets acquired outside of a business combination, whether acquired individually or with a group of other assets, and the accounting and reporting for goodwill and other intangible assets subsequent to their acquisition.

The following table sets forth the amounts of our identifiable intangible assets subject to amortization, which were acquired in the Summit acquisition, and the amortization expense recognized thereon for the 2009 first quarter:

|                        | Acquisition<br>Amount | Amortization<br>Expense |
|------------------------|-----------------------|-------------------------|
| Customer Relationships | \$ 6,700,000          | \$ 239,000              |
| Non-compete Agreements | 800,000               | 25,000                  |
| Total                  | \$ 7,500,000          | \$ 264,000              |

The customer relationships have a weighted-average amortization period of seven years and the non-compete agreements have a weighted-average amortization period of eight years. The following table sets forth the estimated amortization expense for intangibles subject to amortization for the remaining nine months in our 2009 fiscal year and following four fiscal years:

| Period/Year                  | Customer<br>Relationships | Non-Compete<br>Agreements | Total       |
|------------------------------|---------------------------|---------------------------|-------------|
| April 1 to December 31, 2009 | \$718,000                 | \$ 75,000                 | \$ 793,000  |
| 2010                         | \$957,000                 | \$100,000                 | \$1,057,000 |
| 2011                         | \$957,000                 | \$100,000                 | \$1,057,000 |
| 2012                         | \$957,000                 | \$100,000                 | \$1,057,000 |
| 2013                         | \$638,000                 | \$100,000                 | \$ 738,000  |

The following table sets forth the amount of goodwill at March 31, 2009 which is subject to impairment testing, rather than amortization.

| Summit       | All other   | Total        |
|--------------|-------------|--------------|
| \$13,409,000 | \$1,611,000 | \$15,020,000 |

The following table sets forth by reportable business segment, as described in Note 5 herein, the amounts of goodwill:

| Segment      | Amount        |
|--------------|---------------|
| Food         | \$ 1,401,000  |
| Housekeeping | 13,619,000    |
| Total        | \$ 15,020,000 |

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**Note 4- Other Contingencies**

We have a \$33,000,000 bank line of credit on which we may draw to meet short-term liquidity requirements in excess of internally generated cash flow. Amounts drawn under the line of credit are payable upon demand. At March 31, 2009, there were no borrowings under the line of credit. However, at such date, we had outstanding a \$31,925,000 irrevocable standby letter of credit which relates to payment obligations under our insurance programs. As a result of the letters of credit issued, the amount available under the line of credit was reduced by \$31,925,000 at March 31, 2009. The line of credit requires us to satisfy two financial covenants. We are in compliance with the financial covenants at March 31, 2009 and expect to continue to remain in compliance with such financial covenants. This line of credit expires on June 30, 2009. We believe the line of credit will be renewed at that time.

We provide our services in 47 states and we are subject to numerous local taxing jurisdictions within those states. Consequently, the taxability of our services is subject to various interpretations within these jurisdictions. In the ordinary course of business, a jurisdiction may contest our reporting positions with respect to the application of its tax code to our services, which may result in additional tax liabilities.

We have tax matters with various taxing authorities. Because of the uncertainties related to both the probable outcome and amount of probable assessment due, we are unable to make a reasonable estimate of a liability. We do not expect the resolution of any of these matters, taken individually or in the aggregate, to have a material adverse affect on our consolidated financial position or results of operations based on our best estimate of the outcomes of such matters. We are also subject to various claims and legal actions in the ordinary course of business. Some of these matters include payroll and employee-related matters and examinations by governmental agencies. As we become aware of such claims and legal actions, we provide accruals if the exposures are probable and estimable. If an adverse outcome of such claims and legal actions is reasonably possible, we assess materiality and provide such financial disclosure, as appropriate. We believe that these matters, taken individually or in the aggregate, would not have a material adverse affect on our financial position or results of operations.

Congress has enacted a number of major laws during the past decade that have significantly altered, or threaten to alter, overall government reimbursement for nursing home services. Because our clients' revenues are generally highly reliant on Medicare and Medicaid reimbursement funding rates and mechanisms, the overall effect of these laws and trends in the long term care industry have affected and could adversely affect the liquidity of our clients, resulting in their inability to make payments to us on agreed upon payment terms. These factors, in addition to delays in payments from clients, have resulted in and could continue to result in significant additional bad debts in the near future.

**Table of Contents****Note 5- Segment Information****Reportable Operating Segments**

We manage and evaluate our operations in two reportable segments. The two reportable segments are Housekeeping (housekeeping, laundry, linen and other services), and Food (food services). Although both segments serve the same client base and share many operational similarities, they are managed separately due to distinct differences in the type of service provided, as well as the specialized expertise required of the professional management personnel responsible for delivering the respective segment's services. We consider the various services provided within Housekeeping to be one reportable operating segment since such services are rendered pursuant to a single service agreement and the delivery of such services is managed by the same management personnel.

Differences between the reportable segments' operating results and other disclosed data and our consolidated financial statements relate primarily to corporate level transactions, and the recording of transactions at the reportable segment level which use methods other than generally accepted accounting principles. Additionally, included in the differences between the reportable segments' operating results and other disclosed data are amounts attributable to our investment holding company subsidiary. This subsidiary does not transact any business with the reportable segments. Segment amounts reported are prior to any elimination entries made in consolidation.

Housekeeping provides services in Canada, although essentially all of its revenues and net income, 99% in both categories, are earned in one geographic area, the United States. Food provides services solely in the United States.

|                              | Housekeeping   | Food          | Corporate and<br>Eliminations | Total          |
|------------------------------|----------------|---------------|-------------------------------|----------------|
| Quarter Ended March 31, 2009 |                |               |                               |                |
| Revenues                     | \$ 123,913,000 | \$ 34,359,000 | \$ 2,137,000(1)               | \$ 160,409,000 |
| Income before income taxes   | \$ 12,327,000  | \$ 1,312,000  | \$(1,061,000)(1)              | \$ 12,578,000  |
| Quarter Ended March 31, 2008 |                |               |                               |                |
| Revenues                     | \$ 119,519,000 | \$ 27,240,000 | \$ 500,000(1)                 | \$ 147,259,000 |
| Income before income taxes   | \$ 11,817,000  | \$ 1,278,000  | \$(1,945,000)(1)              | \$ 11,150,000  |

(1) represents primarily corporate office cost and related overhead, recording of transactions at the reportable segment level which use methods other than generally acceptable accounting principles and consolidated subsidiaries operating expenses that are not allocated to the reportable



segments, net of  
investment and  
interest income.

