

MARSH & MCLENNAN COMPANIES, INC.

Form 10-Q

November 07, 2013

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SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

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FORM 10-Q Filing

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Quarterly Report Pursuant to Section 13 or 15(d)

of the Securities Exchange Act of 1934

For the quarterly period ended September 30, 2013

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Marsh & McLennan Companies, Inc.

1166 Avenue of the Americas

New York, New York 10036

(212) 345-5000

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Commission file number 1-5998

State of Incorporation: Delaware

I.R.S. Employer Identification No. 36-2668272

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Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting Company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting Company" in Rule 12b-2 of the Exchange Act. (Check one):

Large Accelerated Filer

Accelerated Filer

Non-Accelerated Filer  (Do not check if a smaller reporting company)

Smaller Reporting Company

Indicate by check mark whether the registrant is a shell Company (as defined in Rule 12b-2 of the Exchange Act).

Yes  No

As of October 31, 2013, there were outstanding 548,775,659 shares of common stock, par value \$1.00 per share, of the registrant.

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INFORMATION CONCERNING FORWARD-LOOKING STATEMENTS

This Quarterly Report on Form 10-Q contains “forward-looking statements,” as defined in the Private Securities Litigation Reform Act of 1995. These statements, which express management’s current views concerning future events or results, use words like “anticipate,” “assume,” “believe,” “continue,” “estimate,” “expect,” “future,” “intend,” “plan,” and similar terms, and future or conditional tense verbs like “could,” “may,” “might,” “should,” “will” and “would.” For example, we may use forward-looking statements when addressing topics such as: the outcome of contingencies; the expected impact of acquisitions and dispositions; the impact of competition; pension obligations; the impact of foreign currency exchange rates; our effective tax rates; changes in our business strategies and methods of generating revenue; the development and performance of our services and products; changes in the composition or level of our revenues; our cost structure, dividend policy, cash flow and liquidity; future actions by regulators; and the impact of changes in accounting rules.

Forward-looking statements are subject to inherent risks and uncertainties. Factors that could cause actual results to differ materially from those expressed or implied in our forward-looking statements include, among other things:

- our exposure to potential liabilities arising from errors and omissions claims against us;
- our ability to make acquisitions and dispositions and to integrate, and realize expected synergies, savings or benefits from the businesses we acquire;
- the impact of competition, including with respect to our geographic reach, the sophistication and quality of our services, our pricing relative to competitors, our customers’ option to self-insure or utilize internal resources instead of consultants, and our corporate tax rates relative to a number of our competitors;
- the extent to which we retain existing clients and attract new business, and our ability to incentivize and retain key employees;
- our ability to maintain adequate physical, technical and administrative safeguards to protect the security of data and the potential of a system or network disruption that results in regulatory penalties, remedial costs and/or the improper disclosure of data;
- our exposure to potential criminal sanctions or civil remedies if we fail to comply with foreign and U.S. laws and regulations that are applicable to our international operations, including trade sanctions laws relating to countries such as Cuba, Iran, Sudan and Syria, anti-corruption laws such as the U.S. Foreign Corrupt Practices Act and the U.K. Bribery Act 2010, local laws prohibiting corrupt payments to government officials, as well as import and export restrictions;
- changes in the funded status of our global defined benefit pension plans and the impact of any increased pension funding resulting from those changes;
- our ability to successfully recover should we experience a disaster or other business continuity problem, such as an earthquake, hurricane, flood, terrorist attack, pandemic, security breach, cyber attack, power loss, telecommunications failure or other natural or man-made disaster;
  - the impact of changes in interest rates and deterioration of counterparty credit quality on our results related to our cash balances and investment portfolios, including corporate and fiduciary funds;
  - the impact on our net income caused by fluctuations in foreign currency exchange rates;
- the potential impact of rating agency actions on our cost of financing and ability to borrow, as well as on our operating costs and competitive position;
- changes in applicable tax or accounting requirements; and
- potential income statement effects from the application of FASB’s ASC Topic No. 740 (“Income Taxes”) regarding accounting treatment of uncertain tax benefits and valuation allowances, including the effect of any subsequent adjustments to the estimates we use in applying this accounting standard.

The factors identified above are not exhaustive. Marsh & McLennan Companies and its subsidiaries operate in a dynamic business environment in which new risks may emerge frequently. Accordingly, we caution readers not to place undue reliance on the above forward-looking statements, which speak only as of the dates on which they are made. The Company undertakes no obligation to update or revise any forward-looking statement to reflect events or circumstances arising after the date on which it is made. Further information concerning Marsh & McLennan Companies and its businesses, including information about factors that could materially affect our results of operations and financial condition, is contained in the Company's filings with the Securities and Exchange Commission, including the "Risk Factors" section of our most recently filed Annual Report on Form 10-K.

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## PART I. FINANCIAL INFORMATION

## Item 1. Financial Statements.

MARSH & McLENNAN COMPANIES, INC. AND SUBSIDIARIES  
CONSOLIDATED STATEMENTS OF INCOME  
(Unaudited)

| (In millions, except per share figures)                    | Three Months Ended |         | Nine Months Ended |         |
|--|--------------------|---------|-------------------|---------|
|  | September 30,      |         | September 30,     |         |
|  | 2013               | 2012    | 2013              | 2012    |
| Revenue  | \$2,932            | \$2,845 | \$9,146           | \$8,922 |
| Expense:   |                    |         |                   |         |
| Compensation and benefits                                  | 1,824              | 1,760   | 5,393             | 5,332   |
| Other operating expenses                                   | 704                | 707     | 2,165             | 2,167   |
| Operating expenses   | 2,528              | 2,467   | 7,558             | 7,499   |
| Operating income   | 404                | 378     | 1,588             | 1,423   |
| Interest income  | 5                  | 6       | 13                | 18      |
| Interest expense   | (40                | ) (44   | ) (124            | ) (135  |
| Investment income  | 14                 | (4      | ) 58              | 20      |
| Income before income taxes                                 | 383                | 336     | 1,535             | 1,326   |
| Income tax expense   | 123                | 90      | 463               | 387     |
| Income from continuing operations                          | 260                | 246     | 1,072             | 939     |
| Discontinued operations, net of tax                        | (1                 | ) 1     | 6                 | (1      |
| Net income before non-controlling interests                | 259                | 247     | 1,078             | 938     |
| Less: Net income attributable to non-controlling interests | 6                  | 6       | 24                | 21      |
| Net income attributable to the Company                     | \$253              | \$241   | \$1,054           | \$917   |
| Basic net income per share – Continuing operations         | \$0.46             | \$0.44  | \$1.91            | \$1.68  |
| – Net income attributable to the Company                   | \$0.46             | \$0.44  | \$1.92            | \$1.68  |
| Diluted net income per share – Continuing operations       | \$0.45             | \$0.43  | \$1.88            | \$1.66  |
| – Net income attributable to the Company                   | \$0.45             | \$0.44  | \$1.89            | \$1.66  |
| Average number of shares outstanding – Basic               | 549                | 544     | 549               | 544     |
| – Diluted  | 558                | 552     | 558               | 552     |
| Shares outstanding at September 30                         | 547                | 544     | 547               | 544     |

The accompanying notes are an integral part of these consolidated statements.

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MARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES  
 CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME  
 (Unaudited)

| (In millions)   | Three Months Ended |       | Nine Months Ended |         |
|---|--------------------|-------|-------------------|---------|
|   | September 30,      |       | September 30,     |         |
|   | 2013               | 2012  | 2013              | 2012    |
| Net income before non-controlling interests                         | \$259              | \$247 | \$1,078           | \$938   |
| Other comprehensive income (loss), before tax:                      |                    |       |                   |         |
| Foreign currency translation adjustments                            | 254                | 171   | (91               | ) 142   |
| Unrealized investment loss  | —                  | —     | (1                | ) (1    |
| Gain (loss) related to pension/post-retirement plans                | (37                | ) (72 | ) 265             | 62      |
| Other comprehensive income, before tax                              | 217                | 99    | 173               | 203     |
| Tax expense (benefit) on other comprehensive income                 | (5                 | ) (11 | ) 79              | 20      |
| Other comprehensive income, net of tax                              | 222                | 110   | 94                | 183     |
| Comprehensive income  | 481                | 357   | 1,172             | 1,121   |
| Less: comprehensive income attributable to non-controlling interest | 6                  | 6     | 24                | 21      |
| Comprehensive income attributable to the Company                    | \$475              | \$351 | \$1,148           | \$1,100 |

The accompanying notes are an integral part of these consolidated statements.

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CONSOLIDATED BALANCE SHEETS

| (In millions, except per share figures)   | September 30,<br>2013<br>(Unaudited) | December 31,<br>2012 |
|---|--------------------------------------|----------------------|
| <b>ASSETS</b>   |                                      |                      |
| Current assets:   |                                      |                      |
| Cash and cash equivalents   | \$2,174                              | \$2,301              |
| Receivables   |                                      |                      |
| Commissions and fees  | 3,120                                | 2,858                |
| Advanced premiums and claims  | 62                                   | 62                   |
| Other   | 219                                  | 244                  |
|   | 3,401                                | 3,164                |
| Less-allowance for doubtful accounts and cancellations  | (107                                 | ) (106               |
| Net receivables   | 3,294                                | 3,058                |
| Current deferred tax assets   | 459                                  | 410                  |
| Other current assets  | 234                                  | 194                  |
| Total current assets  | 6,161                                | 5,963                |
| Goodwill and intangible assets  | 7,353                                | 7,261                |
| Fixed assets  |                                      |                      |
| (net of accumulated depreciation and amortization of \$1,611 at September 30,<br>2013 and \$1,582 at December 31, 2012) | 824                                  | 809                  |
| Pension related assets  | 780                                  | 260                  |
| Deferred tax assets   | 1,020                                | 1,223                |
| Other assets  | 838                                  | 772                  |
|   | \$16,976                             | \$16,288             |

The accompanying notes are an integral part of these consolidated statements.

Table of ContentsMARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES  
CONSOLIDATED BALANCE SHEETS (Continued)

| (In millions, except per share figures)   | September 30,<br>2013<br>(Unaudited) | December 31,<br>2012 |
|---|--------------------------------------|----------------------|
| <b>LIABILITIES AND EQUITY</b>   |                                      |                      |
| Current liabilities:  |                                      |                      |
| Short-term debt   | \$583                                | \$260                |
| Accounts payable and accrued liabilities  | 1,830                                | 1,721                |
| Accrued compensation and employee benefits  | 1,194                                | 1,473                |
| Accrued income taxes  | 148                                  | 110                  |
| Dividends payable   | 138                                  | —                    |
| Total current liabilities   | 3,893                                | 3,564                |
| Fiduciary liabilities   | 4,657                                | 3,992                |
| Less – cash and investments held in a fiduciary capacity  | (4,657                               | ) (3,992             |
|   | —                                    | —                    |
| Long-term debt  | 2,623                                | 2,658                |
| Pension, post-retirement and post-employment benefits   | 1,975                                | 2,094                |
| Liabilities for errors and omissions  | 380                                  | 460                  |
| Other liabilities   | 985                                  | 906                  |
| Commitments and contingencies   |                                      |                      |
| Equity:   |                                      |                      |
| Preferred stock, \$1 par value, authorized 6,000,000 shares, none issued  | —                                    | —                    |
| Common stock, \$1 par value, authorized<br>1,600,000,000 shares, issued 560,641,640 shares at September 30, 2013<br>and December 31, 2012 | 561                                  | 561                  |
| Additional paid-in capital  | 1,010                                | 1,107                |
| Retained earnings   | 9,151                                | 8,628                |
| Accumulated other comprehensive loss  | (3,213                               | ) (3,307             |
| Non-controlling interests   | 78                                   | 64                   |
|   | 7,587                                | 7,053                |
| Less – treasury shares, at cost, 13,338,019 shares at September 30, 2013<br>and 15,133,774 shares at December 31, 2012                    | (467                                 | ) (447               |
| Total equity  | 7,120                                | 6,606                |
|   | \$16,976                             | \$16,288             |

The accompanying notes are an integral part of these consolidated statements.



Table of ContentsMARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES  
CONSOLIDATED STATEMENTS OF CASH FLOWS

(Unaudited)

For the Nine Months Ended September 30,

(In millions)

|  | 2013    | 2012    |   |
|--|---------|---------|---|
| Operating cash flows:  |         |         |   |
| Net income before non-controlling interests                            | \$1,078 | \$938   |   |
| Adjustments to reconcile net income to cash provided by operations:    |         |         |   |
| Depreciation and amortization of fixed assets and capitalized software | 213     | 201     |   |
| Amortization of intangible assets                                      | 53      | 53      |   |
| Intangible asset impairment  | 5       | 8       |   |
| Adjustments to acquisition related contingent consideration liability  | 16      | (32)    | ) |
| Provision for deferred income taxes                                    | 137     | 18      |   |
| Gain on investments  | (58)    | (19)    | ) |
| Loss on disposition of assets  | 1       | 13      |   |
| Stock option expense   | 15      | 23      |   |
| Changes in assets and liabilities:                                     |         |         |   |
| Net receivables  | (229)   | (148)   | ) |
| Other current assets   | (71)    | 19      |   |
| Other assets   | (564)   | (204)   | ) |
| Accounts payable and accrued liabilities                               | 47      | (208)   | ) |
| Accrued compensation and employee benefits                             | (279)   | (176)   | ) |
| Accrued income taxes   | 39      | 88      |   |
| Other liabilities  | 174     | 201     |   |
| Effect of exchange rate changes  | (2)     | (25)    | ) |
| Net cash provided by operations  | 575     | 750     |   |
| Financing cash flows:  |         |         |   |
| Purchase of treasury shares  | (400)   | (180)   | ) |
| Proceeds from debt   | 546     | 248     |   |
| Repayments of debt   | (257)   | (257)   | ) |
| Shares withheld for taxes on vested units – treasury shares            | (74)    | (92)    | ) |
| Issuance of common stock from treasury shares                          | 254     | 151     |   |
| Payments of contingent consideration for acquisitions                  | (8)     | (20)    | ) |
| Distributions of non-controlling interests                             | (17)    | (5)     | ) |
| Dividends paid   | (394)   | (369)   | ) |
| Net cash used for financing activities                                 | (350)   | (524)   | ) |
| Investing cash flows:  |         |         |   |
| Capital expenditures   | (288)   | (249)   | ) |
| Net sales of long-term investments                                     | 90      | 26      |   |
| Proceeds from sales of fixed assets                                    | 2       | 4       |   |
| Dispositions   | 3       | 2       |   |
| Acquisitions   | (108)   | (153)   | ) |
| Other, net   | 2       | 1       |   |
| Net cash used for investing activities                                 | (299)   | (369)   | ) |
| Effect of exchange rate changes on cash and cash equivalents           | (53)    | 74      |   |
| Decrease in cash and cash equivalents                                  | (127)   | (69)    | ) |
| Cash and cash equivalents at beginning of period                       | 2,301   | 2,113   |   |
| Cash and cash equivalents at end of period                             | \$2,174 | \$2,044 |   |

The accompanying notes are an integral part of these consolidated statements.