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**Table of Contents****Total Revenues from Clients**

The following revenues earned from clients differ from segment revenues reported above due to the inclusion of adjustments used for segment reporting purposes by management. We earned total revenues from clients in the following service categories:

|                                | For the Quarter Ended March 31, |                |
|--------------------------------|---------------------------------|----------------|
|                                | 2009                            | 2008           |
| Housekeeping services          | \$ 86,730,000                   | \$ 82,568,000  |
| Laundry and linen services     | 38,906,000                      | 36,842,000     |
| Food Services                  | 34,227,000                      | 27,357,000     |
| Maintenance services and Other | 546,000                         | 492,000        |
|                                | \$ 160,409,000                  | \$ 147,259,000 |

**Major Client**

We have one client, a nursing home chain ( Major Client ), which in the three month periods ended March 31, 2009 and 2008 accounted for 14% and 15%, respectively, of total revenues. In the three month period ended March 31, 2009, we derived 14% and 13%, respectively, of Housekeeping and Food s revenues from such client. Additionally, at both March 31, 2009 and December 31, 2008, amounts due from such client represented less than 1% of our accounts receivable balance. The loss of such client, or a significant reduction in revenues from such client, would have a material adverse effect on the results of operations of our two operating segments. In addition, if such client changes its payment terms it would increase our accounts receivable balance and have a material adverse effect on our cash flows and cash and cash equivalents.

**Note 6 Earnings Per Common Share**

A reconciliation of the numerator and denominator of basic and diluted earnings per common share is as follows:

|                                   | Quarter Ended March 31, 2009 |               |           |
|-----------------------------------|------------------------------|---------------|-----------|
|                                   | Income                       | Shares        | Per-share |
|                                   | (Numerator)                  | (Denominator) | Amount    |
| Net income                        | \$ 7,736,000                 |               |           |
| Basic earnings per common share   | \$ 7,736,000                 | 43,457,000    | \$ .18    |
| Effect of dilutive securities:    |                              |               |           |
| Options                           |                              | 616,000       |           |
| Diluted earnings per common share | \$ 7,736,000                 | 44,073,000    | \$ .18    |

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|                                   | Quarter Ended March 31, 2008 |                         |                     |
|-----------------------------------|------------------------------|-------------------------|---------------------|
|                                   | Income<br>(Numerator)        | Shares<br>(Denominator) | Per-share<br>Amount |
| Net income                        | \$ 6,857,000                 |                         |                     |
| Basic earnings per common share   | \$ 6,857,000                 | 43,016,000              | \$ .16              |
| Effect of dilutive securities:    |                              |                         |                     |
| Options                           |                              | 1,197,000               |                     |
| Diluted earnings per common share | \$ 6,857,000                 | 44,213,000              | \$ .16              |

**Note 7 Dividends**

On February 20, 2009 we paid, to shareholders of record on February 6, 2009, a regular quarterly cash dividend of \$.17 per common share. Such regular quarterly cash dividend payment in the aggregate was \$7,388,000. Additionally, on April 14, 2009, our Board of Directors declared a regular cash dividend of \$.18 per common share to be paid on May 15, 2009 to shareholders of record as of April 24, 2009.

**Note 8 Share-Based Compensation****Stock Options**

During the three months ended March 31, 2009, the stock option activity under our 2002 Stock Option Plan, 1995 Incentive and Non-Qualified Stock Option Plan for key employees, and 1996 Non-Employee Director's Stock Option Plan (collectively the Stock Option Plans), was as follows:

|  | Weighted<br>Average<br>Price | Number<br>of Shares | Weighted<br>Average<br>Remaining<br>Contractual<br>Term<br>(In Years) | Aggregate<br>Intrinsic<br>Value |
|--|------------------------------|---------------------|---|---------------------------------|
| Outstanding, January 1, 2009             | \$ 10.12                     | 1,894,000           |   |                                 |
| Granted                                  | 15.58                        | 421,000             |   |                                 |
| Cancelled                                | 19.48                        | ( 20,000)           |   |                                 |
| Exercised                                | 4.25                         | ( 11,000)           |   |                                 |
|  |                              | 2                   |   |                                 |
| Outstanding, March 31, 2009              | \$ 11.08                     | ,284,000            | 5.64  | \$ 11,248,000                   |
|  |                              | 1                   |   |                                 |
| Options exercisable as of March 31, 2009 |                              | ,585,000            | 3.96  | \$ 11,248,000                   |

The weighted average fair value of options granted during the 2009 and 2008 first quarters was \$4.14 and \$6.21, respectively.

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The following table summarizes information about stock options outstanding at March 31, 2009.

| Exercise Price Range | Options Outstanding |                                    |                                 | Options Exercisable |                                 |
|----------------------|---------------------|------------------------------------|---------------------------------|---------------------|---------------------------------|
|                      | Number Outstanding  | Average Remaining Contractual Life | Weighted Average Exercise Price | Number Exercisable  | Weighted Average Exercise Price |
| \$1.50 - 2.74        | 210,000             | 2.56                               | \$ 2.62                         | 210,000             | \$ 2.62                         |
| \$3.01 - 5.53        | 614,000             | 4.27                               | 4.76                            | 614,000             | 4.76                            |
| \$9.10 - 9.10        | 338,000             | 5.74                               | 9.10                            | 338,000             | 9.10                            |
| \$13.81 - 15.58      | 767,000             | 6.10                               | 14.77                           | 351,000             | 13.81                           |
| \$20.89 - 20.89      | 355,000             | 8.76                               | 20.89                           | 72,000              | 20.89                           |
|                      | 2,284,000           | 5.64                               | \$ 11.08                        | 1,585,000           | \$ 8.15                         |

Other information pertaining to option activity during the three month periods ended March 31, 2009 and March 31, 2008 was as follows:

|   | March 31, 2009 | March 31, 2008 |
|---|----------------|----------------|
| Weighted average grant-date fair value of stock options granted:      | \$ 1,545,000   | \$ 2,237,000   |
| Total fair value of stock options vested:                             | 447,000        | -0-            |
| Total intrinsic value of stock options exercised:                     | \$ 122,000     | \$ 6,573,000   |
| Total pre-tax stock-based compensation expense charged against income | \$ 177,000     | \$ 112,000     |
| Total unrecognized compensation expense related to Non-vested options | \$ 2,970,000   | \$ 2,125,000   |

Under our Stock Option Plans at March 31, 2009, in addition to the 2,284,000 shares issuable pursuant to outstanding option grants, an additional 2,000,000 shares of our Common Stock are available for future grants. Options outstanding and exercisable were granted at stock option prices which were not less than the fair market value of our Common Stock on the date the options were granted and no option has a term in excess of ten years. Additionally, with the exception of the options granted in 2009 and 2008, options became vested and exercisable either on the date of grant or commencing six months after the option grant date. The options granted in 2009 and 2008 become vested and exercisable ratably over a five year period on each anniversary date of the option grant.

At March 31, 2009, the total unrecognized compensation expense related to non-vested options, as reported above, was expected to be recognized through the fourth quarter of 2013 for the options granted in 2009 and the fourth quarter of 2012 for the options granted in 2008. The fair value of options granted in 2009 and 2008 was estimated on the date of grant using the Black-Scholes valuation model with the following weighted average assumptions:

|   | 2009  | 2008  |
|---|-------|-------|
| Risk-free interest rate                 | 2.5%  | 4.2%  |
| Expected volatility                     | 41.0% | 35.9% |
| Weighted average expected life in years | 6.5   | 4.5   |
| Dividend yield                          | 3.6%  | 2.0 % |

**Employee Stock Purchase Plan**

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Total pre-tax share-based compensation expense charged against income for the three month periods ended March 31, 2009 and March 31, 2008 for options granted under our Employee Stock Purchase Plan ( ESPP ) was \$80,000 and \$67,000, respectively. It is estimated, at this time, that the expense attributable to such share-based payments in each of the subsequent quarters of 2009 will approximate the amount recorded in the 2009 first quarter. However, such future expense related to our ESPP will be impacted by, and be dependent on the change in our stock price over the remaining period up to the December 31, 2009 measurement date.

Such expense was estimated on the date of grant using the Black-Scholes valuation model with the following weighted average assumptions:

|   | 2009  | 2008  |
|---|-------|-------|
| Risk-free interest rate                   | 0.2%  | 3.6%  |
| Expected volatility                       | 62.9% | 38.8% |
| Weighted average expected life (in years) | 1.0   | 1.0   |
| Dividend yield                            | 3.6%  | 2.0%  |

We may issue new common stock or re-issue common stock from treasury to satisfy our obligations under any of our share-based compensation plans.

**Note 9 Related Party Transactions**

One of our directors, as well as the brother of an officer and director (collectively Related Parties ), have separate ownership interests in several different client facilities which have entered into service agreements with us. In the three month periods ended March 31, 2009 and March 31, 2008, the service agreements with the client facilities in which the Related Parties have ownership interests resulted in revenues of approximately \$1,346,000 and \$1,280,000, respectively. At March 31, 2009 and December 31, 2008, accounts and notes receivable from such facilities of \$1,814,000 (net of reserves of \$739,000) and \$1,837,000 (net of reserves of \$739,000), respectively, are included in the accompanying consolidated balance sheets.

Another of our directors is a member of a law firm which was retained by us. In each of the three month periods ended March 31, 2009 and March 31, 2008, fees received from us by such firm did not exceed \$100,000. Additionally, such fees did not exceed, in either three month period, 5% of such firm s revenues.

**Note 10- Income Taxes**

We adopted the provisions of Financial Accounting Standards Board ( FASB ) Interpretation No. 48, Accounting for Uncertainty in Income Taxes-an interpretation of FASB Statement No. 109 ( FIN 48 ), on January 1, 2007. FIN 48 clarifies the accounting for uncertainty in income taxes recognized in an enterprise s financial statements in accordance with FASB Statement 109, Accounting for Income Taxes , and prescribes a recognition threshold and measurement process for financial statement recognition and measurement of a tax position taken or expected to be taken in a tax return. FIN 48 also provides guidance on derecognition, classification, interest and penalties, accounting in interim periods, disclosure and transition.

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Based on our evaluation, we have concluded that there are no significant uncertain tax positions requiring recognition in our financial statements. Our evaluation was performed for the tax years ended December 31, 2005 through 2008, the tax years which remain subject to examination by major tax jurisdictions as of March 31, 2009.

We may from time to time be assessed interest or penalties by major tax jurisdictions, although any such assessments historically have been minimal and immaterial to our financial results. In the event we have received an assessment for interest and/or penalties, it has been classified in the financial statements as selling, general and administrative expense.

**Note 11 Recently Issued Accounting Pronouncements**

In December 2007, the FASB Statement 141R, Business Combinations (SFAS 141R) was issued. SFAS 141R replaces SFAS 141. SFAS 141R requires the acquirer of a business to recognize and measure the identifiable assets acquired, the liabilities assumed, and any non-controlling interest in the acquiree at fair value. SFAS 141R also requires transactions costs related to the business combination to be expensed as incurred. SFAS 141R applies prospectively to business combinations for which the acquisition date is on or after the beginning of the first annual reporting period beginning on or after December 15, 2008. The effective date, as well as the adoption date for the Company was January 1, 2009. Although SFAS 141R may impact our reporting in future financial periods, we have determined that the standard will not have any impact on our historical consolidated financial statements at the time of adoption.

In April 2008 the FASB issued FSP No. 142-3, Determination of the Useful Life of Intangible Assets (FSP 142-3), which amends the factors that should be considered in developing renewal or extension assumptions used to determine the useful life of a recognized intangible asset under SFAS 142. This pronouncement requires enhanced disclosures concerning a company's treatment of costs incurred to renew or extend the term of a recognized intangible asset. FSP 142-3 is effective for financial statements issued for fiscal years beginning after December 15, 2008. We have determined that the standard will not have a material impact on our consolidated financial statements.

In May 2008 the FASB issued SFAS No. 162, The Hierarchy of Generally Accepted Accounting Principles (SFAS No. 162). SFAS No. 162 identifies the sources of accounting principles to be used in the preparation of financial statements of nongovernmental entities that are presented in conformity with generally accepted accounting principles, or GAAP, in the U.S. SFAS No. 162 is effective 60 days following the SEC approval of the Public Company Accounting Oversight Board amendments to AU Section 411, The Meaning of Present Fairly in Conformity with Generally Accepted Accounting Principles. We currently adhere to the hierarchy of GAAP as presented in SFAS No. 162, and adoption is not expected to have a material impact on our consolidated financial statements.

**Note 12 Subsequent Event**

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On April 13, 2009, we entered into a definitive asset purchase agreement with Contract Environmental Services, Inc. to acquire substantially all of its assets. The transaction is anticipated to close on or about May 1, 2009, subject to the satisfaction of customary closing conditions. The proposed purchase price consists of: (i) the issuance of approximately 65,000 shares of our common stock, (ii) the future issuance of approximately 265,000 shares contingent upon the achievement of certain financial targets, (iii) a cash payment of approximately \$5,000,000, and (iv) our assumption of approximately \$5,500,000 of certain debt obligations of the sellers.