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MARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES  
 CONSOLIDATED STATEMENTS OF EQUITY  
 (Unaudited)

| For the Nine Months Ended September 30,<br>(In millions, except per share figures)                         | 2013           | 2012           |   |
|--|----------------|----------------|---|
| <b>COMMON STOCK</b>  |                |                |   |
| Balance, beginning and end of period   | \$561          | \$561          |   |
| <b>ADDITIONAL PAID-IN CAPITAL</b>  |                |                |   |
| Balance, beginning of year   | \$1,107        | \$1,156        |   |
| Change in accrued stock compensation costs   | (45            | ) (45          | ) |
| Issuance of shares under stock compensation plans and employee stock purchase plans and related tax impact | (52            | ) (36          | ) |
| Purchase of subsidiary shares from non-controlling interests   | —              | 1              |   |
| Balance, end of period   | \$1,010        | \$1,076        |   |
| <b>RETAINED EARNINGS</b>   |                |                |   |
| Balance, beginning of year   | \$8,628        | \$7,949        |   |
| Net income attributable to the Company   | 1,054          | 917            |   |
| Dividend equivalents declared (per share amounts: \$0.96 in 2013 and \$0.90 in 2012)                       | (5             | ) (6           | ) |
| Dividends declared – (per share amounts: \$0.96 in 2013 and \$0.90 in 2012)                                | (526           | ) (489         | ) |
| Balance, end of period   | \$9,151        | \$8,371        |   |
| <b>ACCUMULATED OTHER COMPREHENSIVE GAIN (LOSS)</b>   |                |                |   |
| Balance, beginning of year   | \$(3,307       | ) \$(3,188     | ) |
| Other comprehensive income, net of tax   | 94             | 183            |   |
| Balance, end of period   | \$(3,213       | ) \$(3,005     | ) |
| <b>TREASURY SHARES</b>   |                |                |   |
| Balance, beginning of year   | \$(447         | ) \$(595       | ) |
| Issuance of shares under stock compensation plans and employee stock purchase plans                        | 380            | 282            |   |
| Purchase of treasury shares  | (400           | ) (180         | ) |
| Balance, end of period   | \$(467         | ) \$(493       | ) |
| <b>NON-CONTROLLING INTERESTS</b>   |                |                |   |
| Balance, beginning of year   | \$64           | \$57           |   |
| Net income attributable to non-controlling interests   | 24             | 21             |   |
| Distributions  | (17            | ) (5           | ) |
| Other changes  | 7              | (3             | ) |
| Balance, end of period   | \$78           | \$70           |   |
| <b>TOTAL EQUITY</b>  | <b>\$7,120</b> | <b>\$6,580</b> |   |

The accompanying notes are an integral part of these consolidated statements.

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MARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES  
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS  
(Unaudited)

1. Nature of Operations

Marsh & McLennan Companies, Inc. (“the Company”), a global professional services firm, is organized based on the different services that it offers. Under this organizational structure, the Company’s two business segments are Risk and Insurance Services and Consulting.

The Risk and Insurance Services segment provides risk management and insurance broking, reinsurance broking and insurance program management services for businesses, public entities, insurance companies, associations, professional services organizations, and private clients. The Company conducts business in this segment through Marsh and Guy Carpenter.

The Company conducts business in its Consulting segment through two main business groups. Mercer provides consulting expertise, advice, services and solutions in the areas of talent, health, retirement and investments. Oliver Wyman Group provides specialized management, economic and brand consulting services.

Acquisitions impacting the Risk and Insurance Services and Consulting segments are discussed in Note 7 to the consolidated financial statements.

The Company has "continuing involvement" in certain Corporate Advisory and Restructuring businesses (“CARG”), that were disposed of in 2008. The run-off of the CARG business is being managed by the Company’s corporate departments and financial results of these entities are included in “Corporate” for segment reporting purposes.

2. Principles of Consolidation and Other Matters

The consolidated financial statements included herein have been prepared by the Company pursuant to the rules and regulations of the Securities and Exchange Commission. Certain information and footnote disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the United States of America have been omitted pursuant to such rules and regulations for interim filings, although the Company believes that the information and disclosures presented are adequate to make such information and disclosures not misleading. These consolidated financial statements should be read in conjunction with the consolidated financial statements and the notes thereto included in the Company’s Annual Report on Form 10-K for the year ended December 31, 2012 (the “2012 10-K”) and the amended Items 7 and 8 of the Annual Report filed May 10, 2013. The financial information contained herein reflects all adjustments consisting only of normal recurring adjustments which are, in the opinion of management, necessary for a fair presentation of the Company’s results of operations for the three- and nine- month periods ended September 30, 2013 and 2012.

Cash and Cash Equivalents

Cash and cash equivalents primarily consist of certificates of deposit and time deposits, with original maturities of three months or less, and money market funds. The estimated fair value of the Company's cash and cash equivalents approximates their carrying value. The Company is required to maintain operating funds of approximately \$250 million related to regulatory requirements outside the U.S. or as collateral under captive insurance arrangements.

Investment Income

The caption “Investment income” in the consolidated statements of income comprises realized and unrealized gains and losses from investments recognized in current earnings. It includes, when applicable, other than temporary declines in the value of debt and available for sale securities and the change in value of the Company’s holdings in certain private equity funds, including equity method gains (losses) on its investment in the Trident funds. The Company’s investments may include direct investments in insurance or consulting companies and investments in private equity funds. The Company recorded (losses) gains on its investment in Trident II of \$0 million and \$(1) million for the three months ended September 30, 2013 and 2012, respectively, and \$20 million and \$23 million for the nine months ended September 30, 2013 and 2012, respectively, including \$15 million of deferred performance fees recognized in the first quarter of 2013. Trident II has now harvested substantially all its portfolio investments and there are no remaining capital commitments for this fund. The Company has recognized substantially all of the



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performance fees related to its general partnership interest in Trident II. Investment income for the three- and nine-months ended September 30, 2013 includes performance fees of \$13 million and \$34 million, respectively, which had been deferred, that are no longer subject to claw-back from Trident III. At September 30, 2013, the Company has deferred performance fees of approximately \$43 million related to Trident III. Recognition of these deferred performance fees will only occur as investments are harvested and the performance fees are no longer subject to claw-back. Timing of this is unknown and is not controlled by the Company.

### Income Taxes

The Company's effective tax rate in the third quarter of 2013 was 32.1%. This rate reflects non-U.S. earnings subject to tax at rates below the U.S. statutory rate, including the effect of repatriation and the impact of tax rate changes on the Company's deferred tax assets and liabilities.

The Company's effective tax rate in the third quarter of 2012 was 26.8%. As discussed above, this rate reflects non-U.S. earnings subject to tax at rates below the U.S. statutory rate, including the effect of repatriation. In addition, it reflects several discrete tax benefits, including the benefit from recording previously unrecognized tax benefits as a result of expiring statutes of limitations for U.S. federal tax years 2006 and 2008, and a favorable permanent difference related to a tax-free adjustment to the estimated liability for contingent consideration. Partially offsetting these benefits in the quarter were charges to increase unrecognized tax benefits for certain operations in Asia and U.S. tax costs related to actions taken during the quarter to reduce positions in the Euro currency held by certain of the Company's non-U.S. operations.

The effective tax rate for the first nine months of 2013 was 30.1% compared with 29.2% for the first nine months of 2012. The rate in both periods reflects non-U.S. earnings subject to tax at rates below the U.S. statutory rate, including the effect of repatriation, and the impact of discrete tax matters such as the resolution of tax examinations.

The Company is routinely examined by tax authorities in the jurisdictions in which it has significant operations. The Company regularly considers the likelihood of assessments in each of the taxing jurisdictions resulting from examinations. When evaluating the potential imposition of penalties, the Company considers a number of relevant factors under penalty statutes, including appropriate disclosure of the tax return position, the existence of legal authority supporting the Company's position, and reliance on the opinion of professional tax advisors.

The Company reports a liability for unrecognized tax benefits resulting from uncertain tax positions taken or expected to be taken in tax returns. The Company's gross unrecognized tax benefits increased from \$117 million at December 31, 2012 to \$133 million at September 30, 2013. It is reasonably possible that the total amount of unrecognized tax benefits will decrease between zero and approximately \$20 million within the next twelve months due to settlement of audits and expiration of statutes of limitation.

### 3. Fiduciary Assets and Liabilities

In its capacity as an insurance broker or agent, the Company collects premiums from insureds and, after deducting its commissions, remits the premiums to the respective insurance underwriters. The Company also collects claims or refunds from underwriters on behalf of insureds. Unremitted insurance premiums and claims proceeds are held by the Company in a fiduciary capacity. Risk and Insurance Services revenue includes interest on fiduciary funds of \$21 million and \$31 million for the nine-month periods ended September 30, 2013 and 2012, respectively. The Consulting segment recorded fiduciary interest income of \$3 million and \$2 million in the nine-month periods ended September 30, 2013 and 2012, respectively. Since fiduciary assets are not available for corporate use, they are shown in the consolidated balance sheets as an offset to fiduciary liabilities.

Net uncollected premiums and claims and the related payables amounted to \$9 billion at September 30, 2013 and \$9.1 billion at December 31, 2012. The Company is not a principal to the contracts under which the right to receive

premiums or the right to receive reimbursement of insured losses arises. Net uncollected premiums and claims and the related payables are, therefore, not assets and liabilities of the Company and are not included in the accompanying consolidated balance sheets.

In certain instances, the Company advances premiums, refunds or claims to insurance underwriters or insureds prior to collection. These advances are made from corporate funds and are reflected in the accompanying consolidated balance sheets as receivables.

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Mercer manages approximately \$17 billion of assets in trusts or funds for which Mercer's management or trustee fee is considered a variable interest. Mercer is not the primary beneficiary of these trusts or funds. Mercer's only variable interest in any of these trusts or funds is its unpaid fees, if any. Mercer's maximum exposure to loss of its interests is, therefore, limited to collection of its fees.

## 4. Per Share Data

From 2009 through 2012, the Company used the two-class method to compute basic and diluted earnings per share ("EPS"). Under the accounting guidance which applies to the calculation of EPS for share-based payment awards with rights to dividends or dividend equivalents, unvested share-based payment awards that contain non-forfeitable rights to dividends or dividend equivalents (whether paid or unpaid) are participating securities and should be included in the computation of basic and dilutive EPS using the two-class method.

In the first quarter of 2013, the share-based payment awards with non-forfeitable rights to dividends became fully vested. As a result, the Company is no longer required to use the two-class method and in the first quarter of 2013 used the treasury stock method to calculate EPS. There was no difference in the earnings per share calculations when comparing the two-class method to the treasury stock method in any quarter of 2012. Therefore, the prior period information in the chart below shows the earnings per share calculation using the treasury stock method, consistent with current year presentation.

Basic net income per share attributable to the Company and income from continuing operations per share are calculated by dividing the respective after-tax income by the weighted average number of outstanding shares of the Company's common stock.

Diluted net income per share attributable to the Company and income from continuing operations per share are calculated by dividing the respective after-tax income by the weighted average number of outstanding shares of the Company's common stock, which have been adjusted for the dilutive effect of potentially issuable common shares. Reconciliations of the applicable income components used for diluted EPS - Continuing operations and basic weighted average common shares outstanding to diluted weighted average common shares outstanding are presented below. The reconciling items related to the calculation of diluted weighted average common shares outstanding are the same for net income attributable to the Company.

| Basic and Diluted EPS Calculation - Continuing Operations<br>(In millions, except per share figures) | Three Months Ended<br>September 30, |         | Nine Months Ended<br>September 30, |         |
|--|-------------------------------------|---------|------------------------------------|---------|
|  | 2013                                | 2012    | 2013                               | 2012    |
| Net income from continuing operations  | \$260                               | \$246   | \$1,072                            | \$939   |
| Less: Net income attributable to non-controlling interests   | 6                                   | 6       | 24                                 | 21      |
|  | \$254                               | \$240   | \$1,048                            | \$918   |
| Basic weighted average common shares outstanding   | 549                                 | 544     | 549                                | 544     |
| Dilutive effect of potentially issuable common shares  | 9                                   | 8       | 9                                  | 8       |
| Diluted weighted average common shares outstanding   | 558                                 | 552     | 558                                | 552     |
| Average stock price used to calculate common stock equivalents                                       | \$42.08                             | \$33.53 | \$39.15                            | \$32.60 |

There were 24.9 million and 35.1 million stock options outstanding as of September 30, 2013 and 2012, respectively.

## 5. Supplemental Disclosures to the Consolidated Statements of Cash Flows

The following schedule provides additional information concerning acquisitions, interest and income taxes paid for the nine-month periods ended September 30, 2013 and 2012.



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|  |       |       |
|--|-------|-------|
| (In millions of dollars)                                       | 2013  | 2012  |
| Assets acquired, excluding cash                                | \$199 | \$160 |
| Liabilities assumed  | (59)  | (39)  |
| Contingent/deferred purchase consideration                     | (37)  | (19)  |
| Net cash outflow for current year acquisitions                 | 103   | 102   |
| Purchase of other intangibles                                  | 1     | —     |
| Deferred purchase consideration from prior years' acquisitions | 4     | 51    |
| Net cash outflow for acquisitions                              | \$108 | \$153 |
| (In millions of dollars)                                       | 2013  | 2012  |
| Interest paid  | \$140 | \$150 |
| Income taxes paid  | \$258 | \$237 |

The Company had non-cash issuances of common stock of \$148 million and \$187 million, respectively, for the nine months ended September 30, 2013 and 2012, primarily related to its share-based payment plans. The Company recorded stock-based compensation expense related to equity awards of \$84 million and \$117 million for the nine-month periods ended September 30, 2013 and 2012, respectively.

## 6. Other Comprehensive Income (Loss)

The changes in the balances of each component of Accumulated Other Comprehensive Income ("AOCI") for the nine-month period ended September 30, 2013, including amounts reclassified out of AOCI, are as follows:

| (In millions of dollars)   | Unrealized<br>Investment Gains | Pension/Post-Retirement<br>Plans Gains (Losses) | Foreign<br>Currency<br>Translation<br>Adjustments | Total     |
|--|--------------------------------|---|---|-----------|
| Balance as of January 1, 2013                                    | \$4                            | \$ (3,451)                                      | \$140   | \$(3,307) |
| Other comprehensive income (loss) before reclassifications       | (1)                            | 36  | (84)  | (49)      |
| Amounts reclassified from accumulated other comprehensive income | —                              | 143   | —   | 143       |
| Net current period other comprehensive income (loss)             | (1)                            | 179   | (84)  | 94        |
| Balance as of September 30, 2013                                 | \$3                            | \$ (3,272)                                      | \$56  | \$(3,213) |

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The components of other comprehensive income (loss) for the three and nine-month periods ended September 30, 2013 and 2012 are as follows:

| Three Months Ended September 30,                                      | 2013    |       |            | 2012    |        |            |
|---|---------|-------|------------|---------|--------|------------|
| (In millions of dollars)  | Pre-Tax | Tax   | Net of Tax | Pre-Tax | Tax    | Net of Tax |
| Foreign currency translation adjustments                              | \$254   | \$(2) | )\$256     | \$171   | \$4    | )\$175     |
| Unrealized investment gains (losses)                                  | —       | —     | —          | —       | (1)    | )1         |
| Pension/post-retirement plans:  |         |       |            |         |        |            |
| Amortization of losses (gains) included in net periodic pension cost: |         |       |            |         |        |            |
| Prior service gains (a)   | (6)     | )2    | )4         | (8)     | )6     | )2         |
| Net actuarial losses (a)  | 81      | 26    | 55         | 68      | 52     | 16         |
| Subtotal  | 75      | 24    | 51         | 60      | 46     | 14         |
| Foreign currency translation adjustments                              | (106)   | )25   | )81        | (132)   | )60    | )72        |
| Other   | (6)     | )2    | )4         | —       | —      | —          |
| Pension/post-retirement plans losses                                  | (37)    | )3    | )34        | (72)    | )14    | )58        |
| Other comprehensive income (loss)                                     | \$217   | \$(5) | )\$222     | \$99    | \$(11) | )\$110     |

(a) Components of net periodic pension cost are included in compensation and benefits in the Consolidated Statements of Income. Tax on prior service gains and net actuarial losses is included in income tax expense.

| Nine Months Ended September 30,                                       | 2013    |      |            | 2012    |        |            |
|---|---------|------|------------|---------|--------|------------|
| (In millions of dollars)  | Pre-Tax | Tax  | Net of Tax | Pre-Tax | Tax    | Net of Tax |
| Foreign currency translation adjustments                              | \$(91)  | )\$7 | )\$(84)    | \$142   | \$(10) | )\$152     |
| Unrealized investment gains (losses)                                  | (1)     | )—   | (1)        | (1)     | )1     | (2)        |
| Pension/post-retirement plans:  |         |      |            |         |        |            |
| Amortization of losses (gains) included in net periodic pension cost: |         |      |            |         |        |            |
| Prior service gains (a)   | (17)    | )6   | )11        | (24)    | )11    | )13        |
| Net actuarial losses (a)  | 237     | 83   | 154        | 202     | 95     | 107        |
| Subtotal  | 220     | 77   | 143        | 178     | 84     | 94         |
| Foreign currency translation adjustments                              | 51      | 11   | 40         | (116)   | )55    | )61        |
| Other   | (6)     | )2   | )4         | —       | —      | —          |
| Pension/post-retirement plans losses                                  | 265     | 86   | 179        | 62      | 29     | 33         |
| Other comprehensive income  | \$173   | \$79 | \$94       | \$203   | \$20   | \$183      |

(a) Components of net periodic pension cost are included in compensation and benefits in the Consolidated Statements of Income. Tax on prior service gains and net actuarial losses is included in income tax expense.