**ITEM 2 MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

**Cautionary Statement Regarding Forward Looking Statements**

This report and documents incorporated by reference into this report contain forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934 (the Exchange Act ), as amended, are not historical facts but rather based on current expectations, estimates and projections about our business and industry, our beliefs and assumptions. Words such as believes , anticipates , plans , expects , will , goal , and similar expressions are intended to identify forward-looking statements. The inclusion of forward-looking statements should not be regarded as a representation by us that any of our plans will be achieved. We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. Such forward looking information is also subject to various risks and uncertainties. Such risks and uncertainties include, but are not limited to, risks arising from our providing services exclusively to the health care industry, primarily providers of long-term care; credit and collection risks associated with this industry; one client accounting for approximately 14% of revenues in the three month period ended March 31, 2009-(see note 5, Major Client in the accompanying Notes to Consolidated Financial Statements); risks associated with our pending acquisitions of Contract Environmental Services, Inc., including integration risks and costs, or such business not achieving expected financial results or synergies or failure to otherwise perform as expected; our claims experience related to workers compensation and general liability insurance; the effects of changes in, or interpretations of laws and regulations governing the industry, including state and local regulations pertaining to the taxability of our services; and the risk factors described in Part I in this report under Government Regulation of Clients , Competition , Service Agreements/Collections , and under Item IA Risk Factors . Many of our clients revenues are highly contingent on Medicare and Medicaid reimbursement funding rates, which Congress has affected through the enactment of a number of major laws during the past decade. These laws have significantly altered, or threatened to alter, overall government reimbursement funding rates and mechanisms. In addition, the current economic crises could adversely affect such funding. The overall effect of these laws and trends in the long-term care industry have affected and could adversely affect the liquidity of our clients, resulting in

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their inability to make payments to us on agreed upon payment terms. These factors, in addition to delays in payments from clients, have resulted in, and could continue to result in, significant additional bad debts in the near future. Additionally, our operating results would be adversely affected if unexpected increases in the costs of labor and labor related costs, materials, supplies and equipment used in performing services could not be passed on to our clients. In addition, we believe that to improve our financial performance we must continue to obtain service agreements with new clients, provide new services to existing clients, achieve modest price increases on current service agreements with existing clients and maintain internal cost reduction strategies at our various operational levels. Furthermore, we believe that our ability to sustain the internal development of managerial personnel is an important factor impacting future operating results and successfully executing projected growth strategies.

**RESULTS OF OPERATIONS**

The following discussion is intended to provide the reader with information that will be helpful in understanding our financial statements including the changes in certain key items in comparing financial statements period to period. We also intend to provide the primary factors that accounted for those changes, as well as a summary of how certain accounting principles affect our financial statements. In addition, we are providing information about the financial results of our two operating segments to further assist in understanding how these segments and their results affect our consolidated results of operations. This discussion should be read in conjunction with our financial statements as of March 31, 2009 and December 31, 2008 and the periods then ended and the notes accompanying those financial statements.

**Overview**

We provide housekeeping, laundry, linen, facility maintenance and food services to the health care industry, including nursing homes, retirement complexes, rehabilitation centers and hospitals located throughout the United States.

We believe that we are the largest provider of housekeeping and laundry services to the long-term care industry in the United States, rendering such services to approximately 2,200 facilities in 47 states as of March 31, 2009. Although we do not directly participate in any government reimbursement programs, our clients' reimbursements are subject to government regulation. Therefore, they are directly affected by any legislation relating to Medicare and Medicaid reimbursement programs.

We provide our services primarily pursuant to full service agreements with our clients. In such agreements, we are responsible for the management and hourly employees located at our clients' facilities. We also provide services on the basis of a management-only agreement for a very limited number of clients. Our agreements with clients typically provide for a one year service term, cancelable by either party upon 30 to 90 days notice after the initial 90-day period.



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We are organized into two reportable segments; housekeeping, laundry, linen and facility maintenance ( Housekeeping ), and food services ( Food ). Housekeeping is being provided at all of our approximately 2,200 client facilities, generating approximately 79% or \$126,182,000 of 2009 first quarter total revenues. Food is being provided to approximately 275 client facilities and contributed approximately 21% or \$34,227,000 of 2009 first quarter total revenues.

The services provided by Housekeeping consist primarily of the cleaning, disinfecting and sanitizing of patient rooms and common areas of a client's facility, as well as the laundering and processing of the personal clothing belonging to the facility's patients. Also within the scope of this segment's service is the laundering and processing of the bed linens, uniforms and other assorted linen items utilized by a client facility.

Food consists of providing for the development of a menu that meets the patient's dietary needs, and the purchasing and preparing of the food for delivery to the patients.

As of March 31, 2009, we operate one wholly-owned subsidiary, Huntingdon Holdings, Inc. ( Huntingdon ). Huntingdon invests our cash and cash equivalents, as well as managing our portfolio of marketable securities. On March 1, 2009, we sold our wholly-owned subsidiary HCSG Supply, Inc. ( Supply ) for approximately \$1,100,000, financed principally through our acceptance of a secured promissory note which is recorded in our notes receivable in the accompanying March 31, 2009 balance sheet. As a result of the Supply sale, we recorded an immaterial gain in our 2009 first quarter consolidated statements of income.

**Consolidated Operations**

The following table sets forth, for the periods indicated, the percentage which certain items bear to consolidated revenues:

|                                     | Relation to Consolidated<br>Revenues |        |
|-------------------------------------|--------------------------------------|--------|
|                                     | For the Quarter Ended March 31,      |        |
|                                     | 2009                                 | 2008   |
| Revenues                            | 100.0%                               | 100.0% |
| Operating costs and expenses:       |                                      |        |
| Costs of services provided          | 86.0                                 | 85.4   |
| Selling, general and administration | 6.8                                  | 7.2    |
| Investment and interest income      | .6                                   | .2     |
| Income before income taxes          | 7.8                                  | 7.6    |
| Income taxes                        | 3.0                                  | 2.9    |
| Net income                          | 4.8%                                 | 4.7%   |

Subject to the factors noted in the Cautionary Statement Regarding Forward Looking Statements included in this report, we anticipate our financial performance for the remainder of 2009 may be comparable to the three month period ended March 31, 2009 percentages presented in the above table as they relate to consolidated revenues. Housekeeping is our largest and core reportable segment, representing approximately 79% of consolidated revenues for the quarter ended March 31, 2009. Food revenues represented

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approximately 21% of consolidated revenues for such quarter.

Although there can be no assurance thereof, we believe that for the remainder of 2009 each of Housekeeping's and Food's revenues, as a percentage of consolidated revenues, will remain approximately the same as their respective percentages noted above. Furthermore, we expect the sources of organic growth for the remainder of 2009 for the respective operating segments will be primarily the same as historically experienced. Accordingly, although there can be no assurance thereof, the growth in Food is expected to come from our current Housekeeping client base, while growth in Housekeeping will primarily come from obtaining new clients.