## 7. Acquisitions

The Company completed six acquisitions during the first nine months of 2013.

In September 2013, Marsh purchased an additional stake in Insia a.s., an insurance broker operating in the Czech Republic and Slovakia which, when combined with its prior holdings, gave MMC a controlling interest. Insia a.s. was previously accounted for under the equity method. In August 2013, Mercer acquired Global Remuneration Solutions, a market leading compensation consulting firm based in South Africa. In July 2013, Oliver Wyman acquired Corven, a U.K.-based management consultancy firm and Guy Carpenter acquired Smith Group, a specialist disability reinsurance risk manager and consultant based in Maine. In June 2013, Marsh acquired Rehder y Asociados Group, an insurance adviser in Peru. The business includes the insurance broker Rehder y Asociados and employee health and benefits specialist, Humanasalud. Marsh also completed the acquisition of Franco & Acra Tecniseguros, an insurance advisor in the Dominican Republic in June 2013.



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Total purchase consideration for acquisitions made during the nine months of 2013 was \$156 million, which consisted of cash paid of \$119 million and deferred purchase and estimated contingent consideration of \$37 million. Contingent consideration arrangements are primarily based on EBITDA and revenue targets over two to four years. The fair value of the contingent consideration was based on projected revenue and earnings of the acquired entities. Estimated fair values of assets acquired and liabilities assumed are subject to adjustment when purchase accounting is finalized. The Company also paid \$4 million of deferred purchase consideration and \$8 million of contingent consideration related to acquisitions made in prior years.

The following table presents the preliminary allocation of the acquisition cost to the assets acquired and liabilities assumed during 2013 based on their fair values:

For the Nine Months Ended September 30,

(Amounts in millions)

|   |       |
|---|-------|
| Cash  | \$119 |
| Estimated fair value of deferred/contingent consideration | 37    |
| Total Consideration                                       | \$156 |
| Allocation of purchase price:                             |       |
| Cash and cash equivalents                                 | \$16  |
| Accounts receivable, net                                  | 11    |
| Property, plant, and equipment                            | 4     |
| Intangible assets   | 74    |
| Goodwill  | 93    |
| Other current assets                                      | 17    |
| Total assets acquired                                     | 215   |
| Current liabilities                                       | 26    |
| Other liabilities   | 33    |
| Total liabilities assumed                                 | 59    |
| Net assets acquired                                       | \$156 |

#### Prior Year Acquisitions

During 2012, Marsh completed the following twelve acquisitions:

January - Marsh acquired Alexander Forbes' South African brokerage operations, including Alexander Forbes Risk Services and insurance broking operations in Botswana and Namibia to expand Marsh's presence in Africa. Marsh subsequently completed the acquisitions of the Alexander Forbes operations in Uganda, Malawi and Zambia.

March - Marsh & McLennan Agency business ("MMA") acquired KSPH, LLC, a middle-market employee benefits agency based in Virginia, and Marsh acquired Cosmos Services (America) Inc., the U.S. insurance brokerage subsidiary of ITOCHU Corp., which specializes in commercial property/casualty, personal lines, and employee benefits brokerage services to U.S. subsidiaries of Japanese companies.

June - MMA acquired Progressive Benefits Solutions, an employee benefits agency based in North Carolina, and Security Insurance Services, Inc., a Wisconsin-based insurance agency which offers property/casualty and employee benefits products and services to individuals and businesses.

August - MMA acquired Rosenfeld-Einstein, a South Carolina-based employee benefits service provider, and Eidson Insurance, a property/casualty and employee benefits services firm located in Florida.

October - MMA acquired Howalt+McDowell, a South Dakota-based agency which offers property casualty, surety, personal protection and employee benefits insurance to individuals and businesses, and The Protector Group Insurance Agency, a Massachusetts-based agency which provides property/casualty, employee benefits services, personal insurance and individual financial services.

November - MMA acquired Brower Insurance, an Ohio-based company providing employee benefits, property/casualty and consulting services.



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December - MMA acquired McGraw Wentworth, a Michigan-based company providing consulting services to mid-sized organizations, and Liscomb Hood Mason, a Minnesota-based company providing property/casualty and employee benefits products and services.

The MMA acquisitions were made to expand Marsh's presence in the U.S. middle-market business.

During 2012, Mercer completed the following three acquisitions:

February - Mercer acquired the remaining 49% of Yokogawa-ORC, a global mobility firm based in Japan, which was previously accounted for under the equity method, and Pensjon & Finans, a Norwegian financial investment and pension consulting firm.

March - Mercer acquired REPCA, a France-based broking and advisory firm for employer health and benefits plans.

Total purchase consideration for acquisitions made during the first nine months of 2012 was \$205 million which consisted of cash paid of \$124 million and estimated contingent consideration of \$19 million, and cash held in escrow of \$62 million that was released in the first quarter of 2013. The Company also paid \$51 million of deferred purchase and contingent consideration related to acquisitions made in prior years.

Pro-Forma Information

While the Company does not believe its acquisitions are material in the aggregate, the following unaudited pro-forma financial data gives effect to the acquisitions made by the Company during the first nine months of 2013 and 2012. In accordance with accounting guidance related to pro-forma disclosure, the information presented for 2013 acquisitions is as if they occurred on January 1, 2012 and reflects acquisitions made in 2012 as if they occurred on January 1, 2011. The pro-forma information adjusts for the effects of amortization of acquired intangibles. The unaudited pro-forma financial data is presented for illustrative purposes only and is not necessarily indicative of the operating results that would have been achieved if such acquisitions had occurred on the dates indicated, nor is it necessarily indicative of future consolidated results.

| (In millions, except per share figures)  | Three Months Ended |         | Nine Months Ended |         |
|--|--------------------|---------|-------------------|---------|
|  | September 30,      |         | September 30,     |         |
|  | 2013               | 2012    | 2013              | 2012    |
| Revenue                                  | \$2,935            | \$2,883 | \$9,192           | \$9,057 |
| Income from continuing operations        | \$260              | \$247   | \$1,076           | \$947   |
| Net income attributable to the Company   | \$253              | \$242   | \$1,058           | \$926   |
| Basic net income per share:              |                    |         |                   |         |
| – Continuing operations                  | \$0.46             | \$0.44  | \$1.92            | \$1.70  |
| – Net income attributable to the Company | \$0.46             | \$0.44  | \$1.93            | \$1.70  |
| Diluted net income per share:            |                    |         |                   |         |
| – Continuing operations                  | \$0.46             | \$0.44  | \$1.89            | \$1.68  |
| – Net income attributable to the Company | \$0.45             | \$0.44  | \$1.90            | \$1.67  |

The consolidated statements of income includes the results of operations of acquired companies as of their respective acquisition dates. The consolidated statements of income for both the three-month and nine-month periods ending September 30, 2013 include approximately \$13 million of revenue and \$0 million of net operating income related to acquisitions made in 2013.

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## 8. Dispositions

Summarized Statements of Income data for discontinued operations is as follows:

| (In millions of dollars, except per share figures)     | Three Months Ended<br>September 30, |        | Nine Months Ended<br>September 30, |        |
|--|-------------------------------------|--------|------------------------------------|--------|
|  | 2013                                | 2012   | 2013                               | 2012   |
| Income (loss) from discontinued operations, net of tax | \$—                                 | \$1    | \$—                                | \$(1 ) |
| Disposals of discontinued operations                   | —                                   | —      | (5 )                               | —      |
| Income tax expense (credit)                            | 1                                   | —      | (11 )                              | —      |
| Disposals of discontinued operations, net of tax       | (1 )                                | —      | 6                                  | —      |
| Discontinued operations, net of tax                    | \$(1 )                              | \$1    | \$6                                | \$(1 ) |
| Discontinued operations, net of tax per share          |                                     |        |                                    |        |
| – Basic  | \$—                                 | \$—    | \$0.01                             | \$—    |
| – Diluted  | \$—                                 | \$0.01 | \$0.01                             | \$—    |

The nine months ended September 30, 2013 includes estimated costs covered under the indemnity related to the Kroll sale and tax indemnities related to the Putnam sale.

## 9. Goodwill and Other Intangibles

The Company is required to assess goodwill and any indefinite-lived intangible assets for impairment annually, or more frequently if circumstances indicate impairment may have occurred. The Company performs the annual impairment test for each of its reporting units during the third quarter of each year. In 2013, the Company elected to not use the option to perform a qualitative assessment to determine if a step 1 impairment test was necessary and instead elected to perform a step 1 impairment test. Fair values of the reporting units are estimated using either a market approach or a discounted cash flow model. This fair value determination was categorized as Level 3 in the fair value hierarchy. Carrying values for the reporting units are based on balances at the prior quarter end and include directly identified assets and liabilities as well as an allocation of those assets and liabilities not recorded at the reporting unit level. The Company completed its 2013 annual review in the third quarter and concluded goodwill was not impaired, as the fair value of each reporting unit exceeded its carrying value by a substantial margin. Other intangible assets that are not deemed to have an indefinite life are amortized over their estimated lives and reviewed for impairment upon the occurrence of certain triggering events in accordance with applicable accounting literature.

Changes in the carrying amount of goodwill are as follows:

| September 30,<br>(In millions of dollars) | 2013    | 2012    |
|---|---------|---------|
| Balance as of January 1, as reported      | \$6,792 | \$6,562 |
| Goodwill acquired                         | 93      | 126     |
| Other adjustments <sup>(a)</sup>          | (20 )   | (9 )    |
| Balance at September 30,                  | \$6,865 | \$6,679 |

<sup>(a)</sup> Primarily reflects the impact of foreign exchange in each period.

Goodwill allocable to the Company's reportable segments is as follows: Risk & Insurance Services, \$4.7 billion and Consulting, \$2.2 billion.

Amortized intangible assets consist of the cost of client lists, client relationships and trade names acquired. The gross cost and accumulated amortization are as follows:





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| (In millions of dollars) | September 30, 2013 |                          |                     | December 31, 2012 |                          |                     |
|--------------------------|--------------------|--------------------------|---------------------|-------------------|--------------------------|---------------------|
|                          | Gross Cost         | Accumulated Amortization | Net Carrying Amount | Gross Cost        | Accumulated Amortization | Net Carrying Amount |
| Amortized intangibles    | \$887              | \$399                    | \$488               | \$814             | \$345                    | \$469               |

The Company recorded an intangible asset impairment charge of \$5 million and \$8 million in the third quarter of 2013 and 2012, respectively, in the Risk & Insurance Services segment.

Aggregate amortization expense for both nine months ended September 30, 2013 and 2012 was \$53 million and the estimated future aggregate amortization expense is as follows:

For the Years Ending December 31,

| (In millions of dollars)                                | Estimated Expense |
|---|-------------------|
| 2013 (excludes amortization through September 30, 2013) | \$18              |
| 2014  | 71                |
| 2015  | 69                |
| 2016  | 61                |
| 2017  | 51                |
| Subsequent years  | 218               |
|   | \$488             |

## 10. Fair Value Measurements

### Fair Value Hierarchy

The Company has categorized its assets and liabilities that are valued at fair value on a recurring basis into a three-level fair value hierarchy as defined by the FASB. The fair value hierarchy gives the highest priority to quoted prices in active markets for identical assets and liabilities (Level 1) and lowest priority to unobservable inputs (Level 3). In some cases, the inputs used to measure fair value might fall into different levels of the fair value hierarchy. In such cases, the level in the fair value hierarchy, for disclosure purposes, is determined based on the lowest level input that is significant to the fair value measurement.

Assets and liabilities recorded in the consolidated balance sheets at fair value are categorized based on the inputs in the valuation techniques as follows:

Level 1. Assets and liabilities whose values are based on unadjusted quoted prices for identical assets or liabilities in an active market (examples include active exchange-traded equity securities, most U.S. Government and agency securities, money market mutual funds and certain other sovereign government obligations).

Level 2. Assets and liabilities whose values are based on the following:

- a) Quoted prices for similar assets or liabilities in active markets;
- b) Quoted prices for identical or similar assets or liabilities in non-active markets (examples include corporate and municipal bonds, which trade infrequently);
- c) Pricing models whose inputs are observable for substantially the full term of the asset or liability (examples include most over-the-counter derivatives, including interest rate and currency swaps); and
- d) Pricing models whose inputs are derived principally from or corroborated by observable market data through correlation or other means for substantially the full asset or liability (for example, certain mortgage loans).

Level 3. Assets and liabilities whose values are based on prices, or valuation techniques that require inputs that are both unobservable and significant to the overall fair value measurement. These inputs

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reflect management's own assumptions about the assumptions a market participant would use in pricing the asset or liability (examples include private equity investments, certain commercial mortgage whole loans, and long-dated or complex derivatives including certain foreign exchange options and long-dated options on gas and power).

Valuation Techniques

Mutual Funds and Money Market Funds - Level 1

Investments for which market quotations are readily available are valued at the sale price on their principal exchange, or official closing bid price for certain markets. If no sales are reported, the security is valued at its last reported bid price.

U.S. Municipal Bonds - Level 2

These investments are valued on the basis of valuations furnished by an independent pricing service. Such services or dealers determine valuations for normal institutional-size trading units of such securities using methods based on market transactions for comparable securities and various relationships, generally recognized by institutional traders, between securities.

Interest Rate Swap Derivative - Level 2

The fair value of interest rate swap derivatives is based on the present value of future cash flows at each valuation date resulting from utilization of the swaps, using a constant discount rate of 1.6% compared to discount rates based on projected future yield curves (See Note 12).