**2009 First Quarter Compared with 2008 First Quarter**

The following table sets forth 2009 first quarter income statement key components that we use to evaluate our financial performance on a consolidated and reportable segment basis, as well as the percentage increases of each compared to 2008 first quarter amounts. The difference between the reportable segments' operating results and other disclosed data and our consolidated financial statements relate primarily to corporate level transactions and recording of transactions at the reportable segment level which use methods other than generally accepted accounting principles.

|  | Consolidated   | Percent<br>incr<br>(decr) | Corporate and<br>eliminations | Reportable Segments |       |               |       |
|--|----------------|---------------------------|-------------------------------|---------------------|-------|---------------|-------|
|  |                |                           |                               | Housekeeping        |       | Food          |       |
|  |                |                           |                               | Amount              | %incr | Amount        | %incr |
| Revenues   | \$ 160,409,000 | 8.9%                      | \$ 2,137,000                  | \$ 123,913,000      | 3.7%  | \$ 34,359,000 | 26.1% |
| Cost of services<br>provided                         | 137,892,000    | 9.6                       | (6,741,000)                   | 111,586,000         | 3.6   | 33,047,000    | 27.3% |
| Selling, general<br>and<br>administrative<br>expense | 10,876,000     | 2.8                       | 10,876,000                    |                     |       |               |       |
| Investment and<br>interest income                    | 937,000        | 189.0                     | 937,000                       |                     |       |               |       |
| Income before<br>income taxes                        | \$ 12,578,000  | 12.8%                     | (1,061,000)                   | \$ 12,327,000       | 4.3%  | \$ 1,312,000  | 2.6%  |

**Revenues****Consolidated**

Consolidated revenues increased 8.9% to \$160,409,000 in the 2009 first quarter compared to \$147,259,000 in the 2008 first quarter as a result of the factors discussed below under Reportable Segments.

Our Major Client accounted for 14% and 15%, respectively of consolidated revenues in the three month periods ended March 31, 2009 and March 31, 2008. The loss of such client would have a material adverse effect on the results of operations of our two operating segments. In addition, if such client changes its payment terms it would increase our accounts receivable balance and have a material adverse effect on our cash flows and cash and cash equivalents.

**Reportable Segments**

Housekeeping's 3.7% net growth in reportable segment revenues resulted primarily from an increase in revenues attributable to service agreements entered into with new clients.

Food's 26.1% net growth in reportable segment revenues is primarily a result of providing this service to existing Housekeeping clients.

We derived 14% and 13%, respectively, of Housekeeping and Food's 2009 first quarter revenues from our Major Client.

**Table of Contents****Costs of services provided****Consolidated**

Cost of services provided, on a consolidated basis, as a percentage of consolidated revenues for the 2009 first quarter increased to 86.0 % from 85.4 % in the corresponding 2008 quarter. The following table provides a comparison of the primary cost of services provided-key indicators that we manage on a consolidated basis in evaluating our financial performance. In addition, see the discussion below on Reportable Segments which provides additional details to explain the .6% increase in consolidated costs of services provided.

| Cost of Services Provided-Key Indicators             | 2009 % | 2008 % | Incr % |
|--|--------|--------|--------|
| Bad debt provision                                   | .4     | .3     | .1     |
| Workers compensation and general liability insurance | 3.8    | 2.4    | 1.4    |

The minor increase in bad debt provision resulted primarily from unfavorable collection experience.

The workers compensation and general liability insurance expense increase is primarily a result of unfavorable claims experience during the 2009 first quarter.

**Reportable Segments**

Cost of services provided for Housekeeping, as a percentage of Housekeeping revenues, for the 2009 first quarter was unchanged at 90.1% compared to the corresponding 2008 quarter. Cost of services provided for Food, as a percentage of Food revenues, for the 2009 first quarter increased to 96.2% from 95.3% in the corresponding 2008 quarter.

The following table provides a comparison of the primary cost of services provided-key indicators, as a percentage of the respective segment's revenues, which we manage on a reportable segment basis in evaluating our financial performance:

| Cost of Services Provided-Key Indicators | 2009 % | 2008 % | Incr (Decr) % |
|--|--------|--------|---------------|
| Housekeeping labor and other labor costs | 81.2   | 81.0   | .2            |
| Housekeeping supplies                    | 6.2    | 6.5    | (.3)          |
| Food labor and other labor costs         | 52.5   | 53.7   | (1.2)         |
| Food supplies                            | 41.5   | 39.2   | 2.3           |

The slight increase in Housekeeping labor and other labor costs, as a percentage of Housekeeping revenues, resulted primarily from inefficiencies recognized in managing labor at the facility level. The decrease in Housekeeping supplies, as a percentage of Housekeeping revenues, resulted primarily from better management of these costs at the facility level, as well as comparing such costs to a greater revenue base.

The decrease in Food labor and other labor costs, as a percentage of Food revenues, resulted from efficiencies achieved in managing these costs at the facility level. The increase in Food supplies, as a percentage of Food revenues, is a result of vendor price increases and increased supplies costs associated with the start-up of certain new clients obtained during the quarter.

**Consolidated Selling, General and Administrative Expense**

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Although our growth in consolidated revenues was 8.9%, 2009 first quarter selling, general and administrative expenses increased by only 2.8% or \$297,000 compared to the 2008 first quarter. Consequently, 2009 first quarter selling, general and administrative expenses, as a percentage of consolidated revenues, decreased to 6.8% as compared to 7.2% in the 2008 first quarter. This percentage decrease resulted primarily from our ability to control these expenses and comparing them to a greater consolidated revenues base.

**Consolidated Investment and Interest Income**

Investment and interest income, as a percentage of consolidated revenues, increased to .6% in the 2009 first quarter compared to .2% in the 2008 first quarter. The net increase is primarily attributable to the increase in returns on our marketable securities in the 2009 first quarter compared to returns on our cash and cash equivalents in the 2008 first quarter. Additionally, the 2009 first quarter increase in consolidated investment and interest income was favorably impacted by \$247,000 in comparing the decreases in market value of the investments held in our Deferred Compensation Fund to the decrease recognized in the 2008 first quarter.

**Income before Income Taxes**

**Consolidated**

As a result of the discussion above related to revenues and expenses, consolidated income before income taxes for the 2009 first quarter increased to 7.8 %, as a percentage of consolidated revenues, compared to 7.6% in the 2008 first quarter.

**Reportable Segments**

Housekeeping s 4.3% increase in income before income taxes is primarily attributable to the gross profit earned on the 3.7% increase in reportable segment revenues.

Food s income before income taxes increased 2.6% on a reportable segment basis is primarily attributable to the gross profit earned on the 26.1% increase in reportable segment revenues.

**Consolidated Income Taxes**

Our effective tax rate for both of the quarters ended March 31, 2009 and 2008 was 38.5%. Absent any significant change in federal, or state and local tax laws, we expect our effective tax rate for the remainder of 2009 to approximate 38.5%. Our 38.5% effective tax rate differs from the federal income tax statutory rate principally because of the effect of state and local income taxes.

**Consolidated Net Income**

As a result of the matters discussed above, consolidated net income for the 2009 first quarter increased to 4.8%, as a percentage of consolidated revenues, compared to 4.7% in the 2008 first quarter.

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**Critical Accounting Policies and Estimates**

The preparation of financial statements in accordance with accounting standards generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period.

We consider the three policies discussed below to be critical to an understanding of our financial statements because their application places the most significant demands on our judgment. Therefore, it should be noted that financial reporting results rely on estimating the effect of matters that are inherently uncertain. Specific risks for these critical accounting policies and estimates are described in the following paragraphs. For these estimates, we caution that future events rarely develop exactly as forecasted, and the best estimates routinely require adjustment. Any such adjustments or revisions to estimates could result in material differences to previously reported amounts.

The three policies discussed are not intended to be a comprehensive list of all of our accounting policies. In many cases, the accounting treatment of a particular transaction is specifically dictated by accounting standards generally accepted in the United States, with no need for our judgment in their application. There are also areas in which our judgment in selecting another available alternative would not produce a materially different result. See our audited consolidated financial statements and notes thereto which are included in our Annual Report on Form 10-K for the year ended December 31, 2008, which contain accounting policies and estimates and other disclosures required by accounting principles generally accepted in the United States.

**Allowance for Doubtful Accounts**

The Allowance for Doubtful Accounts (the Allowance ) is established as losses are estimated to have occurred through a provision for bad debts charged to earnings. The Allowance is evaluated based on our periodic review of accounts and notes receivable and is inherently subjective as it requires estimates that are susceptible to significant revision as more information becomes available.

We have had varying collection experience with respect to our accounts and notes receivable. When contractual terms are not met, we generally encounter difficulty in collecting amounts due from certain of our clients. Therefore, we have sometimes been required to extend the period of payment for certain clients beyond contractual terms. These clients include those who have terminated service agreements and slow payers experiencing financial difficulties. In making credit evaluations, in addition to analyzing and anticipating, where possible, the specific cases described above, we consider the general collection risks associated with trends in the long-term care industry. We also establish credit limits, perform ongoing credit evaluations, and monitor accounts to minimize the risk of loss.

In accordance with the risk of extending credit, we regularly evaluate our accounts and notes receivable for impairment or loss of value and when appropriate, will provide in our Allowance for such receivables. We generally follow a policy of reserving for receivables due from clients in bankruptcy, clients with which we are in litigation for collection and other slow paying clients. The reserve is based upon our estimates of ultimate collectibility.

Correspondingly, once our recovery of a receivable is determined through either litigation, bankruptcy proceedings or

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negotiation to be less than the recorded amount on our balance sheet, we will charge-off the applicable amount to the Allowance.

Our methodology for the Allowance is based upon a risk-based evaluation of accounts and notes receivable associated with a client's ability to make payments. Such Allowance generally consists of an initial amount established based upon criteria generally applied if and when a client account files bankruptcy, is placed for collection/litigation and/or is considered to be pending collection/litigation. The initial Allowance is adjusted either higher or lower when additional information is available to permit a more accurate estimate of the collectibility of an account.

Summarized below for the three month period ended March 31, 2009 and year ended December 31, 2008 are the aggregate account balances for the three Allowance criteria noted above, net write-offs of client accounts, bad debt provision and allowance for doubtful accounts.

| Period Ended      | Aggregate Account Balances of Clients in Bankruptcy or In/Pending Collection/Litigation | Net Write-Offs of Client Accounts | Bad Debt Provision | Allowance for Doubtful Accounts |
|-------------------|---|-----------------------------------|--------------------|---------------------------------|
| March 31, 2009    | \$ 9,731,000  | \$                                | \$ 700,000         | \$ 3,914,000                    |
| December 31, 2008 | \$ 8,417,000  | \$ 5,304,000                      | \$4,234,000        | \$ 3,214,000                    |

At March 31, 2009, we identified accounts totaling \$9,731,000 that require an Allowance based on potential impairment or loss of value. An Allowance totaling \$3,914,000 was provided for these accounts at such date. Actual collections of these accounts could differ from that which we currently estimate. If our actual collection experience is 5% less than our estimate, the related increase to our Allowance would decrease net income by \$179,000.

Notwithstanding our efforts to minimize credit risk exposure, our clients could be adversely affected if future industry trends, as more fully discussed under Liquidity and Capital Resources below, and as further described in our 2008 Annual Report on Form 10-K in Part I under Risk Factors, Government Regulation of Clients and Service Agreements/Collections, change in such a manner as to negatively impact the cash flows of our clients. If our clients experience a negative impact in their cash flows, it would have a material adverse effect on our results of operations and financial condition.

**Accrued Insurance Claims**

We currently have a Paid Loss Retrospective Insurance Plan for general liability and workers' compensation insurance, which comprise approximately 25% of our liabilities at March 31, 2009. Our accounting for this plan is affected by various uncertainties because we must make assumptions and apply judgment to estimate the ultimate cost to settle reported claims and claims incurred but not reported as of the balance sheet date. We address these uncertainties by regularly evaluating our claims' pay-out experience, present value factor and other factors related to the nature of specific claims in arriving at the basis for our accrued insurance claims estimate. Our evaluations are based primarily on current information derived from reviewing our claims experience and industry trends. In the event that our claims experience and/or industry

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trends result in an unfavorable change, it would have a material adverse effect on our consolidated results of operations and financial condition. Under these plans, predetermined loss limits are arranged with an insurance company to limit both our per-occurrence cash outlay and annual insurance plan cost.

For workers' compensation, we record a reserve based on the present value of future payments, including an estimate of claims incurred but not reported, that are developed as a result of a review of our historical data and open claims. The present value of the payout is determined by applying an 8% discount factor against the estimated value of the claims over the estimated remaining pay-out period. Reducing the discount factor by 1% would reduce net income by approximately \$52,000. Additionally, reducing the estimated payout period by six months would result in an approximate \$128,000 reduction in net income.

For general liability, we record a reserve for the estimated ultimate amounts to be paid for known claims. The estimated ultimate reserve amount recorded is derived from the estimated claim reserves provided by our insurance carrier reduced by an historical experience factor.

**Asset Valuations and Review for Potential Impairment**

We review our fixed assets, goodwill and other intangible assets at least annually or whenever events or changes in circumstances indicate that its carrying amount may not be recoverable. This review requires that we make assumptions regarding the value of these assets and the changes in circumstances that would affect the carrying value of these assets. If such analysis indicates that a possible impairment may exist, we are then required to estimate the fair value of the asset and, as deemed appropriate, expense all or a portion of the asset. The determination of fair value includes numerous uncertainties, such as the impact of competition on future value. We believe that we have made reasonable estimates and judgments in determining whether our long-term assets have been impaired; however, if there is a material change in the assumptions used in our determination of fair value or if there is a material change in economic conditions or circumstances influencing fair value, we could be required to recognize certain impairment charges in the future. As a result of our most recent reviews, no changes in asset values were required.