Senior Notes due 2014 - Level 2

The fair value of the first \$250 million of Senior Notes maturing in 2014 is estimated to be the amortized cost of those notes adjusted by the fair value of the interest rate swap derivative, discussed above. In the first quarter of 2011, the Company entered into two interest rate swaps that effectively convert interest on a portion of its Senior Notes from a fixed rate to a floating rate. The swaps are designated as fair value hedging instruments. The change in the fair value of the swaps is recorded on the balance sheet. The carrying value of the debt related to these swaps is adjusted by an equal amount (See Note 12).

Contingent Consideration Liability - Level 3

Purchase consideration for some acquisitions made by the Company includes contingent consideration arrangements. Contingent consideration arrangements are primarily based on achieving EBITDA and revenue targets over two to four years. The fair value of contingent consideration is estimated as the present value of future cash flows that would result from the projected revenue and earnings of the acquired entities.

The following fair value hierarchy table presents information about the Company's assets and liabilities measured at fair value on a recurring basis as of September 30, 2013 and December 31, 2012.

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| (In millions of dollars)                          | Identical Assets<br>(Level 1) |          | Observable Inputs<br>(Level 2) |          | Unobservable<br>Inputs<br>(Level 3) |          | Total    |          |
|---|-------------------------------|----------|--------------------------------|----------|-------------------------------------|----------|----------|----------|
|   | 09/30/13                      | 12/31/12 | 09/30/13                       | 12/31/12 | 09/30/13                            | 12/31/12 | 09/30/13 | 12/31/12 |
| Assets:   |                               |          |                                |          |                                     |          |          |          |
| Financial instruments owned:                      |                               |          |                                |          |                                     |          |          |          |
| Mutual funds <sup>(a)</sup>                       | \$146                         | \$139    | \$—                            | \$—      | \$—                                 | \$—      | \$146    | \$139    |
| Money market funds <sup>(b)</sup>                 | 23                            | 483      | —                              | —        | —                                   | —        | 23       | 483      |
| Interest rate swap derivatives <sup>(c)</sup>     | —                             | —        | 3                              | 6        | —                                   | —        | 3        | 6        |
| Total assets measured at fair value               | \$169                         | \$622    | \$3                            | \$6      | \$—                                 | \$—      | \$172    | \$628    |
| Fiduciary Assets:                                 |                               |          |                                |          |                                     |          |          |          |
| U.S. Municipal Bonds                              | \$—                           | \$—      | \$—                            | \$3      | \$—                                 | \$—      | \$—      | \$3      |
| Money market funds                                | 4                             | 149      | —                              | —        | —                                   | —        | 4        | 149      |
| Total fiduciary assets measured at fair value     | \$4                           | \$149    | \$—                            | \$3      | \$—                                 | \$—      | \$4      | \$152    |
| Liabilities:                                      |                               |          |                                |          |                                     |          |          |          |
| Contingent consideration liability <sup>(d)</sup> | \$—                           | \$—      | \$—                            | \$—      | \$92                                | \$63     | \$92     | \$63     |
| Senior Notes due 2014 <sup>(e)</sup>              | —                             | —        | 253                            | 256      | —                                   | —        | 253      | 256      |
| Total liabilities measured at fair value          | \$—                           | \$—      | \$253                          | \$256    | \$92                                | \$63     | \$345    | \$319    |

<sup>(a)</sup> Included in other assets in the consolidated balance sheets.

<sup>(b)</sup> Included in cash and cash equivalents in the consolidated balance sheets.

<sup>(c)</sup> Included in other receivables in the consolidated balance sheets.

<sup>(d)</sup> Included in accounts payable and accrued liabilities and other liabilities in the consolidated balance sheets.

<sup>(e)</sup> Included in long term debt in the consolidated balance sheets.

During the nine-month period ended September 30, 2013, there were no assets or liabilities that transferred between Level 1 and Level 2 or between Level 2 and Level 3.

The table below sets forth a summary of the changes in fair value of the Company's Level 3 liabilities as of September 30, 2013 and 2012 that represent contingent consideration related to acquisitions:

| (In millions of dollars) | 2013 | 2012  |
|--------------------------|------|-------|
| Balance at January 1,    | \$63 | \$110 |
| Additions                | 21   | 19    |
| Payments                 | (8   | ) (20 |
| Revaluation Impact       | 16   | (32   |
| Balance at September 30, | \$92 | \$77  |

The fair value of the contingent liability is based on projections of revenue and earnings for the acquired entities that are reassessed on a quarterly basis. As set forth in the table above, based on the Company's ongoing assessment of the fair value of contingent consideration, the Company recorded a net increase in the estimated fair value of such liabilities for prior period acquisitions of \$16 million in the nine-month period ended September 30, 2013. A 5% increase in the above mentioned projections would increase the liability by approximately \$15 million. A 5% decrease in the above mentioned projections would decrease the liability by approximately \$13 million.

#### Fair Value of Long-term Investments

The Company has certain long-term investments, primarily related to investments in non-publicly traded private equity funds of \$12 million and \$16 million at September 30, 2013 and December 31, 2012 carried on the cost basis for which there are no readily available market prices. The carrying values of these investments approximates their fair value. Management's estimate of the fair value of these non-publicly traded investments is based on valuation

methodologies including estimates from private equity managers of the fair value of underlying investments in private equity funds. The ability to accurately predict future cash flows, revenue or earnings may impact the

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determination of fair value. The Company monitors these investments for impairment and makes appropriate reductions in carrying values when necessary. If carried at fair value, these investments would be classified as Level 3 in the fair value hierarchy and are included in Other assets in the consolidated balance sheets.

11. Retirement Benefits

The Company maintains qualified and non-qualified defined benefit pension plans for its U.S. and non-U.S. eligible employees. The Company's policy for funding its tax qualified defined benefit retirement plans is to contribute amounts at least sufficient to meet the funding requirements set forth by U.S. law and the laws of the non-U.S. jurisdictions in which the Company offers defined benefit plans.

The target asset allocation for the U.S. Plan is 58% equities and equity alternatives and 42% fixed income. As of September 30, 2013, the actual allocation for the U.S. Plan was 62% equities and equity alternatives and 38% fixed income. The target asset allocation for the U.K. Plans, which comprises approximately 83% of non-U.S. Plan assets, is 53% equities and equity alternatives and 47% fixed income. As of September 30, 2013, the actual allocation for the U.K. Plan was 50% equities and equity alternatives and 50% fixed income. The assets of the Company's defined benefit plans are diversified and are managed in accordance with applicable laws and with the goal of maximizing the plans' real return within acceptable risk parameters. The Company uses threshold-based portfolio re-balancing to ensure the actual portfolio remains consistent with target asset allocation ranges.

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The components of the net periodic benefit cost for defined benefit and other post-retirement plans are as follows:

|  |                     |        |                            |      |
|--|---------------------|--------|----------------------------|------|
| Combined U.S. and significant non-U.S. Plans<br>For the Three Months Ended September 30,<br>(In millions of dollars) | Pension<br>Benefits |        | Postretirement<br>Benefits |      |
|  | 2013                | 2012   | 2013                       | 2012 |
| Service cost   | \$63                | \$59   | \$2                        | \$1  |
| Interest cost  | 144                 | 148    | 2                          | 3    |
| Expected return on plan assets   | (227                | ) (225 | ) —                        | —    |
| Amortization of prior service credit   | (5                  | ) (4   | ) —                        | (3   |
| Recognized actuarial loss  | 79                  | 67     | —                          | —    |
| Net periodic benefit cost  | \$54                | \$45   | \$4                        | \$1  |
| Combined U.S. and significant non-U.S. Plans<br>For the Nine Months Ended September 30,<br>(In millions of dollars)  | Pension<br>Benefits |        | Postretirement<br>Benefits |      |
|  | 2013                | 2012   | 2013                       | 2012 |
| Service cost   | \$188               | \$180  | \$4                        | \$3  |
| Interest cost  | 433                 | 445    | 8                          | 9    |
| Expected return on plan assets   | (680                | ) (676 | ) —                        | —    |
| Amortization of prior service credit   | (16                 | ) (14  | ) —                        | (9   |
| Recognized actuarial loss  | 237                 | 201    | 1                          | —    |
| Net periodic benefit cost  | \$162               | \$136  | \$13                       | \$3  |
| U.S. Plans only<br>For the Three Months Ended September 30,<br>(In millions of dollars)                              | Pension<br>Benefits |        | Postretirement<br>Benefits |      |
|  | 2013                | 2012   | 2013                       | 2012 |
| Service cost   | \$26                | \$23   | \$1                        | \$1  |
| Interest cost  | 57                  | 57     | 1                          | 2    |
| Expected return on plan assets   | (81                 | ) (80  | ) —                        | —    |
| Amortization of prior service credit   | (4                  | ) (4   | ) —                        | (3   |
| Recognized actuarial loss  | 52                  | 38     | —                          | —    |
| Net periodic benefit cost  | \$50                | \$34   | \$2                        | \$—  |
| U.S. Plans only<br>For the Nine Months Ended September 30,<br>(In millions of dollars)                               | Pension<br>Benefits |        | Postretirement<br>Benefits |      |
|  | 2013                | 2012   | 2013                       | 2012 |
| Service cost   | \$78                | \$70   | \$2                        | \$2  |
| Interest cost  | 171                 | 172    | 5                          | 6    |
| Expected return on plan assets   | (243                | ) (241 | ) —                        | —    |
| Amortization of prior service credit   | (12                 | ) (12  | ) —                        | (9   |
| Recognized actuarial loss (gain)   | 156                 | 114    | —                          | (1   |
| Net periodic benefit cost (credit)   | \$150               | \$103  | \$7                        | \$(2 |

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|   |                     |        |                            |      |
|---|---------------------|--------|----------------------------|------|
| Significant non-U.S. Plans only<br>For the Three Months Ended September 30,<br>(In millions of dollars) | Pension<br>Benefits |        | Postretirement<br>Benefits |      |
|   | 2013                | 2012   | 2013                       | 2012 |
| Service cost  | \$37                | \$36   | \$1                        | \$—  |
| Interest cost   | 87                  | 91     | 1                          | 1    |
| Expected return on plan assets  | (146                | ) (145 | ) —                        | —    |
| Amortization of prior service credit  | (1                  | ) —    | —                          | —    |
| Recognized actuarial loss   | 27                  | 29     | —                          | —    |
| Net periodic benefit cost   | \$4                 | \$11   | \$2                        | \$1  |
| Significant non-U.S. Plans only<br>For the Nine Months Ended September 30,<br>(In millions of dollars)  | Pension<br>Benefits |        | Postretirement<br>Benefits |      |
|   | 2013                | 2012   | 2013                       | 2012 |
| Service cost  | \$110               | \$110  | \$2                        | \$1  |
| Interest cost   | 262                 | 273    | 3                          | 3    |
| Expected return on plan assets  | (437                | ) (435 | ) —                        | —    |
| Amortization of prior service cost  | (4                  | ) (2   | ) —                        | —    |
| Recognized actuarial loss   | 81                  | 87     | 1                          | 1    |
| Net periodic benefit cost   | \$12                | \$33   | \$6                        | \$5  |

The weighted average actuarial assumptions utilized to calculate the net periodic benefit costs for the U.S. and significant non-U.S. defined benefit plans are as follows:

|  |                     |        |                            |        |   |
|--|---------------------|--------|----------------------------|--------|---|
| Combined U.S. and significant non-U.S. Plans<br>September 30,<br>Weighted average assumptions: | Pension<br>Benefits |        | Postretirement<br>Benefits |        |   |
|  | 2013                | 2012   | 2013                       | 2012   |   |
| Expected return on plan assets   | 7.66                | % 8.04 | % —                        | % —    | % |
| Discount rate  | 4.38                | % 4.91 | % 4.32                     | % 5.05 | % |
| Rate of compensation increase  | 2.43                | % 3.09 | % —                        | % —    | % |

The Company made approximately \$552 million of contributions to its U.S. and non-U.S. defined benefit plans in the first nine months of 2013, including \$250 million to its U.K. pension plans to pre-fund all or a substantial portion of any deficit funding contributions that may be required from 2014 through 2016 as a result of negotiations with the Trustee of its U.K. pension plans. The Company also made discretionary contributions of \$70 million to its Canadian pension plans. The Company expects to contribute approximately \$102 million to its non-qualified U.S. pension and non-U.S. pension plans during the remainder of 2013.

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## 12. Debt

The Company's outstanding debt is as follows:

| (In millions of dollars)          | September 30,<br>2013 | December 31,<br>2012 |
|-----------------------------------|-----------------------|----------------------|
| Short-term:                       |                       |                      |
| Current portion of long-term debt | \$583                 | \$260                |
| Long-term:                        |                       |                      |
| Senior notes – 4.850% due 2013    | —                     | 250                  |
| Senior notes – 5.875% due 2033    | 297                   | 296                  |
| Senior notes – 5.375% due 2014    | 323                   | 326                  |
| Senior notes – 5.75% due 2015     | 479                   | 479                  |
| Senior notes – 2.30% due 2017     | 249                   | 249                  |
| Senior notes – 9.25% due 2019     | 399                   | 398                  |
| Senior notes – 4.80% due 2021     | 497                   | 497                  |
| Senior notes – 2.55% due 2018     | 248                   | —                    |
| Senior notes – 4.05% due 2023     | 247                   | —                    |
| Mortgage – 5.70% due 2035         | 415                   | 422                  |
| Term Loan Facility - due 2016     | 50                    | —                    |
| Other                             | 2                     | 1                    |
|                                   | 3,206                 | 2,918                |
| Less current portion              | 583                   | 260                  |
|                                   | \$2,623               | \$2,658              |

The senior notes in the table above are publicly registered by the Company with no guarantees attached.

In September 2013, the Company issued \$250 million of 2.55% five-year senior notes and \$250 million of 4.05% ten-year senior notes. The net proceeds of this offering will be used for general corporate purposes, which includes a partial redemption of \$250 million of the outstanding principal amount of the existing 5.75% senior notes due 2015. The redemption settled in October 2013 with a total cash outflow of approximately \$275 million including a \$24 million charge for early redemption.

In February 2013, the Company repaid its 4.850% fixed rate \$250 million senior notes that matured using cash. During the first quarter of 2012, the Company repaid its 6.25% fixed rate \$250 million senior notes that matured. The Company used proceeds from the issuance of 2.3% five-year \$250 million senior notes in the first quarter of 2012 to fund the maturing notes.

The Company and certain of its foreign subsidiaries maintain a \$1.0 billion multi-currency unsecured revolving credit facility which expires in October 2016. The interest rate on this facility is based on LIBOR plus a fixed margin which varies with the Company's credit ratings. This facility requires the Company to maintain certain coverage and leverage ratios which are tested quarterly. There were no borrowings outstanding under this facility at September 30, 2013.

In December 2012, the Company closed on a \$50 million, three-year term loan facility. The interest rate on this facility at September 30, 2013 was 1.43%, which is based on LIBOR plus a fixed margin which varies with the Company's credit ratings. The facility requires the Company to maintain coverage ratios and leverage ratios consistent with the revolving credit facility discussed above. The Company had \$50 million of borrowings under this facility at September 30, 2013.

## Derivative Financial Instruments

In February 2011, the Company entered into two \$125 million 3.5-year interest rate swaps to hedge changes in the fair value of the first \$250 million of the outstanding 5.375% senior notes due in 2014.

Under the terms of the swaps, the counter-parties pay the Company a fixed rate of 5.375% and the Company pays interest at a floating rate of three-month LIBOR plus a fixed spread of 3.726%. The maturity date of the senior notes





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and the swaps match exactly. The floating rate resets quarterly, with every second reset occurring on the interest payment date of the senior notes. The swaps net settle every six months on the senior note coupon payment dates. The swaps are designated as fair value hedging instruments, and in accordance with applicable accounting guidance, are deemed to be perfectly effective. The fair value of the swaps at inception was zero and subsequent changes in the fair value of the interest rate swaps are reflected in the carrying value of the interest rate swaps and in the consolidated balance sheet. The carrying value of the debt on the balance sheet was adjusted by an equal amount. The gain or (loss) on the hedged item (fixed rate debt) and the offsetting gain or (loss) on the interest rate swaps for the year-to-date periods ended September 30, 2013 and 2012 are as follows:

| Income statement classification<br>(In millions of dollars) | 2013          |               |                   | 2012          |               |                   |
|---|---------------|---------------|-------------------|---------------|---------------|-------------------|
|   | Loss on Swaps | Gain on Notes | Net Income Effect | Loss on Swaps | Gain on Notes | Net Income Effect |
| Other Operating Expenses                                    | \$ (3 )       | \$ 3          | \$ —              | \$ (1 )       | \$ 1          | \$ —              |

The amounts earned and owed under the swap agreements are accrued each period and are reported in interest expense. There was no ineffectiveness recognized in the periods presented.

## Fair Value of Short-term and Long-term Debt

The estimated fair value of the Company's significant financial instruments is provided below. Certain estimates and judgments were required to develop the fair value amounts. The fair value amounts shown below are not necessarily indicative of the amounts that the Company would realize upon disposition, nor do they indicate the Company's intent or need to dispose of the financial instrument.

| (In millions of dollars) | September 30, 2013 |            | December 31, 2012 |            |
|--------------------------|--------------------|------------|-------------------|------------|
|                          | Carrying Amount    | Fair Value | Carrying Amount   | Fair Value |
| Short-term debt          | \$583              | \$614      | \$260             | \$261      |
| Long-term debt           | \$2,623            | \$2,828    | \$2,658           | \$2,986    |

The estimated fair value of the Company's short and long-term debt is primarily based on discounted future cash flows using current interest rates available for debt with similar terms and remaining maturities. Short and long-term debt would be classified as Level 2 in the fair value hierarchy.

## 13. Restructuring Costs

The Company recorded total restructuring costs of \$17 million in the first nine months of 2013, related to severance and future rent under non-cancelable leases. These costs were incurred as follows: Risk and Insurance Services - \$5 million, Consulting - \$1 million and Corporate - \$11 million.

Details of the activity from January 1, 2012 through September 30, 2013 regarding restructuring activities, which includes liabilities from actions prior to 2013, are as follows:

| (In millions of dollars)                          | Liability at 1/1/12 | Amounts Accrued | Cash Paid | Other | Liability at 12/31/12 | Amounts Accrued | Cash Paid | Other   | Liability at 9/30/13 |
|---|---------------------|-----------------|-----------|-------|-----------------------|-----------------|-----------|---------|----------------------|
| Severance   | \$27                | \$46            | \$ (38 )  | \$ 1  | \$36                  | \$8             | \$ (30 )  | \$ (2 ) | \$12                 |
| Future rent under non-cancelable leases and other | 154                 | 32              | (50 )     | (2 )  | 134                   | 9               | (28 )     | 3       | 118                  |

costs

|       |       |      |         |        |       |      |         |     |       |
|-------|-------|------|---------|--------|-------|------|---------|-----|-------|
| Total | \$181 | \$78 | \$(88 ) | \$(1 ) | \$170 | \$17 | \$(58 ) | \$1 | \$130 |
|-------|-------|------|---------|--------|-------|------|---------|-----|-------|

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The expenses associated with the above initiatives are included in compensation and benefits and other operating expenses in the consolidated statements of income. The liabilities associated with these initiatives are classified on the consolidated balance sheets as accounts payable, other liabilities, or accrued compensation, depending on the nature of the items.

### 14. Common Stock

During the first nine months of 2013, the Company repurchased 10 million shares of its common stock for consideration of \$400 million. In May 2013, the Board of Directors of the Company authorized share repurchases of up to \$1 billion of the Company's common stock. The Company remains authorized to purchase additional shares of its common stock up to a value of \$712 million. There is no time limit on the authorization. During the first nine months of 2012, the Company repurchased 5.4 million shares of its common stock for consideration of \$180 million.

### 15. Claims, Lawsuits and Other Contingencies

#### Errors and Omissions Claims

The Company and its subsidiaries, particularly Marsh and Mercer, are subject to a significant number of claims, lawsuits and proceedings in the ordinary course of business. Such claims and lawsuits consist principally of alleged errors and omissions in connection with the performance of professional services, including the placement of insurance, the provision of actuarial services for corporate and public sector clients, and the provision of consulting services relating to the drafting and interpretation of trust deeds and other documentation governing pension plans. Certain of these claims, particularly in the U.S. and the U.K., seek damages, including punitive and treble damages, in amounts that could, if awarded, be significant. In establishing liabilities for errors and omissions claims in accordance with FASB ASC Subtopic No. 450-20 (Contingencies-Loss Contingencies), the Company utilizes case level reviews by inside and outside counsel and an internal actuarial analysis to estimate potential losses. A liability is established when a loss is both probable and reasonably estimable. The liability is reviewed quarterly and adjusted as developments warrant. In many cases, the Company has not recorded a liability, other than for legal fees to defend the claim, because we are unable, at the present time, to make a determination that a loss is both probable and reasonably estimable.

To the extent that expected losses exceed our deductible in any policy year, the Company also records an asset for the amount that we expect to recover under any available third-party insurance programs. The Company has varying levels of third-party insurance coverage, with policy limits and coverage terms varying significantly by policy year.

#### Governmental Inquiries and Related Claims

In January 2005, the Company and its subsidiary Marsh Inc. entered into a settlement agreement with the New York State Attorney General ("NYAG") and the New York State Insurance Department to settle a civil complaint and related citation regarding Marsh's use of market service agreements with various insurance companies. The parties subsequently entered into an amended and restated settlement agreement in February 2010 that restored a level playing field for Marsh.

Numerous private party lawsuits based on similar allegations to those made in the NYAG complaint were commenced against the Company, one or more of its subsidiaries, and their current and former directors and officers. The vast majority of these matters have been resolved. Two actions instituted by policyholders against the Company, Marsh and certain Marsh subsidiaries remain pending.

Our activities are regulated under the laws of the United States and its various states, the European Union and its member states, and the other jurisdictions in which the Company operates. In the ordinary course of business the

Company is also subject to subpoenas, investigations, lawsuits and/or other regulatory actions undertaken by governmental authorities. In this regard, Mercer recently received a subpoena from the New York Department of Financial Services in connection with a review of New York's public pension funds.

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Other Contingencies-Guarantees

In connection with its acquisition of U.K.-based Sedgwick Group in 1998, the Company acquired several insurance underwriting businesses that were already in run-off, including River Thames Insurance Company Limited (“River Thames”), which the Company sold in 2001. Sedgwick guaranteed payment of claims on certain policies underwritten through the Institute of London Underwriters (the “ILU”) by River Thames. The policies covered by this guarantee are reinsured up to £40 million by a related party of River Thames. Payment of claims under the reinsurance agreement is collateralized by segregated assets held in a trust. As of September 30, 2013, the reinsurance coverage exceeded the best estimate of the projected liability of the policies covered by the guarantee. To the extent River Thames or the reinsurer is unable to meet its obligations under those policies, a claimant may seek to recover from us under the guarantee.

From 1980 to 1983, the Company owned indirectly the English & American Insurance Company (“E&A”), which was a member of the ILU. The ILU required the Company to guarantee a portion of E&A's obligations. After E&A became insolvent in 1993, the ILU agreed to discharge the guarantee in exchange for the Company's agreement to post an evergreen letter of credit that is available to pay claims by policyholders on certain E&A policies issued through the ILU and incepting between July 3, 1980 and October 6, 1983. Certain claims have been paid under the letter of credit and we anticipate that additional claimants may seek to recover against the letter of credit.

Kroll-related Matters

Under the terms of a stock purchase agreement with Altegrity, Inc. (“Altegrity”) related to Altegrity's purchase of Kroll from the Company in August 2010, a copy of which is attached as an exhibit to the Company's Quarterly Report on Form 10-Q for the period ended June 30, 2010, the Company agreed to provide a limited indemnity to Altegrity with respect to certain Kroll-related litigation and regulatory matters.

\*\*\*\*\*

The pending proceedings and other matters described in this Note 15 on Claims, Lawsuits and Other Contingencies may expose the Company or its subsidiaries to liability for significant monetary damages and other forms of relief. Where a loss is both probable and reasonably estimable, the Company establishes liabilities in accordance with FASB ASC Subtopic No. 450-20 (Contingencies-Loss Contingencies). Except as described above, the Company is not able at this time to provide a reasonable estimate of the range of possible loss attributable to these matters or the impact they may have on the Company's consolidated results of operations, financial position or cash flows. This is primarily because these matters are still developing and involve complex issues subject to inherent uncertainty. Adverse determinations in one or more of these matters could have a material impact on the Company's consolidated results of operations, financial condition or cash flows in a future period.

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## 16. Segment Information

The Company is organized based on the types of services provided. Under this organizational structure, the Company's business segments are:

Risk and Insurance Services, comprising insurance services (Marsh) and reinsurance services (Guy Carpenter); and Consulting, comprising Mercer and Oliver Wyman Group

The accounting policies of the segments are the same as those used for the consolidated financial statements described in Note 1 to the Company's 2012 10-K. Segment performance is evaluated based on segment operating income, which includes directly related expenses, and charges or credits related to integration and restructuring but not the Company's corporate-level expenses. Revenues are attributed to geographic areas on the basis of where the services are performed.

Effective January 1, 2013, the Corporate Benefits and Association businesses, previously part of Marsh's U.S. Consumer operations, were transferred to Mercer. The segment data presented below reflects the reclassification of prior year segment data to conform with the current year presentations.

Selected information about the Company's operating segments for the three-and nine-month periods ended September 30, 2013 and 2012 are as follows:

| (In millions of dollars)    | Three Months Ended<br>September 30, |                               | Nine Months Ended<br>September 30, |                               |
|-----------------------------|-------------------------------------|-------------------------------|------------------------------------|-------------------------------|
|                             | Revenue                             | Operating<br>Income<br>(Loss) | Revenue                            | Operating<br>Income<br>(Loss) |
| 2013 –                      |                                     |                               |                                    |                               |
| Risk and Insurance Services | \$1,504                             | (a) \$222                     | \$4,963                            | (c) \$1,111                   |
| Consulting                  | 1,437                               | (b) 232                       | 4,209                              | (d) 624                       |
| Total Operating Segments    | 2,941                               | 454                           | 9,172                              | 1,735                         |
| Corporate / Eliminations    | (9 )                                | (50 )                         | (26 )                              | (147 )                        |
| Total Consolidated          | \$2,932                             | \$404                         | \$9,146                            | \$1,588                       |
| 2012–                       |                                     |                               |                                    |                               |
| Risk and Insurance Services | \$1,451                             | (a) \$222                     | \$4,781                            | (c) \$1,024                   |
| Consulting                  | 1,405                               | (b) 205                       | 4,174                              | (d) 552                       |
| Total Operating Segments    | 2,856                               | 427                           | 8,955                              | 1,576                         |
| Corporate / Eliminations    | (11 )                               | (49 )                         | (33 )                              | (153 )                        |
| Total Consolidated          | \$2,845                             | \$378                         | \$8,922                            | \$1,423                       |

(a) Includes inter-segment revenue of \$1 million in both 2013 and 2012, interest income on fiduciary funds of \$7 million and \$10 million in 2013 and 2012, respectively, and equity method income of \$2 million in 2013.

(b) Includes inter-segment revenue of \$8 million and \$10 million in 2013 and 2012, respectively, and interest income on fiduciary funds of \$1 million in both 2013 and 2012.

(c) Includes inter-segment revenue of \$4 million in both 2013 and 2012, interest income on fiduciary funds of \$21 million and \$31 million in 2013 and 2012, respectively, and equity method income of \$10 million in both 2013 and 2012.

(d) Includes inter-segment revenue of \$22 million and \$29 million in 2013 and 2012, respectively, and interest income on fiduciary funds of \$3 million and \$2 million in 2013 and 2012, respectively.

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Details of operating segment revenue for the three and nine-month periods ended September 30, 2013 and 2012 are as follows:

| (In millions of dollars)          | Three Months Ended<br>September 30, |         | Nine Months Ended<br>September 30, |         |
|-----------------------------------|-------------------------------------|---------|------------------------------------|---------|
|                                   | 2013                                | 2012    | 2013                               | 2012    |
| Risk and Insurance Services       |                                     |         |                                    |         |
| Marsh                             | \$1,241                             | \$1,201 | \$4,038                            | \$3,895 |
| Guy Carpenter                     | 263                                 | 250     | 925                                | 886     |
| Total Risk and Insurance Services | 1,504                               | 1,451   | 4,963                              | 4,781   |
| Consulting                        |                                     |         |                                    |         |
| Mercer                            | 1,072                               | 1,054   | 3,157                              | 3,086   |
| Oliver Wyman Group                | 365                                 | 351     | 1,052                              | 1,088   |
| Total Consulting                  | 1,437                               | 1,405   | 4,209                              | 4,174   |
| Total Operating Segments          | 2,941                               | 2,856   | 9,172                              | 8,955   |
| Corporate/ Eliminations           | (9                                  | ) (11   | ) (26                              | ) (33   |
| Total                             | \$2,932                             | \$2,845 | \$9,146                            | \$8,922 |

The following reflects the impact of the transfer discussed above on prior year's segment information:

| (In millions of dollars)             | Three Months Ended September 30, 2012 |                  |                         | Nine Months Ended September 30, 2012 |                  |                         |
|--------------------------------------|---------------------------------------|------------------|-------------------------|--------------------------------------|------------------|-------------------------|
|                                      | As<br>Reported                        | Reclassification | Current<br>Presentation | As<br>Reported                       | Reclassification | Current<br>Presentation |
| Revenue                              |                                       |                  |                         |                                      |                  |                         |
| Risk and Insurance<br>Services       |                                       |                  |                         |                                      |                  |                         |
| Marsh                                | \$1,260                               | \$(59            | ) \$1,201               | \$4,069                              | \$(174           | ) \$3,895               |
| Guy Carpenter                        | 250                                   | —                | 250                     | 886                                  | —                | 886                     |
| Total Risk and<br>Insurance Services | 1,510                                 | (59              | ) 1,451                 | 4,955                                | (174             | ) 4,781                 |
| Consulting                           |                                       |                  |                         |                                      |                  |                         |
| Mercer                               | 995                                   | 59               | 1,054                   | 2,912                                | 174              | 3,086                   |
| Oliver Wyman Group                   | 351                                   | —                | 351                     | 1,088                                | —                | 1,088                   |
| Total Consulting                     | 1,346                                 | 59               | 1,405                   | 4,000                                | 174              | 4,174                   |
| Total Operating<br>Segments          | 2,856                                 | —                | 2,856                   | 8,955                                | —                | 8,955                   |
| Corporate Eliminations               | (11                                   | ) —              | (11                     | ) (33                                | ) —              | (33                     |
| Total Revenue                        | \$2,845                               | \$—              | \$2,845                 | \$8,922                              | \$—              | \$8,922                 |
| Operating Income                     |                                       |                  |                         |                                      |                  |                         |
| Risk and Insurance<br>Services       | \$234                                 | \$(12            | ) \$222                 | \$1,052                              | \$(28            | ) \$1,024               |
| Consulting                           | 193                                   | 12               | 205                     | 524                                  | 28               | 552                     |
| Total Operating<br>Segments          | 427                                   | —                | 427                     | 1,576                                | —                | 1,576                   |
| Corporate Eliminations               | (49                                   | ) —              | (49                     | ) (153                               | ) —              | (153                    |
| Total Consolidated                   | \$378                                 | \$—              | \$378                   | \$1,423                              | \$—              | \$1,423                 |





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17. New Accounting Guidance

In July 2013 the FASB issued new accounting guidance related to the presentation of unrecognized tax benefits as a reduction to a deferred tax asset for a net operating loss carry-forward, a similar tax loss, or a tax credit carry-forward. However, to the extent a net operating loss carry-forward, a similar tax loss, or a tax credit carry-forward is not available at the reporting date under the tax law of the applicable jurisdiction, the unrecognized tax benefit shall be presented in the financial statement as a liability and shall not be combined with deferred tax assets. The guidance is effective for fiscal years beginning after December 15, 2013. The adoption of this new guidance will affect balance sheet classification and footnote disclosure only and is not expected to have a material impact on the Company's financial statements.