**Liquidity and Capital Resources**

At March 31, 2009, we had cash and cash equivalents, and marketable securities of \$96,422,000 and working capital of \$177,000,000 compared to December 31, 2008 cash and cash equivalents, and marketable securities of \$86,915,000 and working capital of \$177,573,000. We view our cash and cash equivalents, and marketable securities as our principal measure of liquidity. Our current ratio at March 31, 2009 decreased to 5.6 to 1 compared to 7.1 to 1 at December 31, 2008. This decrease resulted primarily from the timing of payments for accrued payroll, accrued and withheld payroll taxes, as well as the timing of payments for income taxes, which were somewhat offset by the increase in accounts and notes receivable resulting from primarily from our 8.9% increase in revenues. On an historical basis, our operations have generally produced consistent cash flow and have required limited capital resources. We believe our current and near term cash flow positions will enable us to fund our continued anticipated growth.

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**Operating Activities**

The net cash provided by our operating activities was \$16,942,000 for the three month period ended March 31, 2009. The principal sources of net cash flows from operating activities for the three month period ended March 31, 2009 were net income, non-cash charges to operations for bad debt provisions, and depreciation and amortization. Additionally, operating activities cash flows increased by \$7,149,000 as a result of the timing of payments for accrued payroll, accrued and withheld payroll taxes. The operating activity that used the largest amount of cash during the three month period ended March 31, 2009 was a net increase of \$4,760,000 in accounts and notes receivable and long-term notes receivable resulting primarily from the 8.9% growth in the Company's 2009 first quarter revenues. Additionally, operating activities cash flows were decreased from the timing of payments under our various insurance plans, as well as for the payments of income taxes.

**Investing Activities**

Our principal use of cash in investing activities for the three month period ended March 31, 2009 was \$2,118,000 for the net purchases of marketable securities. Additionally, we expended \$419,000 for the purchase of housekeeping equipment, computer software and equipment, and laundry equipment installations. Under our current plans, which are subject to revision upon further review, it is our intention to spend an aggregate of \$1,000,000 to \$1,500,000 during the remainder of 2009 for such capital expenditures.

**Financing Activities**

On February 20, 2009 we paid, to shareholders of record on February 6, 2009, a regular quarterly cash dividend of \$.17 per common share. Such regular quarterly cash dividend payment in the aggregate was \$7,388,000. Additionally, on April 14, 2009, our Board of Directors declared a regular cash dividend of \$.18 per common share to be paid on May 15, 2009 to shareholders of record as of April 24, 2009.

Our Board of Directors review our dividend policy on a quarterly basis. Although there can be no assurance that we will continue to pay dividends or the amount of the dividend, we expect to continue to pay a regular quarterly cash dividend. In connection with the establishment of our dividend policy, we adopted a Dividend Reinvestment Plan in 2003.

During the first quarter of 2009, we received proceeds of \$18,000 from the exercise of stock options by employees. Additionally, we recognized an income tax liability of \$96,000 from equity compensation plans transactions.

**Line of Credit**

We have a \$33,000,000 bank line of credit on which we may draw to meet short-term liquidity requirements in excess of internally generated cash flow. Amounts drawn under the line of credit are payable upon demand. At March 31, 2009, there were no borrowings under the line. However, at such date, we had outstanding a \$31,925,000 irrevocable standby letter of credit which relate to payment obligations under our insurance programs. As a result of the letter of credit issued, the amount available under the line of credit was reduced by \$31,925,000 at March 31, 2009.

The line of credit requires us to satisfy two financial covenants. Such covenants, and their



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respective status at March 31, 2009, were as follows:

| Covenant Description and Requirement  | Status at March 31, 2009   |
|---|----------------------------|
| Commitment coverage ratio: cash and cash equivalents must equal or exceed outstanding obligations under the line by a multiple of 2 | Commitment coverage is 3.0 |

Tangible net worth: must exceed \$156,310,000

Tangible net worth is \$183,493,000

As noted above, we complied with the financial covenants at March 31, 2009 and expect to continue to remain in compliance with such financial covenants. This line of credit expires on June 30, 2009. We believe the line of credit will be renewed at that time.

**Accounts and Notes Receivable**

We expend considerable effort to collect the amounts due for our services on the terms agreed upon with our clients. Many of our clients participate in programs funded by federal and state governmental agencies which historically have encountered delays in making payments to its program participants. Congress has enacted a number of laws during the past decade that have significantly altered, or may alter, overall government reimbursement for nursing home services. Because our clients' revenues are generally reliant on Medicare and Medicaid reimbursement funding rates and mechanisms, the overall effect of these laws and trends in the long term care industry have affected and could adversely affect the liquidity of our clients, resulting in their inability to make payments to us on agreed upon payment terms. These factors, in addition to delays in payments from clients, have resulted in and could continue to result in significant additional bad debts in the near future. Whenever possible, when a client falls behind in making agreed-upon payments, we convert the unpaid accounts receivable to interest bearing promissory notes. The promissory notes receivable provide a means by which to further evidence the amounts owed and provide a definitive repayment plan and therefore may ultimately enhance our ability to collect the amounts due. At March 31, 2009 and December 31, 2008, we had \$8,951,000 and \$6,418,000, net of reserves, respectively, of such promissory notes outstanding. Additionally, we consider restructuring service agreements from full service to management-only service in the case of certain clients experiencing financial difficulties. We believe that such restructurings may provide us with a means to maintain a relationship with the client while at the same time minimizing collection exposure. As a result of the current economic crisis, many states have significant budget deficits. State Medicaid programs are experiencing increased demand, and with lower revenues than projected, they have fewer resources to support their Medicaid programs. As a result, some state Medicaid programs are reconsidering previously approved increases in nursing home reimbursement or are considering delaying those increases. A few states have indicated it is possible they will run out of cash to pay Medicaid providers, including nursing homes. Any of these changes would adversely affect the liquidity of our clients, resulting in their inability to make payments to us as agreed upon. Congress has enacted major economic stimulus legislation which may help to counter the impact of the economic crisis on state budgets. The legislation includes the temporary provision of additional federal matching funds to help states maintain their Medicaid programs. Given the volatility of the economic environment, it is difficult to predict the

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impact of this legislation on our clients' liquidity and their ability to make payments to us as agreed. We have had varying collection experience with respect to our accounts and notes receivable. When contractual terms are not met, we generally encounter difficulty in collecting amounts due from certain of our clients. Therefore, we have sometimes been required to extend the period of payment for certain clients beyond contractual terms. These clients include those who have terminated service agreements and slow payers experiencing financial difficulties. In order to provide for these collection problems and the general risk associated with the granting of credit terms, we have recorded bad debt provisions (in an Allowance for Doubtful Accounts) of \$700,000 in the three month period ended March 31, 2009 and \$500,000 in the three month period ended March 31, 2008. These provisions represent approximately .4% and .3%, as a percentage of total revenues for such respective periods. In making our credit evaluations, in addition to analyzing and anticipating, where possible, the specific cases described above, we consider the general collection risk associated with trends in the long-term care industry. We also establish credit limits, perform ongoing credit evaluation and monitor accounts to minimize the risk of loss. Notwithstanding our efforts to minimize credit risk exposure, our clients could be adversely affected if future industry trends change in such a manner as to negatively impact their cash flows. If our clients experience a negative impact in their cash flows, it would have a material adverse effect on our results of operations and financial condition.