In February 2013 the FASB issued new accounting guidance that adds new disclosure requirements for items reclassified out of accumulated other comprehensive income. The Company implemented this new guidance for the reporting period ended March 31, 2013. Other than enhanced disclosure, the adoption of this new guidance did not have a material effect on the Company's financial statements.

In the first quarter of 2012, the Company adopted new accounting guidance related to the presentation of Comprehensive Income. The new guidance gives an entity the option to present the total of comprehensive income, the components of net income, and the components of other comprehensive income either in a single continuous statement of comprehensive income or in two separate but consecutive statements. In both choices, an entity is required to present each component of net income along with total net income, each component of other comprehensive income along with a total for other comprehensive income, and a total amount for comprehensive income. The guidance eliminates the option to present the components of other comprehensive income as part of the statement of changes in stockholders' equity. The guidance did not change the items that must be reported in other comprehensive income or when an item of other comprehensive income must be reclassified to net income. Other than enhanced disclosure, adoption of this new guidance did not have a material effect on the Company's financial statements.

In January 2012, the Company adopted guidance issued by the FASB on accounting and disclosure requirements related to fair value measurements. The guidance expands the disclosures on Level 3 inputs by requiring quantitative disclosure of the unobservable inputs and assumptions, as well as description of the valuation processes, the sensitivity of the fair value to changes in unobservable inputs and the hierarchy classification, valuation techniques, and inputs for assets and liabilities whose fair value is only disclosed in the footnotes.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

General

Marsh & McLennan Companies, Inc. and Subsidiaries ("the Company") is a global professional services firm providing advice and solutions principally in the areas of risk, strategy, and human capital. It is the parent company of a number of the world's leading risk experts and specialty consultants, including: Marsh, the insurance broker, intermediary and risk advisor; Guy Carpenter, the risk and reinsurance specialist; Mercer, the provider of HR and related financial advice and services; and Oliver Wyman Group, the management, economic and brand consultancy. With approximately 54,000 employees worldwide and annual revenue of nearly \$12 billion, the Company provides analysis, advice and transactional capabilities to clients in over 100 countries.

The Company conducts business through two segments:

Risk and Insurance Services includes risk management activities (risk advice, risk transfer and risk control and mitigation solutions) as well as insurance and reinsurance broking and services. We conduct business in this segment through Marsh and Guy Carpenter.

Consulting includes Health, Retirement, Talent and Investments consulting and services, and specialized management and economic consulting services. We conduct business in this segment through Mercer and Oliver Wyman Group.

Effective January 1, 2013, the Corporate Benefits and Association businesses, previously part of Marsh's U.S. Consumer operations, were transferred to Mercer. Also, effective January 1, 2013, Mercer realigned management responsibility for its outsourcing business within its other lines of business. Accordingly, the Company has reclassified prior year segment data and related disclosures contained in this management's discussion and analysis to conform with current year presentation.

The Company completed six acquisitions during the first nine months of 2013.

In September 2013, Marsh purchased an additional stake in Insia a.s., an insurance broker operating in the Czech Republic and Slovakia which, when combined with its prior holdings, gave MMC a controlling interest. Insia a.s. was previously accounted for under the equity method. In August 2013, Mercer acquired Global Remuneration Solutions, a market leading compensation consulting firm based in South Africa. In July 2013, Oliver Wyman acquired Corven, a U.K.-based management consultancy firm and Guy Carpenter acquired Smith Group, a specialist disability reinsurance risk manager and consultant based in Maine. In June 2013, Marsh acquired Rehder y Asociados Group, a leading insurance adviser in Peru. The business includes the insurance broker Rehder y Asociados and employee health and benefits specialist, Humanasalud. Marsh also completed the acquisition of Franco & Acra Tecniseguros, an insurance advisor in the Dominican Republic in June 2013.

A reconciliation of segment operating income to total operating income is included in Note 16 to the consolidated financial statements included in Part II Item 8 in this report. The accounting policies used for each segment are the same as those used for the consolidated financial statements.

This Management's Discussion & Analysis ("MD&A") contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. See "Information Concerning Forward-Looking Statements" at the outset of this report.

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## Consolidated Results of Operations

| (In millions, except per share figures)           | Third Quarter |         | Nine Months |         |   |
|---|---------------|---------|-------------|---------|---|
|   | 2013          | 2012    | 2013        | 2012    |   |
| Revenue   | \$2,932       | \$2,845 | \$9,146     | \$8,922 |   |
| Expense:  |               |         |             |         |   |
| Compensation and Benefits                         | 1,824         | 1,760   | 5,393       | 5,332   |   |
| Other Operating Expenses                          | 704           | 707     | 2,165       | 2,167   |   |
| Operating Expenses                                | 2,528         | 2,467   | 7,558       | 7,499   |   |
| Operating Income                                  | 404           | 378     | 1,588       | 1,423   |   |
| Income from Continuing Operations                 | 260           | 246     | 1,072       | 939     |   |
| Discontinued Operations, net of tax               | (1            | ) 1     | 6           | (1      | ) |
| Net Income Before Non-Controlling Interest        | 259           | 247     | 1,078       | 938     |   |
| Net Income Attributable to the Company            | \$253         | \$241   | \$1,054     | \$917   |   |
| Income From Continuing Operations Per Share:      |               |         |             |         |   |
| Basic   | \$0.46        | \$0.44  | \$1.91      | \$1.68  |   |
| Diluted   | \$0.45        | \$0.43  | \$1.88      | \$1.66  |   |
| Net Income Per Share Attributable to the Company: |               |         |             |         |   |
| Basic   | \$0.46        | \$0.44  | \$1.92      | \$1.68  |   |
| Diluted   | \$0.45        | \$0.44  | \$1.89      | \$1.66  |   |
| Average Number of Shares Outstanding:             |               |         |             |         |   |
| Basic   | 549           | 544     | 549         | 544     |   |
| Diluted   | 558           | 552     | 558         | 552     |   |
| Shares Outstanding at September 30                | 547           | 544     | 547         | 544     |   |

The Company's consolidated operating income increased 7% to \$404 million in the third quarter of 2013 compared with \$378 million in the prior year. This represents the effect of a 3% increase in revenue and a 2% increase in expenses compared to the same period last year. Risk and Insurance Services operating income was flat while Consulting increased \$27 million or 13% compared with the same period last year.

The Company reported consolidated operating income of approximately \$1.6 billion in the first nine months of 2013 compared with consolidated operating income of \$1.4 billion in the prior year, reflecting increases of \$87 million in Risk and Insurance Services and \$72 million in Consulting.

## Consolidated Revenue and Expense

The Company conducts business in many countries, as a result of which the impact of foreign exchange rate movements may impact period-to-period comparisons of revenue. Similarly, the revenue impact of acquisitions and dispositions, including transfers among businesses, may impact period-to-period comparisons of revenue. Underlying revenue, presented below, measures the change in revenue from one period to another by isolating these impacts. The impact of foreign currency exchange fluctuations and acquisitions and dispositions, including transfers among businesses, on the Company's operating revenues by segment is as follows:

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| (In millions of dollars)             | Three Months Ended<br>September 30, |         | %<br>Change<br>GAAP<br>Revenue | Components of Revenue Change* |   |      | Underlying<br>Revenue |  |
|--------------------------------------|-------------------------------------|---------|--------------------------------|-------------------------------|---|------|-----------------------|--|
|                                      | 2013                                | 2012    |                                | Currency<br>Impact            | Acquisitions/<br>Dispositions<br>Impact |      |                       |  |
| Risk and Insurance Services          |                                     |         |                                |                               |   |      |                       |  |
| Marsh                                | \$1,235                             | \$1,192 | 4                              | % (2                          | )% 2                                    | % 3  | %                     |  |
| Guy Carpenter                        | 262                                 | 249     | 5                              | % —                           | 1                                       | % 5  | %                     |  |
| Subtotal                             | 1,497                               | 1,441   | 4                              | % (2                          | )% 2                                    | % 4  | %                     |  |
| Fiduciary Interest Income            | 7                                   | 10      |                                |                               |   |      |                       |  |
| Total Risk and Insurance<br>Services | 1,504                               | 1,451   | 4                              | % (2                          | )% 2                                    | % 3  | %                     |  |
| Consulting                           |                                     |         |                                |                               |   |      |                       |  |
| Mercer                               | 1,072                               | 1,054   | 2                              | % (2                          | )% (1                                   | )% 4 | %                     |  |
| Oliver Wyman Group                   | 365                                 | 351     | 4                              | % 1                           | % 1                                     | % 2  | %                     |  |
| Total Consulting                     | 1,437                               | 1,405   | 2                              | % (1                          | )% —                                    | 4    | %                     |  |
| Corporate/Eliminations               | (9                                  | ) (11   | )                              |                               |   |      |                       |  |
| Total Revenue                        | \$2,932                             | \$2,845 | 3                              | % (1                          | )% 1                                    | % 4  | %                     |  |

The following table provides more detailed revenue information for certain of the components presented above:

| (In millions of dollars) | Three Months Ended<br>September 30, |         | %<br>Change<br>GAAP<br>Revenue | Components of Revenue Change* |   |      | Underlying<br>Revenue |  |
|--------------------------|-------------------------------------|---------|--------------------------------|-------------------------------|---|------|-----------------------|--|
|                          | 2013                                | 2012    |                                | Currency<br>Impact            | Acquisitions/<br>Dispositions<br>Impact |      |                       |  |
| Marsh:                   |                                     |         |                                |                               |   |      |                       |  |
| EMEA                     | \$387                               | \$376   | 3                              | % —                           | —                                       | 3    | %                     |  |
| Asia Pacific             | 165                                 | 165     | —                              | (8                            | )% —                                    | 7    | %                     |  |
| Latin America            | 94                                  | 81      | 15                             | % (11                         | )% 11                                   | % 15 | %                     |  |
| Total International      | 646                                 | 622     | 4                              | % (3                          | )% 1                                    | % 6  | %                     |  |
| U.S. / Canada            | 589                                 | 570     | 3                              | % —                           | 3                                       | % 1  | %                     |  |
| Total Marsh              | \$1,235                             | \$1,192 | 4                              | % (2                          | )% 2                                    | % 3  | %                     |  |
| Mercer:                  |                                     |         |                                |                               |   |      |                       |  |
| Health                   | \$378                               | \$354   | 7                              | % —                           | 1                                       | % 5  | %                     |  |
| Retirement               | 325                                 | 334     | (3                             | )% (1                         | )% (4                                   | )% 2 | %                     |  |
| Talent                   | 179                                 | 179     | —                              | (2                            | )% —                                    | 2    | %                     |  |
| Investments              | 190                                 | 187     | 2                              | % (6                          | )% —                                    | 8    | %                     |  |
| Total Mercer             | \$1,072                             | \$1,054 | 2                              | % (2                          | )% (1                                   | )% 4 | %                     |  |

Underlying revenue measures the change in revenue using consistent currency exchange rates, excluding the impact of certain items such as: acquisitions, dispositions and transfers among businesses.

\* Components of revenue change may not add due to rounding.

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| (In millions of dollars)             | Nine Months Ended<br>September 30, |         | %<br>Change<br>GAAP<br>Revenue | Components of Revenue Change* |   |                       |    |
|--------------------------------------|------------------------------------|---------|--------------------------------|-------------------------------|---|-----------------------|----|
|                                      | 2013                               | 2012    |                                | Currency<br>Impact            | Acquisitions/<br>Dispositions<br>Impact | Underlying<br>Revenue |    |
| Risk and Insurance Services          |                                    |         |                                |                               |   |                       |    |
| Marsh                                | \$4,020                            | \$3,869 | 4                              | % (1                          | )% 2                                    | % 3                   | %  |
| Guy Carpenter                        | 922                                | 881     | 5                              | % —                           | —                                       | 5                     | %  |
| Subtotal                             | 4,942                              | 4,750   | 4                              | % (1                          | )% 2                                    | % 3                   | %  |
| Fiduciary Interest Income            | 21                                 | 31      |                                |                               |   |                       |    |
| Total Risk and Insurance<br>Services | 4,963                              | 4,781   | 4                              | % (1                          | )% 2                                    | % 3                   | %  |
| Consulting                           |                                    |         |                                |                               |   |                       |    |
| Mercer                               | 3,157                              | 3,086   | 2                              | % (1                          | )% —                                    | 4                     | %  |
| Oliver Wyman Group                   | 1,052                              | 1,088   | (3                             | )% 1                          | % —                                     | (3                    | )% |
| Total Consulting                     | 4,209                              | 4,174   | 1                              | % (1                          | )% —                                    | 2                     | %  |
| Corporate/Eliminations               | (26                                | ) (33   | )                              |                               |   |                       |    |
| Total Revenue                        | \$9,146                            | \$8,922 | 3                              | % (1                          | )% 1                                    | % 3                   | %  |

The following table provides more detailed revenue information for certain of the components presented above:

| (In millions of dollars) | Nine Months Ended<br>September 30, |         | %<br>Change<br>GAAP<br>Revenue | Components of Revenue Change* |   |                       |    |
|--------------------------|------------------------------------|---------|--------------------------------|-------------------------------|---|-----------------------|----|
|                          | 2013                               | 2012    |                                | Currency<br>Impact            | Acquisitions/<br>Dispositions<br>Impact | Underlying<br>Revenue |    |
| Marsh:                   |                                    |         |                                |                               |   |                       |    |
| EMEA                     | \$1,436                            | \$1,408 | 2                              | % —                           | —                                       | 3                     | %  |
| Asia Pacific             | 496                                | 488     | 2                              | % (4                          | )% —                                    | 6                     | %  |
| Latin America            | 260                                | 242     | 7                              | % (9                          | )% 4                                    | % 13                  | %  |
| Total International      | 2,192                              | 2,138   | 3                              | % (2                          | )% —                                    | 4                     | %  |
| U.S. / Canada            | 1,828                              | 1,731   | 6                              | % —                           | 4                                       | % 2                   | %  |
| Total Marsh              | \$4,020                            | \$3,869 | 4                              | % (1                          | )% 2                                    | % 3                   | %  |
| Mercer:                  |                                    |         |                                |                               |   |                       |    |
| Health                   | \$1,135                            | \$1,058 | 7                              | % —                           | 1                                       | % 6                   | %  |
| Retirement               | 1,006                              | 1,044   | (4                             | )% (1                         | )% (4                                   | )% 1                  | %  |
| Talent                   | 435                                | 436     | —                              | (2                            | )% 2                                    | % (1                  | )% |
| Investments              | 581                                | 548     | 6                              | % (3                          | )% —                                    | 9                     | %  |
| Total Mercer             | \$3,157                            | \$3,086 | 2                              | % (1                          | )% —                                    | 4                     | %  |

Underlying revenue measures the change in revenue using consistent currency exchange rates, excluding the impact of certain items such as: acquisitions, dispositions and transfers among businesses.