At March 31, 2009, amounts due from our Major Client represented less than 1% of our accounts receivable balance. However, such client changes its payments terms, it would increase our accounts receivable balance and have a material adverse affect on our cash flows and cash and cash equivalents.

**Insurance Programs**

We have a Paid Loss Retrospective Insurance Plan for general liability and workers' compensation insurance. Under these plans, pre-determined loss limits are arranged with an insurance company to limit both our per-occurrence cash outlay and annual insurance plan cost.

For workers' compensation, we record a reserve based on the present value of future payments, including an estimate of claims incurred but not reported, that are developed as a result of a review of our historical data and open claims. The present value of the payout is determined by applying an 8% discount factor against the estimated value of the claims over the estimated remaining pay-out period.

For general liability, we record a reserve for the estimated ultimate amounts to be paid for known claims. The estimated ultimate reserve amount recorded is derived from the estimated claim reserves provided by our insurance carrier reduced by an historical experience factor.

We regularly evaluate our claims' pay-out experience, present value factor and other factors related to the nature of specific claims in arriving at the basis for our accrued insurance claims' estimate. Our evaluation is based primarily on current information derived from reviewing our claims' experience and industry trends. In the event that our claims' experience and/ or industry trends result in an unfavorable change, it would have an adverse effect on our results of operations and financial condition.

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**Capital Expenditures**

The level of capital expenditures is generally dependent on the number of new clients obtained. Such capital expenditures primarily consist of housekeeping equipment purchases, laundry and linen equipment installations, and computer hardware and software. Although we have no specific material commitments for capital expenditures through the end of calendar year 2009, we estimate that for the remainder of 2009 we will have capital expenditures of approximately \$1,000,000 to \$1,500,000 in connection with housekeeping equipment purchases and laundry and linen equipment installations in our clients' facilities, as well as expenditures relating to internal data processing hardware and software requirements. We believe that our cash from operations, existing cash and cash equivalents balance and credit line will be adequate for the foreseeable future to satisfy the needs of our operations and to fund our anticipated growth. However, should these sources not be sufficient, we would, if necessary, seek to obtain necessary working capital from such sources as long-term debt or equity financing.

**Material Off-Balance Sheet Arrangements**

We have no material off-balance sheet arrangements, other than our irrevocable standby letter of credit previously discussed.

**Effects of Inflation**

Although there can be no assurance thereof, we believe that in most instances we will be able to recover increases in costs attributable to inflation by passing through such cost increases to our clients.

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**ITEM 3 QUANTITATIVE AND QUALITATIVE DISCLOSURE ABOUT MARKET RISK**

At March 31, 2009 and December 31, 2008 we had \$96,422,000 and \$86,914,000, respectively, in cash, cash equivalents and marketable securities. Pursuant to SFAS No. 157, Fair Value Measurements, the fair value of all of our cash, cash equivalents and marketable securities is determined based on Level 1 inputs, which consist of quoted prices in active markets for identical assets. We place our cash investments in instruments that meet credit quality standards, as specified in our investment policy guidelines.

Investments in both fixed rate and floating rate investments carry a degree of interest rate risk. Fixed rate securities may have their market value adversely impacted due to an increase in interest rates, while floating rate securities may produce less income than expected if interest rates fall. Due in part to these factors, our future investment income may fall short of expectations due to changes in interest rates or if there is a decline in the fair value of our investments.

**ITEM 4. CONTROLS AND PROCEDURES**

**Evaluation of Disclosure Controls and Procedures**

Disclosure controls are procedures that are designed with the objective of ensuring that information required to be disclosed in our reports under the Securities Exchange Act of 1934 (the Exchange Act), such as this Form 10-Q, is reported in accordance with Securities and Exchange Commission (SEC) rules. Disclosure controls are also designed with the objective of ensuring that such information is accumulated and communicated to management, including the Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure.

Based on their evaluation as of March 31, 2009, pursuant to Exchange Act Rule 13a-15(b), our management, including our Chief Executive Officer and Chief Financial Officer, believe our disclosure controls and procedures (as defined in Exchange Act 13a-15(e)) are effective.

In connection with the evaluation pursuant to Exchange Act Rule 13a-15(d) of our internal control over financial reporting (as defined in Exchange Act Rule 13a-15(f)) by our management, including our Chief Executive Officer and Chief Financial Officer, no changes during the quarter ended March 31, 2009, were identified that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

**Certifications**

Certifications of the Principal Executive Officer and Principal Financial Officer regarding, among other items, disclosure controls and procedures are included as exhibits to this Form 10-Q.

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**PART II. OTHER INFORMATION**

**ITEM 1. Legal Proceedings.**

Not Applicable

**ITEM 1A. Risk Factors**

There has been no material change in the risk factors set forth in Part I, Item 1A, Risk Factors in our Annual Report on Form 10-K for the year ended December 31, 2008.

**ITEM 2. Unregistered Sales of Equity Securities and Use of Proceeds**

None

**ITEM 3. Defaults under Senior Securities.**

Not Applicable

**ITEM 4. Submission of Matters to a Vote of Security Holders**

Not Applicable

**ITEM 5. Other Information.**

- (a) On January 5, 2009, certain executive officers and directors were granted stock options for 104,950 shares, in the aggregate, at the then current fair market value of \$15.58 per share.

**ITEM 6. Exhibits**

- (a) Exhibits -

- 31.1 Certification of Principal Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- 31.2 Certification of Principal Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- 32.1 Certification of Principal Executive Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, 18 U.S.C. Section 1350.
- 32.2 Certification of Principal Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, 18 U.S.C. Section 1350.

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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

HEALTHCARE SERVICES GROUP,  
INC.

April 20, 2009

Date

/s/ Daniel P. McCartney  
DANIEL P. McCARTNEY,  
Chief Executive Officer

April 20, 2009

Date

/s/ Thomas A. Cook  
THOMAS A. COOK, President

April 20, 2009

Date

/s/ Richard W. Hudson  
RICHARD W. HUDSON, Chief Financial  
Officer and Secretary

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