\* Components of revenue change may not add due to rounding.

## Revenue

Consolidated revenue for the third quarter of 2013 was \$2.9 billion, an increase of 3% or 4% on an underlying basis from the third quarter of 2012.

Revenue in the Risk and Insurance Services segment for the third quarter of 2013 was \$1.5 billion, an increase of 4% from the same period last year, or 3% on an underlying basis. Marsh produced underlying revenue growth



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across all major geographies. Guy Carpenter's revenue increased 5% on both a reported basis and an underlying basis reflecting growth in both U.S. and international operations. On an underlying basis, Consulting revenue increased 4%, reflecting increases of 4% in Mercer and 2% in Oliver Wyman.

For the first nine months of 2013, Risk & Insurance Services revenue increased 4% from the same period in 2012, and 3% on an underlying basis. Consulting revenue increased 1% compared with the same period last year. On an underlying basis, Consulting revenue increased 2%, reflecting a 4% increase at Mercer offset by a 3% decrease at Oliver Wyman.

**Operating Expense**

Consolidated operating expense in the third quarter increased 2% as compared to the same period last year or 3% on an underlying basis. The increase on an underlying basis is primarily due to higher incentive compensation, severance and pension costs partly offset by lower costs related to professional indemnity claims. For the nine months ended September 30, 2013, expense increased 1% on both a reported and underlying basis.

**Risk and Insurance Services**

The results of operations for the Risk and Insurance Services segment are presented below:

| (In millions of dollars)  | Third Quarter |         | Nine Months |         |   |
|---------------------------|---------------|---------|-------------|---------|---|
|                           | 2013          | 2012    | 2013        | 2012    |   |
| Revenue                   | \$1,504       | \$1,451 | \$4,963     | \$4,781 |   |
| Compensation and Benefits | 915           | 874     | 2,712       | 2,622   |   |
| Other Expenses            | 367           | 355     | 1,140       | 1,135   |   |
| Expense                   | 1,282         | 1,229   | 3,852       | 3,757   |   |
| Operating Income          | \$222         | \$222   | \$1,111     | \$1,024 |   |
| Operating Income Margin   | 14.8          | % 15.3  | % 22.4      | % 21.4  | % |

**Revenue**

Revenue in the Risk and Insurance Services segment in the third quarter of 2013 was \$1.5 billion, an increase of 4% or 3% on an underlying basis compared with the same period in 2012.

In Marsh, revenue in the third quarter of 2013 was \$1.2 billion, an increase of 4% compared with the same quarter of the prior year, or 3% on an underlying basis. The international division grew 6% on an underlying basis, led by growth of 15% in Latin America, 7% in Asia Pacific and 3% in EMEA. Underlying revenue increased 1% in the U.S. / Canada division.

Guy Carpenter's third quarter revenue was \$262 million, an increase of 5% on both a reported basis and underlying basis. The increase in underlying revenue reflects new business development and high revenue retention rates.

Revenue in the Risk & Insurance Services segment increased 4% in the first nine months of 2013 compared with 2012, or 3% on an underlying basis.

**Expense**

Expenses in the Risk and Insurance Services segment increased 4% in the third quarter of 2013 compared with the same period in the prior year, reflecting a 4% increase on an underlying basis, a 2% increase from acquisitions offset by a decrease of 2% for the impact of foreign exchange translation. The underlying expense increase reflects higher incentive compensation, base salary and severance related costs, offset by lower costs related to professional indemnity claims as compared to the same period last year. The expense increase also reflects the impact of credits recorded in the third quarter of 2012 related to the adjustment of acquisition-related contingent consideration liabilities compared to a charge in 2013.

Expenses for the nine month period in 2013 increased 3% compared to prior year, reflecting a 2% increase in underlying expenses, a 2% increase due to acquisitions, partly offset by a 1% decrease for the impact of foreign exchange. The increase in underlying expenses is primarily due to higher base salaries, pension costs and adjustments to acquisition-related contingent consideration liabilities, partly offset by lower costs related to professional indemnity claims.





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## Consulting

The results of operations for the Consulting segment are presented below:

| (In millions of dollars)  | Third Quarter |         | Nine Months |         |   |
|---------------------------|---------------|---------|-------------|---------|---|
|                           | 2013          | 2012    | 2013        | 2012    |   |
| Revenue                   | \$1,437       | \$1,405 | \$4,209     | \$4,174 |   |
| Compensation and Benefits | 823           | 804     | 2,425       | 2,454   |   |
| Other Expenses            | 382           | 396     | 1,160       | 1,168   |   |
| Expense                   | 1,205         | 1,200   | 3,585       | 3,622   |   |
| Operating Income          | \$232         | \$205   | \$624       | \$552   |   |
| Operating Income Margin   | 16.1          | % 14.6  | % 14.8      | % 13.2  | % |

Consulting revenue in the third quarter of 2013 increased 2% or 4% on an underlying basis compared with the same period in 2012. Mercer's revenue was \$1.1 billion in the third quarter of 2013, an increase of 2% or 4% on an underlying basis as compared to the same period last year. The increase in underlying revenue was driven by growth in Mercer's Health and Investments lines of business, which increased 5% and 8%, respectively, compared with the same period last year. Oliver Wyman's revenue increased 4% to \$365 million in the third quarter of 2013, or 2% on an underlying basis.

Consulting revenue in the first nine months of 2013 increased 1% on a reported basis compared with the same period in 2012, or 2% on an underlying basis, with underlying growth of 4% in Mercer, offset by a decrease of 3% in Oliver Wyman.

## Expense

Consulting expenses in the third quarter of 2013 increased 1% on both a reported and underlying basis compared with the same period in 2012. The underlying expense increase in the third quarter of 2013 is primarily due to higher incentive compensation costs partly offset by lower professional indemnity claims.

Expenses for the nine months of 2013 decreased 1% as compared to the same period in 2012.

## Corporate and Other

The following results of Corporate and Other include the run-off of the Corporate Advisory and Restructuring ("CARG") operations:

| (In millions of dollars)                              | Third Quarter |        | Nine Months |         |   |
|---|---------------|--------|-------------|---------|---|
|   | 2013          | 2012   | 2013        | 2012    |   |
| Corporate Advisory and Restructuring Operating Income | \$1           | \$2    | \$1         | \$5     |   |
| Corporate Expense                                     | (51)          | (51)   | (148)       | (158)   | ) |
| Total Corporate and Other                             | \$(50)        | \$(49) | \$(147)     | \$(153) | ) |

Corporate expenses in the third quarter of 2013 were \$51 million, which was unchanged from the prior year reflecting the impact of higher pension and performance based compensation costs offset by lower severance costs in 2013, as compared with the same period last year.

Expenses for the first nine months of 2013 decreased to \$148 million from \$158 million in 2012, primarily due to lower amortization of equity awards and lower severance partially offset by higher pension expense. Prior year included accelerated amortization of equity awards for retirement eligible senior executives.

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### Interest

Interest income earned on corporate funds amounted to \$5 million in the third quarter of 2013 compared with \$6 million in the third quarter of 2012 reflecting lower cash levels and lower interest rates. Interest expense decreased \$4 million and \$11 million, respectively, in 2013 compared with the third quarter and nine month periods of 2012. The decrease in interest expense is primarily due to the lower level of debt throughout most of the period.

### Investment Income

The caption "Investment income" in the consolidated statements of income comprises realized and unrealized gains and losses from investments recognized in current earnings. It includes, when applicable, other than temporary declines in the value of debt and available for sale securities and the change in value of the Company's holdings in certain private equity funds, including equity method gains (losses) on its investment in the Trident funds. The Company's investments may include direct investments in insurance or consulting companies and investments in private equity funds. The Company recorded gains on its investment in Trident II of \$20 million and \$23 million for the nine months ended September 30, 2013 and 2012, respectively, including \$15 million of deferred performance fees recognized in the first quarter of 2013 related to Trident II. Trident II has now harvested substantially all its portfolio investments and there are no remaining capital commitments for this fund. The Company has recognized substantially all of the performance fees related to its general partnership interest in Trident II. Investment income for the three and nine months ended September 30, 2013 includes performance fees of \$13 million and \$34 million, respectively, which had been deferred, that are no longer subject to claw back from Trident III. Trident III is a private equity fund created in 2003. No Trident III-related investment income had been recognized since 2006, when MMC contributed its limited partnership investment interest to its U.K. pension plan. The Company continues to hold a general partnership interest in Trident III. At September 30, 2013, the Company has deferred performance fees of approximately \$43 million related to Trident III. Recognition of these deferred performance fees will only occur as investments are harvested and the performance fees are no longer subject to claw back. Timing of this is unknown and is not controlled by the Company.

### Income Taxes

The Company's effective tax rate in the third quarter of 2013 was 32.1%. This rate reflects non-U.S. earnings subject to tax at rates below the U.S. statutory rate, including the effect of repatriation and the impact of tax rate changes on the Company's deferred tax assets and liabilities.

The Company's effective tax rate in the third quarter of 2012 was 26.8%. As above, this rate reflects non-U.S. earnings subject to tax at rates below the U.S. statutory rate, including the effect of repatriation. In addition, it reflects several discrete tax benefits, including the benefit from recording previously unrecognized tax benefits as a result of expiring statutes of limitations for U.S. federal tax years 2006 and 2008, and a favorable permanent difference related to a tax-free adjustment to the estimated liability for contingent consideration. Partially offsetting these benefits in the quarter were charges to increase unrecognized tax benefits for certain operations in Asia and U.S. tax costs related to actions taken during the quarter to reduce positions in the Euro currency held by certain of the Company's non-U.S. operations.

The effective tax rate for the first nine months of 2013 was 30.1% compared with 29.2% for the first nine months of 2012. The rate in both periods reflects non-U.S. earnings subject to tax at rates below the U.S. statutory rate, including the effect of repatriation, and the impact of discrete tax matters such as the resolution of tax examinations.

The effective tax rate is sensitive to the geographic mix and repatriation of the Company's earnings, which may result in higher or lower tax rates. U.S. federal and state corporate tax rates substantially exceed tax rates applicable in most jurisdictions outside the U.S. A significant portion of the Company's profits were earned outside the U.S. In 2013 the forecasted pre-tax income in the U.K., Canada, Australia, and France are expected to account for approximately 60% of the Company's total non-U.S. pre-tax income, with estimated effective rates in those countries of 22%, 27%, 30%

and 41%, respectively. Losses in certain jurisdictions cannot be offset by earnings from other operations, and may require valuation allowances affecting the rate, depending on estimates of the realizability of associated deferred tax assets. The tax rate is also sensitive to changes in unrecognized tax benefits, including the impact of settled tax audits and expired statutes of limitation.

Changes in tax laws or tax rulings may have a significant impact on our effective tax rate. Discussions continue within Congress and the Administration about broad reform of the corporate tax system in the U.S. It is not possible

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to predict the ultimate outcome of these discussions. Future legislation could have a material impact on our effective tax rate and consolidated financial statements due to reforms that could include changes in the corporate tax rate and in the way U.S. corporations are taxed on foreign earnings.

The Company reports a liability for unrecognized tax benefits resulting from uncertain tax positions taken or expected to be taken in the tax return. The Company's gross unrecognized tax benefits increased from \$117 million at December 31, 2012 to \$133 million at September 30, 2013. It is reasonably possible that the total amount of unrecognized tax benefits will decrease between zero and approximately \$20 million within the next twelve months due to settlement of audits and expiration of statutes of limitation.

## Dispositions

Summarized Statements of Income data for discontinued operations is as follows:

| (In millions of dollars, except per share figures) | Third Quarter |        | Nine Months |       |
|--|---------------|--------|-------------|-------|
|  | 2013          | 2012   | 2013        | 2012  |
| Loss from discontinued operations, net of tax      | \$—           | \$1    | \$—         | \$(1) |
| Disposals of discontinued operations               | —             | —      | (5)         | )—    |
| Income tax expense (credit)                        | 1             | —      | (11)        | )—    |
| Disposals of discontinued operations, net of tax   | (1            | )—     | 6           | —     |
| Discontinued operations, net of tax                | \$(1          | )\$1   | \$6         | \$(1) |
| Discontinued operations, net of tax per share      |               |        |             |       |
| – Basic  | \$—           | \$—    | \$0.01      | \$—   |
| – Diluted  | \$—           | \$0.01 | \$0.01      | \$—   |

The nine months ended September 30, 2013 includes estimated costs covered under the indemnity related to the Kroll sale. The nine months ended September 30, 2013 also includes tax indemnities related to the Putnam sale.

## Liquidity and Capital Resources

The Company is organized as a holding company, a legal entity separate and distinct from its operating subsidiaries. As a holding company without significant operations of its own, the Company is dependent upon dividends and other payments from its operating subsidiaries to meet its obligations for paying principal and interest on outstanding debt obligations, for paying dividends to stockholders and for corporate expenses. Other sources of liquidity include borrowing facilities discussed below in financing cash flows.

The Company derives a significant portion of its revenue and operating profit from operating subsidiaries located outside of the United States. Funds from the Company's operating subsidiaries located outside of the United States are regularly repatriated to the United States out of annual earnings. At December 31, 2012, the Company had approximately \$1.3 billion of cash and cash equivalents in its foreign operations of which all but approximately \$80 million is considered to be permanently invested in those operations to fund foreign investments and working capital needs. The Company expects to continue its practice of repatriating foreign funds out of current annual earnings. The analysis of the portion of 2013 earnings that the Company expects to repatriate and the portion that will be permanently reinvested will be finalized later in the year as the amount of non-U.S. earnings and the Company's cash requirements become more certain. While management does not foresee a need to repatriate the funds which are currently deemed permanently invested, if facts or circumstances change, management could elect to repatriate them, if necessary, which could result in higher effective tax rates in the future.

Cash on the Company's consolidated balance sheets includes funds available for general corporate purposes. Funds held on behalf of clients in a fiduciary capacity are segregated and shown separately in the consolidated balance sheets as an offset to fiduciary liabilities. Fiduciary funds cannot be used for general corporate purposes, and should not be considered as a source of liquidity for the Company.



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### Operating Cash Flows

The Company generated \$575 million of cash from operations for the nine months ended September 30, 2013, compared with \$750 million provided by operations for the same period in 2012. These amounts reflect the net income of the Company during those periods, excluding gains or losses from investments and from the disposition of businesses, adjusted for non-cash charges, and changes in working capital which relate primarily to the timing of payments of accrued liabilities or receipts of assets and pension contributions.

### Pension Related Items

The Company's policy for funding its tax-qualified defined benefit plans is to contribute amounts at least sufficient to meet the funding requirements set forth in the applicable laws or regulations of the U.S. and other jurisdictions. During the first nine months of 2013, the Company contributed \$532 million to its non-U.S. pension plans and \$20 million to its U.S. pension plans, including contributions of \$250 million to its U.K. pension plans to pre-fund all or a substantial portion of any deficit funding contributions that may be required from 2014 through 2016 as a result of negotiations with the Trustee of its U.K. pension plans. The Company also made discretionary contributions of \$70 million to its Canadian plans. During the first nine months of 2012, the Company contributed \$301 million to its non-U.S. plans and \$118 million to its U.S. plans, including discretionary contributions of \$100 million to its U.S. plans and \$100 million to its non-U.S. plans.

In the U.S., contributions to the tax-qualified defined benefit plans are based on ERISA guidelines and the Company generally expects to maintain a funded status of 80% or more of the liability determined under the ERISA guidelines. The pension stabilization provisions included in the "Moving Ahead for Progress in the 21st Century Act" enacted on July 6, 2012, changed the methodology for determining the discount rate used for calculating plan liabilities under ERISA, which determines, in part, the funding requirements. After considering the impact of the pension funding stabilization provisions discussed above, the Company does not expect any contributions will be required to its U.S. tax-qualified plan through the end of 2014.

The Company has a large number of non-U.S. defined benefit pension plans, the largest of which are in the U.K., which comprise approximately 83% of non-U.S. plan assets. In the U.K., contributions to defined benefit pension plans are determined through a negotiation process between the Company and the plans' trustee that typically occurs every three years in conjunction with the valuation of the plans. This process is governed by U.K. pension regulations. The assumptions that result from the funding negotiations are different than those used for U.S. GAAP and currently result in a lower funded status than under U.S. GAAP. The current funding plan was based on assumptions (including interest rates, inflation, salary increases and mortality) that reflected market conditions as of year-end 2009, was agreed to in early 2011 and forms the basis for the Company's aggregate contributions to the U.K. plans for 2011 through 2013. The Company expects to fund an additional \$97 million to its non-U.S. plans over the remainder of 2013, including approximately \$63 million to the U.K. plans. For the entire year, the required contributions to the U.K. plans represent approximately two thirds of the total non-U.S. required contributions. The valuation of the U.K. pension plans at December 31, 2012 that results from the negotiation process described above will determine funding that is expected to become applicable in 2014.

### Financing Cash Flows

Net cash used for financing activities was \$350 million for the period ended September 30, 2013 compared with \$524 million net cash used for the same period in 2012.

In September 2013, the Company issued \$250 million of 2.55% five-year senior notes and \$250 million of 4.05% ten-year senior notes. The net proceeds of this offering will be used for general corporate purposes, which includes a partial redemption of \$250 million of the outstanding principal amount of the existing 5.75% senior notes due 2015. The redemption settled in October 2013 with a total cash outflow of approximately \$275 million including a \$24 million charge for early redemption.

During the first quarter of 2013, the Company used cash to repay its 4.85% fixed rate \$250 million senior notes that matured.

During the first quarter of 2012, the Company repaid its 6.25% fixed rate \$250 million senior notes that matured. The Company used proceeds from the issuance of 2.3% five-year \$250 million senior notes to fund the maturing notes.

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The Company paid dividends on its common shares of \$394 million (\$0.71 per share) during the first nine months of 2013, as compared with \$369 million (\$0.67 per share) during the first nine months of 2012.

The Company and certain of its foreign subsidiaries maintain a \$1.0 billion multi-currency unsecured revolving credit facility, which expires in October 2016. The interest rate on this facility is based on LIBOR plus a fixed margin which varies with the Company's credit ratings. The facility requires the Company to maintain certain coverage and leverage ratios which are tested quarterly. There were no borrowings outstanding under this facility at September 30, 2013.

In December 2012, the Company closed on a \$50 million, three-year term loan facility. The interest rate on this facility is based on LIBOR plus a fixed margin which varies with the Company's credit ratings. The facility requires the Company to maintain coverage ratios and leverage ratios consistent with the revolving credit facility discussed above. The Company had \$50 million of borrowings under this facility at September 30, 2013.

The Company has met all requirements for its credit facilities as of September 30, 2013.

The Company's senior debt is currently rated Baa2 by Moody's and BBB by Standard & Poor's. The Company's short-term debt is currently rated P-2 by Moody's and A-2 by Standard & Poor's. The Company carries a positive outlook from Moody's and a positive outlook from Standard & Poor's.

During the first nine months of 2013, the Company paid \$8 million of contingent payments related to acquisitions made in prior periods. In the first nine months of 2012, the Company paid \$20 million of contingent payments related to acquisitions made in prior periods.

During the first nine months of 2013, the Company repurchased 10 million shares of its common stock for consideration of \$400 million. In May 2013, the Board of Directors of the Company authorized share repurchases of up to \$1 billion of the Company's common stock. The Company remains authorized to purchase additional shares of its common stock up to a value of \$712 million. During the nine months of 2012, the Company repurchased 5.4 million shares of its common stock for total consideration of \$180 million.

Investing Cash Flows

Cash used for investing activities amounted to \$299 million in the first nine months of 2013, compared with \$369 million used during the same period in 2012.

The Company made six acquisitions during the first nine months of 2013. Cash used for these acquisitions, net of cash acquired was \$103 million. In addition, in the first nine months of 2013, the Company paid \$4 million of deferred purchase consideration related to acquisitions made in prior years. Remaining deferred cash payments of approximately \$57 million and estimated future contingent consideration payments of \$92 million for acquisitions completed in the first nine months of 2013 and in prior years are recorded in accounts payable and accrued liabilities or other liabilities in the consolidated balance sheet at September 30, 2013.

The Company made ten acquisitions in the first nine months of 2012. Cash used for these acquisitions, net of cash acquired was approximately \$102 million. In addition, in the first nine months of 2012, the Company paid \$51 million of deferred purchase consideration related to acquisitions made in prior years.

The Company used cash of \$288 million to purchase fixed assets and capitalized software in the first nine months of 2013 compared with \$249 million in the first nine months of 2012, primarily related to computer equipment and software purchases, software development costs and the refurbishing and modernizing of office facilities.

The Company has commitments for potential future investments of approximately \$25 million in two private equity funds that invest primarily in financial services companies.

Commitments and Obligations

The Company's contractual obligations of the types identified in the table below were of the following amounts as of September 30, 2013 (In millions of dollars):

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| Contractual Obligations           | Payment due by Period |                  |           |           |                  |
|-----------------------------------|-----------------------|------------------|-----------|-----------|------------------|
|                                   | Total                 | Within<br>1 Year | 1-3 Years | 4-5 Years | After<br>5 Years |
| Current portion of long-term debt | \$581                 | \$581            | \$—       | \$—       | \$—              |
| Long-term debt                    | 2,637                 | —                | 302       | 274       | 2,061            |
| Interest on long-term debt        | 1,310                 | 174              | 261       | 238       | 637              |
| Net operating leases              | 2,222                 | 322              | 527       | 402       | 971              |
| Service agreements                | 272                   | 88               | 98        | 72        | 14               |
| Other long-term obligations       | 188                   | 76               | 102       | 8         | 2                |
| Purchases commitments             | 33                    | 18               | 15        | —         | —                |
| Total                             | \$7,243               | \$1,259          | \$1,305   | \$994     | \$3,685          |

The above does not include unrecognized tax benefits of \$133 million, accounted for under ASC Topic No. 740, as the Company is unable to reasonably predict the timing of settlement of these liabilities, other than approximately \$5 million that may become payable within one year. The above does not include the indemnified liabilities discussed in Note 15 as the Company is unable to reasonably predict the timing of settlement of these liabilities. The above does not include net pension liabilities for underfunded plans of approximately \$1.7 billion because the timing and amount of ultimate payment of such liability is dependent upon future events, including, but not limited to, future returns on plan assets, and changes in the discount rate used to measure the liabilities. The Company expects to contribute approximately \$5 million and \$97 million to its U.S. and non-U.S. pension plans, respectively, in the remainder of 2013.

**New Accounting Guidance**

Note 17 to the consolidated financial statements contains a discussion of recently issued accounting guidance and their impact or potential future impact on the Company's financial results, if determinable.

**Item 3. Qualitative and Quantitative Disclosures About Market Risk****Market Risk and Credit Risk**

Certain of the Company's revenues, expenses, assets and liabilities are exposed to the impact of interest rate changes and fluctuations in foreign currency exchange rates and equity markets.

**Interest Rate Risk and Credit Risk**

The Company has historically managed its net exposure to interest rate changes by utilizing a mixture of variable and fixed rate borrowings to finance the Company's asset base. During 2007, virtually all of the Company's variable rate borrowings were repaid. In February 2011, the Company entered into two 3.5-year interest rate swaps to hedge changes in the fair value of the first \$250 million of its 5.375% senior notes due in 2014. Under the terms of the swaps, the counter-parties will pay the Company a fixed rate of 5.375% and the Company will pay interest at a floating rate of three-month LIBOR plus a fixed spread of 3.726%. The swaps are designated as fair value hedging instruments and are deemed to be perfectly effective in accordance with applicable accounting guidance.

Interest income generated from the Company's cash investments as well as invested fiduciary funds will vary with the general level of interest rates.

The Company had the following investments subject to variable interest rates:

| (In millions of dollars)  | September 30, 2013 |
|---|--------------------|
| Cash and cash equivalents invested in money market funds, certificates of deposit and time deposits | \$2,174            |
| Fiduciary cash and investments  | \$4,657            |



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Based on the above balances, if short-term interest rates increased or decreased by 10%, or 8 basis points, over the course of the remainder of the year, annual interest income, including interest earned on fiduciary funds, would increase or decrease by approximately \$1 million.

In addition to interest rate risk, our cash and cash equivalents and fiduciary fund investments are subject to potential loss of value due to counter-party credit risk. To minimize this risk, the Company and its subsidiaries invest pursuant to a Board-approved investment policy. The policy mandates the preservation of principal and liquidity and requires broad diversification with counter-party limits assigned based primarily on credit rating and type of investment. The Company carefully monitors its cash and fiduciary fund investments and will further restrict the portfolio as appropriate to market conditions. The majority of cash and fiduciary fund investments are invested in short-term bank deposits.

### Foreign Currency Risk

The translated values of revenue and expense from the Company's international operations are subject to fluctuations due to changes in currency exchange rates. The non-U.S. based revenue that is exposed to foreign exchange fluctuations is approximately 56% of total revenue. We periodically use forward contracts and options to limit foreign currency exchange rate exposure on net income and cash flows for specific, clearly defined transactions arising in the ordinary course of business. Although the Company has significant revenue generated in foreign locations which is subject to foreign exchange rate fluctuations, in most cases both the foreign currency revenue and expenses are in the functional currency of the foreign location. As such, the U.S. dollar translation of both the revenues and expenses, as well as the potentially offsetting movements of various currencies against the U.S. dollar, generally tends to mitigate the impact on net operating income of foreign currency risk. The Company estimates that a 10% movement of major foreign currencies (Euro, Sterling, Australian dollar and Canadian dollar) in the same direction against the U.S. dollar that held constant over the course of the year would increase or decrease full year net operating income by approximately \$50 million.

### Equity Price Risk

The Company holds investments in both public and private companies as well as private equity funds that invest primarily in financial services companies. Publicly traded investments of \$18 million are classified as available for sale. Non-publicly traded investments of \$12 million are accounted for using the cost method and \$86 million are accounted for using the equity method. The investments that are classified as available for sale or that are not publicly traded are subject to risk of changes in market value, which if determined to be other than temporary, could result in realized impairment losses. The Company periodically reviews the carrying value of such investments to determine if any valuation adjustments are appropriate under the applicable accounting pronouncements.

### Other

A number of lawsuits and regulatory proceedings are pending. See Note 15 to the consolidated financial statements included elsewhere in this report.

## Part I – Item 4. Controls & Procedures

### a. Evaluation of Disclosure Controls and Procedures

Based on their evaluation, as of the end of the period of this report, the Company's Chief Executive Officer and Chief Financial Officer have concluded the Company's disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934) are effective.

### b. Changes in Internal Controls

There were no changes in the Company's internal controls over financial reporting that were identified in connection with the evaluation referred to under Part I – Item 4a above that occurred during the Company's last fiscal quarter that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

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## PART II. OTHER INFORMATION

## Item 1. Legal Proceedings.

The information set forth in Note 15 to the consolidated financial statements provided in Part I of this report is incorporated herein by reference.

## Item 1A. Risk Factors.

The Company and its subsidiaries face a number of risks and uncertainties. In addition to the other information in this report and our other filings with the SEC, readers should consider carefully the risk factors discussed in Part I, "Item 1A. Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2012. If any of the risks described in our Annual Report on Form 10-K or such other risks actually occur, our business, results of operations or financial condition could be materially adversely affected.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.  
Issuer Repurchases of Equity Securities

In May 2013, the Board of Directors of the Company authorized share repurchases up to a dollar value of \$1 billion of the Company's common stock. The Company repurchased approximately 3.6 million shares of its common stock for \$150 million during the third quarter of 2013. The Company remains authorized to repurchase shares of its common stock up to a dollar value of approximately \$712.5 million. There is no time limit on the authorization.

| Period               | (a)<br>Total<br>Number of<br>Shares (or<br>Units)<br>Purchased | (b)<br>Average<br>Price<br>Paid per<br>Share<br>(or Unit) | (c)<br>Total Number of<br>Shares (or<br>Units)<br>Purchased as<br>Part of Publicly<br>Announced<br>Plans or<br>Programs | (d)<br>Maximum<br>Number (or<br>Approximate<br>Dollar Value) of<br>Shares (or<br>Units) that May<br>Yet Be<br>Purchased<br>Under the Plans<br>or Programs |
|----------------------|--|---|---|---|
| July 1-31, 2013      | —  | —   | —   | \$862,499,972   |
| August 1-31, 2013    | 1,855,816  | \$41.8014   | 1,855,816   | \$784,924,338   |
| September 1-30, 2013 | 1,718,860  | \$42.1351   | 1,718,860   | \$712,500,017   |
| Total Q3 2013        | 3,574,676  | \$41.9618   | 3,574,676   | \$712,500,017   |

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Item 3. Defaults Upon Senior Securities.  
None.

Item 4. Mine Safety Disclosure.  
Not Applicable.

Item 5. Other Information.  
None.

Item 6. Exhibits.  
See the Exhibit Index immediately following the signature page of this report, which is incorporated herein by reference.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: November 7, 2013

/s/ J. Michael Bischoff  
J. Michael Bischoff  
Chief Financial Officer

Date: November 7, 2013

/s/ Robert J. Rapport  
Robert J. Rapport  
Senior Vice President & Controller  
(Chief Accounting Officer)

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EXHIBIT INDEX

| Exhibit No. | Exhibit Name  |
|-------------|---|
| 10.1        | Letter Agreement, dated as of September 18, 2013, between Marsh & McLennan Companies, Inc. and Daniel S. Glaser                                   |
| 10.2        | Non-Competition and Non-Solicitation Agreement, effective as of September 18, 2013, between Marsh & McLennan Companies, Inc. and Daniel S. Glaser |
| 12.1        | Statement Re: Computation of Ratio of Earnings to Fixed Charges   |
| 31.1        | Rule 13a-14(a)/15d-14(a) Certification of Chief Executive Officer   |
| 31.2        | Rule 13a-14(a)/15d-14(a) Certification of Chief Financial Officer   |
| 32.1        | Section 1350 Certifications   |
| 101.INS     | XBRL Instance Document  |
| 101.SCH     | XBRL Taxonomy Extension Schema  |
| 101.CAL     | XBRL Taxonomy Extension Calculation Linkbase  |
| 101.DEF     | XBRL Taxonomy Extension Definition Linkbase   |
| 101.LAB     | XBRL Taxonomy Extension Label Linkbase  |
| 101.PRE     | XBRL Taxonomy Extension Presentation Linkbase   |